

ParaTransit
Operating Statistics For Periods Ending 8/31/2013 & 8/31/2014

CURRENT MONTH			YEAR TO DATE				
Actual 2013	Actual 2014	Variance 2013 to 2014		Actual 2013	Actual 2014	Variance 2013 to 2014	% Change
			Service Supplied Data				
1,069	1,069	0	No. of Clients riding the System	1,532	1,532	0	0.0%
			<i>Ridership</i>				
4,320	4,164	(156)	Directly Operated Service	32,784	36,408	3,624	11.1%
<u>17,451</u>	<u>18,023</u>	<u>572</u>	ADA Contracted Services	<u>140,001</u>	<u>141,689</u>	<u>1,688</u>	1.2%
21,771	22,187	416	Total ADA Ridership	172,785	178,097	5,312	3.1%
452	516	64	Total No-shows	3,692	4,056	364	9.9%
			Service Quality Data				
0	0	0	Passenger Accidents	5	10	5	100.0%
			<i>Vehicle Accidents:</i>				
1	0	(1)	Chargeable	8	5	(3)	-37.5%
0	1	1	Non-chargeable	3	6	3	100.0%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	100.0%
1	1	0	Total Vehicle Accidents	11	12	1	9.1%
			Fleet/Maintenance Data				
10	2	(8)	Road Calls	25	15	(10)	-40.0%
8	10	2	Actual Inspections	67	83	16	23.9%
10	10	0	Scheduled Inspections	72	83	11	15.3%

*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

**Paratransit Performance Indicators
August, 2014**

Operations	Metro Plus			
	Aug, 2013	Aug, 2014	YTD Aug, 2013	YTD Aug, 2014
Total Trips	21,771	22,187	172,785	178,097
Rides Cancelled	2,764	2,854	26,994	28,623
Cancellation Rate	12.7%	12.9%	15.6%	16.1%
No Shows (1)	452	516	3,692	4,056
No Shows/Rides Provided	2.1%	2.3%	2.1%	2.3%
Number of Clients Provided Service	1,069	1,069	1,532	1,532
Average Trips/Client	20.4	20.8	112.8	116.3
DDS Trips	15,038	14,828	114,089	118,780
Subscription Trips	12,800	13,154	102,868	107,672
DDS Subscription Trips	9,647	10,012	77,703	79,135
D2D Trips	14,734	13,975	118,397	118,600
Lv Attended Trips	6,748	6,523	52,761	53,668
Maintenance Inspections Conducted/Scheduled	80.0%	100.0%	93.1%	100.0%

Number of Trips by Provider YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	24,527	32,108	33,005	41,830	131,470
Non-Ambulatory	11,881	1,374	6,513	26,859	46,627
Percentage	20.44%	18.80%	22.19%	38.57%	100.00%

Customer Service YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	36,408	33,482	39,518	68,689	178,097
Customer Complaints	85	134	74	110	403
Customer Compliments	17	14	19	24	74
Customer Suggestions	7	4	4	3	18
Complaints/1000 passenger trips - 2013	2.29	2.97	2.23	1.71	2.18
Complaints/1000 passenger trips - 2014	2.33	4.00	1.87	1.60	2.26
Late Service Reports (2)	4	109	149	82	344
Late Service Reports/1000 passenger trips - 2013	0.55	5.14	6.34	2.19	3.35
Late Service Reports/1000 passenger trips - 2014	0.11	3.26	3.77	1.19	1.93

On-Time Performance	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
August, 2014	93%	97%	95%	98%
YTD - 2013	91%	95%	95%	96%
YTD - 2014	92%	96%	95%	97%

ADA Certifications, August 2014	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,541	323	227	146	16,469
Category 2	11	0	0	0	0
Category 2/3	41	2	0	0	6
Category 3	2,262	330	57	19	4,596
Total	3,855				21,071

Monthly New Certification	30
Monthly Denied Applications	1
Fixed Route Trips Using Lifts (YTD)	26,492

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through August 31
All Modes

	2013 Actual	2014 Budget	2014 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:					
Cash, Tickets, Passes:	\$ 4,279,204	\$ 4,017,793	\$ 4,271,524	\$ 253,730	\$ (7,680)
Unlimited Ride Passes:	\$ 3,909,636	\$ 4,074,880	\$ 4,038,449	\$ (36,431)	\$ 128,813
Sub Total:	\$ 8,188,840	\$ 8,092,673	\$ 8,309,972	\$ 217,299	\$ 121,132
Misc Revenue:					
Advertising:	\$ 197,746	\$ 260,000	\$ 277,042	\$ 17,042	\$ 79,297
County:	\$ 2,524,194	\$ 2,430,000	\$ 2,629,497	\$ 199,497	\$ 105,302
Other Operating:	\$ 50,782	\$ 28,000	\$ 62,893	\$ 34,893	\$ 12,111
Non-Operating:	\$ 45,150	\$ 21,333	\$ 6,418	\$ (14,916)	\$ (38,732)
Sub Total:	\$ 2,817,872	\$ 2,739,333	\$ 2,975,850	\$ 236,517	\$ 157,978
Local Subsidies:					
City of Madison:	\$ 7,429,139	\$ 8,145,060	\$ 8,145,060	\$ -	\$ 715,921
Funding Partners:	\$ 2,124,533	\$ 1,910,333	\$ 1,910,333	\$ 0	\$ (214,200)
Sub Total:	\$ 9,553,672	\$ 10,055,393	\$ 10,055,393	\$ 0	\$ 501,721
State Assistance:					
	\$ 11,066,667	\$ 11,097,000	\$ 11,097,000	\$ -	\$ 30,333
Federal grant funding for capital maintenance					
	\$ 4,097,066	\$ 4,176,400	\$ 4,176,400	\$ -	\$ 79,334
Total Revenue:	\$ 35,724,117	\$ 36,160,800	\$ 36,614,616	\$ 453,816	\$ 890,498
Salaries:					
Salaries/Wages:	\$ 16,102,269	\$ 16,989,733	\$ 16,467,309	\$ (522,424)	\$ 365,041
OT:	\$ 1,185,456	\$ 1,010,790	\$ 1,413,402	\$ 402,612	\$ 227,947
Workers Comp:	\$ 100,363	\$ 136,133	\$ 224,376	\$ 88,242	\$ 124,012
Benefits:					
Health:	\$ 3,855,915	\$ 3,828,133	\$ 3,837,852	\$ 9,719	\$ (18,063)
WI Retirement:	\$ 1,116,594	\$ 1,278,574	\$ 1,225,163	\$ (53,410)	\$ 108,570
Other:	\$ 2,400,925	\$ 2,549,595	\$ 2,494,998	\$ (54,598)	\$ 94,073
Sub Total:	\$ 24,761,522	\$ 25,792,959	\$ 25,663,101	\$ (129,859)	\$ 901,579
Utilities:					
Natural Gas:	\$ 141,815	\$ 138,450	\$ 189,579	\$ 51,129	\$ 47,763
Electricity:	\$ 213,945	\$ 171,067	\$ 184,757	\$ 13,690	\$ (29,188)
Telephone:	\$ 9,393	\$ 11,333	\$ 8,728	\$ (2,605)	\$ (665)
Other:	\$ 13,677	\$ 22,000	\$ 26,377	\$ 4,377	\$ 12,701
Building & Grounds:					
Repairs/Maintenance:	\$ 46,407	\$ 64,500	\$ 41,773	\$ (22,727)	\$ (4,634)
Supplies:	\$ 138,249	\$ 140,833	\$ 187,872	\$ 47,038	\$ 49,623
Services:	\$ 5,132	\$ 8,000	\$ 6,257	\$ (1,743)	\$ 1,125
Rolling Stock/Support Equipment:					
Equip. Repairs/Maintenance:	\$ 291,674	\$ 297,267	\$ 297,888	\$ 621	\$ 6,214
Parts:	\$ 508,950	\$ 466,667	\$ 612,022	\$ 145,356	\$ 103,072
Tires:	\$ 149,637	\$ 153,333	\$ 165,820	\$ 12,487	\$ 16,183
Equipment Supplies:	\$ 70,297	\$ 70,000	\$ 49,185	\$ (20,815)	\$ (21,112)
Fuel, Oil, & Lubricants:	\$ 2,387,464	\$ 2,651,327	\$ 2,736,871	\$ 85,543	\$ 349,407
Administrative:					
Insurance & Financial:	\$ 704,730	\$ 666,933	\$ 689,992	\$ 23,059	\$ (14,738)
Rentals/Leases:	\$ 122,461	\$ 140,000	\$ 128,679	\$ (11,321)	\$ 6,218
Training:	\$ 27,403	\$ 21,333	\$ 19,940	\$ (1,393)	\$ (7,463)
Supplies, Equipment and Services:	\$ 430,107	\$ 345,667	\$ 382,196	\$ 36,530	\$ (47,911)
Operations:					
Paratransit Providers:	\$ 2,919,978	\$ 3,058,667	\$ 3,051,261	\$ (7,406)	\$ 131,283
GAS / RSVP / Exc Rides:	\$ 426,349	\$ 437,200	\$ 389,035	\$ (48,165)	\$ (37,314)
Inter Departmental Charges:					
	\$ 536,421	\$ 532,823	\$ 552,798	\$ 19,974	\$ 16,377
Depreciation:					
	\$ 4,168,894	\$ 4,400,000	\$ 4,298,570	\$ (101,430)	\$ 129,676
Interest and Bad Debt Expense:					
	\$ 225,733	\$ 198,667	\$ 198,672	\$ 5	\$ (27,061)
Total Operating Expenses:	\$ 38,300,239	\$ 39,789,027	\$ 39,881,372	\$ 92,345	\$ 1,581,133
Less Depreciation:					
	\$ (4,168,894)	\$ (4,400,000)	\$ (4,298,570)	\$ 101,430	\$ (129,676)
Capital Debt:					
	\$ 779,352	\$ 728,667	\$ 728,672	\$ 5	\$ (50,680)
Fixed Assets:					
	\$ 829,210	\$ 178,200	\$ 36,068	\$ (142,132)	\$ (793,142)
Federal grant funding for fixed assets					
	\$ (676,686)	\$ (142,560)	\$ (35,552)	\$ 107,008	\$ 641,134
Total Expenditures:	\$ 35,063,221	\$ 36,153,333	\$ 36,311,990	\$ 158,657	\$ 1,248,769
Reserves generated (used)					
	\$ 660,896	\$ 7,467	\$ 302,626	\$ 295,159	\$ (358,271)
Reserve balance-beginning					
	\$ 784,150		\$ 2,673,292		
Reserve balance-ending					
	\$ 1,445,046		\$ 2,975,918		

**Madison Metro
Performance Measures
YTD through July 31**

	Fixed Route		Paratransit	
	2013	2014	2013	2014
Operating Revenue/Operating Cost	29.86%	28.93%	39.09%	40.28%
Passenger Revenue/Passenger Trips	\$ 0.86	\$ 0.85	\$ 0.97	\$ 0.86
Operating Cost/Passenger Trips	\$ 2.87	\$ 2.95	\$ 34.23	\$ 34.00
Operating Cost/Revenue Hours	\$ 109.14	\$ 110.24		
Operating Cost/Platform Hours	\$ 98.35	\$ 99.48		
Operating Cost/Total Miles	\$ 7.29	\$ 7.49		
Passenger Trips/Revenue Hour	37.96	37.42	2.73	
Passenger Trips/Revenue Mile	3.00	2.99		

Notes

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through July 31, 2014 and 2013

Fixed Route Passenger Revenue

2014	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 120,789	\$ 105,366	\$ 149,108	\$ 136,985	\$ 120,107	\$ 154,159	\$ 144,410						\$ 930,924
Day passes	\$ 5,278	\$ 2,472	\$ 4,096	\$ 8,245	\$ 9,745	\$ 10,193	\$ 9,490						\$ 49,519
2 ride passes	\$ 25,118	\$ 6,285	\$ 27,735	\$ 11,185	\$ 10,518	\$ 12,841	\$ 35,170						\$ 128,852
10 ride passes	\$ 73,370	\$ 84,260	\$ 84,345	\$ 77,010	\$ 60,135	\$ 58,225	\$ 65,525						\$ 502,870
31 day passes	\$ 154,011	\$ 124,344	\$ 133,740	\$ 161,116	\$ 103,029	\$ 137,017	\$ 120,632						\$ 933,889
EZ Rider/Summer Youth passes	\$ 196,860	\$ 210,703	\$ 221,235	\$ 168,557	\$ 221,235	\$ 113,347	\$ 8,000						\$ 1,139,937
Total cash, ticket & pass revenue	\$ 575,426	\$ 533,430	\$ 620,259	\$ 563,098	\$ 524,769	\$ 485,782	\$ 383,227						\$ 3,685,991
UW ASM	\$ 285,124	\$ 285,124	\$ 285,124	\$ 285,124	\$ 285,125	\$ 285,124	\$ 285,124						\$ 1,995,869
UW Employees	\$ 156,101	\$ 156,101	\$ 156,100	\$ 156,101	\$ 156,100	\$ 156,101	\$ 156,101						\$ 1,092,705
MATC	\$ 51,225	\$ 64,571	\$ 62,230	\$ 69,729	\$ 46,717	\$ 15,452	\$ 16,730						\$ 326,654
City of Madison	\$ 10,380	\$ 10,379	\$ 11,001	\$ 11,040	\$ 10,345	\$ 9,941	\$ 9,591						\$ 72,677
Edgewood	\$ 9,155	\$ 12,211	\$ 10,872	\$ 11,128	\$ 6,416	\$ 2,653	\$ 2,686						\$ 55,121
St. Mary's	\$ 1,853	\$ 2,022	\$ 2,339	\$ 2,136	\$ 2,130	\$ 2,412	\$ 2,599						\$ 15,491
Meriter	\$ 2,013	\$ 1,984	\$ 2,010	\$ 1,898	\$ 1,810	\$ 1,845	\$ 1,727						\$ 13,287
Dane County	\$ 2,476	\$ 2,359	\$ 2,323	\$ 1,741	\$ 1,740	\$ 1,671	\$ 1,533						\$ 13,843
Commuter	\$ 15,143	\$ 15,358	\$ 15,686	\$ 15,317	\$ 11,810	\$ 14,635	\$ 12,077						\$ 100,026
Total unlimited ride pass revenue	\$ 533,470	\$ 550,109	\$ 547,685	\$ 554,214	\$ 522,193	\$ 489,834	\$ 488,168						\$ 3,685,673
Total passenger revenue	\$ 1,108,896	\$ 1,083,539	\$ 1,167,944	\$ 1,117,312	\$ 1,046,962	\$ 975,616	\$ 871,395						\$ 7,371,664
Cumulative YTD passenger revenue	\$ 1,108,896	\$ 2,192,435	\$ 3,360,379	\$ 4,477,691	\$ 5,524,653	\$ 6,500,269	\$ 7,371,664						

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 128,244	\$ 124,263	\$ 129,802	\$ 133,392	\$ 124,976	\$ 141,365	\$ 139,599						\$ 921,641
Day passes	\$ 8,079	\$ 7,350	\$ 7,497	\$ 6,152	\$ 8,784	\$ 8,424	\$ 8,478						\$ 54,764
2 ride passes	\$ 23,830	\$ 13,130	\$ 20,658	\$ 10,900	\$ 8,040	\$ 44,510	\$ 57,440						\$ 178,508
10 ride passes	\$ 99,820	\$ 79,570	\$ 83,955	\$ 75,095	\$ 100,395	\$ 78,915	\$ 65,985						\$ 583,735
31 day passes	\$ 157,839	\$ 103,439	\$ 139,528	\$ 130,731	\$ 134,105	\$ 128,247	\$ 126,850						\$ 920,739
EZ Rider/Summer Youth passes	\$ 46,500	\$ 219,940	\$ 185,110	\$ 254,660	\$ 254,680	\$ 98,550	\$ 11,000						\$ 1,070,440
Total cash, ticket & pass revenue	\$ 464,312	\$ 547,692	\$ 566,550	\$ 610,930	\$ 630,980	\$ 500,011	\$ 409,352						\$ 3,729,827
UW ASM	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644						\$ 1,901,505
UW Employees	\$ 150,772	\$ 150,772	\$ 150,772	\$ 150,771	\$ 150,771	\$ 150,772	\$ 150,772						\$ 1,055,402
MATC	\$ 52,571	\$ 69,315	\$ 62,306	\$ 61,867	\$ 47,352	\$ 13,887	\$ 17,837						\$ 325,135
City of Madison	\$ 11,518	\$ 11,347	\$ 11,566	\$ 10,368	\$ 10,178	\$ 9,156	\$ 9,905						\$ 74,038
Edgewood	\$ 8,466	\$ 12,368	\$ 10,187	\$ 10,106	\$ 8,156	\$ 3,045	\$ 3,138						\$ 55,466
St. Mary's	\$ 2,390	\$ 2,711	\$ 3,146	\$ 2,706	\$ 2,758	\$ 2,922	\$ 3,293						\$ 19,926
Meriter	\$ 2,754	\$ 2,673	\$ 2,586	\$ 2,221	\$ 2,253	\$ 1,923	\$ 2,107						\$ 16,517
Dane County	\$ 2,198	\$ 2,100	\$ 2,136	\$ 1,654	\$ 1,650	\$ 1,538	\$ 1,908						\$ 13,184
Commuter	\$ 11,317	\$ 12,142	\$ 13,795	\$ 13,209	\$ 14,668	\$ 13,421	\$ 14,661						\$ 93,213
Total unlimited ride pass revenue	\$ 513,630	\$ 535,071	\$ 528,138	\$ 524,545	\$ 509,430	\$ 468,307	\$ 475,265						\$ 3,554,386
Total passenger revenue	\$ 977,942	\$ 1,082,763	\$ 1,094,688	\$ 1,135,475	\$ 1,140,410	\$ 968,318	\$ 884,617						\$ 7,284,213
Cumulative YTD passenger revenue	\$ 977,942	\$ 2,060,705	\$ 3,155,393	\$ 4,290,868	\$ 5,431,278	\$ 6,399,596	\$ 7,284,213						

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through July 31, 2014 and 2013

Fixed Route Rides

2014	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	66,780	65,125	68,027	66,819	69,806	74,845	71,306						482,708
Day passes	4,190	4,734	4,788	4,464	5,171	5,281	5,712						34,340
2 ride passes	11,147	11,776	12,058	11,631	12,636	15,317	21,807						96,372
10 ride passes	66,980	71,185	75,355	65,789	66,355	53,574	43,256						442,494
31 day passes	151,641	161,048	183,018	183,674	179,802	174,294	166,385						1,199,862
EZ Rider/Summer Youth passes	159,381	187,973	213,892	176,940	213,312	104,136	28,495						1,084,129
Total cash, ticket & pass rides	460,119	501,841	557,138	509,317	547,082	427,447	336,961						3,339,905
UW ASM	271,351	401,626	338,015	355,048	233,798	171,212	160,073						1,931,123
UW Employees	151,547	160,993	161,313	157,441	136,262	127,986	119,399						1,014,941
MATC	44,543	56,149	54,113	60,630	40,624	13,436	14,548						284,043
City of Madison	9,026	9,025	9,566	9,750	8,996	8,644	8,340						63,347
Edgewood	7,961	10,618	9,454	9,671	5,579	2,307	2,335						47,925
St. Mary's	1,611	1,758	2,034	1,866	1,852	2,097	2,260						13,478
Meriter	1,750	1,725	1,748	1,653	1,574	1,604	1,502						11,556
Dane County	2,153	2,051	2,020	1,514	1,513	1,453	1,333						12,037
Commuter	12,074	12,368	12,692	12,346	9,484	10,424	9,677						79,065
Total unlimited ride pass rides	502,016	656,313	590,955	609,919	439,682	339,163	319,467						3,457,515
UW routes 80-85	184,789	318,248	236,251	263,617	142,615	78,845	80,413						1,304,778
Total revenue rides	1,146,924	1,476,402	1,384,344	1,382,853	1,129,379	845,455	736,841						8,102,198
Transfers	65,410	64,510	69,848	71,703	73,869	82,840	90,270						518,450
Non-revenue rides	14,361	16,201	15,828	16,480	21,729	19,229	18,661						122,489
Total rides	1,226,695	1,557,113	1,470,020	1,471,036	1,224,977	947,524	845,772						8,743,137
Cumulative YTD total rides	1,226,695	2,783,808	4,253,828	5,724,864	6,949,841	7,897,365	8,743,137						

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	70,426	65,704	68,961	58,134	67,358	68,209	71,040						469,832
Day passes	5,111	4,499	5,034	4,317	5,517	4,848	5,313						34,639
2 ride passes	8,335	8,339	8,954	9,206	11,284	13,559	27,268						86,945
10 ride passes	75,490	74,867	70,846	67,227	70,655	53,502	46,249						458,836
31 day passes	159,053	155,956	167,743	151,530	174,380	168,531	177,429						1,154,622
EZ Rider/Summer Youth passes	192,011	189,342	183,642	200,745	220,029	110,646	31,376						1,127,791
Total cash, ticket & pass rides	510,426	498,707	505,180	491,159	549,223	419,295	358,675						3,332,665
UW ASM	244,252	368,939	324,704	309,305	228,975	161,209	175,657						1,813,041
UW Employees	160,084	166,734	165,888	149,311	142,209	122,934	130,747						1,037,907
MATC	45,714	60,274	54,179	53,797	41,176	12,076	15,510						282,726
City of Madison	10,016	9,867	10,057	9,016	8,850	7,962	8,613						64,381
Edgewood	7,362	10,755	8,858	8,788	7,092	2,648	2,728						48,231
St. Mary's	2,078	2,357	2,736	2,353	2,398	2,541	2,864						17,327
Meriter	2,395	2,324	2,249	1,931	1,959	1,672	1,833						14,363
Dane County	1,911	1,680	1,709	1,323	1,320	1,231	1,526						10,700
Commuter	9,841	9,714	11,036	10,567	11,734	10,737	11,729						75,358
Total unlimited ride pass rides	483,653	632,644	581,416	546,391	445,713	323,010	351,207						3,364,034
UW routes 80-85	155,152	272,986	221,537	199,322	136,170	55,866	65,893						1,106,926
Total revenue rides	1,149,231	1,404,337	1,308,133	1,236,872	1,131,106	798,171	775,775						7,803,625
Transfers	73,957	68,637	72,342	61,355	73,602	78,548	95,763						524,204
Non-revenue rides	18,300	16,871	18,877	18,157	24,419	21,512	21,463						139,599
Total rides	1,241,488	1,489,845	1,399,352	1,316,384	1,229,127	898,231	893,001						8,467,428
Cumulative YTD total rides	1,241,488	2,731,333	4,130,685	5,447,069	6,676,196	7,574,427	8,467,428						

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through July 31, 2014 and 2013

Fixed Route Passenger Revenue % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-5.8%	-15.2%	14.9%	2.7%	-3.9%	9.1%	3.4%						1.0%
Day passes	-34.7%	-66.4%	-45.4%	34.0%	10.9%	21.0%	11.9%						-9.6%
2 ride passes	5.4%	-52.1%	34.3%	2.6%	30.8%	-71.2%	-38.8%						-27.8%
10 ride passes	-26.5%	5.9%	0.5%	2.6%	-40.1%	-26.2%	-0.7%						-13.9%
31 day passes	-2.4%	20.2%	-4.1%	23.2%	-23.2%	6.8%	-4.9%						1.4%
EZ Rider/Summer Youth passes	323.4%	-4.2%	19.5%	-33.8%	-13.1%	15.0%	-27.3%						6.5%
Total cash, ticket & pass revenue	23.9%	-2.6%	9.5%	-7.8%	-16.8%	-2.8%	-6.4%						-1.2%
UW ASM	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%						5.0%
UW Employees	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%						3.5%
MATC	-2.6%	-6.8%	-0.1%	12.7%	-1.3%	11.3%	6.2%						0.5%
City of Madison	-9.9%	-8.5%	-4.9%	6.5%	1.6%	8.6%	-3.2%						-1.8%
Edgewood	8.1%	-1.3%	6.7%	10.1%	-21.3%	-12.9%	-14.4%						-0.6%
St. Mary's	-22.5%	-25.4%	-25.7%	-21.1%	-22.8%	-17.5%	-21.1%						-22.3%
Meriter	-26.9%	-25.8%	-22.3%	-14.5%	-19.7%	-4.1%	-18.0%						-19.6%
Dane County	12.6%	12.3%	8.8%	5.3%	5.5%	8.6%	-19.7%						5.0%
Commuter	33.8%	26.5%	13.7%	16.0%	-19.5%	9.0%	-17.6%						7.3%
Total unlimited ride pass revenue	3.9%	2.8%	3.7%	5.7%	2.5%	4.6%	2.7%						3.7%
Total passenger revenue	13.4%	0.1%	6.7%	-1.6%	-8.2%	0.8%	-1.5%						1.2%
Cumulative YTD passenger revenue	13.4%	6.4%	6.5%	4.4%	1.7%	1.6%	1.2%						

Fixed Route Rides % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-5.2%	-0.9%	-1.4%	14.9%	3.6%	9.7%	0.4%						2.7%
Day passes	-18.0%	5.2%	-4.9%	3.4%	-6.3%	8.9%	7.5%						-0.9%
2 ride passes	33.7%	41.2%	34.7%	26.3%	12.0%	13.0%	-20.0%						10.8%
10 ride passes	-11.3%	-4.9%	6.4%	-2.1%	-6.1%	0.1%	-6.5%						-3.6%
31 day passes	-4.7%	3.3%	9.1%	21.2%	3.1%	3.4%	-6.2%						3.9%
EZ Rider/Summer Youth passes	-17.0%	-0.7%	16.5%	-11.9%	-3.1%	-5.9%	-9.2%						-3.9%
Total cash, ticket & pass rides	-9.9%	0.6%	10.3%	3.7%	-0.4%	1.9%	-6.1%						0.2%
UW ASM	11.1%	8.9%	4.1%	14.8%	2.1%	6.2%	-8.9%						6.5%
UW Employees	-5.3%	-3.4%	-2.8%	5.4%	-4.2%	4.1%	-8.7%						-2.2%
MATC	-2.6%	-6.8%	-0.1%	12.7%	-1.3%	11.3%	-6.2%						0.5%
City of Madison	-9.9%	-8.5%	-4.9%	8.1%	1.6%	8.6%	-3.2%						-1.6%
Edgewood	8.1%	-1.3%	6.7%	10.0%	-21.3%	-12.9%	-14.4%						-0.6%
St. Mary's	-22.5%	-25.4%	-25.7%	-20.7%	-22.8%	-17.5%	-21.1%						-22.2%
Meriter	-26.9%	-25.8%	-22.3%	-14.4%	-19.7%	-4.1%	-18.1%						-19.5%
Dane County	12.7%	22.1%	18.2%	14.4%	14.6%	18.0%	-12.6%						12.5%
Commuter	22.7%	27.3%	15.0%	16.8%	-19.2%	-2.9%	-17.5%						4.9%
Total unlimited ride pass rides	3.8%	3.7%	1.6%	11.6%	-1.4%	5.0%	-9.0%						2.8%
UW routes 80-85	19.1%	16.6%	6.6%	32.3%	4.7%	41.1%	22.0%						17.9%
Total revenue rides	-0.2%	5.1%	5.8%	11.8%	-0.2%	5.9%	-5.0%						3.8%
Transfers	-11.6%	-6.0%	-3.4%	16.9%	0.4%	5.5%	-5.7%						-1.1%
Non-revenue rides	-21.5%	-4.0%	-16.2%	-9.2%	-11.0%	-10.6%	-13.1%						-12.3%
Total rides	-1.2%	4.5%	5.1%	11.7%	-0.3%	5.5%	-5.3%						3.3%
Cumulative YTD total rides	-1.2%	1.9%	3.0%	5.1%	4.1%	4.3%	3.3%						