

FIXED ROUTE
Operating Statistics For Periods Ending 2/28/2014 & 2/28/2015

CURRENT MONTH			YEAR TO DATE				
Actual 2014	Actual 2015	Variance 2014 to 2015		Actual 2014	Actual 2015	Variance 2014 to 2015	% Change
			Service Supplied				
482,682	485,942	3,260	Total (Vehicle) Miles	983,685	987,991	4,306	0.4%
32,738	32,790	52	Revenue Hours	66,184	66,550	366	0.6%
36,659	36,783	124	Total (Vehicle) Hours	73,774	74,526	752	1.0%
			<i>Ridership</i>				
1,477,809	1,418,466	(59,343)	Revenue Passengers	2,625,768	2,547,703	(78,065)	-3.0%
64,510	57,525	(6,985)	Transfers	129,920	119,973	(9,947)	-7.7%
<u>14,794</u>	<u>10,288</u>	<u>(4,506)</u>	Non-Revenue Rides	<u>28,120</u>	<u>22,476</u>	<u>(5,644)</u>	-20.1%
1,557,113	1,486,279	(70,834)	Total Passengers	2,783,808	2,690,152	(93,656)	-3.4%
			Service Quality				
3,243	2,523	(720)	Trips using Lifts	5,852	5,237	(615)	-10.5%
17	14	(3)	Passenger Accidents	33	23	(10)	-30.3%
			Vehicle Accidents				
5	6	1	Chargeable	8	14	6	75.0%
7	8	1	Non-chargeable	17	19	2	11.8%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	NA
12	14	2	Total Vehicle Accidents	25	33	8	32.0%
			Fleet/Maintenance				
88	133	45	Road Calls	178	220	42	23.6%
81	81	0	Actual Inspections	164	165	1	0.6%
80	81	1	Scheduled Inspections	163	165	2	1.2%

*Chargeable – Accidents that are caused by the actions of the bus operator.
 Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.
 Preventable – Both parties involved share liability of the accident.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--February 2015 vs. February 2014
(Routes sorted in order of 2015 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2015 vs. 2014			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	Year to Date			2014	2015	% Change		
	2014	2015	% change					
80 UW CAMPUS (service revised August 26, 2012)	475,335	420,044	-11.6%	131.47	117.19	-10.9%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends & holidays only).
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	215,925	233,679	8.2%	66.88	68.87	3.0%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	5,773	6,037	4.6%	61.55	66.03	7.3%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 74, 75
28 NTP-WTP COMMUTER (revised August 25, 2013)	79,074	73,635	-6.9%	69.86	65.56	-6.2%		
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	20,308	17,817	-12.3%	47.40	60.61	27.9%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
2 WTP-NTP (revised August 25, 2013)	273,238	256,552	-6.1%	54.59	51.46	-5.7%		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	140,811	140,084	-0.5%	49.01	48.97	-0.1%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	72,311	71,738	-0.8%	47.85	47.39	-1.0%		
50 WTP-SCHROEDER-RAYMOND LOOP	31,748	40,785	28.5%	45.34	44.82	-1.1%		Circulator Routes 1, 9, 10, 34
4 NTP-STP	135,986	134,168	-1.3%	44.86	43.88	-2.2%		
67 WTP-WEST TOWNE	46,063	47,047	2.1%	41.94	42.40	1.1%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
81-82 UW LATE NITE CIRCULATORS	21,929	26,343	20.1%	37.76	42.04	11.3%		
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	32,882	32,716	-0.5%	40.29	39.95	-0.8%		UW Campus Circulators 80, 81, 82, 84
22 MENDOTA LOOP	37,649	41,975	11.5%	36.97	39.65	7.3%		
3 WTP-ETP	118,033	106,338	-9.9%	42.12	38.03	-9.7%		School Day Supplemental Routes E, L, M, W
6 EAST TOWNE-WTP	212,416	199,457	-6.1%	38.92	36.76	-5.5%		
11 WTP-DUTCH MILL-CAP SQUARE	17,412	17,043	-2.1%	37.19	36.30	-2.4%		Average weekday ridership February 2014: 70,958 Average weekday ridership February 2015: 67,760
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	11,652	14,491	24.4%	33.38	35.96	7.7%		
5 ETP-STP	83,676	81,365	-2.8%	36.53	35.65	-2.4%		
1 CAP SQUARE - UW	6,146	5,736	-6.7%	38.44	34.12	-11.2%		
27 NTP - UW CAMPUS COMMUTER	10,974	10,295	-6.2%	36.32	34.07	-6.2%		
7 WTP-ETP (Weekends & Holidays Only)	30,305	31,326	3.4%	32.45	33.56	3.4%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	14,473	18,733	29.4%	43.42	32.40	-25.4%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	8,331	8,661	4.0%	30.85	32.07	4.0%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	24,461	24,741	1.1%	39.25	31.15	-20.6%		
58 GREENTREE COMMUTER	16,401	14,714	-10.3%	34.34	30.16	-12.2%		
51 WTP-MUIR FIELD LOOP	15,796	13,342	-15.5%	33.97	29.66	-12.7%		
21 LAKEVIEW LOOP	28,551	27,734	-2.9%	30.47	29.52	-3.1%		
18 STP-WTP (revised August 25, 2013)	66,708	59,969	-10.1%	31.64	28.69	-9.3%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	18,558	17,484	-5.8%	30.69	28.18	-8.2%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	3,836	3,613	-5.8%	20.56	27.80	35.2%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	55,746	52,995	-4.9%	28.54	27.51	-3.6%		
47 ARBOR HILLS COMMUTER	14,628	13,424	-8.2%	29.66	27.22	-8.2%		
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	71,941	72,735	1.1%	26.38	27.07	2.6%		
16 STP - ETP	54,385	53,835	-1.0%	26.73	26.36	-1.4%		
30 ETP-EAST TOWNE	39,705	35,903	-9.6%	30.38	26.08	-14.2%		
70 MIDDLETON-CAPITOL SQUARE	25,626	27,019	5.4%	23.26	25.77	10.8%		
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	6,847	6,722	-1.8%	24.89	25.03	0.6%		
17 ETP-NTP	21,127	15,355	-27.3%	32.72	25.00	-23.6%		
19 RED ARROW TR-CAP SQUARE	34,749	30,446	-12.4%	28.76	24.96	-13.2%		
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	18,316	18,551	1.3%	24.35	24.39	0.2%		
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	5,633	5,654	0.4%	23.78	23.87	0.4%	x	
12 WTP-DUTCH MILL-CAP SQUARE	9,288	8,778	-5.5%	24.23	22.90	-5.5%	x	
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	2,545	1,631	-35.9%	14.01	21.86	56.0%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	3,004	5,139	71.1%	12.63	21.72	72.0%	x	
13 STP-CAP SQUARE	27,144	26,958	-0.7%	21.56	21.55	0.0%	x	
20 NTP-EAST TOWNE	26,062	36,318	39.4%	14.28	20.00	40.1%	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	13,165	12,741	-3.2%	19.49	19.09	-2.0%	x	
73 WTP-OLD SAUK TRAILS	20,108	19,186	-4.6%	18.06	18.95	4.9%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	3,820	3,830	0.3%	18.82	18.21	-3.3%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	9,305	7,269	-21.9%	21.76	18.00	-17.3%	x	
52 WTP-FITCHBURG	7,695	7,647	-0.6%	17.84	17.90	0.3%	x	
32 ACEWOOD-THOMPSON LOOP	6,995	6,160	-11.9%	18.99	16.72	-11.9%	x	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	1,538	1,455	-5.4%	16.90	14.97	-11.4%	x	
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	6,997	5,546	NA	17.12	13.39	-21.8%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,713	1,948	13.7%	11.49	13.06	13.7%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	5,698	4,936	-13.4%	12.20	11.90	-2.5%	x	
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	-	2,347	NA	NA	9.28	NA	x	
31 MARSH RD - ETP (began August 25, 2013)	3,497	3,970	13.5%	7.98	9.21	15.5%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	553	1,029	86.1%	6.08	6.49	6.7%	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	2,145	1,698	-20.8%	7.96	6.43	-19.3%	x	
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,543	1,265	-18.0%	5.61	4.60	-18.0%	x	
74 MIDDLETON LOOP (ended operating on August 23, 2014)	5,529	-	-100.0%	18.52	NA	NA		
UNKNOWN ROUTE & ROAD BUS *	-	-	NA	NA	NA	NA		
SYSTEM TOTAL	2,783,808	2,690,152	-3.4%	42.03	40.42	-3.8%	24.25	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	2,280,771	2,237,728	-1.9%	36.82	35.95	-2.4%	21.57	

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

ROUTE PERFORMANCE, Year to Date - February 2015

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2014	2015	% change	2014	2015
1 CAP SQUARE - UW	6,146	5,736	-6.7%	38.44	34.12
2 WTP-NTP (revised August 25, 2013)	273,238	256,552	-6.1%	54.59	51.46
3 WTP-ETP	118,033	106,338	-9.9%	42.12	38.03
4 NTP-STP	135,986	134,168	-1.3%	44.86	43.88
5 ETP-STP	83,676	81,365	-2.8%	36.53	35.65
6 EAST TOWNE-WTP	212,416	199,457	-6.1%	38.92	36.76
7 WTP-ETP (Weekends & Holidays Only)	30,305	31,326	3.4%	32.45	33.56
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	8,331	8,661	4.0%	30.85	32.07
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	140,811	140,084	-0.5%	49.01	48.97
11 WTP-DUTCH MILL-CAP SQUARE	17,412	17,043	-2.1%	37.19	36.30
12 WTP-DUTCH MILL-CAP SQUARE	9,288	8,778	-5.5%	24.23	22.90
13 STP-CAP SQUARE	27,144	26,958	-0.7%	21.56	21.55
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	55,746	52,995	-4.9%	28.54	27.51
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	71,941	72,735	1.1%	26.38	27.07
16 STP - ETP	54,385	53,835	-1.0%	26.73	26.36
17 ETP-NTP	21,127	15,355	-27.3%	32.72	25.00
18 STP-WTP (revised August 25, 2013)	66,708	59,969	-10.1%	31.64	28.69
19 RED ARROW TR-CAP SQUARE	34,749	30,446	-12.4%	28.76	24.96
20 NTP-EAST TOWNE	26,062	36,318	39.4%	14.28	20.00
21 LAKEVIEW LOOP	28,551	27,734	-2.9%	30.47	29.52
22 MENDOTA LOOP	37,649	41,975	11.5%	36.97	39.65
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	1,538	1,455	-5.4%	16.90	14.97
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	553	1,029	86.1%	6.08	6.49
27 NTP - UW CAMPUS COMMUTER	10,974	10,295	-6.2%	36.32	34.07
28 NTP-WTP COMMUTER (revised August 25, 2013)	79,074	73,635	-6.9%	69.86	65.56
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	3,836	3,613	-5.8%	20.56	27.80
30 ETP-EAST TOWNE	39,705	35,903	-9.6%	30.38	26.08
31 MARSH RD - ETP (began August 25, 2013)	3,497	3,970	13.5%	7.98	9.21
32 ACEWOOD-THOMPSON LOOP	6,995	6,160	-11.9%	18.99	16.72
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	9,305	7,269	-21.9%	21.76	18.00
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	3,820	3,830	0.3%	18.82	18.21
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	6,997	5,546	NA	17.12	13.39
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	5,698	4,936	-13.4%	12.20	11.90
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	13,165	12,741	-3.2%	19.49	19.09
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	72,311	71,738	-0.8%	47.85	47.39
39 ETP - DAIRY DRIVE (revised August 25, 2013)	3,004	5,139	71.1%	12.63	21.72
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	32,882	32,716	-0.5%	40.29	39.95
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	20,308	17,817	-12.3%	47.40	60.61
47 ARBOR HILLS COMMUTER	14,628	13,424	-8.2%	29.66	27.22
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	2,545	1,631	-35.9%	14.01	21.86
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	-	2,347	NA	NA	9.28
50 WTP-SCHROEDER-RAYMOND LOOP	31,748	40,785	28.5%	45.34	44.82
51 WTP-MUIR FIELD LOOP	15,796	13,342	-15.5%	33.97	29.66
52 WTP-FITCHBURG	7,695	7,647	-0.6%	17.84	17.90
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	6,847	6,722	-1.8%	24.89	25.03
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	18,316	18,551	1.3%	24.35	24.39
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	18,558	17,484	-5.8%	30.69	28.18
58 GREENTREE COMMUTER	16,401	14,714	-10.3%	34.34	30.16
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	2,145	1,698	-20.8%	7.96	6.43
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	5,633	5,654	0.4%	23.78	23.87
67 WTP-WEST TOWNE	46,063	47,047	2.1%	41.94	42.40
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,543	1,265	-18.0%	5.61	4.60
70 MIDDLETON-CAPITOL SQUARE	25,626	27,019	5.4%	23.26	25.77
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	14,473	18,733	29.4%	43.42	32.40
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	24,461	24,741	1.1%	39.25	31.15
73 WTP-OLD SAUK TRAILS	20,108	19,186	-4.6%	18.06	18.95
74 MIDDLETON LOOP (ended operating on August 23, 2014)	5,529	-	-100.0%	18.52	NA
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	11,652	14,491	24.4%	33.38	35.96
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,713	1,948	13.7%	11.49	13.06
80 UW CAMPUS (service revised August 26, 2012)	475,335	420,044	-11.6%	131.47	117.19
81-82 UW LATE NITE CIRCULATORS	21,929	26,343	20.1%	37.76	42.04
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	5,773	6,037	4.6%	61.55	66.03
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	215,925	233,679	8.2%	66.88	68.87
UNKNOWN ROUTE & ROAD BUS *	-	-	NA	NA	NA
SYSTEM TOTAL	2,783,808	2,690,152	-3.4%	42.03	40.42
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	2,280,771	2,237,728	-1.9%	36.82	35.95

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

Average weekday ridership February 2014: 70,958

Average weekday ridership February 2015: 67,760

MONTHLY RIDERSHIP - February 2015

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2014	2015	% change	2014	2015	% change
1 CAP SQUARE - UW	3,891	3,734	-4.0%	6,146	5,736	-6.7%
2 WTP-NTP (revised August 25, 2013)	148,322	138,123	-6.9%	273,238	256,552	-6.1%
3 WTP-ETP	66,139	59,847	-9.5%	118,033	106,338	-9.9%
4 NTP-STP	73,245	69,636	-4.9%	135,986	134,168	-1.3%
5 ETP-STP	42,617	40,159	-5.8%	83,676	81,365	-2.8%
6 EAST TOWNE-WTP	114,594	106,307	-7.2%	212,416	199,457	-6.1%
7 WTP-ETP (Weekends & Holidays Only)	15,760	15,157	-3.8%	30,305	31,326	3.4%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	4,471	4,437	-0.8%	8,331	8,661	4.0%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	82,880	83,005	0.2%	140,811	140,084	-0.5%
11 WTP-DUTCH MILL-CAP SQUARE	9,724	9,454	-2.8%	17,412	17,043	-2.1%
12 WTP-DUTCH MILL-CAP SQUARE	4,971	4,667	-6.1%	9,288	8,778	-5.5%
13 STP-CAP SQUARE	14,725	14,635	-0.6%	27,144	26,958	-0.7%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	31,411	29,242	-6.9%	55,746	52,995	-4.9%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	39,588	39,755	0.4%	71,941	72,735	1.1%
16 STP - ETP	28,164	26,219	-6.9%	54,385	53,835	-1.0%
17 ETP-NTP	11,027	7,659	-30.5%	21,127	15,355	-27.3%
18 STP-WTP (revised August 25, 2013)	33,793	29,279	-13.4%	66,708	59,969	-10.1%
19 RED ARROW TR-CAP SQUARE	20,003	17,665	-11.7%	34,749	30,446	-12.4%
20 NTP-EAST TOWNE	13,001	17,593	35.3%	26,062	36,318	39.4%
21 LAKEVIEW LOOP	14,531	13,566	-6.6%	28,551	27,734	-2.9%
22 MENDOTA LOOP	19,619	20,413	4.0%	37,649	41,975	11.5%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	722	768	6.4%	1,538	1,455	-5.4%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	278	539	93.9%	553	1,029	86.1%
27 NTP - UW CAMPUS COMMUTER	6,052	5,600	-7.5%	10,974	10,295	-6.2%
28 NTP-WTP COMMUTER (revised August 25, 2013)	45,638	42,532	-6.8%	79,074	73,635	-6.9%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,981	1,844	-6.9%	3,836	3,613	-5.8%
30 ETP-EAST TOWNE	20,414	17,570	-13.9%	39,705	35,903	-9.6%
31 MARSH RD - ETP (began August 25, 2013)	1,829	1,945	6.3%	3,497	3,970	13.5%
32 ACEWOOD-THOMPSON LOOP	3,413	2,853	-16.4%	6,995	6,160	-11.9%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	5,510	3,824	-30.6%	9,305	7,269	-21.9%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	2,198	2,178	-0.9%	3,820	3,830	0.3%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	3,657	2,951	-19.3%	6,997	5,546	-20.7%
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	2,732	2,416	-11.6%	5,698	4,936	-13.4%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	8,030	7,734	-3.7%	13,165	12,741	-3.2%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	41,754	41,817	0.2%	72,311	71,738	-0.8%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	1,604	2,898	80.7%	3,004	5,139	71.1%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	16,827	15,830	-5.9%	32,882	32,716	-0.5%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	11,513	10,367	-10.0%	20,308	17,817	-12.3%
47 ARBOR HILLS COMMUTER	7,743	7,082	-8.5%	14,628	13,424	-8.2%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	1,374	934	-32.0%	2,545	1,631	-35.9%
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)		1,150			2,347	NA
50 WTP-SCHROEDER-RAYMOND LOOP	16,113	19,827	23.0%	31,748	40,785	28.5%
51 WTP-MUIR FIELD LOOP	7,664	6,200	-19.1%	15,796	13,342	-15.5%
52 WTP-FITCHBURG	4,099	4,183	2.0%	7,695	7,647	-0.6%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	3,224	3,493	8.3%	6,847	6,722	-1.8%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	9,993	9,943	-0.5%	18,316	18,551	1.3%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	9,826	9,469	-3.6%	18,558	17,484	-5.8%
58 GREENTREE COMMUTER	9,065	8,080	-10.9%	16,401	14,714	-10.3%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,028	735	-28.5%	2,145	1,698	-20.8%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	2,787	2,422	-13.1%	5,633	5,654	0.4%
67 WTP-WEST TOWNE	23,441	23,693	1.1%	46,063	47,047	2.1%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	759	528	-30.4%	1,543	1,265	-18.0%
70 MIDDLETON-CAPITOL SQUARE	14,331	15,231	6.3%	25,626	27,019	5.4%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	7,751	9,953	28.4%	14,473	18,733	29.4%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	13,149	13,250	0.8%	24,461	24,741	1.1%
73 WTP-OLD SAUK TRAILS	10,130	9,651	-4.7%	20,108	19,186	-4.6%
74 MIDDLETON LOOP (ended operating on August 23, 2014)	2,926		-100.0%	5,529		-100.0%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	5,624	7,189	27.8%	11,652	14,491	24.4%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	759	783	3.2%	1,713	1,948	13.7%
80 UW CAMPUS (service revised August 26, 2012)	298,244	273,849	-8.2%	475,335	420,044	-11.6%
81 UW LATE NIGHT CIRCULATOR	7,681	10,917	42.1%	9,669	13,602	40.7%
82 UW LATE NITE CIRCULATOR	9,593	9,639	0.5%	12,260	12,741	3.9%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	2,730	3,372	23.5%	5,773	6,037	4.6%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	120,451	120,488	0.0%	215,925	233,679	8.2%
UNKNOWN ROUTE & ROAD BUS			NA			NA
SYSTEM TOTAL	1,557,113	1,486,279	-4.5%	2,783,808	2,690,152	-3.4%

TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	1,238,865	1,188,502	-4.1%	2,280,771	2,237,728	-1.9%
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ParaTransit
Operating Statistics For Periods Ending 2/28/2014 & 2/28/2015

CURRENT MONTH			YEAR TO DATE				
Actual 2014	Actual 2015	Variance 2014 to 2015		Actual 2014	Actual 2015	Variance 2014 to 2015	% Change
			Service Supplied Data				
1,099	1,109	10	No. of Clients riding the System	1,197	1,216	19	1.6%
			<i>Ridership</i>				
4,408	4,167	(241)	Directly Operated Service	8,540	8,392	(148)	-1.7%
<u>18,321</u>	<u>18,679</u>	358	ADA Contracted Services	<u>33,779</u>	<u>36,113</u>	<u>2,334</u>	6.9%
22,729	22,846	117	Total ADA Ridership	42,319	44,505	2,186	5.2%
505	586	81	Total No-shows	1,063	1,135	72	6.8%
			Service Quality Data				
2	1	(1)	Passenger Accidents	1	2	1	100.0%
			Vehicle Accidents				
1	1	0	Chargeable	2	4	2	100.0%
0	0	0	Non-chargeable	0	0	0	NA
<u>1</u>	<u>0</u>	<u>(1)</u>	Preventable	<u>1</u>	<u>0</u>	<u>(1)</u>	100.0%
2	1	(1)	Total Vehicle Accidents	3	4	1	33.3%
			Fleet/Maintenance Data				
2	2	0	Road Calls	3	4	1	33.3%
9	9	0	Actual Inspections	19	18	(1)	-5.3%
9	9	0	Scheduled Inspections	19	18	(1)	-5.3%

*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

**Paratransit Performance Indicators
February, 2015**

Operations	Metro Plus			
	Feb, 2014	Feb, 2015	YTD 2014	YTD 2015
Total Trips	22,729	22,846	42,319	44,505
Rides Cancelled	3,222	3,915	8,394	10,175
Cancellation Rate	14.2%	17.1%	19.8%	22.9%
No Shows	505	586	1,063	1,135
No Shows/Rides Provided	2.2%	2.6%	2.5%	2.6%
Number of Clients Provided Service	1,099	1,109	1,197	1,216
Average Trips/Client	20.7	20.6	35.4	36.6
DDS Trips	15,005	16,039	27,772	31,027
Subscription Trips	13,714	17,945	24,887	34,124
DDS Subscription Trips	9,998	14,618	18,114	27,776
D2D Trips	14,939	21,741	28,012	42,620
Lv Attended Trips	6,501	6,746	12,191	13,111
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	100.0%	100.0%

Number of Trips by Provider YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	5,522	10,452	10,917	6,468	33,359
Non-Ambulatory	2,870	327	1,715	6,234	11,146
Percentage	18.86%	24.22%	28.38%	28.54%	100.00%

Customer Service YTD	Metro Direct	AbbyVans	Transit Sol	Badger Bus	Total
Rides Provided	8,392	10,779	12,632	12,702	44,505
Customer Complaints	17	61	20	40	138
Customer Compliments	3	1	1	3	8
Customer Suggestions	0	0	0	1	1
Complaints/1000 passenger trips - 2014	1.99	4.12	1.86	2.31	2.48
Complaints/1000 passenger trips - 2015	2.03	5.66	1.58	3.15	3.10
Late Service Reports (1)	0	17	6	9	32
Late Service Reports/1000 passenger trips - 2014	0.12	6.95	7.02	1.95	3.59
Late Service Reports/1000 passenger trips - 2015	0.00	1.58	0.47	0.71	0.72

On-Time Performance	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
February, 2015	92%	96%	93%	94%
YTD - 2014	91%	94%	94%	96%
YTD - 2015	92%	97%	94%	95%

ADA Certifications, February 2014	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,588	290	242	157	17,786
Category 2	10	0	0	0	0
Category 2/3	41	4	0	0	25
Category 3	2,307	328	67	24	4,963
Total	3,946				22,774

Monthly New Certification	26
Monthly Denied Applications	3
Fixed Route Trips Using Lift (YTD)	5,237

(1) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.