

PUBLIC INFORMATION REPORT

June 2025



Public Communications	June 2025	2025 YTD Total
Social media posts	19	110
Media mentions	2	15
Customer Service calls	1,934	10,821
Meter Shop calls	332	2,420
Website views	21,019	92,992
Emails to email list subscribers	4	18
News releases	0	4

Ongoing Projects & Initiatives
Website translations
Where's Water?
Website Accessibility Initiative
MadCAP – Updated 2025 income guidelines & webform development
Lead Service Line inventory online database & new EPA reporting requirements
Meter Change Appointment Updates (website, postcards, QR code, expanded schedule)
Well 15, Well 19, Water Main Rehabilitation at Todd Drive (<i>District 10 - Figueroa Cole</i>)

Community Outreach Events	
June 2	Homeschool group tour of Well 31
June 6	Elvehjem Elementary Third Grade Research Fair (morning) Water Wagon @ Field Day (afternoon)
June 7 & 8	Water Wagon @ Thunderstruck Little League Tournament
June 10	Water Wagon @ John Muir Fun Run
June 14	Water Wagon @ Loop the Lake
June 16-18	Water Wagon @ Mobile Madison Park Events
July 8	Parks Alive at Darbo-Worthington
July 12	Art Fair on the Square
July 13	Art Fair on the Square
July 17	Parks Alive at Owl Creek Park
July 19	Opera in the Park
July 28, 29	All City Dive Meet at Parkcrest