



Re: WellBrook Recovery

From Sara Monty <monty@ci.brookfield.wi.us>
Date Mon 4/7/2025 9:47 PM
To Field, Derek <district3@cityofmadison.com>

Caution: This email was sent from an external source. Avoid unknown links and attachments.

Sorry for the late response.

I have heard nothing from any residents or city staff about this business. I drove by the business today and it is well maintained and appears to have nothing that would give me a moment's concern.

Hope this helps and have a lovely day!
Sara

Get [Outlook for iOS](#)

From: Field, Derek <district3@cityofmadison.com>
Sent: Wednesday, April 2, 2025 9:08:49 PM
To: Bill Carnell <bcarnell@wi.rr.com>; Sara Monty <monty@ci.brookfield.wi.us>
Subject: WellBrook Recovery

EXTERNAL EMAIL: Do not click links or open attachments unless you know the content is safe.

Hello Alders Sara Monty and Brad Carnell,

My name is Derek and I'm the District 3 alder representing the Far East Side of Madison on our Common Council. I'm reaching out to you because the operators of WellBrook Recovery at 13850 West Capitol Drive, Brookfield, which I believe is in your district, are looking to open a location in my district in Madison. I'm reaching out to see if you all have anything to share as the local elected representatives in the area. Note that Mayor Ponto helpfully shared police, fire, and EMS calls with us already.

Let me know and thank you very much,

Derek

Derek Field
District 3 Alder - he/him
district3@cityofmadison.com
Sign up for updates from the District 3 blog:
<http://www.cityofmadison.com/Council/district3/blog/>



FW: 13850 W. Capitol

From Rhodes-Conway, Satya V. <SRhodes-Conway@cityofmadison.com>
Date Wed 4/2/2025 5:11 PM
To Field, Derek <district3@cityofmadison.com>

From: Steven Ponto <ponto@ci.brookfield.wi.us>
Sent: Wednesday, April 2, 2025 4:32 PM
To: Rhodes-Conway, Satya V. <SRhodes-Conway@cityofmadison.com>
Subject: FW: 13850 W. Capitol

Caution: This email was sent from an external source. Avoid unknown links and attachments.

Hi Mayor Satya –

This is the information I was able to obtain from our Fire Department and our Police Department regarding out experience with the referenced property.

Best wishes.

Steve Ponto



Steven V. Ponto
MAYOR
2000 North Calhoun Road
Brookfield, WI 53005
Tele: 262-787-3525
Fax: 262-796-6671
E-Mail: ponto@ci.brookfield.wi.us

The City of Brookfield is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City email should presume that the emails are subject to release upon request, and are subject to state record retention requirements. If you are not an intended recipient of this email please notify the sender immediately.

From: Christopher Cass <cass@ci.brookfield.wi.us>
Sent: Monday, March 31, 2025 12:55 PM
To: Chris Garcia <garcia@ci.brookfield.wi.us>; Justin Drew <drew@ci.brookfield.wi.us>; Steven Ponto <ponto@ci.brookfield.wi.us>
Cc: Jason Pfeiffer <pfeiffer@ci.brookfield.wi.us>
Subject: Re: 13850 W. Capitol

Mayor,

Sorry for the delayed response. The fire department has responded to 13850 W. Capitol Dr. 31 times since 2020. The breakdown of the incidents are below with most calls for service being

EMS of fire alarm related. The hazardous condition was for electrical problem and Overpressure Rupture, Explosion, Overheat were due to burnt food.

Rescue & Emergency Medical Service Incident	14
False Alarm & False Call	13
Overpressure Rupture, Explosion, Overheat(no fire)	2
Good Intent Call	1
Hazardous Condition (No Fire)	1
Grand Total	31



Chris Cass

Fire Chief



Email: cass@ci.brookfield.wi.us

Phone 262 787 3537 | Mobile



2100 N Calhoun Rd | Brookfield, WI 53005

<https://www.ci.brookfield.wi.us/>

The City of Brookfield is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City email should presume that the emails are subject to release upon request and are subject to State record retention requirements. If you are not an intended recipient of this email, please notify the sender immediately.

From: Chris Garcia <garcia@ci.brookfield.wi.us>
Sent: Friday, March 28, 2025 12:10 PM
To: Justin Drew <drew@ci.brookfield.wi.us>; Steven Ponto <ponto@ci.brookfield.wi.us>
Cc: Jason Pfeiffer <pfeiffer@ci.brookfield.wi.us>; Christopher Cass <cass@ci.brookfield.wi.us>
Subject: 13850 W. Capitol

Mayor Ponto,

We were forwarded your request for information related to 13850 W. Capitol Dr, WellBrook Recovery.

We have 32 events at that location since April 29, 2023, mostly fire/EMS calls. Police calls are generally related to concerns for the wellbeing of people arriving at or wanting to leave the facility.

Nothing criminal.

Chris Garcia
Assistant Chief of Police
City of Brookfield Police Department
2100 N. Calhoun Rd.
Brookfield, WI 53005
garcia@ci.brookfield.wi.us
262-787-3702
262-787-3627





FW: Wellbrook Recovery

From Rhodes-Conway, Satya V. <SRhodes-Conway@cityofmadison.com>
Date Wed 4/2/2025 5:10 PM
To Field, Derek <district3@cityofmadison.com>

From: Steven Ponto <ponto@ci.brookfield.wi.us>
Sent: Wednesday, April 2, 2025 4:34 PM
To: Rhodes-Conway, Satya V. <SRhodes-Conway@cityofmadison.com>
Subject: FW: Wellbrook Recovery

Caution: This email was sent from an external source. Avoid unknown links and attachments.

Mayor Satya –

Below is the response from our Zoning & Inspections Administrator.

Best wishes.

Steve Ponto



Steven V. Ponto
MAYOR
2000 North Calhoun Road
Brookfield, WI 53005
Tele: 262-787-3525
Fax: 262-796-6671
E-Mail: ponto@ci.brookfield.wi.us

The City of Brookfield is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City email should presume that the emails are subject to release upon request, and are subject to state record retention requirements. If you are not an intended recipient of this email please notify the sender immediately.

From: Justin Drew <drew@ci.brookfield.wi.us>
Sent: Thursday, March 27, 2025 11:41 AM
To: Steven Ponto <ponto@ci.brookfield.wi.us>
Cc: Jason Pfeiffer <pfeiffer@ci.brookfield.wi.us>
Subject: RE: Wellbrook Recovery

We have had no recent issues with them regarding property maintenance or being non-compliant with zoning or building codes, at least that is what our records show. I have had no direct contact with them myself.

Captain Pfeiffer, have the police had any interactions with Wellpoint Recovery at 13850 W Capitol?



Justin Drew, AICP
Zoning & Inspections Administrator

Email drew@ci.brookfield.wi.us

Phone 262 787 3523 |



2000 N Calhoun Rd | Brookfield, WI 53005

<https://www.ci.brookfield.wi.us/>

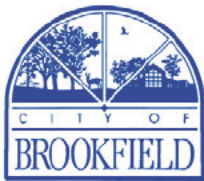
The City of Brookfield is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City email should presume that the emails are subject to release upon request and are subject to State record retention requirements. If you are not an intended recipient of this email, please notify the sender immediately.

From: Steven Ponto <ponto@ci.brookfield.wi.us>
Sent: Thursday, March 27, 2025 11:20 AM
To: Justin Drew <drew@ci.brookfield.wi.us>
Subject: FW: Wellbrook Recovery

Justin –

The Mayor of Madison, Satya Rhodes-Conway, sent me the below e-mail inquiring about our experience with Wellbrook Recovery (addiction care, detox and rehabilitation) which is located at 13850 W. Capitol Drive in Brookfield. Apparently, Wellbrook Recovery is looking to establish a site in Madison. Is there any information which you believe we should pass along to her? Please advise.

Thank you.



Steven V. Ponto
MAYOR
2000 North Calhoun Road
Brookfield, WI 53005
Tele: 262-787-3525
Fax: 262-796-6671
E-Mail: ponto@ci.brookfield.wi.us

The City of Brookfield is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City email should presume that the emails are subject to release upon request, and are subject to state record retention requirements. If you are not an intended recipient of this email please notify the sender immediately.

From: Rhodes-Conway, Satya V. <SRhodes-Conway@cityofmadison.com>
Sent: Wednesday, March 26, 2025 4:48 PM
To: Steven Ponto <ponto@ci.brookfield.wi.us>
Subject: Wellbrook Recovery

EXTERNAL EMAIL: Do not click links or open attachments unless you know the content is safe.

Mayor –

I hope you and your city are doing well – at least as well as can be expected these days. I have a quick question for you - Wellbrook Recovery is looking to establish a site in Madison. One of my councilmembers asked if I could connect with you and learn about your experience with them. I'd love any insight you can share. [REDACTED]

Thank you
Mayor Satya



Satya Rhodes-Conway

Mayor

(she/her/hers)

City of Madison • Office of the Mayor

Room 403, City-County Building

210 Martin Luther King, Jr. Blvd.

Madison, Wisconsin 53703

Tel 608 266 4611 • **Fax** 608 267 8671

Email mayor@cityofmadison.com

Web <http://www.cityofmadison.com>
