This document is for information only and is not intended to be adopted as part of the companion resolution.

Electric Scooter Share Pilot Program Considerations
Department of Transportation - 05/15/19

Pilot Overview

- Tentative pilot program period: August 26 to November 30, 2019
- Two or three companies selected through the RFP process
- Approximately 600 scooters to start
  - Adjust numbers based on usage and compliance with requirements
- Scooter removal for weather events (early snow, flooding, etc.), special events (Freakfest, etc.) or other issues
- Flexibility in regulations
  - To improve operations and address issues in a timely fashion

Vehicles
- Ability to limit speed
- Equipped with a brake
- Equipped with front and rear lighting
- Be able to securely stand upright when parked
- Equipped with an on-board GPS unit or equivalent that can report the location at all times

Operation

- Allowed on roadways with speed limits of 25 mph
- Allowed in bike facilities on roadways with speed limits over 25 mph
- Allowed on multi-use paths
- Not allowed on sidewalks
- Some areas restricted with GPS geo-fencing technology

Parking Rules

- Rules will address:
  - Accessibility
  - Street Vending
  - Use conflicts
- Reviewed throughout pilot for needed modification

- Require education by companies
- Fines and potential impoundment for non-compliance
- Complaint mechanism required

Equity

- Vehicles required in selected areas
  - Equity in availability
  - First mile/last mile transit needs
- Low income resident pricing option
- Payment options beyond a phone app and credit card

Insurance and Indemnification

- Requirements of the City's Risk Manager for insurance and indemnification.

Data

- Companies provide data on usage to City
- Privacy of users is a priority

Fees
- Fees collected to operate within the City.
- Fees used for:
  - Program monitoring
  - Evaluation
  - Other associated costs

Evaluation Data Sources

- Vehicle usage data
- Repair and maintenance data
- Vehicle distribution data
- Reported problems and conflicts
- Surveys
- Feedback from community
- Company compliance with pilot requirements
- Crash data
- Review of education and safety promotions