

FIXED ROUTE
Operating Statistics For Periods Ending 10/31/2013 & 10/31/2014

CURRENT MONTH			YEAR TO DATE				
Actual 2013	Actual 2014	Variance 2013 to 2014		Actual 2013	Actual 2014	Variance 2013 to 2014	% Change
			Service Supplied				
539,443	554,446	15,003	Total (Vehicle) Miles	4,806,691	4,963,503	156,812	3.3%
36,922	37,237	315	Revenue Hours	324,755	337,268	12,514	3.9%
41,326	41,904	578	Total (Vehicle) Hours	360,047	373,959	13,912	3.9%
			<i>Ridership</i>				
1,402,410	1,488,065	85,655	Revenue Passengers	11,190,919	11,714,482	523,563	4.7%
80,390	75,390	(5,000)	Transfers	772,835	763,290	(9,545)	-1.2%
<u>20,835</u>	<u>25,052</u>	<u>4,217</u>	Non-Revenue Rides	<u>199,239</u>	<u>173,911</u>	<u>(25,328)</u>	-12.7%
1,503,635	1,588,507	84,872	Total Passengers	12,162,993	12,651,683	488,690	4.0%
			Service Quality				
4,091	4,166	75	Trips using Lifts	33,094	34,242	1,148	3.5%
14	16	2	Passenger Accidents	112	141	29	25.9%
			Vehicle Accidents				
5	9	4	Chargeable	57	64	7	12.3%
8	11	3	Non-chargeable	86	71	(15)	-17.4%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>8</u>	<u>3</u>	<u>(5)</u>	-62.5%
13	20	7	Total Vehicle Accidents	151	138	(13)	-8.6%
			Fleet/Maintenance				
80	110	30	Road Calls	799	788	(11)	-1.4%
90	92	2	Actual Inspections	802	827	25	3.1%
90	92	2	Scheduled Inspections	800	826	26	3.3%

*Chargeable – Accidents that are caused by the actions of the bus operator.
 Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.
 Preventable – Both parties involved share liability of the accident.

ROUTE PRODUCTIVITY COMPARISON-- YEAR TO DATE--October 2014 vs. October 2013
(Routes sorted in order of 2014 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2014 vs. 2013 Year to Date			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	2013	2014	% change	2013	2014	% Change		
80 UW CAMPUS (service revised August 26, 2012)	1,428,827	1,789,386	25.2%	81.12	101.34	24.9%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	907,951	907,979	0.0%	68.97	68.38	-0.9%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	39,774	26,808	-32.6%	83.22	56.11	-32.6%		(3 operates weekdays only; 7 operates weekends & holidays only).
28 NTP-WTP COMMUTER (revised August 25, 2013)	336,938	318,961	-5.3%	60.95	55.28	-9.3%		
2 WTP-NTP (revised August 25, 2013)	1,194,485	1,228,995	2.9%	51.25	47.79	-6.8%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 74, 75
50 WTP-SCHROEDER-RAYMOND LOOP (revised August 24, 2014)	156,646	176,933	13.0%	44.03	45.74	3.9%		
67 WTP-WEST TOWNE	260,342	259,580	-0.3%	46.89	45.53	-2.9%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
4 NTP-STP	646,088	682,285	5.6%	40.94	43.51	6.3%		
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	153,235	179,150	16.9%	36.66	42.42	15.7%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	209,654	620,901	196.2%	35.04	41.64	18.8%		
22 MENDOTA LOOP	213,264	206,927	-3.0%	38.40	38.90	1.3%		Circulator Routes 1, 9, 10, 34
44 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	77,713	79,397	2.2%	34.10	38.45	12.7%		
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	280,421	288,141	2.8%	37.84	37.05	-2.1%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
5 ETP-STP	428,075	434,922	1.6%	35.79	36.75	2.7%		
71 MIDDLETON-CAPITOL SQUARE VIA ALLEN COMMUTER (revised Aug 25, '13 & Aug 24, '14)	79,438	74,173	-6.6%	47.83	36.64	-23.4%		UW Campus Circulators 80, 81, 82, 84
6 EAST TOWNE-WTP	999,609	1,012,648	1.3%	35.47	36.14	1.9%		
75 VERONA-CAPITOL SQR COMMUTER(began Mar 26, '12; rev Mar 11, Dec 2, '13 & Jul 28, '14)	44,086	66,523	50.9%	32.17	35.40	10.0%		School Day Supplemental Routes E, L, M, W
3 WTP-ETP	516,254	505,004	-2.2%	35.49	34.77	-2.0%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised Aug 25, '13 & Aug 24, '14)	125,378	117,871	-6.0%	38.47	34.25	-11.0%		
51 WTP-MUIR FIELD LOOP	73,319	77,288	5.4%	32.84	32.52	-0.9%		
17 ETP-NTP	110,958	106,079	-4.4%	34.52	31.98	-7.4%		
21 LAKEVIEW LOOP	148,284	151,522	2.2%	28.95	31.24	7.9%		
81-82 UW LATE NITE CIRCULATORS	77,306	82,404	6.6%	30.06	31.06	3.3%		
18 STP-WTP (revised August 25, 2013)	388,165	336,966	-13.2%	35.86	31.04	-13.5%		
30 ETP-EAST TOWNE	235,023	211,217	-10.1%	34.70	30.90	-10.9%		
7 WTP-ETP (Weekends & Holidays Only)	130,995	143,243	9.4%	27.68	30.28	9.4%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	105,083	94,382	-10.2%	34.07	29.86	-12.4%		
27 NTP - UW CAMPUS COMMUTER	45,683	45,422	-0.6%	29.07	28.93	-0.5%		
11 WTP-DUTCH MILL-CAP SQUARE	79,037	70,394	-10.9%	31.63	28.92	-8.6%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	34,199	38,340	12.1%	25.00	28.02	12.1%		
58 GREENTREE COMMUTER	68,882	69,441	0.8%	27.30	27.85	2.0%		
1 CAP SQUARE - UW	21,598	22,868	5.9%	26.00	27.21	4.6%		
47 ARBOR HILLS COMMUTER	70,951	69,658	-1.8%	26.19	27.18	3.8%		
16 STP - ETP	340,409	279,297	-18.0%	32.99	26.66	-19.2%		
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	34,836	31,036	-10.9%	29.02	25.86	-10.9%		
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	435,128	354,087	-18.6%	32.21	25.45	-21.0%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	328,167	254,865	-22.3%	29.31	25.43	-13.2%		
70 MIDDLETON-CAPITOL SQUARE (revised August 24, 2014)	142,285	130,637	-8.2%	25.21	23.08	-8.4%		
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	32,434	32,083	-1.1%	24.58	22.89	-6.9%		
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	107,364	89,353	-16.8%	28.10	22.80	-18.8%		
12 WTP-DUTCH MILL-CAP SQUARE	45,070	44,012	-2.3%	23.05	22.10	-4.1%	x	
19 RED ARROW TR-CAP SQUARE	138,038	130,672	-5.3%	22.12	20.77	-6.1%	x	
13 STP-CAP SQUARE	128,980	132,729	2.9%	19.81	20.43	3.1%	x	
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	18,860	18,246	-3.3%	25.49	20.24	-20.6%	x	
73 WTP-OLD SAUK TRAILS (revised August 24, 2014)	122,275	111,149	-9.1%	20.22	19.63	-2.9%	x	
32 ACEWOOD-THOMPSON LOOP	38,696	36,504	-5.7%	21.60	19.26	-10.8%	x	
20 NTP-EAST TOWNE	146,519	176,477	20.4%	16.17	18.75	16.0%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	12,941	40,894	216.0%	14.46	18.65	29.0%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	23,615	19,181	-18.8%	16.38	18.04	10.2%	x	
74 MIDDLETON LOOP (ended operating on August 23, 2014)	24,977	20,949	-16.1%	15.94	17.55	10.1%	x	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	9,559	8,368	-12.5%	16.29	17.43	7.0%	x	
52 WTP-FITCHBURG	31,577	38,773	22.8%	13.51	17.34	28.4%	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	66,464	56,290	-15.3%	17.05	16.24	-4.8%	x	
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	8,331	34,379	312.7%	17.41	16.14	-7.3%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	20,939	19,405	-7.3%	12.71	15.73	23.8%	x	
48 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	11,255	11,306	0.5%	11.91	13.86	16.4%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	28,983	30,949	6.8%	11.86	13.17	11.0%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	9,237	9,101	-1.5%	12.67	12.48	-1.5%	x	
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	-	3,202	NA	NA	10.59	NA	x	
31 MARSH RD - ETP (began August 25, 2013)	3,788	18,910	399.2%	7.46	8.35	12.0%	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	8,617	10,319	19.8%	6.31	7.59	20.3%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	3,373	4,154	23.2%	7.16	7.50	4.8%	x	
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	8,212	8,537	4.0%	5.89	6.13	4.0%	x	
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	144,152	-	-100.0%	43.66	NA	NA		
UNKNOWN ROUTE & ROAD BUS *	251	3	NA	NA	NA	NA		
SYSTEM TOTAL	12,162,993	12,651,683	4.0%	37.45	37.52	0.2%	22.51	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	10,617,086	10,753,085	1.3%	34.91	33.98	-2.7%	20.39	

Average weekday ridership October 2013: 59,820
Average weekday ridership October 2014: 60,003

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - October 2014

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2013	2014	% change	2013	2014
1 CAP SQUARE - UW	21,598	22,868	5.9%	26.00	27.21
2 WTP-NTP (revised August 25, 2013)	1,194,485	1,228,995	2.9%	51.25	47.79
3 WTP-ETP	516,254	505,004	-2.2%	35.49	34.77
4 NTP-STP	646,088	682,285	5.6%	40.94	43.51
5 ETP-STP	428,075	434,922	1.6%	35.79	36.75
6 EAST TOWNE-WTP	999,609	1,012,648	1.3%	35.47	36.14
7 WTP-ETP (Weekends & Holidays Only)	130,995	143,243	9.4%	27.68	30.28
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	34,199	38,340	12.1%	25.00	28.02
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	144,152	-	-100.0%	43.66	NA
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	209,654	620,901	196.2%	35.04	41.64
11 WTP-DUTCH MILL-CAP SQUARE	79,037	70,394	-10.9%	31.63	28.92
12 WTP-DUTCH MILL-CAP SQUARE	45,070	44,012	-2.3%	23.05	22.10
13 STP-CAP SQUARE	128,980	132,729	2.9%	19.81	20.43
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	328,167	254,865	-22.3%	29.31	25.43
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	435,128	354,087	-18.6%	32.21	25.45
16 STP - ETP	340,409	279,297	-18.0%	32.99	26.66
17 ETP-NTP	110,958	106,079	-4.4%	34.52	31.98
18 STP-WTP (revised August 25, 2013)	388,165	336,966	-13.2%	35.86	31.04
19 RED ARROW TR-CAP SQUARE	138,038	130,672	-5.3%	22.12	20.77
20 NTP-EAST TOWNE	146,519	176,477	20.4%	16.17	18.75
21 LAKEVIEW LOOP	148,284	151,522	2.2%	28.95	31.24
22 MENDOTA LOOP	213,264	206,927	-3.0%	38.40	38.90
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	9,559	8,368	-12.5%	16.29	17.43
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	3,373	4,154	23.2%	7.16	7.50
27 NTP - UW CAMPUS COMMUTER	45,683	45,422	-0.6%	29.07	28.93
28 NTP-WTP COMMUTER (revised August 25, 2013)	336,938	318,961	-5.3%	60.95	55.28
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	18,860	18,246	-3.3%	25.49	20.24
30 ETP-EAST TOWNE	235,023	211,217	-10.1%	34.70	30.90
31 MARSH RD - ETP (began August 25, 2013)	3,788	18,910	399.2%	7.46	8.35
32 ACEWOOD-THOMPSON LOOP	38,696	36,504	-5.7%	21.60	19.26
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	12,941	40,894	216.0%	14.46	18.65
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	23,615	19,181	-18.8%	16.38	18.04
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	8,331	34,379	312.7%	17.41	16.14
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	28,983	30,949	6.8%	11.86	13.17
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	66,464	56,290	-15.3%	17.05	16.24
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	280,421	288,141	2.8%	37.84	37.05
39 ETP - DAIRY DRIVE (revised August 25, 2013)	20,939	19,405	-7.3%	12.71	15.73
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	153,235	179,150	16.9%	36.66	42.42
44 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	77,713	79,397	2.2%	34.10	38.45
47 ARBOR HILLS COMMUTER	70,951	69,658	-1.8%	26.19	27.18
48 STP-UW CAMPUS COMMUTER RTE (revised August 24, 2014)	11,255	11,306	0.5%	11.91	13.86
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	-	3,202	NA	NA	10.59
50 WTP-SCHROEDER-RAYMOND LOOP (revised August 24, 2014)	156,646	176,933	13.0%	44.03	45.74
51 WTP-MUIR FIELD LOOP	73,319	77,288	5.4%	32.84	32.52
52 WTP-FITCHBURG	31,577	38,773	22.8%	13.51	17.34
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	32,434	32,083	-1.1%	24.58	22.89
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	107,364	89,353	-16.8%	28.10	22.80
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	105,083	94,382	-10.2%	34.07	29.86
58 GREENTREE COMMUTER	68,882	69,441	0.8%	27.30	27.85
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	8,617	10,319	19.8%	6.31	7.59
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	34,836	31,036	-10.9%	29.02	25.86
67 WTP-WEST TOWNE	260,342	259,580	-0.3%	46.89	45.53
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	8,212	8,537	4.0%	5.89	6.13
70 MIDDLETON-CAPITOL SQUARE (revised August 24, 2014)	142,285	130,637	-8.2%	25.21	23.08
71 MIDDLETON-CAPITOL SQUARE VIA ALLEN COMMUTER (revised Aug 25, '13 & Aug 24, '14)	79,438	74,173	-6.6%	47.83	36.64
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised Aug 25, '13 & Aug 24, '14)	125,378	117,871	-6.0%	38.47	34.25
73 WTP-OLD SAUK TRAILS (revised August 24, 2014)	122,275	111,149	-9.1%	20.22	19.63
74 MIDDLETON LOOP (ended operating on August 23, 2014)	24,977	20,949	-16.1%	15.94	17.55
75 VERONA-CAPITOL SQR COMMUTER (began Mar 26, '12; rev Mar 11, Dec 2, '13 & Jul 28, '14)	44,086	66,523	50.9%	32.17	35.40
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UNKNOWN ROUTE & ROAD BUS *	251	3	NA	NA	NA
SYSTEM TOTAL	12,162,993	12,651,683	4.0%	37.45	37.52
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	10,617,086	10,753,085	1.3%	34.91	33.98

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Average weekday ridership October 2013: 59,820

Average weekday ridership October 2014: 63,003

MONTHLY RIDERSHIP - October 2014

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2013	2014	% change	2013	2014	% change
1 CAP SQUARE - UW	2,905	3,154	8.6%	21,598	22,868	5.9%
2 WTP-NTP (revised August 25, 2013)	146,363	139,779	-4.5%	1,194,485	1,228,995	2.9%
3 WTP-ETP	64,002	58,782	-8.2%	516,254	505,004	-2.2%
4 NTP-STP	74,632	74,611	0.0%	646,088	682,285	5.6%
5 ETP-STP	47,415	46,987	-0.9%	428,075	434,922	1.6%
6 EAST TOWNE-WTP	118,684	119,128	0.4%	999,609	1,012,648	1.3%
7 WTP-ETP (Weekends & Holidays Only)	13,009	15,125	16.3%	130,995	143,243	9.4%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	3,592	4,371	21.7%	34,199	38,340	12.1%
9 ETP - UW CAMPUS (ended operating on August 24, 2013)			NA	144,152	-	-100.0%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	76,650	84,930	10.8%	209,654	620,901	196.2%
11 WTP-DUTCH MILL-CAP SQUARE	8,127	8,140	0.2%	79,037	70,394	-10.9%
12 WTP-DUTCH MILL-CAP SQUARE	4,970	5,097	2.6%	45,070	44,012	-2.3%
13 STP-CAP SQUARE	15,491	15,141	-2.3%	128,980	132,729	2.9%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	30,257	31,230	3.2%	328,167	254,865	-22.3%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	43,797	44,092	0.7%	435,128	354,087	-18.6%
16 STP - ETP	36,692	34,865	-5.0%	340,409	279,297	-18.0%
17 ETP-NTP	13,963	10,567	-24.3%	110,958	106,079	-4.4%
18 STP-WTP (revised August 25, 2013)	41,622	36,313	-12.8%	388,165	336,966	-13.2%
19 RED ARROW TR-CAP SQUARE	17,174	14,173	-17.5%	138,038	130,672	-5.3%
20 NTP-EAST TOWNE	16,495	22,605	37.0%	146,519	176,477	20.4%
21 LAKEVIEW LOOP	18,180	17,720	-2.5%	148,284	151,522	2.2%
22 MENDOTA LOOP	24,656	26,770	8.6%	213,264	206,927	-3.0%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	866	1,077	24.4%	9,559	8,368	-12.5%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	377	729	93.4%	3,373	4,154	23.2%
27 NTP - UW CAMPUS COMMUTER	5,351	5,718	6.9%	45,683	45,422	-0.6%
28 NTP-WTP COMMUTER (revised August 25, 2013)	40,686	38,012	-6.6%	336,938	318,961	-5.3%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,957	2,135	9.1%	18,860	18,246	-3.3%
30 ETP-EAST TOWNE	25,593	23,306	-8.9%	235,023	211,217	-10.1%
31 MARSH RD - ETP (began August 25, 2013)	2,040	2,591	27.0%	3,788	18,910	399.2%
32 ACEWOOD-THOMPSON LOOP	4,129	3,452	-16.4%	38,696	36,504	-5.7%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	5,063	4,979	-1.7%	12,941	40,894	216.0%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	2,362	3,133	32.6%	23,615	19,181	-18.8%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	3,989	3,975	-0.3%	8,331	34,379	312.7%
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	2,743	2,873	4.7%	28,983	30,949	6.8%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	7,894	7,718	-2.2%	66,464	56,290	-15.3%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	32,688	36,823	12.7%	280,421	288,141	2.8%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	1,863	3,825	105.3%	20,939	19,405	-7.3%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	19,345	20,097	3.9%	153,235	179,150	16.9%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	8,834	8,183	-7.4%	77,713	79,397	2.2%
47 ARBOR HILLS COMMUTER	8,577	8,390	-2.2%	70,951	69,658	-1.8%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	1,383	1,047	-24.3%	11,255	11,306	0.5%
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)		1,553	NA	-	3,202	NA
50 WTP-SCHROEDER-RAYMOND LOOP	18,431	24,447	32.6%	156,646	176,933	13.0%
51 WTP-MUIR FIELD LOOP	8,853	7,760	-12.3%	73,319	77,288	5.4%
52 WTP-FITCHBURG	3,980	4,780	20.1%	31,577	38,773	22.8%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	3,352	3,614	7.8%	32,434	32,083	-1.1%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	10,743	10,769	0.2%	107,364	89,353	-16.8%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	11,737	11,422	-2.7%	105,083	94,382	-10.2%
58 GREENTREE COMMUTER	8,079	7,760	-3.9%	68,882	69,441	0.8%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	888	1,006	13.3%	8,617	10,319	19.8%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	3,513	3,361	-4.3%	34,836	31,036	-10.9%
67 WTP-WEST TOWNE	28,596	31,703	10.9%	260,342	259,580	-0.3%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	796	870	9.3%	8,212	8,537	4.0%
70 MIDDLETON-CAPITOL SQUARE	16,295	16,150	-0.9%	142,285	130,637	-8.2%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	8,711	10,727	23.1%	79,438	74,173	-6.6%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	13,605	13,828	1.6%	125,378	117,871	-6.0%
73 WTP-OLD SAUK TRAILS	13,715	12,131	-11.5%	122,275	111,149	-9.1%
74 MIDDLETON LOOP	2,757		-100.0%	24,977	20,949	-16.1%
75 VERONA-CAPITOL SQR COMMUTER(began Mar 26, '12; rev Mar 11, Dec 2, '13 & Jul 28, '14)	5,879	8,588	46.1%	44,086	66,523	50.9%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	951	1,082	13.8%	9,237	9,101	-1.5%
80 UW CAMPUS (service revised August 26, 2012)	189,353	253,827	34.0%	1,428,827	1,789,386	25.2%
81 UW LATE NIGHT CIRCULATOR	6,479	8,724	34.6%	30,339	41,851	37.9%
82 UW LATE NITE CIRCULATOR	8,264	5,241	-36.6%	46,967	40,553	-13.7%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	3,523	2,518	-28.5%	39,774	26,808	-32.6%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	140,719	154,995	10.1%	907,951	907,979	0.0%
UNKNOWN ROUTE & ROAD BUS			NA	251	3	-98.8%
SYSTEM TOTAL	1,503,635	1,588,507	5.6%	12,162,993	12,651,683	4.0%
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	1,296,016	1,318,197	1.7%	10,617,086	10,753,085	1.3%

ParaTransit
Operating Statistics For Periods Ending 11/30/2012 & 11/30/2013

CURRENT MONTH			YEAR TO DATE				
Actual 2013	Actual 2014	Variance 2013 to 2014		Actual 2013	Actual 2014	Variance 2013 to 2014	% Change
			Service Supplied Data				
1,067	1,096	29	No. of Clients riding the System	1,630	1,641	11	0.7%
			<i>Ridership</i>				
3,991	4,212	221	Directly Operated Service	45,851	50,560	4,709	10.3%
<u>17,512</u>	<u>16,279</u>	(1,233)	ADA Contracted Services	<u>194,738</u>	<u>195,971</u>	<u>1,233</u>	0.6%
21,503	20,491	(1,012)	Total ADA Ridership	240,589	246,531	5,942	2.5%
450	501	51	Total No-shows	5,157	5,651	494	9.6%
			Service Quality Data				
2	1	(1)	Passenger Accidents	12	14	2	16.7%
			Vehicle Accidents:				
2	0	(2)	Chargeable	11	6	(5)	-45.5%
0	0	0	Non-chargeable	3	8	5	166.7%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>1</u>	<u>1</u>	100.0%
2	0	(2)	Total Vehicle Accidents	14	15	1	7.1%
			Fleet/Maintenance Data				
2	5	3	Road Calls	28	23	(5)	-17.9%
8	9	1	Actual Inspections	95	113	18	18.9%
9	9	0	Scheduled Inspections	100	113	13	13.0%

*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.

**Paratransit Performance Indicators
November, 2014**

Operations	Metro Plus			
	Nov, 2013	Nov, 2014	YTD Nov, 2013	YTD Nov, 2014
Total Trips	21,503	20,491	240,589	246,531
Rides Cancelled	3,052	3,107	36,942	37,903
Cancellation Rate	14.2%	15.2%	15.4%	15.4%
No Shows (1)	450	501	5,157	5,651
No Shows/Rides Provided	2.1%	2.4%	2.1%	2.3%
Number of Clients Provided Service	1,067	1,096	1,630	1,641
Average Trips/Client	20.2	18.7	147.6	150.2
DDS Trips	14,273	13,756	159,646	165,538
Subscription Trips	12,954	15,568	143,750	160,512
DDS Subscription Trips	9,448	12,219	107,695	120,799
D2D Trips	14,395	10,870	163,396	154,593
Lv Attended Trips	6,257	3,390	72,991	64,966
Maintenance Inspections Conducted/Scheduled	88.9%	100.0%	95.0%	100.0%

Number of Trips by Provider YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	33,639	46,664	48,235	53,251	181,789
Non-Ambulatory	16,921	1,996	9,512	36,313	64,742
Percentage	20.51%	19.74%	23.42%	36.33%	100.00%

Customer Service YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	50,560	48,660	57,747	89,564	246,531
Customer Complaints	136	258	115	172	681
Customer Compliments	20	16	21	32	89
Customer Suggestions	10	4	6	3	23
Complaints/1000 passenger trips - 2013	2.25	3.32	2.12	1.66	2.11
Complaints/1000 passenger trips - 2014	2.69	5.30	1.99	1.92	2.76
Late Service Reports (2)	6	192	178	102	478
Late Service Reports/1000 passenger trips - 2013	0.76	5.22	6.20	2.20	3.38
Late Service Reports/1000 passenger trips - 2014	0.12	3.95	3.08	1.14	1.94

On-Time Performance	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
November, 2014	92%	90%	96%	96%
YTD - 2013	91%	95%	95%	96%
YTD - 2014	92%	95%	95%	96%

ADA Certifications, November 2014	Clients	1-19 Trips	>20 - 40<	>40 Trips/mo	TTL Trips
Category 1	1,564	310	266	96	15,531
Category 2	11	0	0	0	0
Category 2/3	41	3	0	0	17
Category 3	2,312	326	82	14	4,892
Total	3,928				20,440

Monthly New Certification	33
Monthly Denied Applications	0

Fixed Route Trips Using Lift (YTD) 37,243

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through November 30
All Modes

		2013 Actual	2014 Budget	2014 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:						
	Cash, Tickets, Passes:	\$ 6,108,105	\$ 5,784,318	\$ 6,110,497	\$ 326,179	\$ 2,392
	Unlimited Ride Passes:	\$ 5,729,793	\$ 5,861,995	\$ 5,914,653	\$ 52,658	\$ 184,860
	Sub Total:	\$ 11,837,898	\$ 11,646,313	\$ 12,025,149	\$ 378,836	\$ 187,251
Misc Revenue:						
	Advertising:	\$ 364,781	\$ 357,500	\$ 374,851	\$ 17,351	\$ 10,070
	County:	\$ 3,534,374	\$ 3,341,250	\$ 3,682,564	\$ 341,314	\$ 148,190
	Other Operating:	\$ 87,690	\$ 31,000	\$ 67,472	\$ 36,472	\$ (20,219)
	Non-Operating:	\$ 66,172	\$ 29,333	\$ 12,271	\$ (17,063)	\$ (53,901)
	Sub Total:	\$ 4,053,017	\$ 3,759,083	\$ 4,137,157	\$ 378,074	\$ 84,141
Local Subsidies:						
	City of Madison:	\$ 9,952,449	\$ 10,967,520	\$ 10,967,520	\$ -	\$ 1,015,071
	Funding Partners:	\$ 2,921,234	\$ 2,626,708	\$ 2,626,708	\$ 0	\$ (294,525)
	Sub Total:	\$ 12,873,683	\$ 13,594,228	\$ 13,594,228	\$ 0	\$ 720,546
State Assistance:						
		\$ 15,216,667	\$ 15,258,375	\$ 15,287,719	\$ 29,344	\$ 71,053
	Federal grant funding for capital maintenance	\$ 5,633,467	\$ 5,742,550	\$ 5,589,100	\$ (153,450)	\$ (44,367)
	Total Revenue:	\$ 49,614,731	\$ 50,000,550	\$ 50,633,355	\$ 632,805	\$ 1,018,624
Salaries:						
	Salaries/Wages:	\$ 22,202,253	\$ 23,610,603	\$ 22,611,771	\$ (998,833)	\$ 409,518
	OT:	\$ 1,641,105	\$ 1,393,665	\$ 1,927,607	\$ 533,942	\$ 286,503
	Workers Comp:	\$ 172,272	\$ 187,183	\$ 276,271	\$ 89,087	\$ 103,999
Benefits:						
	Health:	\$ 5,297,187	\$ 5,263,683	\$ 5,268,084	\$ 4,400	\$ (29,104)
	WI Retirement:	\$ 1,543,838	\$ 1,788,044	\$ 1,682,347	\$ (105,696)	\$ 138,510
	Other:	\$ 3,306,014	\$ 3,538,485	\$ 3,434,150	\$ (104,335)	\$ 128,136
	Sub Total:	\$ 34,162,668	\$ 35,781,664	\$ 35,200,230	\$ (581,434)	\$ 1,037,562
Utilities:						
	Natural Gas:	\$ 160,997	\$ 156,000	\$ 212,166	\$ 56,166	\$ 51,168
	Electricity:	\$ 299,337	\$ 235,217	\$ 248,276	\$ 13,059	\$ (51,061)
	Telephone:	\$ 12,453	\$ 15,583	\$ 13,877	\$ (1,706)	\$ 1,424
	Other:	\$ 16,839	\$ 30,250	\$ 38,158	\$ 7,908	\$ 21,319
Building & Grounds:						
	Repairs/Maintenance:	\$ 49,602	\$ 81,500	\$ 82,460	\$ 960	\$ 32,857
	Supplies:	\$ 202,781	\$ 198,333	\$ 220,064	\$ 21,731	\$ 17,283
	Services:	\$ 7,122	\$ 11,000	\$ 7,816	\$ (3,184)	\$ 693
Rolling Stock/Support Equipment:						
	Equip. Repairs/Maintenance:	\$ 407,352	\$ 408,742	\$ 436,399	\$ 27,658	\$ 29,047
	Parts:	\$ 717,378	\$ 641,667	\$ 929,239	\$ 287,573	\$ 211,862
	Tires:	\$ 205,969	\$ 210,833	\$ 233,261	\$ 22,428	\$ 27,293
	Equipment Supplies:	\$ 110,993	\$ 96,250	\$ 82,709	\$ (13,541)	\$ (28,285)
	Fuel, Oil, & Lubricants:	\$ 3,281,009	\$ 3,640,877	\$ 3,797,098	\$ 156,220	\$ 516,088
Administrative:						
	Insurance & Financial:	\$ 962,475	\$ 908,033	\$ 941,413	\$ 33,380	\$ (21,062)
	Rentals/Leases:	\$ 168,382	\$ 192,500	\$ 177,744	\$ (14,756)	\$ 9,362
	Training:	\$ 38,604	\$ 29,333	\$ 23,570	\$ (5,764)	\$ (15,035)
	Supplies, Equipment and Services:	\$ 581,648	\$ 475,292	\$ 584,316	\$ 109,025	\$ 2,668
Operations:						
	Paratransit Providers:	\$ 4,097,717	\$ 4,205,667	\$ 4,211,493	\$ 5,827	\$ 113,776
	GAS / RSVP / Exc Rides:	\$ 600,616	\$ 601,150	\$ 566,905	\$ (34,245)	\$ (33,711)
Inter Departmental Charges:						
		\$ 1,095,774	\$ 735,908	\$ 759,457	\$ 23,549	\$ (336,317)
Depreciation:						
		\$ 5,728,791	\$ 6,050,000	\$ 5,938,370	\$ (111,630)	\$ 209,579
Interest and Bad Debt Expense:						
		\$ 310,383	\$ 273,167	\$ 273,174	\$ 7	\$ (37,209)
	Total Operating Expenses:	\$ 53,218,892	\$ 54,978,967	\$ 54,978,194	\$ (773)	\$ 1,759,302
Less Depreciation:						
		\$ (5,728,791)	\$ (6,050,000)	\$ (5,938,370)	\$ 111,630	\$ (209,579)
Capital Debt:						
		\$ 1,071,609	\$ 1,001,917	\$ 1,001,924	\$ 7	\$ (69,685)
Fixed Assets:						
		\$ 896,914	\$ 297,000	\$ 53,364	\$ (243,636)	\$ (843,551)
	Federal grant funding for fixed assets	\$ (676,686)	\$ (237,600)	\$ (42,691)	\$ 194,909	\$ 633,995
	Total Expenditures:	\$ 48,781,939	\$ 49,990,283	\$ 50,052,421	\$ 62,138	\$ 1,270,482
	Reserves generated (used)	\$ 832,792	\$ 10,267	\$ 580,934	\$ 570,667	\$ (251,858)
	Reserve balance-beginning	\$ 784,150		\$ 2,673,292		
	Reserve balance-ending	\$ 1,616,942		\$ 3,254,226		

**Madison Metro
Performance Measures
YTD through November 30**

	Fixed Route		Paratransit	
	2013	2014	2013	2014
Operating Cost/Revenue Hours	\$ 108.42	\$ 109.10	\$ 90.14	\$ 90.54
Operating Revenue/Operating Cost	29.83%	29.34%	40.51%	41.17%
Operating Cost/Passenger Trips	\$ 2.87	\$ 2.86	\$ 33.86	\$ 34.01
Passenger Trips/Revenue Hour	\$ 37.82	\$ 38.09	\$ 2.66	\$ 2.66
Passenger Trips/Service Area Population (annualized)	58.27	60.34	1.04	1.06
Revenue Hours/Service Area Population (annualized)	1.54	1.58	0.39	0.40
Passenger Revenue/Passenger Trips	\$ 0.85	\$ 0.84	\$ 1.17	\$ 1.07
Operating Cost/Platform Hours	\$ 97.74	\$ 98.60	\$ 82.08	\$ 82.45
Operating Cost/Total Miles	\$ 7.33	\$ 7.45	\$ 4.43	\$ 4.45
Passenger Trips/Revenue Mile	3.00	3.05	0.15	\$ 0.15

Notes:

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Service area population is 253,075

WI DOT Cost Efficiency Measures	Fixed Route		Paratransit		Combined		2013
	2013	2014	2013	2014	2013	2014	Peer
Expense per revenue hour	\$ 105.31	\$ 106.09	\$ 84.03	\$ 84.58	\$ 101.02	\$ 101.76	\$ 97.57
Revenue/expense ratio	30.71%	30.17%	3.71%	3.36%	26.17%	25.69%	21.12%
Cost/passenger	\$ 2.78	\$ 2.78	\$ 31.56	\$ 31.77	\$ 3.29	\$ 3.29	\$ 4.46
Passengers/revenue hour	37.82	38.09	2.66	2.66	30.73	30.96	23.69
Passengers Trips/Capita (annualized)	50.94	52.74	0.91	0.93	51.84	53.67	37.63
Revenue Hours/Capita (annualized)	1.35	1.38	0.34	0.35	1.69	1.73	1.43

Notes:

Revenue includes passenger revenue only (does not include MA Waiver revenue)

Expense includes "Total operating expenses" less depreciation, expenses associated with County programs, lease and interest expenses and inter-agency charges

Cost and expense are the same number

The population used for the efficiency measures is 289,500

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through November 30, 2014 and 2013

Fixed Route Passenger Revenue

2014	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 120,789	\$ 105,366	\$ 149,108	\$ 136,985	\$ 120,107	\$ 154,159	\$ 144,410	\$ 141,837	\$ 166,466	\$ 140,048	\$ 115,300		\$ 1,494,575
Day passes	\$ 5,278	\$ 2,472	\$ 4,096	\$ 8,245	\$ 9,745	\$ 10,193	\$ 9,490	\$ 8,730	\$ 5,364	\$ 5,454	\$ 5,000		\$ 74,067
2 ride passes	\$ 25,118	\$ 6,285	\$ 27,735	\$ 11,185	\$ 10,518	\$ 12,841	\$ 35,170	\$ 8,285	\$ 17,930	\$ 15,345	\$ 4,560		\$ 174,972
10 ride passes	\$ 85,475	\$ 95,475	\$ 94,965	\$ 85,860	\$ 69,040	\$ 66,345	\$ 72,515	\$ 79,905	\$ 89,360	\$ 80,035	\$ 82,830		\$ 901,805
31 day passes	\$ 161,377	\$ 130,724	\$ 139,482	\$ 168,453	\$ 109,757	\$ 143,252	\$ 126,113	\$ 130,347	\$ 138,612	\$ 131,681	\$ 130,028		\$ 1,509,826
EZ Rider/Summer Youth passes	\$ 196,960	\$ 210,943	\$ 221,235	\$ 168,557	\$ 221,235	\$ 113,347	\$ 10,000	\$ 10,000	\$ 175,914	\$ 224,029	\$ 163,011		\$ 1,715,231
Total cash, ticket & pass revenue	\$ 594,997	\$ 551,265	\$ 636,621	\$ 579,285	\$ 540,402	\$ 500,137	\$ 397,698	\$ 379,104	\$ 593,646	\$ 596,592	\$ 500,729		\$ 5,870,476
UW ASM	\$ 285,124	\$ 285,124	\$ 285,124	\$ 285,124	\$ 285,125	\$ 285,124	\$ 285,124	\$ 285,124	\$ 300,420	\$ 300,420	\$ 300,420		\$ 3,182,253
UW Employees	\$ 156,101	\$ 156,101	\$ 156,100	\$ 156,101	\$ 156,100	\$ 156,101	\$ 156,101	\$ 156,101	\$ 160,735	\$ 160,734	\$ 160,735		\$ 1,731,010
MATC	\$ 51,225	\$ 64,571	\$ 62,230	\$ 69,729	\$ 46,717	\$ 15,452	\$ 18,134	\$ 6,836	\$ 67,155	\$ 75,090	\$ 61,676		\$ 538,815
City of Madison	\$ 10,380	\$ 10,379	\$ 11,001	\$ 11,040	\$ 10,345	\$ 9,941	\$ 10,567	\$ 10,448	\$ 11,101	\$ 12,293	\$ 10,896		\$ 118,391
Edgewood	\$ 9,155	\$ 12,211	\$ 10,872	\$ 11,128	\$ 6,416	\$ 2,653	\$ 2,947	\$ 4,591	\$ 10,947	\$ 11,521	\$ 10,662		\$ 93,103
St. Mary's	\$ 1,853	\$ 2,022	\$ 2,339	\$ 2,136	\$ 2,130	\$ 2,412	\$ 2,893	\$ 3,317	\$ 2,929	\$ 2,894	\$ 2,743		\$ 27,668
Meriter	\$ 2,013	\$ 1,984	\$ 2,010	\$ 1,898	\$ 1,810	\$ 1,845	\$ 1,888	\$ 1,730	\$ 1,985	\$ 2,131	\$ 1,897		\$ 21,191
Dane County	\$ 2,476	\$ 2,358	\$ 2,323	\$ 1,741	\$ 1,740	\$ 1,671	\$ 1,533	\$ 1,739	\$ 1,639	\$ 1,927	\$ 1,824		\$ 20,971
Commuter	\$ 15,143	\$ 15,358	\$ 15,696	\$ 15,317	\$ 11,810	\$ 14,487	\$ 12,077	\$ 13,186	\$ 16,102	\$ 18,970	\$ 17,755		\$ 165,901
Total unlimited ride pass revenue	\$ 533,470	\$ 550,108	\$ 547,695	\$ 554,214	\$ 522,193	\$ 489,686	\$ 491,264	\$ 483,072	\$ 573,013	\$ 585,980	\$ 568,608		\$ 5,899,303
Total passenger revenue	\$ 1,128,467	\$ 1,101,373	\$ 1,184,316	\$ 1,133,499	\$ 1,062,595	\$ 989,823	\$ 888,962	\$ 862,176	\$ 1,166,659	\$ 1,182,572	\$ 1,069,337		\$ 11,769,779
Cumulative YTD passenger revenue	\$ 1,128,467	\$ 2,229,840	\$ 3,414,156	\$ 4,547,655	\$ 5,610,250	\$ 6,600,073	\$ 7,489,035	\$ 8,351,211	\$ 9,517,870	\$ 10,700,442	\$ 11,769,779		

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 128,244	\$ 124,263	\$ 129,802	\$ 133,392	\$ 124,976	\$ 141,365	\$ 139,599	\$ 142,185	\$ 150,854	\$ 145,798	\$ 111,546		\$ 1,472,024
Day passes	\$ 8,079	\$ 7,350	\$ 7,497	\$ 6,152	\$ 8,784	\$ 8,424	\$ 8,478	\$ 9,549	\$ 8,730	\$ 9,065	\$ 6,645		\$ 88,753
2 ride passes	\$ 23,830	\$ 13,130	\$ 20,658	\$ 10,900	\$ 8,040	\$ 44,510	\$ 57,440	\$ 25,555	\$ 11,778	\$ 16,710	\$ 9,170		\$ 241,721
10 ride passes	\$ 99,820	\$ 79,570	\$ 83,955	\$ 75,095	\$ 100,395	\$ 78,915	\$ 65,985	\$ 60,815	\$ 93,485	\$ 89,750	\$ 83,630		\$ 911,415
31 day passes	\$ 157,839	\$ 103,439	\$ 139,528	\$ 130,731	\$ 134,105	\$ 128,247	\$ 126,850	\$ 118,764	\$ 128,972	\$ 145,937	\$ 117,053		\$ 1,431,465
EZ Rider/Summer Youth passes	\$ 46,500	\$ 219,940	\$ 185,110	\$ 254,660	\$ 254,680	\$ 98,550	\$ 11,000	\$ 11,000	\$ 210,430	\$ 220,600	\$ 189,530		\$ 1,702,000
Total cash, ticket & pass revenue	\$ 464,312	\$ 547,692	\$ 566,550	\$ 610,930	\$ 630,980	\$ 500,011	\$ 409,352	\$ 367,868	\$ 604,249	\$ 627,860	\$ 517,574		\$ 5,847,378
UW ASM	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,644	\$ 285,124	\$ 285,124	\$ 285,124		\$ 3,028,521
UW Employees	\$ 150,772	\$ 150,772	\$ 150,772	\$ 150,771	\$ 150,771	\$ 150,772	\$ 150,772	\$ 150,772	\$ 156,101	\$ 156,100	\$ 156,101		\$ 1,674,476
MATC	\$ 52,571	\$ 69,315	\$ 62,306	\$ 61,867	\$ 47,352	\$ 13,887	\$ 17,837	\$ 24,682	\$ 66,932	\$ 73,521	\$ 63,723		\$ 553,993
City of Madison	\$ 11,518	\$ 11,347	\$ 11,566	\$ 10,368	\$ 10,178	\$ 9,156	\$ 9,905	\$ 10,187	\$ 10,503	\$ 12,413	\$ 10,823		\$ 117,964
Edgewood	\$ 8,466	\$ 12,368	\$ 10,187	\$ 10,106	\$ 8,156	\$ 3,045	\$ 3,138	\$ 5,478	\$ 13,503	\$ 14,596	\$ 13,034		\$ 102,077
St. Mary's	\$ 2,390	\$ 2,711	\$ 3,146	\$ 2,706	\$ 2,758	\$ 2,922	\$ 3,293	\$ 3,041	\$ 2,897	\$ 3,484	\$ 3,212		\$ 32,560
Meriter	\$ 2,754	\$ 2,673	\$ 2,586	\$ 2,221	\$ 2,253	\$ 1,923	\$ 2,107	\$ 1,900	\$ 1,716	\$ 1,862	\$ 1,711		\$ 23,706
Dane County	\$ 2,198	\$ 2,100	\$ 2,136	\$ 1,654	\$ 1,650	\$ 1,538	\$ 1,908	\$ 2,106	\$ 2,014	\$ 2,494	\$ 2,255		\$ 22,053
Commuter	\$ 11,317	\$ 12,142	\$ 13,795	\$ 13,209	\$ 14,668	\$ 13,421	\$ 14,661	\$ 13,262	\$ 12,820	\$ 14,746	\$ 13,379		\$ 147,420
Total unlimited ride pass revenue	\$ 513,630	\$ 535,071	\$ 528,138	\$ 524,545	\$ 509,430	\$ 468,307	\$ 475,265	\$ 483,072	\$ 551,610	\$ 564,340	\$ 549,362		\$ 5,702,770
Total passenger revenue	\$ 977,942	\$ 1,082,763	\$ 1,094,688	\$ 1,135,475	\$ 1,140,410	\$ 968,318	\$ 884,617	\$ 850,940	\$ 1,155,859	\$ 1,192,200	\$ 1,066,936		\$ 11,550,148
Cumulative YTD passenger revenue	\$ 977,942	\$ 2,060,705	\$ 3,155,393	\$ 4,290,868	\$ 5,431,278	\$ 6,399,596	\$ 7,284,213	\$ 8,135,153	\$ 9,291,012	\$ 10,483,212	\$ 11,550,148		

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through November 30, 2014 and 2013

Fixed Route Rides

2014	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	66,780	65,125	68,027	66,819	69,806	74,845	77,625	63,411	61,396	62,028	61,600		737,462
Day passes	4,190	4,734	4,788	4,464	5,171	5,281	6,195	6,249	5,052	4,540	4,079		54,743
2 ride passes	11,147	11,776	12,058	11,631	12,636	15,317	24,046	12,848	16,059	15,548	11,486		154,552
10 ride passes	66,980	71,185	75,355	65,789	66,355	53,574	47,293	41,971	64,045	70,426	58,845		681,818
31 day passes	151,641	161,048	183,018	183,674	179,802	174,294	182,873	174,772	176,193	187,366	162,405		1,917,086
EZ Rider/Summer Youth passes	159,381	187,973	213,892	176,940	213,312	104,136	31,382	24,127	192,888	245,646	178,402		1,728,079
Total cash, ticket & pass rides	460,119	501,841	557,138	509,317	547,082	427,447	369,414	323,378	515,633	585,554	476,817		5,273,740
UW ASM	271,351	401,626	338,015	355,403	233,798	171,212	175,741	173,744	314,632	350,290	323,285		3,109,097
UW Employees	151,547	160,993	161,313	157,481	136,262	127,986	131,238	124,406	139,014	162,170	145,885		1,598,295
MATC	44,543	56,149	54,113	60,634	40,624	13,436	15,769	5,944	58,396	65,279	53,631		468,518
City of Madison	9,026	9,025	9,566	9,600	8,996	8,644	9,189	9,085	9,653	10,837	9,475		103,096
Edgewood	7,961	10,618	9,454	9,677	5,579	2,307	2,563	3,992	9,519	10,013	9,271		80,954
St. Mary's	1,611	1,758	2,034	1,858	1,852	2,097	2,516	2,884	2,547	2,516	2,385		24,058
Meriter	1,750	1,725	1,748	1,651	1,574	1,604	1,642	1,504	1,726	1,864	1,650		18,438
Dane County	2,153	2,051	2,020	1,514	1,513	1,453	1,333	1,512	1,425	1,676	1,586		18,236
Commuter	12,174	12,358	12,589	12,280	9,484	11,610	9,677	10,581	12,921	15,222	14,204		133,100
Total unlimited ride pass rides	502,116	656,303	590,852	610,098	439,682	340,349	349,668	333,652	549,833	619,867	561,372		5,553,792
UW routes 80-85	184,789	318,248	236,251	263,617	142,615	78,845	88,136	79,364	237,181	270,126	225,000		2,124,172
Total revenue rides	1,147,024	1,476,392	1,384,241	1,383,032	1,129,379	846,641	807,218	736,394	1,302,647	1,475,547	1,263,189		12,951,704
Transfers	65,410	64,510	69,848	71,692	73,866	82,840	98,618	83,422	77,694	75,410	61,500		824,810
Non-revenue rides	14,261	16,211	15,931	16,312	21,732	18,043	21,395	16,385	22,038	27,331	20,495		210,134
Total rides	1,226,695	1,557,113	1,470,020	1,471,036	1,224,977	947,524	927,231	836,201	1,402,379	1,578,288	1,345,184		13,986,648
Cumulative YTD total rides	1,226,695	2,783,808	4,253,828	5,724,864	6,949,841	7,897,365	8,824,596	9,660,797	11,063,176	12,641,464	13,986,648		

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	70,426	65,704	68,961	58,134	67,358	68,209	71,040	75,491	74,337	75,425	66,656		761,741
Day passes	5,111	4,499	5,034	4,317	5,517	4,848	5,313	6,117	5,000	5,450	4,214		55,420
2 ride passes	8,335	8,339	8,954	9,206	11,284	13,559	27,268	12,956	15,225	13,130	11,787		140,043
10 ride passes	75,490	74,867	70,846	67,227	70,655	53,502	46,249	48,198	68,793	73,512	66,784		716,123
31 day passes	159,053	155,956	167,743	151,530	174,380	168,531	177,429	175,570	172,232	186,252	165,829		1,854,505
EZ Rider/Summer Youth passes	192,011	189,342	183,642	200,745	220,029	110,646	31,376	23,856	182,683	228,815	195,225		1,758,370
Total cash, ticket & pass rides	510,426	498,707	505,180	491,159	549,223	419,295	358,675	342,188	518,270	582,584	510,495		5,286,202
UW ASM	244,252	368,939	324,704	309,305	228,975	161,209	175,657	172,014	300,846	349,770	326,063		2,961,734
UW Employees	160,084	166,734	165,888	149,311	142,209	122,934	130,747	129,021	124,399	155,313	142,923		1,589,563
MATC	45,714	60,274	54,179	53,797	41,176	12,076	15,510	21,463	58,202	63,931	55,411		481,733
City of Madison	10,016	9,867	10,057	9,016	8,850	7,962	8,613	8,858	9,133	10,794	9,411		102,577
Edgewood	7,362	10,755	8,858	8,788	7,092	2,648	2,728	4,764	11,742	12,692	11,334		88,763
St. Mary's	2,078	2,357	2,736	2,353	2,398	2,541	2,864	2,644	2,519	3,030	2,793		28,313
Meriter	2,395	2,324	2,249	1,931	1,959	1,672	1,833	1,652	1,492	1,619	1,488		20,614
Dane County	1,911	1,680	1,709	1,323	1,320	1,231	1,526	1,685	1,611	1,995	1,804		17,795
Commuter	9,841	9,714	11,036	10,567	11,734	10,737	11,729	10,609	10,256	11,797	10,703		118,723
Total unlimited ride pass rides	483,653	632,644	581,416	546,391	445,713	323,010	351,207	352,710	520,200	610,941	561,930		5,409,815
UW routes 80-85	155,152	272,986	221,537	199,322	136,170	55,866	65,893	68,582	162,780	207,619	194,060		1,739,967
Total revenue rides	1,149,231	1,404,337	1,308,133	1,236,872	1,131,106	798,171	775,775	763,480	1,201,250	1,401,144	1,266,485		12,435,984
Transfers	73,957	68,637	72,342	61,355	73,602	78,548	95,763	85,781	82,528	80,398	69,357		842,268
Non-revenue rides	18,300	16,871	18,877	18,157	24,419	21,512	21,463	30,607	28,284	22,093	18,088		238,671
Total rides	1,241,488	1,489,845	1,399,352	1,316,384	1,229,127	898,231	893,001	879,868	1,312,062	1,503,635	1,353,930		13,516,923
Cumulative YTD total rides	1,241,488	2,731,333	4,130,685	5,447,069	6,676,196	7,574,427	8,467,428	9,347,296	10,659,358	12,162,993	13,516,923		

**Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through November 30, 2014 and 2013**

Fixed Route Passenger Revenue % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-5.8%	-15.2%	14.9%	2.7%	-3.9%	9.1%	3.4%	-0.2%	10.3%	-3.9%	3.4%		1.5%
Day passes	-34.7%	-66.4%	-45.4%	34.0%	10.9%	21.0%	11.9%	-8.6%	-38.6%	-39.8%	-24.8%		-16.5%
2 ride passes	5.4%	-52.1%	34.3%	2.6%	30.8%	-71.2%	-38.8%	-67.6%	52.2%	-8.2%	-50.3%		-27.6%
10 ride passes	-14.4%	20.0%	13.1%	14.3%	-31.2%	-15.9%	9.9%	31.4%	-4.4%	-10.8%	-1.0%		-1.1%
31 day passes	2.2%	26.4%	0.0%	28.9%	-18.2%	11.7%	-0.6%	9.8%	7.5%	-9.8%	11.1%		5.5%
EZ Rider/Summer Youth passes	323.6%	-4.1%	19.5%	-33.8%	-13.1%	15.0%	-9.1%	-9.1%	-16.4%	1.6%	-14.0%		0.8%
Total cash, ticket & pass revenue	28.1%	0.7%	12.4%	-5.2%	-14.4%	0.0%	-2.8%	3.1%	-1.8%	-5.0%	-3.3%		0.4%
UW ASM	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.4%	5.4%	5.4%		5.1%
UW Employees	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.0%	3.0%	3.0%		3.4%
MATC	-2.6%	-6.8%	-0.1%	12.7%	-1.3%	11.3%	-1.7%	-72.3%	0.3%	2.1%	-3.2%		-2.7%
City of Madison	-9.9%	-8.5%	-4.9%	6.5%	1.6%	8.6%	6.7%	2.6%	5.7%	-1.0%	0.7%		0.4%
Edgewood	8.1%	-1.3%	6.7%	10.1%	-21.3%	-12.9%	-6.1%	-16.2%	-18.9%	-21.1%	-18.2%		-8.8%
St. Mary's	-22.5%	-25.4%	-25.7%	-21.1%	-22.8%	-17.5%	-12.1%	9.1%	1.1%	-16.9%	-14.6%		-15.0%
Meriter	-26.9%	-25.8%	-22.3%	-14.5%	-19.7%	-4.1%	-10.4%	-8.9%	15.7%	14.4%	10.9%		-10.6%
Dane County	12.6%	12.3%	8.8%	5.3%	5.5%	8.6%	-19.7%	-17.4%	-18.6%	-22.7%	-19.1%		-4.9%
Commuter	33.8%	26.5%	13.8%	16.0%	-19.5%	7.9%	-17.6%	-0.6%	25.6%	28.6%	32.7%		12.5%
Total unlimited ride pass revenue	3.9%	2.8%	3.7%	5.7%	2.5%	4.6%	3.4%	0.0%	3.9%	3.8%	3.5%		3.4%
Total passenger revenue	15.4%	1.7%	8.2%	-0.2%	-6.8%	2.2%	0.5%	1.3%	0.9%	-0.8%	0.2%		1.9%
Cumulative YTD passenger revenue	15.4%	8.2%	8.2%	6.0%	3.3%	3.1%	2.8%	2.7%	2.4%	2.1%	1.9%		

Fixed Route Rides % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-5.2%	-0.9%	-1.4%	14.9%	3.6%	9.7%	9.3%	-16.0%	-17.4%	-17.8%	-7.6%		-3.2%
Day passes	-18.0%	5.2%	-4.9%	3.4%	-6.3%	8.9%	16.6%	2.2%	1.0%	-16.7%	-3.2%		-1.2%
2 ride passes	33.7%	41.2%	34.7%	26.3%	12.0%	13.0%	-11.8%	-0.8%	5.5%	18.4%	-2.6%		10.4%
10 ride passes	-11.3%	-4.9%	6.4%	-2.1%	-6.1%	0.1%	2.3%	-12.9%	-6.9%	-4.2%	-11.9%		-4.8%
31 day passes	-4.7%	3.3%	9.1%	21.2%	3.1%	3.4%	3.1%	-0.5%	2.3%	0.6%	-2.1%		3.4%
EZ Rider/Summer Youth passes	-17.0%	-0.7%	16.5%	-11.9%	-3.1%	-5.9%	0.0%	1.1%	5.6%	7.4%	-8.6%		-1.7%
Total cash, ticket & pass rides	-9.9%	0.6%	10.3%	3.7%	-0.4%	1.9%	3.0%	-5.5%	-0.5%	0.5%	-6.6%		-0.2%
UW ASM	11.1%	8.9%	4.1%	14.9%	2.1%	6.2%	0.0%	1.0%	4.6%	0.1%	-0.9%		5.0%
UW Employees	-5.3%	-3.4%	-2.8%	5.5%	-4.2%	4.1%	0.4%	-3.6%	11.7%	4.4%	2.1%		0.5%
MATC	-2.6%	-6.8%	-0.1%	12.7%	-1.3%	11.3%	1.7%	-72.3%	0.3%	2.1%	-3.2%		-2.7%
City of Madison	-9.9%	-8.5%	-4.9%	6.5%	1.6%	8.6%	6.7%	2.6%	5.7%	0.4%	0.7%		0.5%
Edgewood	8.1%	-1.3%	6.7%	10.1%	-21.3%	-12.9%	-6.0%	-16.2%	-18.9%	-21.1%	-18.2%		-8.8%
St. Mary's	-22.5%	-25.4%	-25.7%	-21.0%	-22.8%	-17.5%	-12.2%	9.1%	1.1%	-17.0%	-14.6%		-15.0%
Meriter	-26.9%	-25.8%	-22.3%	-14.5%	-19.7%	-4.1%	-10.4%	-9.0%	15.7%	15.1%	10.9%		-10.6%
Dane County	12.7%	22.1%	18.2%	14.4%	14.6%	18.0%	-12.6%	-10.3%	-11.5%	-16.0%	-12.1%		2.5%
Commuter	23.7%	27.2%	14.1%	16.2%	-19.2%	8.1%	-17.5%	-0.3%	26.0%	29.0%	32.7%		12.1%
Total unlimited ride pass rides	3.8%	3.7%	1.6%	11.7%	-1.4%	5.4%	-0.4%	-5.4%	5.7%	1.5%	-0.1%		2.7%
UW routes 80-85	19.1%	16.6%	6.6%	32.3%	4.7%	41.1%	33.8%	15.7%	45.7%	30.1%	15.9%		22.1%
Total revenue rides	-0.2%	5.1%	5.8%	11.8%	-0.2%	6.1%	4.1%	-3.5%	8.4%	5.3%	-0.3%		4.1%
Transfers	-11.6%	-6.0%	-3.4%	16.8%	0.4%	5.5%	3.0%	-2.8%	-5.9%	-6.2%	-11.3%		-2.1%
Non-revenue rides	-22.1%	-3.9%	-15.6%	-10.2%	-11.0%	-16.1%	-0.3%	-46.5%	-22.1%	23.7%	13.3%		-12.0%
Total rides	-1.2%	4.5%	5.1%	11.7%	-0.3%	5.5%	3.8%	-5.0%	6.9%	5.0%	-0.6%		3.5%
Cumulative YTD total rides	-1.2%	1.9%	3.0%	5.1%	4.1%	4.3%	4.2%	3.4%	3.8%	3.9%	3.5%		