

**FIXED ROUTE**  
**Operating Statistics For Periods Ending 7/31/2015 & 7/31/2016**

CURRENT MONTH			YEAR TO DATE					
Actual 2015	Actual 2016	Variance 2015 to 2016		Actual 2015	Actual 2016	Variance 2015 to 2016	% Change	
			<b>Service Supplied</b>					
481,784	<b>440,232</b>	(41,552)	Total (Vehicle) Miles	3,483,038	<b>3,510,788</b>	27,750	0.8%	
33,081	<b>30,456</b>	(2,625)	Revenue Hours	236,642	<b>233,129</b>	(3,513)	-1.5%	
35,753	<b>32,713</b>	(3,040)	Total (Vehicle) Hours	262,867	<b>257,734</b>	(5,133)	-2.0%	
			<i>Ridership</i>					
805,951	<b>702,403</b>	(103,548)	Revenue Passengers	7,895,632	<b>7,173,284</b>	(722,348)	-9.1%	
81,089	<b>63,513</b>	(17,576)	Transfers	463,162	<b>432,440</b>	(30,722)	-6.6%	
<u>13,700</u>	<u><b>11,842</b></u>	<u>(1,858)</u>	Non-Revenue Rides	<u>88,457</u>	<u><b>80,469</b></u>	<u>(7,988)</u>	-9.0%	
900,740	<b>777,758</b>	(122,982)	Total Passengers	8,447,251	<b>7,686,193</b>	(761,058)	-9.0%	
			<b>Service Quality*</b>					
85.4%	<b>84.7%</b>	-0.7%	% Trips on time	86.0%	<b>86.3%</b>	0.3%	0.3%	
3.6%	<b>4.2%</b>	0.6%	% Trips early	3.4%	<b>3.8%</b>	0.3%	9.5%	
11.0%	<b>11.2%</b>	0.2%	% Trips late	10.6%	<b>10.0%</b>	-0.6%	-5.5%	
14	<b>13</b>	(1)	Passenger Accidents	63	<b>101</b>	38	60.3%	
			Vehicle Accidents**					
6	<b>5</b>	(1)	Chargeable	36	<b>56</b>	20	55.6%	
7	<b>8</b>	1	Non-chargeable	50	<b>59</b>	9	18.0%	
<u>0</u>	<u><b>0</b></u>	<u>0</u>	Preventable	<u>1</u>	<u><b>1</b></u>	<u>0</u>	0.0%	
13	<b>13</b>	0	Total Vehicle Accidents	87	<b>116</b>	29	33.3%	
			<b>Fleet/Maintenance</b>					
89	<b>56</b>	(33)	Road Calls	613	<b>361</b>	(252)	-41.1%	
80	<b>73</b>	(7)	Actual Inspections	580	<b>585</b>	5	0.9%	
80	<b>73</b>	(7)	Scheduled Inspections	580	<b>585</b>	5	0.9%	

\*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

\*\*Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

**ParaTransit**  
**Operating Statistics For Periods Ending 7/31/2015 & 7/31/2016**

CURRENT MONTH			YEAR TO DATE				
Actual 2015	Actual 2016	Variance 2015 to 2016		Actual 2015	Actual 2016	Variance 2015 to 2016	% Change
			<b>Service Supplied Data</b>				
1,061	<b>1,075</b>	14	No. of Clients riding the System	1,498	<b>1,495</b>	(3)	-0.2%
			<i>Ridership</i>				
4,511	<b>3,925</b>	(586)	Directly Operated Service	30,581	<b>32,333</b>	1,752	5.7%
<u>18,601</u>	<u><b>17,655</b></u>	<u>(946)</u>	ADA Contracted Services	<u>130,484</u>	<u><b>129,025</b></u>	<u>(1,459)</u>	-1.1%
23,112	<b>21,580</b>	(1,532)	Total ADA Ridership	161,065	<b>161,358</b>	293	0.2%
657	<b>516</b>	(141)	Total No-shows	4,388	<b>4,254</b>	(134)	-3.1%
			<b>Service Quality Data</b>				
1	<b>0</b>	(1)	Passenger Accidents	11	<b>4</b>	(7)	-63.6%
			<b>Vehicle Accidents*</b>				
0	<b>0</b>	0	Chargeable	4	<b>1</b>	(3)	-75.0%
0	<b>0</b>	0	Non-chargeable	1	<b>7</b>	6	600.0%
<u>0</u>	<u><b>0</b></u>	<u>0</u>	Preventable	<u>1</u>	<u><b>0</b></u>	<u>(1)</u>	-100.0%
0	<b>0</b>	0	Total Vehicle Accidents	6	<b>8</b>	2	33.3%
			<b>Fleet/Maintenance Data</b>				
0	<b>1</b>	1	Road Calls	9	<b>11</b>	2	22.2%
11	<b>12</b>	1	Actual Inspections	69	<b>77</b>	8	11.6%
11	<b>9</b>	(2)	Scheduled Inspections	69	<b>75</b>	6	8.7%

\*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

**Madison Metro Transit**  
**Unaudited Financial Performance Report**  
**Year-to-Date through July 31**  
**All Modes**

	2015 Actual	2016 Budget	2016 Actual	Over/Under Budget	Change from Prior Year
<b>Passenger Revenue:</b>					
Cash, Tickets, Passes:	\$ 3,854,574	\$ 3,736,211	\$ 3,479,834	\$ (256,377)	\$ (374,739)
Unlimited Ride Passes:	\$ 3,832,675	\$ 3,702,490	\$ 3,627,623	\$ (74,868)	\$ (205,053)
<b>Sub Total:</b>	<b>\$ 7,687,249</b>	<b>\$ 7,438,701</b>	<b>\$ 7,107,457</b>	<b>\$ (331,244)</b>	<b>\$ (579,792)</b>
<b>Misc Revenue:</b>					
Advertising:	\$ 211,609	\$ 224,583	\$ 282,480	\$ 57,897	\$ 70,871
County:	\$ 2,478,049	\$ 2,362,500	\$ 2,508,769	\$ 146,269	\$ 30,719
Other Operating:	\$ 8,389	\$ 7,000	\$ 56,573	\$ 49,573	\$ 48,184
Non-Operating:	\$ 5,805	\$ 7,292	\$ 14,826	\$ 7,534	\$ 9,021
<b>Sub Total:</b>	<b>\$ 2,703,853</b>	<b>\$ 2,601,375</b>	<b>\$ 2,862,648</b>	<b>\$ 261,273</b>	<b>\$ 158,796</b>
<b>Local Subsidies:</b>					
City of Madison:	\$ 7,539,934	\$ 6,747,053	\$ 6,747,053	\$ -	\$ (792,882)
Funding Partners:	\$ 2,061,033	\$ 2,044,583	\$ 2,044,000	\$ (583)	\$ (17,033)
<b>Sub Total:</b>	<b>\$ 9,600,967</b>	<b>\$ 8,791,636</b>	<b>\$ 8,791,053</b>	<b>\$ (583)</b>	<b>\$ (809,915)</b>
<b>State Assistance:</b>					
	\$ 10,135,963	\$ 10,135,942	\$ 10,129,000	\$ (6,942)	\$ (6,963)
<b>Federal grant funding for capital maintenance</b>					
	\$ 3,594,808	\$ 3,587,093	\$ 3,584,000	\$ (3,093)	\$ (10,808)
<b>Total Revenue:</b>	<b>\$ 33,722,840</b>	<b>\$ 32,554,747</b>	<b>\$ 32,474,158</b>	<b>\$ (80,589)</b>	<b>\$ (1,248,682)</b>
<b>Salaries:</b>					
Salaries/Wages:	\$ 14,454,176	\$ 15,247,380	\$ 14,787,781	\$ (459,599)	\$ 333,605
OT:	\$ 1,252,774	\$ 1,126,200	\$ 1,394,646	\$ 268,446	\$ 141,872
Workers Comp:	\$ 97,868	\$ 116,667	\$ 142,450	\$ 25,784	\$ 44,582
<b>Benefits:</b>					
Health:	\$ 4,101,612	\$ 3,833,523	\$ 3,794,883	\$ (38,640)	\$ (306,729)
WI Retirement:	\$ 1,045,656	\$ 998,621	\$ 1,045,043	\$ 46,422	\$ (613)
Other:	\$ 2,177,498	\$ 2,253,231	\$ 2,285,429	\$ 32,199	\$ 107,931
<b>Sub Total:</b>	<b>\$ 23,129,584</b>	<b>\$ 23,575,620</b>	<b>\$ 23,450,232</b>	<b>\$ (125,388)</b>	<b>\$ 320,648</b>
<b>Utilities:</b>					
Natural Gas:	\$ 145,202	\$ 145,000	\$ 105,480	\$ (39,520)	\$ (39,722)
Electricity:	\$ 171,064	\$ 169,167	\$ 168,125	\$ (1,042)	\$ (2,939)
Telephone:	\$ 9,827	\$ 9,403	\$ 6,467	\$ (2,936)	\$ (3,360)
Other:	\$ 16,234	\$ 27,650	\$ 20,087	\$ (7,563)	\$ 3,853
<b>Building &amp; Grounds:</b>					
Repairs/Maintenance:	\$ 43,197	\$ 69,833	\$ 102,894	\$ 33,061	\$ 59,697
Supplies:	\$ 112,933	\$ 145,000	\$ 158,123	\$ 13,123	\$ 45,190
Services:	\$ 5,653	\$ 5,833	\$ 4,460	\$ (1,374)	\$ (1,193)
<b>Rolling Stock/Support Equipment:</b>					
Equip. Repairs/Maintenance:	\$ 248,352	\$ 280,000	\$ 443,305	\$ 163,305	\$ 194,954
Parts:	\$ 694,026	\$ 583,333	\$ 653,955	\$ 70,621	\$ (40,072)
Tires:	\$ 137,889	\$ 157,500	\$ 127,950	\$ (29,550)	\$ (9,939)
Equipment Supplies:	\$ 38,616	\$ 52,500	\$ 42,288	\$ (10,212)	\$ 3,672
Fuel, Oil, & Lubricants:	\$ 2,287,539	\$ 2,218,242	\$ 2,179,738	\$ (38,503)	\$ (107,800)
<b>Administrative:</b>					
Insurance & Financial:	\$ 434,302	\$ 712,405	\$ 774,138	\$ 61,733	\$ 339,836
Rentals/Leases:	\$ 118,125	\$ 186,667	\$ 184,267	\$ (2,400)	\$ 66,142
Training:	\$ 34,202	\$ 17,500	\$ 28,522	\$ 11,022	\$ (5,680)
Supplies, Equipment and Services:	\$ 410,323	\$ 349,867	\$ 297,520	\$ (52,347)	\$ (112,803)
<b>Operations:</b>					
Paratransit Providers:	\$ 2,796,153	\$ 2,814,583	\$ 2,642,437	\$ (172,146)	\$ (153,716)
GAS / RSVP / Exc Rides:	\$ 336,287	\$ 350,000	\$ 365,664	\$ 15,664	\$ 29,376
<b>Inter Departmental Charges:</b>					
	\$ 178,675	\$ 220,748	\$ 207,000	\$ (13,748)	\$ 28,325
<b>Depreciation:</b>					
	\$ 3,748,812	\$ 3,791,667	\$ 3,800,806	\$ 9,140	\$ 51,994
<b>Interest and Bad Debt Expense:</b>					
	\$ 197,043	\$ 214,077	\$ 214,200	\$ 123	\$ 17,157
<b>Total Operating Expenses:</b>	<b>\$ 35,294,036</b>	<b>\$ 36,096,596</b>	<b>\$ 35,977,659</b>	<b>\$ (118,937)</b>	<b>\$ 683,622</b>
<b>Less Depreciation:</b>					
	\$ (3,748,812)	\$ (3,791,667)	\$ (3,800,806)	\$ (9,140)	\$ (51,994)
<b>Capital Debt:</b>					
	\$ 706,748	\$ 796,585	\$ 796,600	\$ 15	\$ 89,852
<b>Fixed Assets:</b>					
	\$ 239,506	\$ 122,500	\$ -	\$ (122,500)	\$ (239,506)
<b>Federal grant funding for fixed assets</b>					
	\$ (180,724)	\$ (98,000)	\$ -	\$ 98,000	\$ 180,724
<b>Total Expenditures:</b>	<b>\$ 32,310,754</b>	<b>\$ 33,126,014</b>	<b>\$ 32,973,452</b>	<b>\$ (152,562)</b>	<b>\$ 662,698</b>
<b>Reserves generated (used)</b>					
	\$ 1,412,086	\$ (571,267)	\$ (499,294)	\$ 71,973	\$ (1,911,380)
<b>Reserve balance-beginning</b>					
	\$ 5,017,659		\$ 7,453,566		
<b>Reserve balance-ending</b>	<b>\$ 6,429,745</b>		<b>\$ 6,954,272</b>		

**ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--July 2016 vs. July 2015**  
**(Routes sorted in order of 2016 passengers per revenue hour productivity)**

ROUTE	RIDERSHIP, 2016 vs. 2015			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	Year to Date			2015	2016	% Change		
	2015	2016	% change					
80 UW CAMPUS (service revised August 26, 2012)	1,180,934	911,903	-22.8%	99.27	77.00	-22.4%		<b>Core Routes</b> operate every day from early a.m. to late p.m.: <b>2, 3, 4, 5, 6, 7, 13</b>
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	617,741	631,134	2.2%	66.40	69.30	4.4%		
28 NTP-WTP COMMUTER (revised August 25, 2013)	214,874	200,923	-6.5%	53.86	58.38	8.4%		(3 operates weekdays only; 7 operates weekends & holidays only).
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	50,320	48,520	-3.6%	46.79	46.03	-1.6%		
2 WTP-NTP (revised August 25, 2013)	800,976	710,506	-11.3%	44.79	42.66	-4.8%		<b>Commuter Routes</b> operate on weekdays during peak hours:
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	55,766	66,160	18.6%	37.82	42.35	12.0%		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	435,190	461,222	6.0%	41.58	42.18	1.4%		<b>11, 12, 14, 15, 25, 27, 28, 29,</b> <b>37, 38, 44, 47, 48, 49, 55, 56, 57</b> <b>58, 71, 72, 75</b>
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	200,427	193,948	-3.2%	36.80	41.83	13.7%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	16,537	13,279	-19.7%	49.44	40.23	-18.6%		<b>Peripheral Routes</b> operate from transfer points to outlying areas: <b>20, 21, 22, 26, 30, 31, 32, 33,</b> <b>35, 36, 40, 50, 51, 52, 73, 78</b>
50 WTP-SCHROEDER-RAYMOND LOOP	142,384	120,197	-15.6%	43.21	36.70	-15.1%		
4 NTP-STP	447,553	398,179	-11.0%	40.56	36.48	-10.0%		<b>Connector Routes</b> connect transfer points throughout the day: <b>16, 17, 18.</b>
22 MENDOTA LOOP	152,666	137,608	-9.9%	39.74	36.07	-9.2%		
677 WTP-WEST TOWNE	168,776	139,964	-17.1%	41.88	34.97	-16.5%		<b>Circulator Routes</b> <b>1, 10, 34</b>
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	115,534	100,580	-12.9%	39.01	34.10	-12.6%		
5 ETP-STP	292,829	258,480	-11.7%	35.44	31.45	-11.2%		<b>Other routes:</b> <b>8</b> operates between the Capitol Square and Spring Harbor, weekends only. <b>19</b> operates like a core route between the Capitol Square and Allied Drive on weekdays. <b>39</b> operates as a commuter route during peak hours; operates like a circulator route midday. <b>59</b> operates weekends & holidays between the WTP and Fitchburg. <b>67</b> connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. <b>63</b> and <b>68</b> operate between the WTP and Prairie Town Center. <b>70</b> operates like a core route between the Capitol Square & Middleton on weekdays.
6 EAST TOWNE-WTP	659,730	597,204	-9.5%	33.85	31.33	-7.4%		
3 WTP-ETP	332,752	300,393	-9.7%	32.63	30.31	-7.1%		<b>UW Campus Circulators</b> <b>80, 81, 82, 84</b>
81-82 UW LATE NITE CIRCULATORS	65,926	53,340	-19.1%	39.49	29.49	-25.3%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	62,277	59,775	-4.0%	29.45	28.80	-2.2%		<b>School Day Supplemental Routes</b> <b>E, L, M, W</b>
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	247,260	248,348	0.4%	25.78	28.63	11.1%		
57 PILGRIM-REITZ COMMUTER & MUIR FIELD COMMUTER	60,493	60,967	0.8%	26.65	27.41	2.8%		Average weekday ridership July 2015: 35,587 Average weekday ridership July 2016: 32,489
21 LAKEVIEW LOOP	102,302	92,166	-9.9%	30.06	27.22	-9.4%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	170,365	163,622	-4.0%	24.51	26.90	9.7%		Average weekend ridership July 2015: 10,293 Average weekend ridership July 2016: 9,551
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	81,314	76,028	-6.5%	27.99	26.84	-4.1%		
1 CAP SQUARE - UW	15,830	16,048	1.4%	25.74	26.63	3.4%		
7 WTP-ETP (Weekends & Holidays Only)	92,562	88,766	-4.1%	28.78	25.89	-10.1%		
27 NTP - UW CAMPUS COMMUTER	30,838	27,922	-9.5%	27.90	25.77	-7.6%		
12 WTP-DUTCH MILL-CAP SQUARE	28,317	34,064	20.3%	20.19	25.61	26.8%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	12,438	11,894	-4.4%	26.16	25.52	-2.4%		
30 ETP-EAST TOWNE	132,998	128,944	-3.0%	26.74	25.05	-6.3%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	25,522	24,413	-4.3%	27.42	24.61	-10.3%		
11 WTP-DUTCH MILL-CAP SQUARE	49,180	41,150	-16.3%	28.63	24.49	-14.5%		
16 STP - ETP	191,052	175,453	-8.2%	26.05	23.97	-8.0%		
47 ARBOR HILLS COMMUTER	45,350	42,413	-6.5%	25.13	23.90	-4.9%		
17 ETP-NTP	56,937	52,122	-8.5%	25.34	23.72	-6.4%		
58 GREENTREE COMMUTER	43,652	41,288	-5.4%	24.45	23.60	-3.5%		
18 STP-WTP (revised August 25, 2013)	209,699	174,529	-16.8%	27.87	23.24	-16.6%		
56 PILGRIM-REITZ COMMUTER & MUIR FIELD COMMUTER	60,429	62,460	3.4%	21.72	22.91	5.5%		
51 WTP-MUIR FIELD LOOP	45,063	36,172	-19.7%	27.98	22.23	-20.5%		
70 MIDDLETON-CAPITOL SQUARE	88,836	79,793	-10.2%	23.16	21.23	-8.3%		
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	5,864	3,409	-41.9%	16.50	21.08	27.8%		
13 STP-CAP SQUARE	89,602	89,276	-0.4%	19.82	19.72	-0.5%	x	
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	23,862	18,944	-20.6%	24.29	19.54	-19.5%	x	
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	18,326	16,980	-7.3%	22.45	19.51	-13.1%	x	
19 RED ARROW TR-CAP SQUARE	88,263	81,892	-7.2%	19.78	18.73	-5.3%	x	
20 NTP-EAST TOWNE	127,638	116,352	-8.8%	19.51	17.60	-9.8%	x	
73 WTP-OLD SAUK TRAILS	68,325	61,754	-9.6%	18.44	17.01	-7.8%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	17,499	14,316	-18.2%	20.22	16.88	-16.5%	x	
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	5,098	4,460	-12.5%	18.67	16.67	-10.7%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	24,186	24,000	-0.8%	16.37	16.49	0.7%	x	
52 WTP-FITCHBURG	25,979	24,257	-6.6%	16.62	15.64	-5.9%	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	36,672	33,487	-8.7%	15.26	15.30	0.3%	x	
32 ACEWOOD-THOMPSON LOOP	20,539	19,955	-2.8%	15.59	14.97	-4.0%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	11,587	10,366	-10.5%	15.06	13.75	-8.7%	x	
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	18,080	18,009	-0.4%	11.93	12.41	4.0%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	5,609	5,428	-3.2%	11.67	10.24	-12.3%	x	
31 MARSH RD - ETP (began August 25, 2013)	12,262	14,189	15.7%	7.93	9.06	14.2%	x	
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	7,536	8,177	8.5%	8.14	9.02	10.7%	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	5,813	6,189	6.5%	6.39	6.16	-3.6%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	17,918	10,269	-42.7%	11.37	5.94	-47.8%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 24, 2015)	7,971	17,306	117.1%	5.58	5.42	-2.8%	x	
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	4,991	5,301	6.2%	5.27	5.25	-0.4%	x	
UNKNOWN ROUTE & ROAD BUS *	2	-	NA	NA	NA	NA		
<b>SYSTEM TOTAL</b>	<b>8,447,251</b>	<b>7,686,193</b>	<b>-9.0%</b>	<b>35.70</b>	<b>32.97</b>	<b>-7.6%</b>	<b>19.78</b>	
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)</b>	<b>7,183,854</b>	<b>6,707,671</b>	<b>-6.6%</b>	<b>32.25</b>	<b>30.61</b>	<b>-5.1%</b>	<b>18.36</b>	

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - July 2016

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2015	2016	% change	2015	2016
1 CAP SQUARE - UW	15,830	16,048	1.4%	25.74	26.63
2 WTP-NTP (revised August 25, 2013)	800,976	710,506	-11.3%	44.79	42.66
3 WTP-ETP	332,752	300,393	-9.7%	32.63	30.31
4 NTP-STP	447,553	398,179	-11.0%	40.56	36.48
5 ETP-STP	292,829	258,480	-11.7%	35.44	31.45
6 EAST TOWNE-WTP	659,730	597,204	-9.5%	33.85	31.33
7 WTP-ETP (Weekends & Holidays Only)	92,562	88,766	-4.1%	28.78	25.89
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	25,522	24,413	-4.3%	27.42	24.61
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	435,190	461,222	6.0%	41.58	42.18
11 WTP-DUTCH MILL-CAP SQUARE	49,180	41,150	-16.3%	28.63	24.49
12 WTP-DUTCH MILL-CAP SQUARE	28,317	34,064	20.3%	20.19	25.61
13 STP-CAP SQUARE	89,602	89,276	-0.4%	19.82	19.72
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	170,365	163,622	-4.0%	24.51	26.90
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	247,260	248,348	0.4%	25.78	28.63
16 STP - ETP	191,052	175,453	-8.2%	26.05	23.97
17 ETP-NTP	56,937	52,122	-8.5%	25.34	23.72
18 STP-WTP (revised August 25, 2013)	209,699	174,529	-16.8%	27.87	23.24
19 RED ARROW TR-CAP SQUARE	88,263	81,892	-7.2%	19.78	18.73
20 NTP-EAST TOWNE	127,638	116,352	-8.8%	19.51	17.60
21 LAKEVIEW LOOP	102,302	92,166	-9.9%	30.06	27.22
22 MENDOTA LOOP	152,666	137,608	-9.9%	39.74	36.07
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	5,864	3,409	-41.9%	16.50	21.08
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 24, 2015)	7,971	17,306	117.1%	5.58	5.42
27 NTP - UW CAMPUS COMMUTER	30,838	27,922	-9.5%	27.90	25.77
28 NTP-WTP COMMUTER (revised August 25, 2013)	214,874	200,923	-6.5%	53.86	58.38
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	12,438	11,894	-4.4%	26.16	25.52
30 ETP-EAST TOWNE	132,998	128,944	-3.0%	26.74	25.05
31 MARSH RD - ETP (began August 25, 2013)	12,262	14,189	15.7%	7.93	9.06
32 ACEWOOD-THOMPSON LOOP	20,539	19,955	-2.8%	15.59	14.97
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	24,186	24,000	-0.8%	16.37	16.49
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	11,587	10,366	-10.5%	15.06	13.75
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	18,080	18,009	-0.4%	11.93	12.41
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	17,918	10,269	-42.7%	11.37	5.94
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	36,672	33,487	-8.7%	15.26	15.30
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	200,427	193,948	-3.2%	36.80	41.83
39 ETP - DAIRY DRIVE (revised August 25, 2013)	17,499	14,316	-18.2%	20.22	16.88
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	115,534	100,580	-12.9%	39.01	34.10
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	50,320	48,520	-3.6%	46.79	46.03
47 ARBOR HILLS COMMUTER	45,350	42,413	-6.5%	25.13	23.90
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	5,098	4,460	-12.5%	18.67	16.67
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	7,536	8,177	8.5%	8.14	9.02
50 WTP-SCHROEDER-RAYMOND LOOP	142,384	120,197	-15.6%	43.21	36.70
51 WTP-MUIR FIELD LOOP	45,063	36,172	-19.7%	27.98	22.23
52 WTP-FITCHBURG	25,979	24,257	-6.6%	16.62	15.64
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	23,862	18,944	-20.6%	24.29	19.54
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	60,429	62,460	3.4%	21.72	22.91
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	60,493	60,967	0.8%	26.65	27.41
58 GREENTREE COMMUTER	43,652	41,288	-5.4%	24.45	23.60
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	5,813	6,189	6.5%	6.39	6.16
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	18,326	16,980	-7.3%	22.45	19.51
67 WTP-WEST TOWNE	168,776	139,964	-17.1%	41.88	34.97
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	4,991	5,301	6.2%	5.27	5.25
70 MIDDLETON-CAPITOL SQUARE	88,836	79,793	-10.2%	23.16	21.23
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	62,277	59,775	-4.0%	29.45	28.80
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	81,314	76,028	-6.5%	27.99	26.84
73 WTP-OLD SAUK TRAILS	68,325	61,754	-9.6%	18.44	17.01
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	55,766	66,160	18.6%	37.82	42.35
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	5,609	5,428	-3.2%	11.67	10.24
80 UW CAMPUS (service revised August 26, 2012)	1,180,934	911,903	-22.8%	99.27	77.00
81-82 UW LATE NITE CIRCULATORS	65,926	53,340	-19.1%	39.49	29.49
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	16,537	13,279	-19.7%	49.44	40.23
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	617,741	631,134	2.2%	66.40	69.30
UNKNOWN ROUTE & ROAD BUS *	2	-	NA	NA	NA
<b>SYSTEM TOTAL</b>	<b>8,447,251</b>	<b>7,686,193</b>	<b>-9.0%</b>	<b>35.70</b>	<b>32.97</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)</b>	<b>7,183,854</b>	<b>6,707,671</b>	<b>-6.6%</b>	<b>32.25</b>	<b>30.61</b>

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

Average weekday ridership July 2015: 35,587  
 Average weekday ridership July 2016: 32,489

Average weekend ridership July 2015: 10,293  
 Average weekend ridership July 2016: 9,551

MONTHLY RIDERSHIP - July 2016

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2015	2016	% change	2015	2016	% change
1 CAP SQUARE - UW	893	989	10.8%	15,830	16,048	1.4%
2 WTP-NTP (revised August 25, 2013)	94,183	80,831	-14.2%	800,976	710,506	-11.3%
3 WTP-ETP	39,994	31,591	-21.0%	332,752	300,393	-9.7%
4 NTP-STP	59,717	47,121	-21.1%	447,553	398,179	-11.0%
5 ETP-STP	40,400	33,103	-18.1%	292,829	258,480	-11.7%
6 EAST TOWNE-WTP	85,409	68,747	-19.5%	659,730	597,204	-9.5%
7 WTP-ETP (Weekends & Holidays Only)	9,426	12,298	30.5%	92,562	88,766	-4.1%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	2,258	2,996	32.7%	25,522	24,413	-4.3%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	46,487	43,214	-7.0%	435,190	461,222	6.0%
11 WTP-DUTCH MILL-CAP SQUARE	5,081	3,721	-26.8%	49,180	41,150	-16.3%
12 WTP-DUTCH MILL-CAP SQUARE	3,573	4,262	19.3%	28,317	34,064	20.3%
13 STP-CAP SQUARE	11,397	10,730	-5.9%	89,602	89,276	-0.4%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	20,111	17,891	-11.0%	170,365	163,622	-4.0%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	32,629	29,187	-10.5%	247,260	248,348	0.4%
16 STP - ETP	24,828	21,628	-12.9%	191,052	175,453	-8.2%
17 ETP-NTP	7,614	6,938	-8.9%	56,937	52,122	-8.5%
18 STP-WTP (revised August 25, 2013)	29,200	24,366	-16.6%	209,699	174,529	-16.8%
19 RED ARROW TR-CAP SQUARE	8,827	7,998	-9.4%	88,263	81,892	-7.2%
20 NTP-EAST TOWNE	16,958	15,389	-9.3%	127,638	116,352	-8.8%
21 LAKEVIEW LOOP	14,283	10,965	-23.2%	102,302	92,166	-9.9%
22 MENDOTA LOOP	21,012	16,627	-20.9%	152,666	137,608	-9.9%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	815	557	-31.7%	5,864	3,409	-41.9%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 24, 2015)	2,697	2,178	-19.2%	7,971	17,306	117.1%
27 NTP - UW CAMPUS COMMUTER	3,496	2,885	-17.5%	30,838	27,922	-9.5%
28 NTP-WTP COMMUTER (revised August 25, 2013)	22,393	19,569	-12.6%	214,874	200,923	-6.5%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,759	1,424	-19.0%	12,438	11,894	-4.4%
30 ETP-EAST TOWNE	19,010	17,166	-9.7%	132,998	128,944	-3.0%
31 MARSH RD - ETP (began August 25, 2013)	1,456	1,731	18.9%	12,262	14,189	15.7%
32 ACEWOOD-THOMPSON LOOP	3,075	3,127	1.7%	20,539	19,955	-2.8%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	2,956	2,781	-5.9%	24,186	24,000	-0.8%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	1,040	1,092	5.0%	11,587	10,366	-10.5%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	2,555	2,185	-14.5%	18,080	18,009	-0.4%
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	2,393	1,267	-47.1%	17,918	10,269	-42.7%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	3,330	2,858	-14.2%	36,672	33,487	-8.7%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	19,746	17,300	-12.4%	200,427	193,948	-3.2%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	2,561	1,748	-31.7%	17,499	14,316	-18.2%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	15,147	13,821	-8.8%	115,534	100,580	-12.9%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	5,627	4,455	-20.8%	50,320	48,520	-3.6%
47 ARBOR HILLS COMMUTER	5,787	4,759	-17.8%	45,350	42,413	-6.5%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	585	532	-9.1%	5,098	4,460	-12.5%
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	1,017	1,035	1.8%	7,536	8,177	8.5%
50 WTP-SCHROEDER-RAYMOND LOOP	18,777	16,652	-11.3%	142,384	120,197	-15.6%
51 WTP-MUIR FIELD LOOP	5,856	5,194	-11.3%	45,063	36,172	-19.7%
52 WTP-FITCHBURG	3,525	3,168	-10.1%	25,979	24,257	-6.6%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	3,331	2,481	-25.5%	23,862	18,944	-20.6%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	7,456	7,002	-6.1%	60,429	62,460	3.4%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	8,076	6,857	-15.1%	60,493	60,967	0.8%
58 GREENTREE COMMUTER	5,142	4,559	-11.3%	43,652	41,288	-5.4%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	583	959	64.5%	5,813	6,189	6.5%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,966	2,727	38.7%	18,326	16,980	-7.3%
67 WTP-WEST TOWNE	26,188	19,659	-24.9%	168,776	139,964	-17.1%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	605	822	35.9%	4,991	5,301	6.2%
70 MIDDLETON-CAPITOL SQUARE	10,548	8,396	-20.4%	88,836	79,793	-10.2%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	7,999	7,361	-8.0%	62,277	59,775	-4.0%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	10,228	9,025	-11.8%	81,314	76,028	-6.5%
73 WTP-OLD SAUK TRAILS	9,934	8,475	-14.7%	68,325	61,754	-9.6%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	9,392	8,919	-5.0%	55,766	66,160	18.6%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	500	748	49.6%	5,609	5,428	-3.2%
80 UW CAMPUS (service revised August 26, 2012)	76,703	70,036	-8.7%	1,180,934	911,903	-22.8%
81 UW LATE NIGHT CIRCULATOR			NA	35,656	25,276	-29.1%
82 UW LATE NITE CIRCULATOR			NA	30,270	28,064	-7.3%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	2,204	1,656	-24.9%	16,537	13,279	-19.7%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE			NA	617,741	631,134	2.2%
UNKNOWN ROUTE & ROAD BUS	2		NA	2		NA
<b>SYSTEM TOTAL</b>	<b>900,740</b>	<b>777,758</b>	<b>-13.7%</b>	<b>8,447,251</b>	<b>7,686,193</b>	<b>-9.0%</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)</b>	<b>821,833</b>	<b>706,066</b>	<b>-14.1%</b>	<b>7,183,854</b>	<b>6,707,671</b>	<b>-6.6%</b>

**Madison Metro  
Performance Measures  
YTD through July 31**

	Fixed Route		Paratransit	
	2015	2016	2015	2016
Operating Cost/Revenue Hours	\$ 108.76	\$ 112.12	\$ 90.46	\$ 93.58
Operating Revenue/Operating Cost	29.15%	26.54%	43.12%	42.15%
Operating Cost/Passenger Trips	\$ 3.05	\$ 3.40	\$ 33.98	\$ 35.15
Passenger Trips/Revenue Hour	\$ 35.70	\$ 32.97	\$ 2.66	\$ 2.66
Passenger Trips/Service Area Population (annualized)	57.22	52.06	1.09	1.09
Revenue Hours/Service Area Population (annualized)	1.60	1.58	0.41	0.41
Passenger Revenue/Passenger Trips	\$ 0.89	\$ 0.90	\$ 1.16	\$ 1.05
Operating Cost/Platform Hours	\$ 97.91	\$ 101.42	\$ 82.37	\$ 85.22
Operating Cost/Total Miles	\$ 7.39	\$ 7.45	\$ 4.45	\$ 4.60
Passenger Trips/Revenue Mile	2.85	2.64	0.15	\$ 0.15

Notes:

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Service area population is 253,075

WI DOT Cost Efficiency Measures	Fixed Route		Paratransit		Combined		2013
	2015	2016	2015	2016	2015	2016	Peer
Expense per revenue hour	\$ 106.85	\$ 109.77	\$ 85.04	\$ 87.92	\$ 102.41	\$ 105.26	\$ 97.57
Revenue/expense ratio	29.67%	27.11%	3.62%	3.18%	25.26%	22.99%	21.12%
Cost/passenger	\$ 2.99	\$ 3.33	\$ 31.94	\$ 33.02	\$ 3.53	\$ 3.94	\$ 4.46
Passengers/revenue hour	35.70	32.97	2.66	2.66	28.97	26.72	23.69
Passenger Trips/Capita (annualized)	50.02	45.51	0.95	0.96	50.97	46.47	37.63
Revenue Hours/Capita (annualized)	1.40	1.38	0.36	0.36	1.76	1.74	1.43

Notes:

Revenue includes passenger revenue only (does not include MA Waiver revenue)

Expense includes "Total operating expenses" less depreciation, expenses associated with County programs, lease and interest expenses and inter-agency charges

Cost and expense are the same number

The population used for the efficiency measures is 289,500

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through July 31, 2016 and 2015**

**Fixed Route Passenger Revenue**

<b>2016</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	\$ 105,875	\$ 114,488	\$ 115,082	\$ 116,560	\$ 108,058	\$ 129,824	\$ 110,100						\$ 799,987
Day passes	\$ 5,346	\$ 5,370	\$ 5,240	\$ 4,929	\$ 7,339	\$ 6,401	\$ 6,214						\$ 40,839
2 ride passes	\$ 28,264	\$ 5,828	\$ 10,722	\$ 10,453	\$ 11,221	\$ 15,607	\$ 9,818						\$ 91,913
10 ride passes	\$ 88,680	\$ 85,780	\$ 86,365	\$ 75,710	\$ 70,140	\$ 67,680	\$ 53,925						\$ 528,280
31 day passes	\$ 162,827	\$ 123,242	\$ 123,822	\$ 105,349	\$ 124,402	\$ 155,142	\$ 106,770						\$ 901,554
EZ Rider/Summer Youth passes	\$ 185,730	\$ 169,510	\$ 169,510	\$ 160,590	\$ 178,430	\$ 88,290	\$ 18,000						\$ 970,060
<b>Total cash, ticket &amp; pass revenue</b>	<b>\$ 576,722</b>	<b>\$ 504,218</b>	<b>\$ 510,741</b>	<b>\$ 473,591</b>	<b>\$ 499,590</b>	<b>\$ 462,944</b>	<b>\$ 304,827</b>						<b>\$ 3,332,633</b>
UW ASM	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760						\$ 2,154,320
UW Employees	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456						\$ 1,151,192
MATC	\$ 41,599	\$ 51,225	\$ 47,766	\$ 47,815	\$ 28,957	\$ 8,673	\$ 9,490						\$ 235,525
City of Madison	\$ 11,402	\$ 12,225	\$ 12,751	\$ 11,881	\$ 11,377	\$ 12,868	\$ 12,640						\$ 85,144
Edgewood	\$ 6,807	\$ 8,515	\$ 6,834	\$ 7,923	\$ 4,207	\$ 2,070	\$ 2,038						\$ 38,394
St. Mary's	\$ 2,025	\$ 2,495	\$ 2,804	\$ 2,848	\$ 2,955	\$ 3,013	\$ 2,807						\$ 18,947
Meriter	\$ 1,869	\$ 1,831	\$ 1,883	\$ 1,711	\$ 1,648	\$ 1,773	\$ 1,722						\$ 12,437
Dane County	\$ 3,164	\$ 3,175	\$ 2,914	\$ 2,564	\$ 2,941	\$ 3,637	\$ 2,904						\$ 21,299
Commuter	\$ 18,722	\$ 19,657	\$ 19,470	\$ 19,020	\$ 17,283	\$ 17,671	\$ 16,468						\$ 128,291
<b>Total unlimited ride pass revenue</b>	<b>\$ 557,804</b>	<b>\$ 571,339</b>	<b>\$ 566,638</b>	<b>\$ 565,978</b>	<b>\$ 541,584</b>	<b>\$ 521,921</b>	<b>\$ 520,285</b>						<b>\$ 3,845,549</b>
<b>Total passenger revenue</b>	<b>\$ 1,134,526</b>	<b>\$ 1,075,557</b>	<b>\$ 1,077,379</b>	<b>\$ 1,039,569</b>	<b>\$ 1,041,174</b>	<b>\$ 984,865</b>	<b>\$ 825,112</b>						<b>\$ 7,178,182</b>
<b>Cumulative YTD passenger revenue</b>	<b>\$ 1,134,526</b>	<b>\$ 2,210,083</b>	<b>\$ 3,287,462</b>	<b>\$ 4,327,031</b>	<b>\$ 5,368,205</b>	<b>\$ 6,353,070</b>	<b>\$ 7,178,182</b>						

<b>2015</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	\$ 109,045	\$ 118,700	\$ 115,091	\$ 118,892	\$ 117,778	\$ 150,863	\$ 124,536						\$ 854,905
Day passes	\$ 5,099	\$ 5,242	\$ 4,523	\$ 5,563	\$ 5,984	\$ 5,026	\$ 5,385						\$ 36,822
2 ride passes	\$ 20,432	\$ 9,296	\$ 8,644	\$ 8,074	\$ 14,737	\$ 42,252	\$ 15,672						\$ 119,107
10 ride passes	\$ 88,590	\$ 95,735	\$ 77,590	\$ 81,910	\$ 71,475	\$ 65,635	\$ 69,560						\$ 550,495
31 day passes	\$ 150,299	\$ 129,247	\$ 137,826	\$ 140,758	\$ 146,012	\$ 140,149	\$ 135,766						\$ 980,057
EZ Rider/Summer Youth passes	\$ 208,000	\$ 195,000	\$ 204,000	\$ 190,000	\$ 215,000	\$ 112,480	\$ 18,000						\$ 1,142,480
<b>Total cash, ticket &amp; pass revenue</b>	<b>\$ 581,465</b>	<b>\$ 553,220</b>	<b>\$ 547,674</b>	<b>\$ 545,197</b>	<b>\$ 570,986</b>	<b>\$ 516,405</b>	<b>\$ 368,919</b>						<b>\$ 3,683,866</b>
UW ASM	\$ 300,420	\$ 300,420	\$ 300,420	\$ 300,419	\$ 300,420	\$ 300,420	\$ 300,420						\$ 2,102,939
UW Employees	\$ 160,735	\$ 160,735	\$ 160,735	\$ 160,734	\$ 160,735	\$ 160,735	\$ 160,734						\$ 1,125,143
MATC	\$ 50,130	\$ 58,185	\$ 58,156	\$ 60,524	\$ 38,593	\$ 10,911	\$ 14,266						\$ 290,765
City of Madison	\$ 11,150	\$ 11,178	\$ 12,422	\$ 11,412	\$ 10,289	\$ 11,309	\$ 12,998						\$ 80,758
Edgewood	\$ 8,303	\$ 10,451	\$ 9,293	\$ 9,456	\$ 5,685	\$ 2,368	\$ 2,132						\$ 47,688
St. Mary's	\$ 2,393	\$ 2,848	\$ 3,004	\$ 2,309	\$ 2,134	\$ 2,574	\$ 2,553						\$ 17,815
Meriter	\$ 1,921	\$ 1,986	\$ 2,058	\$ 2,048	\$ 1,901	\$ 1,920	\$ 1,884						\$ 13,718
Dane County	\$ 2,226	\$ 2,156	\$ 2,536	\$ 2,362	\$ 2,334	\$ 2,378	\$ 2,951						\$ 16,943
Commuter	\$ 17,187	\$ 17,880	\$ 18,556	\$ 17,140	\$ 15,613	\$ 15,554	\$ 17,453						\$ 119,383
<b>Total unlimited ride pass revenue</b>	<b>\$ 554,465</b>	<b>\$ 565,839</b>	<b>\$ 567,180</b>	<b>\$ 566,404</b>	<b>\$ 537,704</b>	<b>\$ 508,169</b>	<b>\$ 515,391</b>						<b>\$ 3,815,152</b>
<b>Total passenger revenue</b>	<b>\$ 1,135,930</b>	<b>\$ 1,119,059</b>	<b>\$ 1,114,854</b>	<b>\$ 1,111,601</b>	<b>\$ 1,108,690</b>	<b>\$ 1,024,574</b>	<b>\$ 884,310</b>						<b>\$ 7,499,018</b>
<b>Cumulative YTD passenger revenue</b>	<b>\$ 1,135,930</b>	<b>\$ 2,254,989</b>	<b>\$ 3,369,843</b>	<b>\$ 4,481,444</b>	<b>\$ 5,590,134</b>	<b>\$ 6,614,708</b>	<b>\$ 7,499,018</b>						



**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through July 31, 2016 and 2015**

**Fixed Route Rides**

<b>2016</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	55,115	55,828	56,167	54,548	56,877	60,519	57,006						396,060
Day passes	4,162	4,450	4,297	5,095	5,001	5,006	5,043						33,054
2 ride passes	12,411	11,900	10,919	11,172	10,951	14,291	10,566						82,210
10 ride passes	63,900	68,150	64,153	61,847	59,393	48,209	39,545						405,197
31 day passes	148,785	156,027	168,084	155,553	155,353	162,742	152,299						1,098,843
EZ Rider/Summer Youth passes	175,608	183,435	157,974	181,905	183,258	83,192	54,797						1,020,169
<b>Total cash, ticket &amp; pass rides</b>	<b>459,981</b>	<b>479,790</b>	<b>461,594</b>	<b>470,120</b>	<b>470,833</b>	<b>373,959</b>	<b>319,256</b>						<b>3,035,533</b>
UW ASM	231,679	352,360	289,815	303,580	187,150	155,049	149,054						1,668,687
UW Employees	150,763	168,706	164,495	150,517	133,736	129,716	121,672						1,019,605
MATC	36,173	44,543	41,536	41,578	25,180	7,542	8,252						204,804
City of Madison	9,915	10,630	11,088	10,331	9,893	11,190	10,991						74,038
Edgewood	5,919	7,404	5,943	6,890	3,658	1,800	1,772						33,386
St. Mary's	1,761	2,170	2,438	2,476	2,570	2,620	2,441						16,476
Meriter	1,625	1,592	1,638	1,488	1,433	1,541	1,498						10,815
Dane County	2,751	2,761	2,534	2,230	2,557	3,163	2,525						18,521
Commuter	14,980	15,738	15,588	15,231	13,842	14,145	13,180						102,704
<b>Total unlimited ride pass rides</b>	<b>455,566</b>	<b>605,904</b>	<b>535,075</b>	<b>534,321</b>	<b>380,019</b>	<b>326,766</b>	<b>311,385</b>						<b>3,149,036</b>
UW routes 80-85	139,626	240,554	181,435	181,865	98,903	64,447	71,692						978,522
<b>Total revenue rides</b>	<b>1,055,173</b>	<b>1,326,248</b>	<b>1,178,104</b>	<b>1,186,306</b>	<b>949,755</b>	<b>765,172</b>	<b>702,333</b>						<b>7,163,091</b>
Transfers	58,703	59,862	62,754	59,468	59,321	68,854	63,513						432,475
Non-revenue rides	12,224	12,379	15,018	12,095	13,642	13,403	11,912						90,673
<b>Total rides</b>	<b>1,126,100</b>	<b>1,398,489</b>	<b>1,255,876</b>	<b>1,257,869</b>	<b>1,022,718</b>	<b>847,429</b>	<b>777,758</b>						<b>7,686,239</b>
<b>Cumulative YTD total rides</b>	<b>1,126,100</b>	<b>2,524,589</b>	<b>3,780,465</b>	<b>5,038,334</b>	<b>6,061,052</b>	<b>6,908,481</b>	<b>7,686,239</b>						

<b>2015</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	61,784	58,782	60,869	58,875	59,913	62,601	63,949						426,773
Day passes	4,560	4,415	4,335	4,418	4,976	4,263	5,094						32,061
2 ride passes	10,893	10,888	11,376	10,976	11,446	14,543	19,753						89,875
10 ride passes	64,159	65,131	65,601	61,530	60,043	51,980	45,919						414,363
31 day passes	161,261	158,373	178,753	168,184	166,974	176,099	182,729						1,192,373
EZ Rider/Summer Youth passes	185,091	190,943	201,949	185,294	195,081	106,566	54,955						1,119,879
<b>Total cash, ticket &amp; pass rides</b>	<b>487,748</b>	<b>488,532</b>	<b>522,883</b>	<b>489,277</b>	<b>498,433</b>	<b>416,052</b>	<b>372,399</b>						<b>3,275,324</b>
UW ASM	248,859	373,052	336,337	294,632	208,506	165,347	173,942						1,800,675
UW Employees	156,725	167,931	169,714	152,507	133,393	130,418	134,627						1,045,315
MATC	43,591	50,596	50,570	52,630	33,559	9,488	12,405						252,839
City of Madison	9,696	9,720	10,802	9,923	8,947	9,834	11,302						70,224
Edgewood	7,220	9,088	8,081	8,222	4,944	2,059	1,854						41,468
St. Mary's	2,081	2,476	2,612	2,008	1,856	2,238	2,220						15,491
Meriter	1,670	1,727	1,790	1,781	1,653	1,670	1,638						11,929
Dane County	1,936	1,875	2,205	2,054	2,029	2,068	2,566						14,733
Commuter	13,765	14,321	14,864	13,733	12,506	12,458	13,986						95,633
<b>Total unlimited ride pass rides</b>	<b>485,543</b>	<b>630,786</b>	<b>596,975</b>	<b>537,490</b>	<b>407,393</b>	<b>335,580</b>	<b>354,540</b>						<b>3,348,307</b>
UW routes 80-85	154,647	297,777	281,743	240,407	145,805	64,111	78,907						1,263,397
<b>Total revenue rides</b>	<b>1,127,938</b>	<b>1,417,095</b>	<b>1,401,601</b>	<b>1,267,174</b>	<b>1,051,631</b>	<b>815,743</b>	<b>805,846</b>						<b>7,887,028</b>
Transfers	62,448	57,525	63,078	62,338	64,278	72,406	81,089						463,162
Non-revenue rides	13,487	11,659	13,416	14,770	14,887	15,037	13,805						97,061
<b>Total rides</b>	<b>1,203,873</b>	<b>1,486,279</b>	<b>1,478,095</b>	<b>1,344,282</b>	<b>1,130,796</b>	<b>903,186</b>	<b>900,740</b>						<b>8,447,251</b>
<b>Cumulative YTD total rides</b>	<b>1,203,873</b>	<b>2,690,152</b>	<b>4,168,247</b>	<b>5,512,529</b>	<b>6,643,325</b>	<b>7,546,511</b>	<b>8,447,251</b>						

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through July 31, 2016 and 2015**

**Fixed Route Passenger Revenue % Change**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-2.9%	-3.5%	0.0%	-2.0%	-8.3%	-13.9%	-11.6%						-6.4%
Day passes	4.8%	2.4%	15.9%	-11.4%	22.6%	27.4%	15.4%						10.9%
2 ride passes	38.3%	-37.3%	24.0%	29.5%	-23.9%	-63.1%	-37.4%						-22.8%
10 ride passes	0.1%	-10.4%	11.3%	-7.6%	-1.9%	3.1%	-22.5%						-4.0%
31 day passes	8.3%	-4.6%	-10.2%	-25.2%	-14.8%	10.7%	-21.4%						-8.0%
EZ Rider/Summer Youth passes	-10.7%	-13.1%	-16.9%	-15.5%	-17.0%	-21.5%	0.0%						-15.1%
<b>Total cash, ticket &amp; pass revenue</b>	<b>-0.8%</b>	<b>-8.9%</b>	<b>-6.7%</b>	<b>-13.1%</b>	<b>-12.5%</b>	<b>-10.4%</b>	<b>-17.4%</b>						<b>-9.5%</b>
UW ASM	2.4%	2.4%	2.4%	2.4%	2.4%	2.4%	2.4%						2.4%
UW Employees	2.3%	2.3%	2.3%	2.3%	2.3%	2.3%	2.3%						2.3%
MATC	-17.0%	-12.0%	-17.9%	-21.0%	-25.0%	-20.5%	33.5%						-19.0%
City of Madison	2.3%	9.4%	2.6%	4.1%	10.6%	13.8%	-2.8%						5.4%
Edgewood	-18.0%	-18.5%	-26.5%	-16.2%	-26.0%	-12.6%	-4.4%						-19.5%
St. Mary's	-15.4%	-12.4%	-6.7%	23.3%	38.5%	17.1%	9.9%						6.4%
Meriter	-2.7%	-7.8%	-8.5%	-16.5%	-13.3%	-7.7%	-8.6%						-9.3%
Dane County	42.1%	47.3%	14.9%	8.6%	26.0%	52.9%	-1.6%						25.7%
Commuter	8.9%	9.9%	4.9%	11.0%	10.7%	13.6%	-5.6%						7.5%
<b>Total unlimited ride pass revenue</b>	<b>0.6%</b>	<b>1.0%</b>	<b>-0.1%</b>	<b>-0.1%</b>	<b>0.7%</b>	<b>2.7%</b>	<b>0.9%</b>						<b>0.8%</b>
<b>Total passenger revenue</b>	<b>-0.1%</b>	<b>-3.9%</b>	<b>-3.4%</b>	<b>-6.5%</b>	<b>-6.1%</b>	<b>-3.9%</b>	<b>-6.7%</b>						<b>-4.3%</b>
<b>Cumulative YTD passenger revenue</b>	<b>-0.1%</b>	<b>-2.0%</b>	<b>-2.4%</b>	<b>-3.4%</b>	<b>-4.0%</b>	<b>-4.0%</b>	<b>-4.3%</b>						

**Fixed Route Rides % Change**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-10.8%	-5.0%	-7.7%	-7.3%	-5.1%	-3.3%	-10.9%						-7.2%
Day passes	-8.7%	0.8%	-0.9%	15.3%	0.5%	17.4%	-1.0%						3.1%
2 ride passes	13.9%	9.3%	-4.0%	1.8%	-4.3%	-1.7%	-46.5%						-8.5%
10 ride passes	-0.4%	4.6%	-2.2%	0.5%	-1.1%	-7.3%	-13.9%						-2.2%
31 day passes	-7.7%	-1.5%	-6.0%	-7.5%	-7.0%	-7.6%	-16.7%						-7.8%
EZ Rider/Summer Youth passes	-5.1%	-3.9%	-21.8%	-1.8%	-6.1%	-21.9%	-0.3%						-8.9%
<b>Total cash, ticket &amp; pass rides</b>	<b>-5.7%</b>	<b>-1.8%</b>	<b>-11.7%</b>	<b>-3.9%</b>	<b>-5.5%</b>	<b>-10.1%</b>	<b>-14.3%</b>						<b>-7.3%</b>
UW ASM	-6.9%	-5.5%	-13.8%	3.0%	-10.2%	-6.2%	-14.3%						-7.3%
UW Employees	-3.8%	0.5%	-3.1%	-1.3%	0.3%	-0.5%	-9.6%						-2.5%
MATC	-17.0%	-12.0%	-17.9%	-21.0%	-25.0%	-20.5%	-33.5%						-19.0%
City of Madison	2.3%	9.4%	2.6%	4.1%	10.6%	13.8%	-2.8%						5.4%
Edgewood	-18.0%	-18.5%	-26.5%	-16.2%	-26.0%	-12.6%	-4.4%						-19.5%
St. Mary's	-15.4%	-12.4%	-6.7%	23.3%	38.5%	17.1%	10.0%						6.4%
Meriter	-2.7%	-7.8%	-8.5%	-16.5%	-13.3%	-7.7%	-8.5%						-9.3%
Dane County	42.1%	47.3%	14.9%	8.6%	26.0%	52.9%	-1.6%						25.7%
Commuter	8.8%	9.9%	4.9%	10.9%	10.7%	13.5%	-5.8%						7.4%
<b>Total unlimited ride pass rides</b>	<b>-6.2%</b>	<b>-3.9%</b>	<b>-10.4%</b>	<b>-0.6%</b>	<b>-6.7%</b>	<b>-2.6%</b>	<b>-12.2%</b>						<b>-6.0%</b>
UW routes 80-85	-9.7%	-19.2%	-35.6%	-24.4%	-32.2%	0.5%	-9.1%						-22.5%
<b>Total revenue rides</b>	<b>-6.5%</b>	<b>-6.4%</b>	<b>-15.9%</b>	<b>-6.4%</b>	<b>-9.7%</b>	<b>-6.2%</b>	<b>-12.8%</b>						<b>-9.2%</b>
Transfers	-6.0%	4.1%	-0.5%	-4.6%	-7.7%	-4.9%	-21.7%						-6.6%
Non-revenue rides	-9.4%	6.2%	11.9%	-18.1%	-8.4%	-10.9%	-13.7%						-6.6%
<b>Total rides</b>	<b>-6.5%</b>	<b>-5.9%</b>	<b>-15.0%</b>	<b>-6.4%</b>	<b>-9.6%</b>	<b>-6.2%</b>	<b>-13.7%</b>						<b>-9.0%</b>
<b>Cumulative YTD total rides</b>	<b>-6.5%</b>	<b>-6.2%</b>	<b>-9.3%</b>	<b>-8.6%</b>	<b>-8.8%</b>	<b>-8.5%</b>	<b>-9.0%</b>						

**Paratransit Performance Indicators  
July, 2016**

<b>Operations</b>	<b>Metro Plus</b>			
	<b>Jul, 2015</b>	<b>Jul, 2016</b>	<b>YTD 2015</b>	<b>YTD 2016</b>
Total Trips	23,112	21,580	161,065	161,358
Rides Cancelled	6,019	5,725	37,457	37,100
Cancellation Rate	26.0%	26.5%	23.3%	23.0%
No Shows (1)	657	516	4,388	4,254
No Shows/Rides Provided	2.8%	2.4%	2.7%	2.6%
Number of Clients Provided Service	1,061	1,075	1,498	1,495
Average Trips/Client	21.8	20.1	107.5	107.9
DDS Trips	16,398	15,401	113,011	113,054
Subscription Trips	17,987	16,434	124,484	123,538
DDS Subscription Trips	14,824	13,718	101,406	101,093
D2D Trips	22,296	20,652	154,377	154,248
Lv Attended Trips	7,153	6,469	48,380	47,093
Maintenance Inspections Conducted/Scheduled	100.0%	133.3%	100.0%	102.7%

<b>Number of Trips by Provider YTD</b>	<b>Badger Cab</b>	<b>Metro Direct</b>	<b>AbbyVans</b>	<b>Trans. Sol.</b>	<b>Badger Bus</b>	<b>Total</b>
Ambulatory	16,626	18,913	29,698	33,211	21,176	119,624
Non-Ambulatory	1	13,420	1,104	6,423	20,786	41,734
Percentage	10.30%	20.04%	19.09%	24.56%	26.01%	100.00%

<b>Customer Service YTD</b>	<b>Badger Cab</b>	<b>Metro Direct</b>	<b>AbbyVans</b>	<b>Trans. Sol.</b>	<b>Badger Bus</b>	<b>Total</b>
Rides Provided	16,627	32,333	30,802	39,634	41,962	161,358
Customer Complaints	70	56	68	78	161	433
Customer Compliments	5	18	2	5	11	41
Customer Suggestions	1	5	1	0	1	8
Complaints/1000 passenger trips - 2015	4.54	2.09	4.10	1.70	3.14	2.78
Complaints/1000 passenger trips - 2016	4.21	1.73	2.21	1.97	3.84	2.68
Late Service Reports (2)	35	0	35	19	76	165
Late Service Reports/1000 passenger trips-2015	1.70	0.03	1.82	0.89	1.87	1.23
Late Service Reports/1000 passenger trips-2016	2.11	-	1.14	0.48	1.81	1.02

<b>On-Time Performance</b>	<b>Badger Cab</b>	<b>Metro Direct</b>	<b>AbbyVans</b>	<b>Transit Sol.</b>	<b>Badger Bus</b>
July, 2016	97%	94%	97%	95%	95%
YTD - 2015	93%	93%	97%	94%	94%
YTD - 2016	95%	94%	97%	93%	95%

<b>ADA Certifications, July 2016</b>	<b>Clients</b>	<b>1-19 Trips</b>	<b>&gt;20 - 40&lt;</b>	<b>&lt;40 Trips/mo</b>	<b>TTL Trips</b>
Category 1	1,577	281	245	146	16,875
Category 2	9	0	0	0	0
Category 2/3	22	1	0	0	10
Category 3	2,135	315	74	18	4,668
<b>Total</b>	<b>3,743</b>				<b>21,553</b>

Monthly New Certification	32
Monthly Denied Applications	0

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.