



Update on Transit Equity for People with Disabilities

Thursday, July 24, 2025



Questions from Last Meeting

Bridge Plate Use at Stations

- What do drivers use to guide them on the gap?
- Do they use cameras?
- What other kinds of tools do drivers have?
- How is the gap issue communicated to drivers?

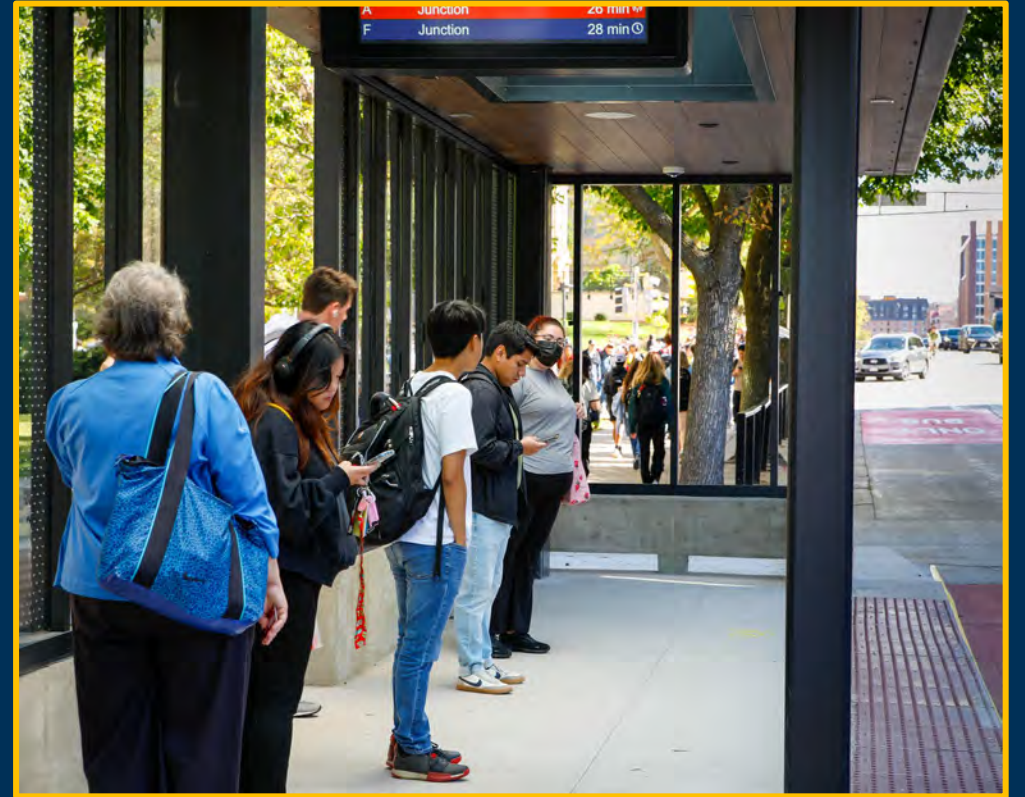
What has been done since last meeting?

- Safety team review at various stations
- Working with drivers
- Reviewing feedback

Safety team review

Staff Review in June

- Checked for gaps greater than 4"
- Ramps being deployed
- Passing up passengers
- Entering stations



Working with Drivers

Refresher Training

- How to approach stations
- How to align bus properly, make sure doors line up in correct place
- Difficult areas, challenging to line up

Bryan



Reviewing Feedback

- Deploying bridge plate still biggest issue
- Reducing the gap
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Mick



Reviewing Feedback

Took a ride with disability rights advocates



Suggestions Received

- Create contrast between red pavement of the road/BRT bus lane and identical red platform edge
- Signage on bridge plate to move away, especially when it's being deployed
- Promote self-securement wheelchair area
- Creating videos for wheelchair securement
- Either encourage riders to put seats up (for wheelchair users) to avoid confrontations or perhaps have seats that automatically flip up when not in use
- Major destinations possibly added to announcements, such as shopping centers and grocery stores

Next Steps

- Adding additional signage
- Repainting and widening yellow lines at entrances
- Possibly changing color of concrete payment on platform edge and/or adding stripes to warning fields

Mike C.



Next Steps

- Still researching signal light to signal drivers to deploy bridge plate (in station plans for N/S BRT)
- Removing some glass at BRT stations so that drivers can better see and interact with riders that might need bridge plate



Mike C

Training Events

Events at stations

- Visit with staff
 - Ask questions
 - Ride bus
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- Working with UW group to help students when coming back to campus

Mike D.



Thank you!

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