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To: [Transportation Commission](#)
Subject: Public Comment Item 5 - 78767 - Metro Transit Network Refinements - Route 75
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Hello,

Since the implementation of the network redesign I have had to stop taking route 75. Not because it's less convenient but because Metro can't guarantee that there will be room for me on the bus.

Boarding at the Maple Grove & McKee stop means that the bus is at or near capacity every day. For the first few weeks that I took the new 75 route, the standing-room only status was unfortunate and inconvenient, but I was able to suffer through it with the hope that it would improve in the future.

It was only after being denied boarding due to the bus being at capacity, that I stopped taking it altogether. If I show up to the bus stop with my fare in hand, but Metro can't guarantee me a spot on the bus, I can't rely on Metro to provide me that service.

The Feedback Summary document indicates that Route 75 overcrowding is a top complaint but there is no follow-up as to how this might be resolved in any of the other attachments.

Could we please get clarification as to the limiting factors in providing additional service on routes 75 and 55 and what route optimizations Metro plans on implementing to improve the overcrowding?

Thank you.