

**2013 PERFORMANCE STANDARDS
MADISON METRO EXTERNAL PEER GROUP SUMMARY**

Performance Measure	Data	Mean	Standard Deviation
Expense/Revenue Hour	2013	\$97.57	\$11.44
Revenue/Expense Ratio	2013	21.12%	6.57%
Cost/Passenger	2013	\$4.46	\$1.29
Passengers/Revenue Hour	2013	23.69	7.86
Passenger/Capita	2013	37.63	31.32
Revenue Hours/Capita	2013	1.43	0.68

**Performance
Parameters**
+/- One Standard
Deviation

\$86.12	\$109.01
14.55%	27.70%
\$3.16	\$5.75
15.83	31.55
6.32	68.95
0.75	2.11

Shading denotes system outside of the St. Dev.

WisDOT Transit System Cost Efficiency Report, 2007-2013

	Expense/ Revenue Hour	Revenue/ Expense Ratio	Cost/ Passenger	Passengers/ Revenue Hour	Passengers/ Capita	Revenue Hours/ Capita
Madison Metro*	\$101.29	26.04%	\$3.30	30.67	51.82	1.69
Lansing	\$97.33	18.22%	\$3.50	27.78	51.99	1.87
Ann Arbor - UMich	\$96.93	19.85%	\$4.47	21.67	30.55	1.41
Akron	\$93.71	12.92%	\$7.13	13.15	13.22	1.01
Dayton	\$108.43	17.39%	\$5.95	18.22	18.67	1.02
Champaign-Urbana	\$101.36	21.75%	\$2.44	41.52	120.72	2.91
Des Moines	\$77.98	32.02%	\$4.92	15.85	14.19	0.89
Spokane	\$98.21	18.17%	\$4.83	20.34	42.27	2.08
Syracuse	\$121.71	31.20%	\$4.58	26.60	31.54	1.19
Baton Rouge	\$89.43	11.94%	\$4.29	20.85	8.93	0.43
Reno	\$86.84	22.85%	\$3.63	23.90	30.02	1.26
GROUP MEAN:	\$97.57	21.12%	\$4.46	23.69	37.63	1.43