Count of Driver Reported Incidents by Category
12/1/2014 to 12/31/2014 and 12/1/2015 to 12/31/2015

Metro

| | 2014 FIXED ROUTE | | PARATRANSIT | | SCHOOL SVC | | 2015 FIXED ROUTE | | PARATRANSIT | | SCHOOL SVC | |
Category	Month	YTD*	Month	YTD*	Month	YTD*	Month	YTD*	Month	YTD*	Month	YTD*
Physical Assault												
Assault	1	12			2	12		23				12
Fighting	3	34			1	38	4	23			2	44
Thrown Objects Hitting Person												1
Disruptive Behavior												
Disruptive Behavior &/or Vulgar Language	10	134			8	70	6	107		2	7	59
Fare Dispute	2	31			2	39		29				15
Fire					1	1						1
Smoking		3				4		1				1
Theft	1	8				1		5			3	7
Threat		14			1	3		9				3
Throwing Objects		6			1	7		7				4
Vandalism	1	3				5		7				3
Weapon		7					4	10				3
Other												
Illness or Potential Injury	3	47				5	1	32				6
Intoxicated Passenger	8	63	1				5	63				1
Other	6	74				19	6	80				12
Para - Alighting/Boarding Problems						3						
Para - Nobody to Meet Customer										1		
Total Count for Period	35	436		1	16	207	26	396		3	12	172

January 1 – December 31

2014 Total YTD fixed and school - 643

2015 Total YTD fixed and school – 568