



Village of
Shorewood Hills

September 20, 2010

Mr. Tom Heikkinen
General Manager
City of Madison Water Utility
119 East Olin Avenue
Madison, WI 53713

Dear Tom:

On our busy workdays, we interact with many people, both internally in our own organizations and externally with the public and other agencies. I am writing to make you aware of a quality employee that you have working with you at the Madison Water Utility – Harley Lemkuil.

I have been working closely with Harley Lemkuil since early 2010 on the University Avenue Reconstruction Project. As the Fire Chief for the Village of Shorewood Hills, I was concerned with the spacing and location of the fire hydrants on University Avenue. Harley worked with me to establish priority locations for fire hydrants and designed alternative locations as a contingency if actual utility conflicts meant that our primary locations for hydrants had to be moved.

Harley epitomizes the kind of employee we would like to have in all of our employees – He communicates well with others, he has a commanding knowledge of the water utility infrastructure in the area, and above all, is dedicated to doing the best job that he can for the customers of the Madison Water Utility.

Almost daily, Harley has kept me informed of the progress on the water main replacement project during construction. He has involved me in decisions determining the location for fire hydrants, has asked for my assistance in determining the best time for service shutdowns, and has let me know immediately of any problems such as main breaks. I have personally seen Harley here in the middle of the night and on weekends working closely with the construction crews to determine the best approach to placing water main, balancing economic and Fire Department concerns. Progress on this job would not have occurred unless Harley knew how to communicate effectively with all of us.

Harley's knowledge of the water utility infrastructure has been immensely important during this project. Harley was able to determine an alternative water route through valve shutdowns to ensure that the businesses in the vicinity of Shorewood Boulevard and University Avenue (including the Shorewood Hills Village Hall) had only a very



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short service outage while transitioning between the old and new water main on University Avenue took place. Harley also carefully planned transitions on the west end of the project so that the water service shutdown of the Village's main booster pump station at Tallyho Lane was limited. His communications with me allowed me to make sure I had alternative water sources available for fire suppression during this major shutdown. Without Harley's knowledge of the water system, the progress of the project in general would have been more delayed – Harley was able to save several days of work in the intersection of University Avenue and Rose Place by relocating a fire hydrant so that the water main placement could be completed before the planned shutdown of the intersection.

Finally, Harley has shown dedication above and beyond the normal employee to his job and his duties. Harley, while also juggling his responsibilities on other major projects in Madison, has maintained his presence and availability at all hours of the day on this project. He has been here to ensure that all water service shutdowns have been as short as possible. He has always been available to answer my questions and concerns at any hour of the day. A more dedicated employee you will not find.

I have met many fine people in my career, and have worked with many different agencies in my role as Fire Chief. It has been a pleasure and an honor to work with Harley Lemkuil on this important project. He is an asset to your organization!

Sincerely,

A handwritten signature in cursive script, appearing to read "Keith P. Anderson", with a long horizontal flourish extending to the right.

Keith P. Anderson
Fire Chief