

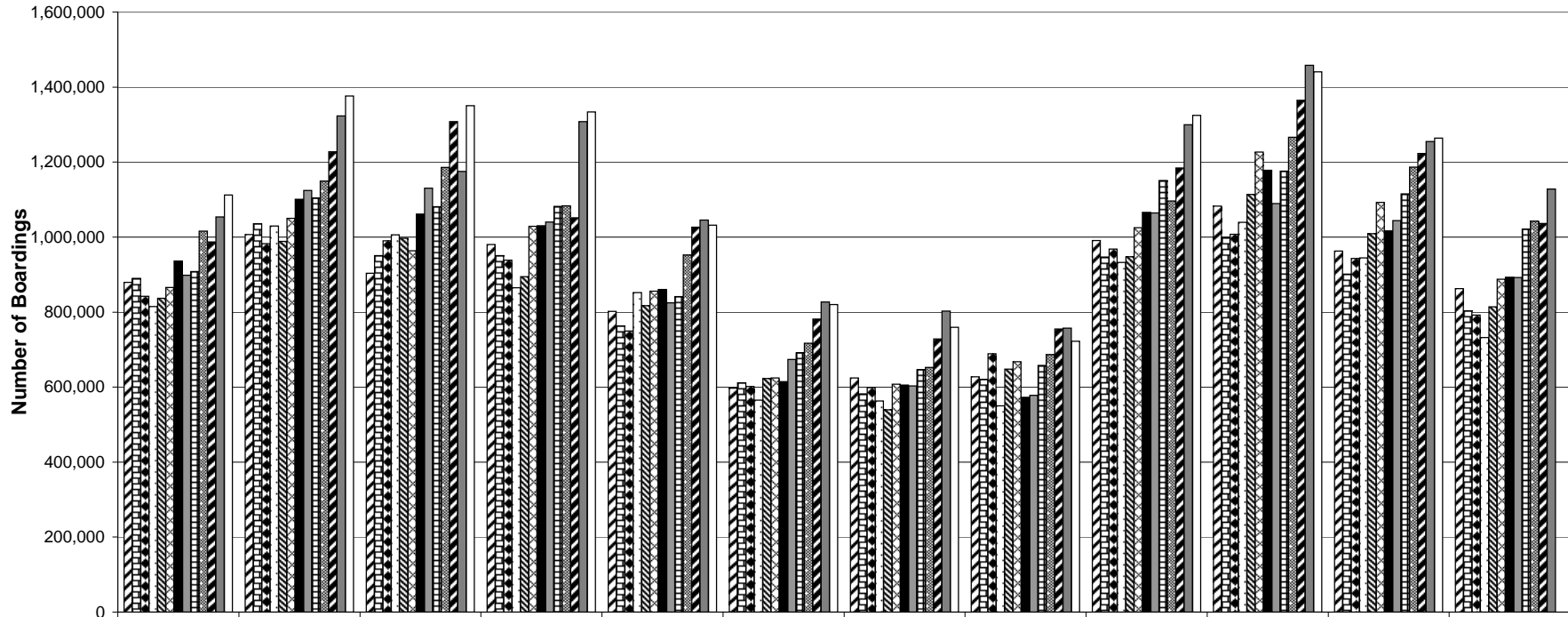
FIXED ROUTE
Operating Statistics For Periods Ending 11/30/2008 & 11/30/2009

CURRENT MONTH			YEAR TO DATE			
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			Service Supplied			
422,718	456,018	33,300	Total (Vehicle) Miles	4,972,180	5,021,933	49,753
29,119	30,884	1,766	Revenue Hours	335,548	340,913	5,365
32,582	34,618	2,036	Total (Vehicle) Hours	372,477	379,307	6,830
			<i>Ridership</i>			
1,167,286	1,188,586	21,300	Revenue Passengers **	11,152,054	11,526,474	374,420
71,571	63,274	(8,297)	Transfers	961,991	838,138	(123,853)
<u>12,724</u>	<u>12,202</u>	(522)	Non-Revenue Rides	<u>165,416</u>	<u>151,008</u>	(14,408)
1,251,581	1,264,062	12,481	Total Passengers	12,279,461	12,515,620	236,159
			Service Quality			
2,432	2,674	242	Trips using Lifts	30,678	31,408	730
4	9	5	Passenger Accidents	115	93	(22)
			Vehicle Accidents			
4	5	1	Chargeable *	85	46	(39)
12	6	(6)	Non-chargeable *	143	104	(39)
1	0	(1)	Preventable *	9	15	6
17	11	(6)	Total Vehicle Accidents *	237	165	(72)
			Fleet/Maintenance			
73	67	(6)	Road Calls	928	759	(169)
70	76	6	Actual Inspections	828	839	11
70	76	6	Scheduled Inspections	828	839	11

Note: overcounts of Unlimited Ride Passes were subtracted from ridership totals, both monthly and YTD, for 2008 and 2009.

* Staff continues to refine updated accident reporting process.

Fixed Route Monthly Ridership Comparison 1997 - 2009



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	879,508	1,006,367	903,825	979,881	801,527	596,734	624,112	627,090	991,131	1,082,706	962,549	862,351
1998	889,534	1,035,689	950,862	950,862	763,136	611,605	581,591	620,431	946,731	998,817	901,334	803,185
1999	842,320	982,443	990,202	938,413	749,457	601,421	598,376	689,113	968,099	1,007,681	943,109	792,396
2000	814,750	1,029,307	1,005,882	865,026	851,741	565,291	563,084	550,100	932,491	1,039,554	944,560	731,742
2001	837,154	988,685	996,866	894,681	816,879	622,695	539,129	648,253	947,811	1,113,786	1,009,097	813,671
2002	865,836	1,050,347	963,482	1,029,092	855,918	624,723	607,808	667,377	1,024,708	1,226,392	1,092,108	887,298
2003	936,445	1,100,676	1,061,166	1,030,032	859,997	614,850	605,111	573,030	1,065,881	1,177,974	1,016,353	892,610
2004	898,093	1,124,417	1,130,633	1,039,883	824,571	674,055	603,195	577,986	1,064,175	1,089,722	1,043,753	891,862
2005	908,041	1,103,864	1,081,452	1,081,774	841,309	691,503	646,554	657,479	1,150,617	1,176,126	1,115,398	1,021,480
2006	1,015,533	1,149,708	1,185,534	1,083,645	952,273	717,241	652,702	686,778	1,096,245	1,265,901	1,186,367	1,042,541
2007	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092
2008	1,053,552	1,323,109	1,175,384	1,308,172	1,045,194	827,119	802,658	756,844	1,299,868	1,458,221	1,254,879	1,128,149
2009	1,112,562	1,376,551	1,350,400	1,334,028	1,031,449	819,950	759,100	722,254	1,324,462	1,440,625	1,264,062	

Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265
2008	13,433,149

1997
 1998
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ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--November 2009 vs. November 2008
(Routes sorted in order of 2009 passengers per revenue hour productivity)

ROUTES	RIDERSHIP, 2009 vs. 2008 Year to Date			Productivity, Trips per Revenue Hour				Routes < 60% of system avg.	ROUTE KEY
	2009	2008	% Change	2009	2008	% Change			
80 UW CAMPUS	1,868,939	1,581,713	18.2%	109.81	91.72	19.7%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates wkends & holidays only).	
90-93 SUPPLEMENTARY SCHOOL SERVICE	969,410	969,681	0.0%	68.71	72.35	-5.0%			
85 UW CAMPUS-PARK ST CIRCULATOR	276,906	293,209	-5.6%	67.75	74.13	-8.6%			
81-82 UW LATE NITE CIRCULATORS	254,939	248,995	2.4%	53.61	51.04	5.0%			
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	24,457	4,893	399.8%	46.87	32.27	45.3%			
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	522,712	539,223	-3.1%	45.94	47.67	-3.6%			
2 WTP-NTP	1,034,583	1,016,982	1.7%	43.73	43.61	0.3%			
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	77,786	79,978	-2.7%	43.34	44.76	-3.2%			
50 WTP-SCHROEDER-RAYMOND LOOP	153,802	157,552	-2.4%	41.38	42.54	-2.7%			
4 NTP-STP	673,605	677,892	-0.6%	37.94	38.57	-1.7%			
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (peak hour trips on 9 began Aug. 24, 2009)	158,745	110,730	43.4%	36.95	26.07	41.7%			
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	25,459	30,893	-17.6%	35.63	33.00	8.0%			
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	1,260,606	1,246,421	1.1%	34.32	34.43	-0.3%			
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	120,617	118,055	2.2%	34.22	34.30	-0.3%			
40 STP - ARBOR HILLS LOOP	150,927	162,968	-7.4%	33.95	36.22	-6.3%			
21 LAKEVIEW LOOP	172,181	137,969	24.8%	33.21	28.86	15.0%			
3 WTP-ETP	509,777	522,518	-2.4%	31.44	32.13	-2.1%			
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	229,539	221,053	3.8%	31.39	31.29	0.3%			
16 STP - ETP	330,883	342,645	-3.4%	30.03	31.06	-3.3%			
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	719,470	726,783	-1.0%	29.94	30.19	-0.8%			
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	323,423	343,673	-5.9%	29.07	31.85	-8.7%			
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	913,803	944,584	-3.3%	28.51	29.83	-4.4%			
1 CAP SQUARE - UW	25,190	27,169	-7.3%	26.48	29.03	-8.8%			
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	94,621	94,102	0.6%	26.43	27.46	-3.7%			
55 VERONA- WTP COMMUTER	31,659	27,582	14.8%	25.02	20.72	20.8%			
51 WTP-MUIR FIELD LOOP	56,055	54,260	3.3%	24.47	23.63	3.6%			
11 & 12 WTP-DUTCH MILL-CAP SQUARE	112,122	110,733	1.3%	22.97	23.50	-2.3%			
27 NTP - UW CAMPUS COMMUTER	38,783	39,861	-2.7%	22.65	22.08	2.6%			
47 ARBOR HILLS COMMUTER	67,750	71,834	-5.7%	22.60	23.54	-4.0%			
58 GREENTREE COMMUTER	62,363	67,106	-7.1%	22.59	24.36	-7.3%			
19 RED ARROW TR-CAP SQUARE	154,322	158,283	-2.5%	22.29	22.41	-0.5%			
70 MIDDLETON-CAPITOL SQUARE	129,020	134,548	-4.1%	21.96	20.34	7.9%	X		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	424,010	460,592	-7.9%	21.03	23.55	-10.7%	X		
7 WTP-ETP (Weekends & Holidays Only)	112,792	112,108	0.6%	20.75	20.39	1.8%	X		
32 ACEWOOD-THOMPSON LOOP	39,984	37,435	6.8%	20.67	19.41	6.5%	X		
52 WTP-FITCHBURG	49,980	61,878	-19.2%	20.47	25.42	-19.5%	X		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	27,608	28,032	-1.5%	18.03	18.45	-2.3%	X		
73 WTP-OLD SAUK TRAILS	112,536	132,335	-15.0%	16.89	18.10	-6.7%	X		
34 ETP-MATC & 39 ETP - DAIRY DRIVE (peak service on 34 began Aug. 24, 2009)	49,062	40,583	20.9%	16.47	16.33	0.8%	X		
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	49,400	53,052	-6.9%	15.91	16.88	-5.7%	X		
74 MIDDLETON LOOP	27,280	23,580	15.7%	15.68	15.15	3.5%	X		
25 AMERICAN CENTER COMMUTER	7,961	10,351	-23.1%	14.92	20.04	-25.5%	X		
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	41,706	7,581	450.1%	14.83	16.04	-7.6%	X		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009)	15,181	NA	NA	14.00	NA	NA	X		
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	7,683	1,599	380.5%	9.67	10.74	-9.9%	X		
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	3,440	NA	NA	7.08	NA	NA	X		
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,340	718	225.9%	4.33	8.11	-46.6%	X		
UNKNOWN ROUTE & ROAD BUS *	204	629	-67.6%	NA	NA	NA	X		
ROUTES DISCONTINUED DURING 2008:									
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	30,992	NA	NA	14.66	NA		School Day Supplemental Routes 90, 91, 92, 93	
SPECIAL EVENT SERVICE	-	14,106	-100.0%	NA	30.07	NA			
SYSTEM TOTAL	12,515,620	12,279,461	1.9%	36.71	36.59	0.3%	22.03		
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	10,090,379	10,155,544	-0.6%	32.08	32.83	-2.3%	19.25		

NOTE 1: Substantial changes were made across the system effective October 4, 2008 & August 23, 2009. This will affect comparisons of current service to previous.

NOTE 2: Year-to-date overcounts of Unlimited Ride Passes totaling 20,830 were subtracted from the 2009 route ridership totals, and 25,539 were subtracted from the 2008 route ridership totals.

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

ROUTE PERFORMANCE, Year to Date through November 2009

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2009	2008	% change	2009	2008
1 CAP SQUARE - UW	25,190	27,169	-7.3%	26.48	29.03
2 WTP-NTP	1,034,583	1,016,982	1.7%	43.73	43.61
3 WTP-ETP	509,777	522,518	-2.4%	31.44	32.13
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11 & 12 WTP-DUTCH MILL-CAP SQUARE	112,122	110,733	1.3%	22.97	23.50
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	719,470	726,783	-1.0%	29.94	30.19
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52 WTP-FITCHBURG	49,980	61,878	-19.2%	20.47	25.42
55 VERONA- WTP COMMUTER	31,659	27,582	14.8%	25.02	20.72
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	229,539	221,053	3.8%	31.39	31.29
58 GREENTREE COMMUTER	62,363	67,106	-7.1%	22.59	24.36
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	3,440	NA	NA	7.08	NA
70 MIDDLETON-CAPITOL SQUARE	129,020	134,548	-4.1%	21.96	20.34
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	77,786	79,978	-2.7%	43.34	44.76
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	120,617	118,055	2.2%	34.22	34.30
73 WTP-OLD SAUK TRAILS	112,536	132,335	-15.0%	16.89	18.10
74 MIDDLETON LOOP	27,280	23,580	15.7%	15.68	15.15
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	7,683	1,599	380.5%	9.67	10.74
MIDDLETON ROUTES TOTAL	474,922	490,095	-3.1%	23.29	23.67
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	49,400	53,052	-6.9%	15.91	16.88
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