

# PUBLIC INFORMATION REPORT

May 2026 (Reporting Period: through 4/30/26)



Public Communications	April 2026	2026 Total
Social media posts	19	93
Media mentions	0	2
Customer Service calls	1,592	7,603
Meter Shop calls	391	1,474
Website views	16,869	70,193
Emails to email list subscribers	4	8
News releases	1	2

Ongoing Projects & Initiatives
Well 12, Well 19, CIPP, water main flushing, tank painting
Annual Drinking Water Quality Report (Consumer Confidence Report)
Public Works Field Training Project
Water Utility Website Webforms (water wagon & meter change appointments)
Digital Accessibility Project (website, social media, and PDFs)
Website Translations
PSC Rate Case & public notices

Community Outreach	
May 5	Anana Elementary 3rd Grade Presentations
May 6	Team City Awards MWU Providing water & reusable cups
May 15	John Muir Fun Run (water wagon)
May 15	Spring Harbor MS (water wagon)
May 16	Stephens Spectacular (water wagon)
May 30	Westmorland Park (water wagon)
June 5	Elvehjem Field Day (water wagon)
June 10	Henderson Hustle (water wagon)
June 12	Pop Up Well Tour @ Well 29
June 15	Mobile Madison – Brittingham Park (water wagon)
June 16	Mobile Madison – Warner Park (water wagon)
June 17	Mobile Madison – Elver Park (water wagon)
June 20	Loop the Lake – East Side Club (water wagon)
June 24	Concerts on the Square (water wagon)