

# **Boneyard Security Protocol**

**Staffing:** At all times there will be at least 3 employees/owners on duty. There will be one staff member working the bar area, one staff member working the dog park area and at least one manager/owner on site at all times. If larger numbers of customers dictate increases in staffing, we will add accordingly.

**Video:** We will have video surveillance of all areas of the business including:

- The bar area
- The on leash patio area
- The off-leash dog park area
- The parking lot

Video surveillance will be useful in conflict resolution relating to dog behavior. High definition video equipment will be recorded at all times. If our team of employees did not have a good vantage point or did not see a conflict that occurred, we will be able to evaluate any conflicts further using video evidence.

## **Boneyard Rules**

When you enter the premise, you are agreeing to all of the rules set by Boneyard.

Boneyard reserves the right to refuse admittance to any human or dog at any time. Please be advised that our environment is not suited for every dog and safety is of the utmost importance. If we feel a dog will create an unsafe environment for themselves or anyone else based on any behavior we encounter, they will not be able to participate.

## **Leash rules**

- Dogs must be on a leash at all times unless in the designated off leash area
- A leash must be available at all times for your dogs (i.e bring a leash with you when you go in the off-leash area). Flexi-leashes need to be locked at a length for use on the patio (i.e. you are in control of your dog's movement).

## **Dog Behavior**

- Dogs must behave properly; aggressive dogs will be asked to leave, whether they are aggressive toward people or dogs
- You knowingly and voluntarily assume any risk of harm to yourself and your dog. Owners must remain in the park with their dog at all times.
- Dogs are not permitted to stand on any furniture.

## **Children**

- All children need to be under close adult supervision because of proximity to dogs they don't know.
- Children under 10 not allowed in off-leash areas
- Please don't allow children to put hands or arms through the fence to the off-leash area, or stand on furniture.

## **Dog Requirements**

- Dogs must be 4 mos or older. Spayed or neuter required
- Flea and tick treatment is recommended. We are not responsible for guaranteeing that your dog won't be exposed to fleas and ticks.
- All vaccinations must be up to date: that includes Bordetella, Distemper and Rabies. Must have the ability to show proof if a situation arises.

## **Dog Owner Requirements**

- Dog owners are liable for damage, injury or illness inflicted by their dogs. This means owners are financially and legally responsible for their dog's behavior.
- Dog owners must prevent aggressive behavior including fighting, excessive barking and biting
- If an incident occurs and a person or dog is injured, the incident **MUST** be reported to Boneyard staff immediately
- Dog excrement must be cleaned up immediately and disposed of properly by dog owner
- While off-leash, your dogs must be under your control and within view at all times
- No outside toys allowed
- Any person in charge of a dog must be an adult

- One person cannot oversee more than 2 dogs at a time, unless approved by management
- No other animals allowed.
- No refunds given for spilled food/drink in the off-leash area
- No outside food or drink, or glass containers

Boneyard is not responsible for any situation that occurs between dog and dog or dog and human

### **On-leash protocol**

- Your dog must not show aggression toward other patrons or their dogs. Barking a bit is ok, but obsessive behavior or behavior that disrupts others is not allowed.
- Dogs showing disruptive behavior will be asked to find a different table in the establishment to see if that helps the situation. If it does not, the owner will be asked to remove the dog and try again another time.
- Dogs showing aggression (snapping, nipping, aggressive growling) will be asked to leave immediately. They will be welcomed back when they can show that the aggression has been remedied.
- Dogs who have bitten a patron or another dog will not be allowed back.

### **Off-leash protocol**

Patrons wanting to use the off-lease area will need to abide by these **additional** rules:

- Your dog must be up-to-date on all the same vaccinations that are required at most pet boarding establishments.
- Before letting your dog off-leash, please test him with the other dogs to make sure he is comfortable.
- Clean-up after your dog.
- Watch your dog to be sure he/she is playing nicely with others.
- If your dog shows disruptive behavior to other dogs, you may be asked to give him a time-out in the on-leash area to curtail the behavior. Dog crates will be available for use by patrons for time-outs.