# SYSTEM PERFORMANCE MEASURES

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#### SYSTEM PERFORMANCE MEASURES

- Complete picture of preventing and ending homelessness
- Extent to which homelessness is rare, brief and a one-time experience
- Where to target efforts to become more effective
- How to prioritize system and program resources
- How to achieve continuous improvement

#### HIGH PERFORMING COMMUNITY

- A designation that a CoC meets all requirements in Subpart E of 24 CFR 578
- The Collaborative Applicant must apply for the designation
- Must provide:
  - A report showing how CoC funds received in the previous year were expended
  - A specific plan for hour grant funds will be expended; and
  - Information establishing the CoC meets the performance standards

#### HIGH PERFORMING COMMUNITY STANDARDS

- Mean length of homelessness
  - Fewer than 20 days OR was reduced by at least 10% from the preceding federal fiscal year
- Reduce returns to homelessness
  - Less than 5% become homeless within the next 2 years OR decrease of 20% from preceding federal fiscal year
- HMIS Coverage
  - Must have a bed coverage rate of at least 80%
- Additional language for communities with permission to serve Category 3 homeless (doesn't pertain to us)
- All metropolitan cities and counties within the CoC's geographic area must have a comprehensive outreach plan, including specific steps for identifying and referring people experiencing homelessness to appropriate housing and services in the that geographic area

### HUD SYSTEM PERFORMANCE MEASURES

7 measures
Looks at Federal Fiscal Year (October 1st – September 30<sup>th</sup>)
Dane County, all programs in HMIS
Compare communities to themselves

## MEASURE 1 A: AVERAGE LENGTH OF TIME HOMELESS IN HMIS

Persons in Emergency Shelter(ES) and Safe Haven(SH)



#### MEASURE 2: THE EXTENT TO WHICH PERSONS WHO EXIT TO PERMANENT HOUSING RETURN TO HOMELESSNESS



Returns in less than 6 months

FY15 FY16 FY17 FY18 FY19 FY20 FY21 FY22 FY23 FY24

Returns in 2 years



#### MEASURE 3: NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS – ANNUAL COUNT



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#### MEASURE 3: NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS – POINT IN TIME



#### TOTALS: ANNUAL COUNT & PIT



#### POINT IN TIME COUNT



### MEASURE 4: EMPLOYMENT & INCOME GROWTH INCREASE IN INCOME FOR STAYERS



#### INCREASE IN INCOME FOR LEAVERS



#### MEASURE 5: NUMBER OF PERSONS WHO BECOME HOMELESS FOR THE FIRST TIME NEWLY HOMELESS PERSONS ENTERING ES, TH, SH AND PH PROJECTS



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MEASURE 6: HOMELESS PREVENTION AND HOUSING PLACEMENT OF THOSE IN CATEGORY 3 OF HOMELESS DEFINITION

 Category 3: families with children or youth under the age of 25 who are considered homeless under other federal statutes because of their living situation but are not literally homeless

• Only measured in High Performing Communities

• Currently there are no HPC's in the country

#### METRIC 7A: EXITS FROM STREET OUTREACH



#### METRIC 7B1: EXITS FROM EMERGENCY SHELTER, TRANSITIONAL HOUSING, RAPID REHOUSING



Exits to Permanent Housing

### METRIC 7B2: RETENTION OF PERMANENT HOUSING

Retained or Exited to other PH



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