

PUBLIC INFORMATION REPORT

April 2026 (Reporting: March 1 – March 31, 2026)



| Public Communications | March 2026 | 2026 Total |
|----------------------------------|------------|------------|
| Social media posts | 22 | 74 |
| Media mentions | 0 | 2 |
| Customer Service calls | 1,838 | 6,011 |
| Meter Shop calls | 369 | 1,083 |
| Website views | 18,871 | 53,324 |
| Emails to email list subscribers | 2 | 4 |
| News releases | 0 | 1 |

| Ongoing Projects & Initiatives |
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| Well 12, Well 19, CIPP, water main flushing, tank painting |
| Water Utility Annual Report |
| Public Works Field Training Project |
| Website Accessibility Initiative |
| Website Translations |
| PSC Rate Case & public notices |

| Community Outreach | |
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| April 10 | Madison Children’s Museum – Adult Swim |
| April 16 | Wisconsin Science Fest Kickoff Meeting |
| April 23 | Take Your Child to Work Day – Olbrich Gardens |
| April 25 | Mifflin Street Block Party (water station) |
| April 27 | Poynette students field trip to Paterson Operations Center |
| May 5 | Anana Elementary 3rd Grade Presentations |
| May 6 | Team City Awards MWU Providing water & cups |
| May 12 | Career Presentation @ Sun Prairie Central Heights Middle School |
| May 15 | John Muir Fun Run (water wagon) |
| May 15 | Spring Harbor MS (water wagon) |
| May 16 | Stephens Spectacular (water wagon) |