

From: Alexander Harding <aeharding@gmail.com>
Subject: Opposition to the Heartland CU drive-thru
Date: March 8, 2020 at 4:10:57 PM CDT
To: "Rummel, Marsha" <district6@cityofmadison.com>

Hi Alder Rummel,

I am in opposition to the proposed improvements to the Heartland CU building plans, which include expanding upon and reconfiguring the existing drive-thru.

I am speaking as a business customer of Heartland CU that visits this location, and also as somebody that lives in this area.

A drive through, in my opinion, is not suitable for the area.

Minneapolis, for example, has banned construction of new drive-thrus: <https://usa.streetsblog.org/2019/08/09/minneapolis-just-banned-drive-throughs/>

I would much rather like to see 10-minute on/off street parking be dedicated, where the driver must walk inside the building (like a bicyclist or bus user would), or for after-hours deposits, a pedestrian accessible drop off.

Currently, when dropping off deposits when the location is closed, I am always amazed that there's so much space here dedicated to cars, **but there's not a single after-hours drop-off for pedestrians**, bicyclists, and bus users without walking or biking in the drive-thru lane. **At very least I would like to see a very convenient off-hours drop-off for pedestrians and bicyclists, if one is not currently proposed.** We should accommodate all users.

I don't think it's wise to allow Heartland CU to build a drive-thru in a new building that will remain for decades. It just doesn't seem responsible and sustainable and helpful for Madison to achieve its long-term goals.

Thank you
Alexander Harding