

- a. The licensee shall cause all Public Passenger Vehicles under the licensee's operation or control to be inspected once for each 5,000 miles driven. The licensee shall maintain adequate inspection facilities. In addition to regular inspections, the licensee shall cause all Public Passenger Vehicles under its operation or control to undergo such special inspections as the City Traffic Engineer may require. If any Public Passenger Vehicle fails to pass a regular or special inspection, it shall be removed from service until such time as it has passed inspection.
- b. The licensee shall establish or cause to be established a system of regular and frequent maintenance checks of lifts/ramps and securement devices of accessible vehicles to determine if they are operative. (Cr. by Ord. 13,596, 4-21-04)
- c. The licensee shall maintain maintenance records for all Public Passenger Vehicles under the licensee's operation or control, including but not limited to records of all tests of brakes, tires, steering wheels, mechanical parts and lighting equipment and shall make said records available to the City Traffic Engineer or designee upon her/his request.
- d. All mobility devices, securement devices and other required equipment for accessible vehicles shall be maintained in a safe operating condition and in compliance with the 49 CFR Parts 37 and 38 sections set forth in Section 11.06(3)(a), above, currently in effect and as amended from time to time. (Cr. by Ord. 13,596, 4-21-04)

(Am. by Ord. 11,848, Adopted 4-15-97; Effective 5-21-97)

- 2. Every taximeter being operated in a taxicab in the City of Madison shall be inspected by the City Sealer or Weights and Measures Inspectors within 10 days after any new rate goes into effect and at such other times as the Inspectors or Director of Transportation may require.
 - 3. Each horse-drawn vehicle shall be kept in a safe and sanitary condition at all times. The licensee shall cause each horse-drawn vehicle or stable under the licensee's operation or control to be inspected at least once each month. The licensee shall maintain adequate inspection facilities and shall maintain records of all such inspections, and shall make the records available to the City Traffic Engineer upon her/his request. The City shall have the right to inspect or cause to be inspected any horse-drawn vehicle or stable as often as may be necessary for the purpose of ascertaining and causing to be corrected any unsafe or unsanitary conditions or any violations of this section or any other rule, regulation, ordinance or law relating to the operation of such horse-drawn vehicles and stables. If any horse-drawn vehicle or stable shall fail to pass such inspection, it shall be removed from service on the day of inspection, and shall remain out of service until it has passed inspection. (Am. by Ord. 11,848, Adopted 4-15-97; Effective 5-21-97)
- (d) Radios. It shall be unlawful for any driver of a taxicab to use or operate a radio in said taxicab while transporting passengers provided, however, that it shall be lawful to equip taxicabs with radios for the purpose of communicating between taxicabs and the central office for the purpose of directing the operation and business of such taxicabs. At the request of the passenger, the operator shall turn the radio off. It shall be unlawful for any taxicab driver or operator to monitor the calls of another company for the purpose of taking the other company's calls. (Am. by Ord. 11,011, 10-12-94)
 - (e) Legal Passenger Load. It shall be unlawful for any driver of a taxicab to carry at one time a number of passengers greater than the number of seat belts available and in good working order in the taxicab. (Am. by ORD-12-00086, 6-26-12)
 - (f) Passenger Seating. Unless the driver specifically authorizes the passenger to sit in the front seat, all passengers shall sit in the rear seat.

- (g) Accessible Vehicles Compliance Notification. A licensee that is providing accessible taxicab service under an agreement with another licensed operator shall provide written notification to the City Traffic Engineer of any change in contractor/vendor within twenty-four (24) hours of the effective date of such change. In addition, licensees shall provide written notification via e-mail, fax, or letter to the City Traffic Engineer in the event an accessible vehicle is required to be out of service for more than twenty-four (24) hours. (Cr. by Ord. 13,596, 4-21-04)
- (11) Books and Records.
- (a) Every licensee shall maintain accurate records of the number of passengers carried, daily logs required by Subsection (7)(d) of this ordinance, and such other records as the City Traffic Engineer may prescribe. Licensees shall also collect and maintain all pertinent information relating to accessible taxicab operation, including rates, number of rides provided, number of rides refused and reasons, amount of down time for vehicle being used, method of operation, accidents and worker claims associated with the service. Licensees shall retain such records for at least three (3) years, except that trip sheets must be retained for one (1) year. (Am. by Ord. 13,596, 4-21-04)
- (b) Every licensee shall permit the City Traffic Engineer or her/his designee to inspect and copy those records at any time at least forty-eight (48) hours after the licensee receives the Engineer's written request.
- (c) Taxicab companies will be required to maintain and have available for inspection and copying, statements of operating expenses, revenue and characteristics as required by the City Traffic Engineer on a form provided by the Engineer. The City Traffic Engineer may further require the filing of annual reports, schedules and other data by such owners so that the provisions of this ordinance may be completely carried out.
- (d) Taxicab companies shall provide, upon request, information to the City Traffic Engineer in order that accident rates and rates of complaints and moving violations for various taxicab companies within the City of Madison can be established.
- (Am. by Ord. 11,848, Adopted 4-15-97; Effective 5-21-97)
- (12) Common Council May Impose Further Restrictions. Any license, public passenger vehicle permit or driver's permit issued hereunder shall be subject to such further regulations and restrictions as may be imposed at any time by the Common Council, after public hearings and recommendations by the Transit and Parking Commission. (Am. by Ord. 11,848, Adopted 4-15-97; Effective 5-21-97)
- (13) Enforcement.
- (a) Revocation or Suspension of Licenses and Permits. The City Traffic Engineer may suspend or revoke licenses and permits issued under this section when s/he determines that the licensee or permittee has violated a state statute, a City ordinance or any rule established under the authority of this ordinance. In order to suspend or revoke a license or permit issued under this section, the City Traffic Engineer shall follow the procedures in this Subsection.
- (b) Procedures for Revocation or Suspension of License or Permit. In addition to any other penalties provided for the violation of any of the provisions of this section or any other offense or misconduct substantially related to taxicab or other vehicle operation by any owner or driver shall be cause for revocation or suspension of up to twelve (12) months by the City Traffic Engineer of the license under which said vehicle is operated or the permit covering said vehicle or the driver's permit of the person committing the violation or any or all of them. When a license or permit is revoked no other license or permit shall be granted to such person within twelve (12) months of the date of its revocation nor shall any part of the money paid for any license or permit so revoked be refunded. The City Traffic Engineer shall inform the owner, operator or driver of the revocation or suspension and the reasons therefore in writing.

Green Cab Renewal Application Maintenance Response

2013–2015 TAXICAB LICENSE RENEWAL QUESTIONS

The Traffic Engineering Division has the responsibility to investigate taxicab renewal applications. The questions below will help us in this investigation. The Transit and Parking Commission (TPC) may have other questions for you. Please have a company representative available to answer questions at this meeting. It will be held as follows:

Transit and Parking Commission meeting
May 8, 2013, 5:00 pm
Madison Municipal Building, Room 260
215 Martin Luther King Blvd
Madison, WI 53701

QUESTIONS FOR METERED, ZONED AND SPECIALIZED TAXICABS

1. Discuss your **vehicle maintenance program**, including safety inspections. Did you have any maintenance-related accidents in 2011 and 2012? If so please relate the details. We did not have any maintenance-related accidents. Our vehicles are thoroughly inspected every 2 weeks.
2. How do you ensure your **drivers are taking adequate rest periods** and are adhering to the hours of service requirements as defined in the Madison General Ordinances? How would you handle a complaint from a driver that claimed you were not allowing adequate rest periods? How would you verify to the MDOT how long a driver had been on duty during a specific shift? What procedures do you have in place to assure that your current drivers are aware of these driving restrictions? We keep a check in/out sheet for every driver on every shift, which lists driver start and end times, as well as breaks. All drivers and dispatchers are informed and aware of the ordinances regarding shift length and breaks during orientation and periodically by email and posted notice. Our drivers are independent contractors, and cannot be refused a break.
3. What are your procedures for handling **customer complaints**, including complaints concerning the driving habits of one of your drivers? Please summarize the number of complaints you received in 2011 and 2012 including, but not limited to, the following categories: overcharging, late pick-up, illegal split loading, driver conduct and refusal of service. Upon receipt of a complaint Green Cab staff immediately notifies a manager, and the manager follows up with the complainant, interviewing drivers and staff, or watching vehicle video footage, to obtain accurate information regarding the complaint. We keep a log of all complaints against both drivers and staff, and initiate disciplinary action as necessary according to Green Cab Personnel Policy and our Independent Contractor Lease Agreement. We received 19 direct customer complaints in 2012, 15 for late arriving cabs due to high call volume. We received 2 driver complaints regarding driving behavior, and 2 regarding dispatcher attitude. The dispatcher responsible is no longer employed by Green Cab.
How would you verify to the MDOT what a customer was charged for a specific ride? In the case of a cash transaction, in-vehicle video can usually capture enough information about the transaction to verify payment. In the case of debit/credit card transactions, driver provide us with information from their cc processing account. In any case, the fare is sent to the driver by dispatch, through our dispatch software, which incorporates the correct fares as approved by the City of Madison.
4. What actions have you taken to improve **driver and passenger safety**? We held a monthly series of driver safety seminars in 2012, some led by management, and 3 by Smart Motors Hybrid Safety expert John Dolan.

Badger Cab Renewal Application Maintenance Response

2013-2015 TAXICAB LICENSE RENEWAL QUESTIONS

The Traffic Engineering Division has the responsibility to investigate taxicab renewal applications. The questions below will help us in this investigation. The Transit and Parking Commission (TPC) may have other questions for you. Please have a company representative available to answer questions at this meeting. It will be held as follows:

Transit and Parking Commission meeting
May 8, 2013, 5:00 pm
Madison Municipal Building, Room 260
215 Martin Luther King Blvd
Madison, WI 53701

QUESTIONS FOR METERED, ZONED AND SPECIALIZED TAXICABS

1. Discuss your **vehicle maintenance program**, including safety inspections. Did you have any maintenance-related accidents in 2011 and 2012? If so please relate the details.

Badger Cab vehicles are maintained by a staff of four ASE certified mechanics. Cabs are checked daily to ensure proper fluid levels are maintained. Tire wear and lighting are checked at these times as well. Oil changes and brake inspections are performed every 4,000 miles. Cabs are given tune-ups every 25,000 miles. At this time, all mechanical parts are inspected for wear and replaced as needed.

When a driver has a mechanical issue with a vehicle, the driver leaves a work order for the mechanical staff. The cab is taken out of service until the issue has been resolved. Badger Cab had no maintenance related accidents in the 2011-2012 period.

2. How do you ensure your **drivers are taking adequate rest periods** and are adhering to the hours of service requirements as defined in the Madison General Ordinances? How would you handle a complaint from a driver that claimed you were not allowing adequate rest periods? How would you verify to the MDOT how long a driver had been on duty during a specific shift? What procedures do you have in place to assure that your current drivers are aware of these driving restrictions?

Badger Cab offers shift lengths of eight, ten and twelve hours. As independent contractors, drivers request the shift they would like to drive. Badger schedules those requests. Management will not honor a request for a shift that does not allow a driver adequate rest as defined by MGOs'. Drivers may end their shifts early, but are never asked to stay beyond the requested end time. Drivers are time stamped in and out for all their shifts. All information about driving restrictions such as these are detailed in the Badger Cab operations manual given to every driver upon contracting.

3. What are your procedures for handling **customer complaints**, including complaints concerning the driving habits of one of your drivers? Please summarize the number of complaints you received in 2011 and 2012 including, but not limited to, the following categories: overcharging, late pick-up, illegal split loading, driver conduct and refusal of service. How would you verify to the MDOT what a customer was charged for a specific

Maintenance Response

Madison Taxi 2012 Questions

1. Madison Taxi did not have any vehicle maintenance/safety related accidents in the past two calendar years. We do safety checks at the same time we do our routine maintenance every 5,000 miles, this includes all major systems and safety equipment.
2. We have a safety manager that checks all daily log sheets for driver's break times and rest times. If the city needs any information we would pull our daily logs and check our gps playback and compare this to our daily logs. At the time of hire we instruct all our new drivers on the city's requirements regarding breaks and work restrictions during their shifts.
3. All complaints are dealt with by management staff. They are dealt with in the following manner:
 1. A statement from the customer
 2. A statement from the driver
 3. Checking all the other information that is available to us and then coming up with a conclusion that leans towards the customer's satisfaction of the situation.

2012/33 internal complaints and 2011/39 internal complaints
Most of our complaints happen when we have new drivers and they do not go the most direct route. We refund this overcharge to the customer and then we also give the customer a certificate for a discount off their next ride for their trouble. We did have some refusal of service and driving behavior most of them at the DCRA. (90% of these issues happen at late/delayed flights and when there is limited resources. We sometimes have disagreements and problems clarifying the way to get the most customers to their destinations at that time of the evening/morning or a snow condition or driving problem and that is the bulk of our problem.

To check the customer's charge we check the drivers log sheet and we can also check the account log in with credit cards. There is GPS tracking to check the mileage of the fare with the meter stats.

We use waybills/log sheets, meter stats and gps playback to check what the proper fare would be if there is a dispute.

4. We have had a full time safety manager during the past 8 years. This has improved our safety issues and has lead to a very positive effect in this area. I really can't think that the city can be involved in safety issues regarding driving except in keeping our fleets in check. However in regards to driver issues I think were always concerned about safety and ways to make sure we are operating in a safe manner. We did not have any drug/alcohol related issues during 2010 and 2011
5. We have not had a price raise in 2011 or 2012. In the current economic climate increasing prices is something we put many hours and days of thought to. It's

Union Cab Renewal Application - Maintenance Response

2013-2015 TAXICAB LICENSE RENEWAL QUESTIONS

The Traffic Engineering Division has the responsibility to investigate taxicab renewal applications. The questions below will help us in this investigation. The Transit and Parking Commission (TPC) may have other questions for you. Please have a company representative available to answer questions at this meeting. It will be held as follows:

Transit and Parking Commission meeting
May 8, 2013, 5:00 pm
Madison Municipal Building, Room 260
215 Martin Luther King Blvd
Madison, WI 53701

QUESTIONS FOR METERED, ZONED AND SPECIALIZED TAXICABS

HA

1. **Discuss your vehicle maintenance program, including safety inspections. Did you have any maintenance-related accidents in 2011 and 2012? If so please relate the details.**

Union Cab experienced no maintenance-related accidents in 2005 through 2012.

Union Cab currently operates 71 taxicabs. We also maintain a service vehicle, a pickup truck used for roadside assistance and three van/minibuses leased from the City of Sun Prairie.

Our vehicle maintenance program quite successfully maintains our taxicabs in a safe and reliable condition. In over 33 years of continuous operation we have never had an accident related to poor maintenance.

In order to service and maintain our vehicles we employ three full-time mechanics, and one full-time assistant. Of these, three are Class A mechanics. Our Maintenance Manager, Kelly Burgette, has more than 10 years of automotive experience.

We regularly send members of our maintenance staff to courses and seminars for additional training on a variety of topics ranging from air conditioning to brake and front-end maintenance. All of our mechanics are licensed to perform maintenance on our vehicles' air conditioning systems (a requirement of the Wisconsin Department of Agriculture, Trade, and Consumer Protection). We have at least one mechanic on-duty 14 hours a day for 5 days each week; weekends are staffed by a mechanic for an 8-hour shift. Two mechanics are on call at all times when the garage is not staffed.

Our maintenance facility has four lifts and five bays and also features all the specialty equipment necessary to do everything in-house short of major bodywork. Local shops care for our bodywork. In addition to the standard equipment, we have an alignment machine. We have been innovative by installing such equipment as the four parabolic mirrors at our gasoline island. These mirrors allow a driver to check all of her or his vehicle's lights at the start of a shift.

Our cooperative's emphasis is on preventive maintenance. The safety equipment attached to each vehicle is checked each shift by each assigned driver. Deficiencies are corrected, and the vehicle is certified as roadworthy before leaving our parking lot. Our drivers form our principal feedback loop on the condition of our vehicles; they have the absolute right to remove from service any vehicle at any time.

Additionally our mechanics observe a strict preventative maintenance schedule. That maintenance schedule includes:

Fluid levels and belts checked 3x weekly
General appearance inspection each shift (up to thrice daily)
Tire inspection each shift (up to thrice daily)
Seat belt check each shift (up to thrice daily)
Air-conditioning system check annually
Thorough seat belt inspection monthly
General Safety Inspection 3,500 miles
Oil change 3,500 miles
Front-end lubrication & inspection 3,500 miles
Tune up 80,000 miles
Thorough brake inspection 20,000 miles
Transmission tune up 80,000 miles

A computerized maintenance report listing all vehicles is generated every week to assure that we are within these parameters.

Regardless of the seriousness of the deficiency that causes a driver to bring a cab into the shop, the mechanics also perform a basic visual and hands-on inspection of the vehicle concentrating on points of heavy wear.

2. **How do you ensure your drivers are taking adequate rest periods and are adhering to the hours of service requirements as defined in the Madison General Ordinances?
How would you handle a complaint from a driver that claimed you were not allowing adequate rest periods? How would you verify to the MDOT how long a driver had been on duty during a specific shift? What procedures do you have in place to assure that your current drivers are aware of these driving restrictions?**

All drivers are taught by law and for safety reasons that they must have an eight-hour rest period within any 24-hour period and that if they have a taxi for more than twelve hours, they must have at least one full hour away from the taxi during that shift. These instructions are taught during the first day classroom training. These instructions are repeated in the following settings: 1) during on-the-road training 2) during defensive driving training; 3) periodically through newsletter articles in our monthly newsletter and with a statement printed on the driver's waybill.

Management instructs dispatchers to allow break periods liberally and to help drivers plan for long nights. We reinforce the "12 hour rule" and the need for adequate rest periods by requiring each driver to declare in writing how many "working hours" and how many hours of "rest-periods" that driver experienced during that shift. A summary of MGO's 12-hour rule is printed on the waybill on which our drivers make this declaration.

Drivers are required to record their start times and their end-time as well as break times on this form and sign it.

All dispatchers have been similarly trained and are required as part of their normal duties to monitor each driver's rest periods. Also our scheduling software alerts our schedulers if they have erroneously schedule a driver to work longer than 12 hours in a 24-hour period.

Drivers, dispatchers and schedulers are all informed that these requirement are legal regulations specific to the taxicab industry and that under our disciplinary systems they may received discipline up to and including termination for violating these ordinances.

Pollock, Keith

Union Cab

From: joseph thornton [joseph_thornton@unioncab.com]
Sent: Monday, October 20, 2014 9:29 AM
To: Pollock, Keith
Cc: Christina Ballard
Subject: Re: Cab Inspections

The form Christina sent is just what we go by when inspecting new cars we purchase. We do routine maintenance every 3500 miles. That includes: an oil and filter change, Air and cabin air filter check, complete bulb check (headlights, tail lights, blinkers, running lights and top lights.) Also a complete suspension, steering and tire check as well. Finally a complete look over looking at the belts, looking for fluid leaks, and a quick inspection of the brakes. A complete brake check up is scheduled for every 20,000 miles. A transmission service and a tune up (spark plugs mainly, all of our cars no longer have spark plug wires or fuel filters) happen at 80,000 miles. The Prius get the high voltage battery fan cleaned and a pcv valve at 80,000 miles too. We treat any time a cab is in for routine maintenance as an opportunity to find problems before they happen.

I sure can try to make that meeting. Also, can I schedule a Taxi inspection for this week? Sorry again about missing you email on Friday.

Joe Thornton

On Mon, Oct 20, 2014 at 7:50 AM, Pollock, Keith <KPollock@cityofmadison.com> wrote:

Christina/Joe: Are there deadlines when each of these item need to be done by? For example, oil change every 2,000 miles, Tune up every 3000 miles ?

Joe: would you be able to attend the next TPC subcommittee meeting (Uber , Lyft) on Oct 30 at noon in MMB LL110? There have been question re: taxicab vehicle inspections.

Keith Pollock

Division of Traffic Engineering

City of Madison

PO Box 2986

Madison, WI 53701-2986

kpollock@cityofmadison.com

phone: (608) 266-6537

Fax : (608)267-1158

From: Christina Ballard [mailto:christina_ballard@unioncab.com]

Sent: Friday, October 17, 2014 3:06 PM

To: Pollock, Keith

Subject: Cab Inspections

Hi Keith,

I have attached the Cab Inspection Checklist that Union Cab uses. I think a good person to get information from regarding cab inspections for the TPC subcommittee would be Joe Thornton at Union Cab. He previously worked at Badger as a mechanic and knows their process as well.

I believe you have regular communications with Joe as he sends the initial inspection info to you when Union has to have new taxis licensed.

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Respectfully & Cooperatively,

Christina M. Ballard-Glomp #420

(608) 320-0107

Badger Cab

Pollock, Keith

To: Mike Dentice
Subject: RE: Taxicab vehicle maintenance

Thank you, very helpful!

From: Mike Dentice [<mailto:mdentice@badgercab.com>]
Sent: Monday, October 20, 2014 1:42 PM
To: Pollock, Keith
Subject: RE: Taxicab vehicle maintenance

Keith,

Below is the info I received back from my head mechanic. Let me know if this is sufficient or if there is any other information I can get for you. Thanks

Mike

Every Tuesday and Friday the oil is checked along with a quick under hood inspection for any leaking fluid or failing hose & belts

Every 4,000 miles the cab is scheduled for a oil change and at that time tire tires are inspected and properly inflated, all lights are checked along with the ball joints, tie rods and other suspension parts.

Every 20,000 miles during the regular oil changes front and rear brakes are inspected by removing the tires and wheels and replaced if necessary.

Every 50,000 miles a complete tune-up, transmission fluid & filter is changed.

Wheel alignments are performed any time a mechanic notices a scuff on a tire, abnormal tire wear or driver complaint.

Drivers are encouraged to leave a repair ticket on any problem and it is addressed the next day by one of our three ASE certified mechanics.

From: Pollock, Keith [<mailto:KPollock@cityofmadison.com>]
Sent: Monday, October 20, 2014 8:19 AM
To: David Lee; Mike Dentice; Paul Bittorf; Phil Anderson (panderson@greencabofmadison.com); rick.nesvacil@madtaxi.com
Subject: Taxicab vehicle maintenance

Taxicab Managers:

Taxicab Vehicle Inspection Requirements

Department Annual Physical Inspection

Per Taxicab Rule 444, all taxicabs shall be inspected when first placed into service as a taxicab, and then annually by the Department. This inspection covers various physical items such as paint, tires, brakes, lights, signals, interior condition, vehicle equipment, safety equipment, registration, taximeter, communication equipment, signs, etc.

Some of the specific items included in this annual Department inspection are listed on the following page (page two of this document).

Annual Mechanical/Safety Vehicle Inspection

Per Taxicab Rule 457, a mechanical vehicle inspection must also be completed on all vehicles reaching five years of age or older (from model year) in addition to an annual physical Department inspection (as noted above). This inspection must be completed by a mechanic or garage certified by the Automobile Club of Southern California, using a garage or mechanic that is not associated with the taxicab operator. This mechanical inspection becomes an annual requirement each year thereafter in order for the vehicle to be allowed to operate as a taxicab through its maximum age limit.

The inspection form for the mechanical inspection must be signed and stamped by the mechanic/garage and submitted to the Department with original invoice and any defect repair paperwork. Non-hybrid vehicles must also submit proof of a passing smog check.

The mechanical inspection checklist is included as page three of this document.

DEPARTMENT (DOT) ANNUAL PHYSICAL INSPECTION
Taxicab Vehicle Inspection Items – Initial and Annual Inspection Criteria

Vehicles must meet and comply with all requirements specified in the taxi rule book, municipal and vehicle codes, franchise ordinances, and any other state or federal regulatory requirement. Some of the items reviewed during entry and annual DOT taxicab vehicle inspections include the following items:

General Vehicle Inspection Items	Rule/Reference
1. Vehicle Color Scheme & Identification	LAMC 71.16 & 71.20; Rule 422, 423
2. Unsightly Paint Defacement or Body Dents	437
3. Tires _____ Hubcaps _____	440, 454
4. Glass _____ Mirrors _____ Windows _____	434, 435
5. Lamps: Head _____ Tail _____ Stop _____	434, 454
6. Lamps: Directional _____ Flasher _____	403, 454
7. Dome/Top Light	434, 454
8. Back-up Lights	416, 454
9. Robbery Light	434, 454
10. License Plate Lamp	n/a
11. Odometer	Ordinance 4.3.c
12. DMV Registration	402, 420, 461
13. Meter Number: _____	402
14. Weights & Measures Certificate	404
15. Radio (two-way)	454
16. Wipers _____ A/C _____ Htr _____ Defrost _____ Horn _____	454
17. Steering Mechanism	460
18. Check Engine Light	407
19. Safety Shield _____ Camera _____ Camera Signs _____	401
20. Exhaust System & Emission Status	454
21. Brakes: Service _____ Emergency _____	417
22. Trunk Unlock Device	433, 436, 438
23. Seats _____ Upholstery _____ Projections _____	435, 441, 442
24. Seatbelts _____ Door Locks _____	433, 436
25. Floor Covering _____ Head Liner _____	418
26. I. D. Card Holder	
27. Lettering: Size _____ Sign Locations _____	
28. Rate Postings (w/ \$5 change, all ride for price of one, credit cards accepted, driver provides printed receipt)	405, 410, 413, 459, 462
29. \$5.00 Change Sign (vehicle ext & rate sign)	411
30. All Passengers Ride for Price of One Sign (veh ext & rate sign)	413
31. Braille Sign	455
32. Customer Service/Comment Sign	458
33. Other Req'd Signs	439, 459, 462
34. Wheelchair Securement Straps	401.d

City of Los Angeles Taxicab Safety Inspection Program

Satisfactory / Unsatisfactory	S	U	Satisfactory / Unsatisfactory	S	U
GENERAL INSPECTION			TIRES – WHEELS		
Windshield Wipers L- R			Wheels – Cracked		
Windshield Washer Fluid			Tire Wear Even/Uneven		
Horns			Tread Depth		
Mirrors			RF - LF - RR - LR		
Air Filter			/32 /32 /32 /32		
Front and Rear Window Defogger			Comments:		
Window Integrity Open – Close			BRAKES		
Comments:			Brake Fluid		
LIGHTS			Brake Pads		
Headlight HI – Low			Discs/Drums – Cracked		
Parking Lights			Parking Brake		
Turn Signal L – R			Comments:		
Tail Lights			SUSPENSION		
Stop Lights			Alignment		
License – Back – Up – Lights			Steering Wheel Play		
Side-Lights RF – LF – RR – LR			Bushings and Ball Joints		
Emergency Flashers			Shock Absorbers – McPherson Struts		
Indicator Lights (Instrumental Panel)			Wheel Bearings		
Comments			Comments:		
BELTS – HOSES			EXHAUST SYSTEM		
Belt Air – P/S – Gen/Alt – AC			Catalytic Converter		
Pulley – Water Pump			Muffler		
Hoses Heater By Pass			Manifold		
Hoses Collant – Upper/Lower			Pipes		
Vacuum Lines			Comments:		
Fuel Hoses / Fuel Filter			BODY		
Comments:			Doors, Hood & Trunk Align & Close		
LUBRICANT – FLUIDS			Rust		
Engine Oil – Level – Low – Dirty			Collision Damage		
Trans Level – Low – Overfull – Burnt			Comments:		
P/Steering – Level/Hoses			TRANSMISSION		
Coolant Level – Rusty –Low			Shifts Smoothly		
Radiator Cap Condition			Holds Park Position		
Comments:			Comments:		
BATTERY			FUEL SYSTEM PERFORMANCE		
Carrier/Hold – Down/Cables			Smog Check Certificate		
Water Level – Low			Comments:		
Battery Test					
Comments:					

Taxicab Company _____ Taxicab No. _____ Hybrid Yes No

License Plate No. _____ VIN No. _____ Work Invoice No. _____ (attached)

I Certify that I have inspected this taxicab and that it is safe to operate at time of inspection. I have no affiliation with any taxicab company.

By: _____ Date: _____

Signature (Garage Mechanic)

**DEPARTMENT OF PUBLIC SAFETY
VEHICLE FOR HIRE**

**TAXICAB VEHICLE
RULES AND REGULATIONS**

Mechanical Inspections of Taxicabs

All taxicabs shall be inspected bi-annually by a certified garage selected by the City. All mechanical inspections shall be valid for sixty (60) days prior to their required submission date to the License Section.

Taxicab Owner License

A. Distribution of Taxicab Owner Licenses:

1. Thirty (30) licenses will be allocated to the three taxicab companies owning twenty-five or more taxicabs as of March 1, 1997.
2. Each company will be eligible to license ten (10) additional vehicles. Five licenses will be available to them during the first sixty-day period, and five during the second sixty-day period.
3. Any license not issued during the first sixty-day period shall not be added to the next group of five available licenses.
4. Twenty (20) taxicab owner licenses will be made available to all taxicab drivers licensed as of February 1, 1997. The licenses will be distributed through a computerized lottery system in the License Section.
5. Seventeen (17) taxicab owner licenses will be made available to all taxicab owners owning less than twenty-five taxicabs. The licenses will be distributed through a computerized lottery system in the License Section.
6. All unissued licenses will be retained by the City and will be distributed to the general public, including taxicab owners and drivers, through a computerized lottery system.

B. Application for Taxicab Owner Licenses:

1. All applicants must apply in person at the License Section-South Entrance, 750 Piedmont Rd Columbus, Ohio 43224.
2. The License Section will provide appropriate written notice of the dates and times applications will be accepted.
3. Upon approval of the application, applicants will be provided with specific dates the lottery will be conducted and also specific written procedures and requirements for licensing.

C. Eligibility, Terms, and Conditions:

1. Taxicab Owners owning twenty-five (25) or more taxicabs are eligible to license their allotted number of vehicles upon approval of their application.
2. All other applicants become eligible to license one taxicab each by being randomly selected through the computerized lottery system.
3. Eligible applicants to license a taxicab will be mailed a written "Notice of Eligibility", which shall expire sixty days from the date of the notification letter. The date of expiration will be indicated on the notice. Under no circumstances, will the sixty-day licensing requirement be extended.

4. Applicants are required to license a vehicle as a taxicab prior to expiration of their Notice of Eligibility.
5. All licenses not issued during the required time period will be retained by the City and shall become available to the general public, including taxicab owners and taxicab drivers, through a computerized lottery system at the end of the sixty days of eligibility.

D. Computerized Lottery System:

1. All taxicab owners and drivers, except owners of twenty-five (25) or more taxicabs, will be awarded the opportunity to license a taxicab through a computerized lottery system.
2. A lottery shall be conducted only once exclusively for all taxicab owners of less than twenty-five taxicabs.
3. A lottery shall be conducted only once exclusively for all taxicab drivers licensed as of February 1, 1997.
4. If all sixty-seven (67) licenses are not issued, a lottery for the general public, including taxicab owners and taxicab drivers, shall be conducted every sixty-five days after the first lottery until all sixty-seven (67) available licenses are issued.
5. Applicants whose applications have been approved will be assigned a registration number issued by the computer.
6. Applicants will be given the date and time the lottery will be conducted at the time they receive their registration number.
7. The computer will randomly select a single, different registration number for each of the available licenses.
8. Lottery results will be sent to Yellow Cab, Northway Cab, and the Independent Taxicab Association (ITAC) for posting. Lottery results will also be posted in the office of the License Section.
9. Should there be more licenses available in the two exclusive lotteries for taxicab owners and drivers, no lottery shall be conducted. All applicants will be automatically eligible to license one taxicab. The remaining licenses shall become available to the general public, including taxicab owners and taxicab drivers, through a computerized lottery system at the end of the 60 days of eligibility.

E. Transferability: – Amended July, 1998

1. These sixty-seven (67) licenses shall not be transferred from one owner to another person or entity for a period of three (3) years from the date of issuance, except in the event of the death of the owner.
2. Any license transferred during this three (3) year period shall not be transferable to another person or entity for a period of three (3) years from the date of transfer, except in the event of the death of the owner.

Published: July 5, 1997
Effective: July 20, 1997

Taxicab Vehicle Age Limits

No Taxicab Owner's License shall be issued, transferred or renewed after January 1, 2013, to any vehicle that is older than eleven (11) vehicle years as determined by the Vehicle Identification Number.

No Taxicab Owner's License shall be issued, transferred or renewed after January 1, 2014, to any vehicle that is older than ten (10) vehicle years as determined by the Vehicle Identification Number.

No Taxicab Owner's License shall be issued, transferred or renewed after January 1, 2015, to any vehicle that is older than nine (9) vehicle years as determined by the Vehicle Identification Number.

No Taxicab Owner's License shall be issued, transferred or renewed after January 1, 2016, to any vehicle that is older than eight (8) vehicle years as determined by the Vehicle Identification Number.

Advertising

1. No passenger vehicle for hire shall display any advertising assemblies other than specifically by Rule & Regulations.
2. Each passenger vehicle for hire may display one advertising assembly. The advertising assembly may only be mounted on the top of the vehicle roof. All advertising assemblies must be approved in advance by the License Section Manager prior to mounting on any passenger vehicle for hire. In reviewing advertising assemblies for approval, the License Section Manager shall approve only those advertising assemblies that:
 - a. Do not obscure any required vehicle markings, including the color scheme.
 - b. Do not add more than 18 inches to the overall height of the vehicle.
 - c. Do not extend beyond the top of the front windshield or rear window.
 - d. Are securely mounted to the top of the vehicle and lighting cannot exceed 300 candle power.
 - e. Advertising Assemblies do not present a safety issue to the riding public or driver.
 - f. Advertising Assemblies does not interfere or alter the vehicle's safety features.

Published: August 04, 2012

Effective: August 18, 2012

Taxicab Vehicle Transfer Restrictions

No Taxicab Owner's License for New Licensed Vehicles or Vehicle to Vehicle transfers after January 1, 2013, will not be granted to any vehicle;

1. That is older than 6 years as determined by the Vehicle Identification Number.
2. With over 200,000 miles.
3. Vehicle titled with Mileage Discrepancy.
4. Vehicle titled as Rebuilt Salvage.

Published: November 03, 2012

Effective: November 17, 2012

Taxi Driver Standards

Appearance:

1. Clothing to be clean and in good repair.
2. Long pants or skirts. No jeans, shorts or exercise attire.
3. Collared shirts with sleeves.
4. Shoes and socks must be worn. No open toed shoes.
5. Hygienically clean; clean shaven, except a beard or mustache may be worn, if groomed and neatly trimmed.
6. No ball caps.

Conduct:

1. Courteous.

2. Geographic familiarity with Franklin County.
3. Per Columbus City Code 715.02 and Ohio Revised Code 3794, Smoking is prohibited in the vehicle at any time.
4. No playing of radio, tape player, or other similar device without passenger consent.
5. Driver must maintain a current franklin county map.

Published: December 08, 2012
Effective: December 22, 2012

Vehicle for Hire Standards

Seats:

1. Must be firmly fixed and secure.
2. Clear of all materials, litter and debris.
3. No exposed wire or sharp edges either from metal or vinyl.
4. No broken springs, sagging or horizontal slippage.
5. Upholstery must be clean with no offensive odors.
6. Upholstery will have no holes or tears on the seat surfaces or rear of front seats visible to rear passengers.
7. Seat covers must be permanently affixed to seat of vehicle. No blankets or temporary coverings.
8. Seat belts and shoulder straps will be clean and operable.

Floors:

1. Covering materials will be secure and free of rips and folds.
2. Mat and carpet will have a clean appearance.
3. Floors will be clear and free of any objects.

Other interior:

1. No loose objects or externally mounted speakers on rear seat deck.
2. No decorations or other objects permitted to hang from mirror or other mounted fixtures.
3. Dashboards will be secure, clean and neat in appearance with no loose objects.
4. Visors will be free of holes or tears, clean and intact, with no taped repairs. Visors will match vehicle's interior as nearly as possible.
5. Headliner will be free of tears, rips and will be secured to the ceiling, not sagging or loose in any place.
6. Headrests will be clean.

Body:

1. Clean appearance.
2. Free of rust, cracks or other damage visible upon casual inspection. Any cited rust or damage will be repaired within 14 days of citation and re-inspected for compliance.
3. Paint in good condition showing no oxidation or chipping. Touch-up paint must match existing paint and blend smoothly.
4. Grills will have a neat appearance.
5. No torn, wrinkled, faded or missing lettering, striping or decals.
6. Four matching hubcaps are required.
7. No broken or cracked lights or lenses.
8. All molding, mirrors and antennas must be securely attached and in good condition.
9. Bumpers must be properly attached and in good condition with no holes and free of unapproved stickers and decals.
10. Cruise lights must be securely attached, free of tape, free of damage and with no missing letters.

Trunks:

1. No flammable liquid or materials.
2. Clean and neat.
3. Must have a protective floor covering.
4. Tools must be in an acceptable container.
5. Free of materials limiting space for luggage.
6. Trunk latch must be operable.

Tires:

1. Center tread must have a minimum tread of 2/32" and be free of all cuts or breaks. No bald spots.
2. Tires must be inflated to rated standard.

Windows:

1. No cracked or broken windows.
2. Clean inside and out.
3. Free of all stickers and decals except those required by License Section.
4. Tinted windows must be in compliance with state law requirements.
5. All windows must be operable.
6. Must be equipped with two operable windshield wipers, non-streaking blades and functional windshield washing system.

Doors:

1. Inside and outside door locks and handles must be fully operational and intact.
2. Handles, knobs and armrest must be fully operational and intact.
3. Door panels must be clean, intact with no tears and match vehicle interior.
4. Door hinges and stops must function properly and securely.
5. Door seals and gaskets must be intact.

Miscellaneous:

1. Taxicab and livery owners have 30 days to produce vehicle title, but must show proof of purchase prior to issuance of license.
2. Scanners are not permitted in vehicles.
3. Peddling from vehicle is prohibited.
4. Transfer of all Vehicles for Hire Owner Licenses from vehicle to vehicle does not need prior board approval.
5. Taxicab identification numbers may not be transferred to other vehicles currently licensed as taxicabs.
6. Vehicles must be equipped with an operable heater and air conditioner, and must be used when transporting passengers.
7. Taxicab Owners must notify the License Section when there is a change in the mode of dispatching or a change in the dispatcher.

Published: December 08, 2012
Effective: December 22, 2012

Soiled Interior Fee

In the event that a City of Columbus Licensed Vehicle for Hire's interior is soiled with bodily fluids or solids by an inebriated passenger, a \$50.00 clean-up fee may be added to the trip fare.

Notice of this fee must be posted in a location inside the vehicle that is plainly visible to the passengers and the taxicab driver must verbally advise the inebriated passenger of such fee and point out the posted notice prior to the beginning of the fare.

Exemptions

1. Children or sober riders that are ill or become sick.
2. Child birth.

Published: December 13, 2013
Effective: December 28, 2013



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Go!

BUSINESS REGULATIONS (BUSINESS-REGULATIONS)

Finance & Administrative Services
Fred Podesta, Director

Home (business-regulations) / Licenses and inspections for taxis, for-hires and limos (business-regulations/licenses-and-inspections-for-taxis-for-hires-and-limos) / Vehicle inspections: taxis and for-hires

Businesses that require a regulatory endorsement (business-regulations/businesses-that-require-a-regulatory-endorsement)

Licenses and inspections for taxis, for-hires and limos (business-regulations/licenses-and-inspections-for-taxis-for-hires-and-limos)

Vehicle license renewal: taxis and for-hire services (business-regulations/licenses-and-inspections-for-taxis-for-hires-and-limos/vehicle-license-renewal-taxis-and-for-hire-services)

Start a for-hire vehicle business (business-regulations/licenses-and-inspections-for-taxis-for-hires-and-limos/start-a-for-hire-vehicle-business)

Apply for a taxi license (business-regulations/licenses-and-inspections-for-taxis-for-hires-and-limos/apply-for-a-taxi-license)

Vehicle inspections: taxis and for-hires (business-regulations/licenses-and-inspections-for-taxis-for-hires-and-limos/vehicle-inspections-taxis-and-for-hires)

VEHICLE INSPECTIONS: TAXIS AND FOR-HIRES

In Seattle, every taxi and for-hire vehicle must:

- pass a yearly safety inspection
- be seven years old or newer
- have insurance

Each vehicle must be insured with coverage for personal injury liability, property damage and underinsured motorist coverage.

Every taxi and for-hire vehicle must have a working digital security camera. Taxis must have a fare meter, a silent alarm and GPS.

Taxi and for-hire vehicle inspections are performed at the City Consumer Affairs Unit test station. The test station is located at 805 S. Dearborn St. (<https://maps.google.com/maps?q=805+S+Dearborn+St,+Seattle,+WA&hl=en&sl=47.613028,-122.342064&sspn=0.399012,1.056747&oq=805+s+dea&t=h&hnear=805+S+Dearborn+St,+Seattle,+Wash>) which is at the corner of Eighth Avenue and Dearborn Street. From I-5, you can take the Dearborn Street exit to reach the station. Please contact us if you have any questions.

Vehicle inspections

The City of Seattle inspects all taxis and for-hire vehicles at least once every year. This inspection covers all major components of the vehicle, as well as vehicle features that aid the driver and keep the passenger comfortable. The vehicle inspection covers major vehicle systems such as:

- steering
- brakes
- tires and suspension
- exhaust
- body panels, windshield and windows

Driver aids such as car displays, mirrors, windshield wipers, defroster and horn are also inspected. Passenger comfort components, such as heating and vehicle interior, are checked as well.

Security camera inspections

Security camera inspections are required any time the camera has been serviced by an approved camera installer. The inspection verifies that each digital photo trigger inside the vehicle activates properly. The inspector verifies that the image produced by the camera meets requirements.

Meter inspections

Taxis must have their meters inspected. Meter tests are done on a simulated distance device that includes roller equipment turned by the taxi wheels. Both the driver and the inspector are inside the vehicle during testing. The total distance of the test is one mile.

Contact us

Consumer Affairs Unit

206-386-1298

seattle.consumer-affairs@seattle.gov (<mailto:seattle.consumer-affairs@seattle.gov>)

Visit us

805 S. Dearborn Street (<https://maps.google.com/maps?q=805+S+Dearborn+St,+Seattle,+WA&hl=en&ll=47.613028,-122.342064&sspn=0.399012,1.056747&oq=805+s+dea&t=h&hnear=805+S+Dearborn+St,+Seattle,+WA&mapt=98134&z=16>)

122.342064&sspn=0.399012,1.056747&oq=805+s+dea&t=h&hnear=805+S+Dearborn+St,+Seattle,+WA&mapt=98134&z=16)

Seattle, WA 98134

Open Monday to Friday

8-11:30 a.m. and 1-4:30 p.m.

Latest News

On July 15, 2014, Mayor Ed Murray signed Ordinance 124524

(<http://clerk.seattle.gov/~scripts/nph-brs.exe?s3=&s4=&s5=&s1=taxi&s2=&S6=&Sect4=AND&l=0&Sect2=THESON&Sect3=PLURON&Sect5=TCORPORATION&Sect6=OFF&d=ORDF&p=2F~public%2Fcbor1.htm&r=1&f=G>), establishing new regulations for the taxi, for-hire

and transportation network company (TNC) industry in Seattle. The new regulations, which address licensing, insurance and other requirements, take effect over multiple dates starting Aug. 14, 2014.

We will post more information about driver and vehicle requirements on this website, as it becomes available.

[Taxi Information \(Documents/Departments/FAS/RegulatoryServices/information-sheet-taxi.pdf\)](#)

[For-Hire Information \(Documents/Departments/FAS/RegulatoryServices/information-sheet-for-hire.pdf\)](#)

[TNC Information \(Documents/Departments/FAS/RegulatoryServices/information-sheet-tnc.pdf\)](#)

Director's Rules

Draft Rules

Public Hearing: Oct. 13 ([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-misc-public-hearing-notice.pdf](#))

Vehicle color scheme ([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-color-scheme.pdf](#))

Rate information ([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-rate-information.pdf](#))

Vehicle safety inspections ([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-safety-inspections.pdf](#))

Vehicle trade name and number
([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-vehicle-trade-name-and-number.pdf](#))

Public Hearing: Oct. 27 ([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-oct-27-public-hearing-notice.pdf](#))

TNC licensing fee ([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-tnc-licensing-fee.pdf](#))

Wheelchair accessible services surcharge
([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-wheelchair-accessible-services-surcharge.pdf](#))

Taxicab vehicle lease changes
([Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-taxi-vehicle-](#)

[Limo inspections & insurance requirements \(business-regulations/licenses-and-inspections-for-taxis-for-hires-and-limos/limo-inspections-requirements\)](#)

[Appeal a taxi or for-hire violation \(business-regulations/appeal-a-taxi-or-for-hire-violation\)](#)

[Apply for a tow company license \(business-regulations/apply-for-a-](#)

Related Sites

[Business Licenses \(http://www.seattle.gov/licenses\)](#)

[Business License Tax \(http://www.seattle.gov/business-license-tax\)](#)

[Doing Business in Seattle \(http://www.seattle.gov/business/\)](#)

lease-changes.pdf)
Taximeter rate changes (Documents/Departments/FAS/RegulatoryServices/draft-directors-rule-taximeter-rate-changes.pdf)

Final Rules

Application dispatch system
(Documents/Departments/FAS/RegulatoryServices/directors-rule-ads.pdf)

City laws: taxi and for-hire (<http://clerk.seattle.gov/~public/toc/6-310.htm>)
City rules: taxi and for-hire (<http://clerk.seattle.gov/~finance/taxihome.htm>)
Council committee: taxi and for-hire (<http://www.seattle.gov/council/issues/taxis.html>)



(<http://www.seattle.gov/fas/>)

Finance and Administrative Services (<http://www.seattle.gov/fas/>)

Street Address
700 Fifth Ave.
Suite 5200
Seattle, WA 98104
Phone: 206-684-2489

NAVIGATE TO:

Seattle.Gov Home ()
Business in Seattle
(<http://www.seattle.gov/business/>)
Living in Seattle
(<http://www.seattle.gov/living/>)
Visiting Seattle
(<http://www.seattle.gov/visiting/>)
City Services
(<http://www.seattle.gov/services/>)
Mayor's Office
(<http://www.seattle.gov/mayor/>)
City Council
(<http://www.seattle.gov/council/>)
City Departments
(<http://www.seattle.gov/departments/>)

WE'RE HERE TO HELP...

Questions/Complaints
(<http://www.seattle.gov/customerservice/faq/>)
FAQs
(<http://www.seattle.gov/html/citizenfaq.htm>)
Employee Directory
(<http://www.seattle.gov/directory/>)
City Customer Service
(<http://www.seattle.gov/customerservice/>)
Call 206-684-2489 (CITY)
(<http://www.seattle.gov/customerservice/>)

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CityLink Blogs
(<http://www.seattle.gov/citylink/>)
Social Media Sites
Data.Seattle.Gov
(<http://data.seattle.gov/>)

QUICK LINKS

MySeattle.Gov
(<http://www.seattle.gov/myseattle/>)
News Releases
(<http://www.seattle.gov/news/>)
Traffic Conditions
(<http://web6.seattle.gov/travelers/>)
My Neighborhood Maps
(<http://web6.seattle.gov/mnm/>)
Seattle Channel
(<http://www.seattlechannel.org/>)

Compliance

VEHICLE INSPECTIONS

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Citation Bail Schedule

Administrative Court

Governing Laws & Regulations

Taxicab Vehicle Inspectors

Taxicab Vehicle Inspectors inspect taxicabs for compliance with applicable federal and State laws, rules and regulations including mechanical and emission control standards, rate displays, taximeter accuracy, radio equipment, appearance, and other elements as required.

Coordinate with taxicab companies' owners and shop supervisors to schedule quarterly inspections for all assigned vehicles; inform companies about changes to laws, rules and regulations regarding equipment standards; explain reasons for notices of violation and out-of-service notices.

Visually observe condition of tires, glass, exterior and interior for dents in body and rips in upholstery, lights, cleanliness, and numbers and lettering pertaining to the company and taxicab. Inspect taxicab under hood and under carriage after placed on hoist. Test-drive vehicles through a measured mile to test taximeter accuracy, brakes, steering, engine, drive train, structural soundness and noise, speedometer and odometer condition and accuracy as required by the Nevada Administrative Code.

Inspect taxicab vehicles to ensure they are safe to operate, and that the front suspension system, engine, transmission and drive train, including mounts, are in good repair and proper working order. Verify the presence of an air filter or adequate flame arrester covering the carburetor air intake. Verify that brake linings are sufficiently thick to prevent the metal portion of brake shoes or pads from coming in contact with brake drum or disk. Ensure that engines do not die, miss, backfire, or show noticeable loss of power during normal operation; the engine, transmission, drive train or accessories do not emit loud noises; the vehicle does not pull to one side or drift under normal driving conditions, and does not pull to one side or lock wheels under normal braking conditions; there are no noticeable fluid leaks; and the engine does not emit excessive smoke from the exhaust or crankcase. Verify the presence and reasonable efficiency of required heating and air conditioning systems. Ensure the safety of alternate fuel systems and other after-market equipment installed by taxicab companies.

ADMIN

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COMPLIANCE

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PASSENGERS

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 Governing Laws & Regulations
 Lost & Found
 Taxi Assistance Program
 Taxicab Company Contact Information
 Upcoming Events
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 Taxi Wrap Inventory

DRIVERS

Driver Permit Requirements
 Driver Permit Study Guide
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 Forms of Payment Accepted (pdf)
 Taxicab Authority Contact Information and Office Hours
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TAXICAB COMPANIES

Taxi Company Contact Information
 Las Vegas Rated Best Taxi City
 Certificate Application Process
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 Taxi Wraps
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 Longhailing Database

COMPLAINTS

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CONTACT