

Metro Paratransit Scenario Comparison under Family Care

Attributes	Existing Service	Scenario 1 Status Quo	Scenario 2 Pay for Above & Beyond Services Only	Scenario 3 Pay Standard Fare Only	Notes
Common Clients Identified	<ul style="list-style-type: none"> ○ County for MA Waiver 	<ul style="list-style-type: none"> ○ MCOs ○ IRIS self-identification 	<ul style="list-style-type: none"> ○ MCOs ○ IRIS self-identification 	<ul style="list-style-type: none"> ○ Common client identification not necessary 	
Billing	<ul style="list-style-type: none"> ○ County for MA Waiver ○ Agencies with agreements ○ No individual accounts 	<ul style="list-style-type: none"> ○ MCOs - Limited duration (6 mo) with conversion to ticket arrangement ○ Agencies with agreements ○ No individual accounts 	<ul style="list-style-type: none"> ○ MCOs - Limited duration (6 mo) with conversion to ticket arrangement ○ Agencies with agreements ○ No individual accounts 	<ul style="list-style-type: none"> ○ Cash or tickets only ○ Agencies with agreements ○ No individual accounts 	<i>Excludes IRIS participants from establishing billing account.</i>
Fares	<ul style="list-style-type: none"> ○ Standard fare \$3.25 ○ Agency fare \$33.93 ○ Free fare for PCA or any single companion ○ Standard fare for any additional companions ○ Accommodate PCA plus at least a single companion that will not displace ADA eligible rider 	<ul style="list-style-type: none"> ○ Standard fare \$3.25 ○ Agency fare \$33.93 ○ Free fare for PCA or any single companion ○ Standard fare for any additional companions ○ Accommodate PCA plus at least a single companion that will not displace ADA eligible rider 	<ul style="list-style-type: none"> ○ Standard fare \$3.25 ○ Premium fare TBD ○ Agency fare \$33.93 ○ Free fare for PCA ○ Standard fare for any companions ○ Accommodate PCA plus at least a single companion that will not displace ADA eligible rider 	<ul style="list-style-type: none"> ○ Standard fare \$4.00 ○ Agency fare \$33.93 ○ Free fare for PCA ○ Standard fare for any companions ○ Accommodate PCA plus at least a single companion that will not displace ADA eligible rider 	

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Service type	<ul style="list-style-type: none"> ○ Origin-to-Destination (door-to-door) 	<ul style="list-style-type: none"> ○ Origin-to-Destination (door-to-door) 	<ul style="list-style-type: none"> ○ Origin-to-Destination (curb-to-curb) 	<ul style="list-style-type: none"> ○ Origin-to-Destination (curb-to-curb) 	
Trip reservations & response time	<ul style="list-style-type: none"> ○ Same day trip modifications allowed on a space/time available basis ○ Fax ride orders accepted 	<ul style="list-style-type: none"> ○ Same day trip modifications allowed ○ Fax ride orders accepted 	<ul style="list-style-type: none"> ○ Same day trip modifications allowed ○ Premium fare cost ○ No fax orders accepted 	<ul style="list-style-type: none"> ○ Next day service only ○ No fax orders accepted 	
Subscription Service	<ul style="list-style-type: none"> ○ Unrestricted trip purpose ○ Unrestricted trip volume ○ No waiting list ○ Standard fare cost ○ Agency fare cost 	<ul style="list-style-type: none"> ○ Unrestricted trip purpose ○ Unrestricted trip volume ○ No waiting list ○ Standard fare cost ○ Agency fare cost 	<ul style="list-style-type: none"> ○ Prioritized trip purpose ○ Limit percentage of subscription trips ○ Waiting list if percentage limit exceeded ○ Premium fare cost ○ Agency fare cost 	<ul style="list-style-type: none"> ○ Prioritized trip purpose ○ Limit percentage of subscription trips ○ Waiting list if percentage limit exceeded ○ Standard fare cost ○ Agency fare cost 	
Leave Attended	<ul style="list-style-type: none"> ○ No penalties 	<ul style="list-style-type: none"> ○ Violations policy 	<ul style="list-style-type: none"> ○ Violations policy ○ Premium fare cost 	<ul style="list-style-type: none"> ○ Not available 	

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Incident reporting	<ul style="list-style-type: none"> ○ Reported to County for MA Waiver 	<ul style="list-style-type: none"> ○ MCOs – incident reporting ○ IRIS – no incident reporting 	<ul style="list-style-type: none"> ○ MCOs – incident reporting ○ Premium fare cost ○ IRIS – no incident reporting 	<ul style="list-style-type: none"> ○ MCOs – no incident reporting ○ IRIS – no incident reporting 	
Vehicle accessibility	<ul style="list-style-type: none"> ○ Oversize wheelchairs accommodated 	<ul style="list-style-type: none"> ○ Oversize wheelchairs accommodated 	<ul style="list-style-type: none"> ○ Oversize wheelchairs accommodated ○ Premium fare cost 	<ul style="list-style-type: none"> ○ Oversize wheelchairs not served 	