

**PERFORMANCE STANDARDS
MADISON METRO AND EXTERNAL PEER GROUP SUMMARY**

Performance Measure	Data	Mean	Standard Deviation
Cost/Hour	2004	\$75.17	\$11.76
Operating Ratio	2004	28.59%	7.41%
Cost/Passenger	2004	\$3.58	\$0.52
Passenger/Hour	2004	21.45	4.73
Passenger/Capita	2004	15.78	8.34
Hours/Capita	2004	0.71	0.30

Performance Parameters

+/- One Standard Deviation

\$63.41	\$86.92
21.18%	36.00%
\$3.06	\$4.11
16.72	26.18
7.44	24.11
0.42	1.01

*Shading below indicates system's performance outside of the standard deviation

Madison Metro Peer Group	Cost/ Revenue Hour	Operating Ratio	Cost/ Passenger	Passengers/ Revenue Hour	Passengers/ Capita	Revenue Hours/ Capita
Madison-MMT	\$78.34	21.74%	\$2.89	27.06	33.27	1.23
Hartford-CT Transit	\$71.12	30.37%	\$2.85	24.94	15.02	0.60
Indianapolis-IPT	\$66.30	30.69%	\$3.43	19.31	7.36	0.38
Omaha-OTA	\$52.28	25.69%	\$3.68	14.21	7.16	0.50
Albany-CDTA	\$71.48	32.89%	\$3.58	19.96	20.79	1.04
Rochester-RGRTA	\$80.30	41.80%	\$3.43	23.38	18.21	0.78
Syracuse-CNY Centro	\$87.44	26.02%	\$2.97	29.39	23.62	0.80
Dayton-MVRTA	\$81.21	24.44%	\$3.87	20.96	11.60	0.55
Toledo - TARTA	\$63.33	23.50%	\$4.55	13.93	10.04	0.72
Providence-RIPTA	\$97.15	23.67%	\$3.90	24.88	14.00	0.56
Spokane-STA	\$72.21	19.70%	\$3.53	20.45	23.12	1.13
Tacoma-Pierce Transit	\$80.84	42.54%	\$4.28	18.91	5.16	0.27
GROUP MEAN AVERAGE:	\$75.17	28.59%	\$3.58	21.45	15.78	0.71

National Peer Group