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MEMORANDUM

Date: April 26, 2023

To: Water Utility Board

From: Dan Rodefeld, Operations Manager

Subject: Monthly Operations Report

BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for April 2023 reflecting these efforts is attached.

Monthly Field Operations Picture Contest

The winning picture for this month's Operations Picture Competition was taken by Jackie Ward and is included on page 2. Details of the picture are given below:

1. Nature of Work: Leaving work for the day.
2. Location: 115 S. Paterson St.
3. Date/Time of the work involved: 2-14-23
4. Crew: Jackie Ward
5. The story behind the picture according to Jackie Ward, "As I was pulling out of the Utility parking lot I thought I saw a little black rooster by our fire hydrant. I was thinking about ways I could try to catch it when I realized it was just a piece of snow and ice with debris stuck to it. I wouldn't be surprised, as MWU has a whole group of backyard chicken owners".

ATTACHMENTS

A. Monthly Operations Report – April 2023

