



MONTHLY OPERATIONS REPORT

2008		BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
7.0	<b>MAINS</b>															
7.1	Miles Installed			0	0	0	0	0	1.3							1.3
7.2	Miles Abandoned			0	0	0	0	0	0.5							0.5
7.3	Total Miles in Svc			834.44	834.44	834.44	834.44	834.44	835.24							835.24
7.4	Number of Leaks			63	43	28	6	2	3							145
	Unit Cost			\$2,033	\$2,376	\$3,010	\$4,213									
7.5	Leaks per Mile			0.08	0.05	0.03	0.01	0.00	0.00							0.17
7.6	Dwell Units Out of Svc			871	530	358	59	24	7							1849
8.0	<b>SERVICES</b>															
8.1	New Svcs to Old Lot by WU			0	0	0	0	0	0							0
8.2	New Svcs to Old Lot by PC			1	0	0	7	12	5							25
8.31	Lead Replacements by WU			0	0	0	2	6	1							9
8.32	Lead Replacements by PO			2	1	0	11	27	18							59
8.33	PO Side was Copper			0	0	0	2	0	0							2
8.34	PO Side not Replaced			0	0	0	0	0	0							0
8.41	Removais/Cut Offs Lead			0	0	0	11	10	0							21
8.42	Removais - Copper			0	0	0	3	0	0							3
8.5	New Svcs in New Plats			12	18	34	0	0	38							102
8.6	Total Svcs in Ground			61,429	61,447	61,481	61,474	61,476	61,519							61,519
8.7	New Connects to Exist Svcs			27	13	13	19	30	11							113
8.8	Number of Leaks			2	2	0	4	1	3							10
	Unit Cost			\$1,155	\$826	\$242	\$751									
8.9	Frozen			8	2	0	0	0	0							10
9.0	<b>METERS</b>															
9.1	Total in Service			65,136	65,151	65,177	65,218	65,275	65,339							65,339
9.2	Total Inspections			462	305	349	464	353	398							2,331
9.3	Number Repaired			63	222	141	208	167	202							1,003
	Unit Cost			\$112	\$34	\$49	\$45									
9.4	Number Changed			413	530	325	363	211	251							2,093
9.5	Number Converted			0	0	0	0	0	3							3
9.6	Installed in City (Regular)			1	2	0	0	0	5							8
9.7	Installed in City (Remote)			24	22	37	24	36	61							204
9.8	Installed Out City (Regular)			0	0	0	0	1	0							1
9.90	Installed Out City (Remote)			0	0	0	0	2	3							5
9.10	Turn Ons			1	2	9	25	24	8							69
9.11	Turn Offs			8	11	20	8	6	13							66
9.12	NET CHANGE			18	15	26	41	57	64							221



# MONTHLY OPERATIONS REPORT

2008		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0	<b>ADMINISTRATION</b>													
1.1	Formal Grievances	0	0	0	0	2	1							3
1.2	Employee Injuries	2	4	1	2	2	5							16
1.3	Utility Veh Accidents	0	0	1	0	1	0							2
1.4	Print Media Reports	2	5	1	8	4	2							22
2.0	<b>PUMPAGE</b>													
2.1	Tot in Million Gals(MG)	849.4	810.0	852.4	830.4	906.9	918.1							5,167.2
2.2	Average Day (MG)	27.4	27.9	27.5	27.7	29.3	30.6							28.4
2.3	Maximum Day (MG)	31.2	33.5	32.9	31.1	33.4	36.0							36.0
2.4	Date of Max Day	1/31 (Th)	2/5 (Tu)	3/3 (M)	4/10 (Th)	5/23 (F)	6/12 (Th)							6/12 (Th)
3.0	<b>INSPECTIONS</b>													
3.1	Cross Connections	21	1	1	5	10	6							44
3.2	Private Wells	9	4	10	14	24	21							82
4.0	<b>CUSTOMER SVCS</b>													
4.1	Scheduled Billings	9,164	13,330	14,061	11,497	15,832	9,144							73,028
4.2	Spec Request Billings	280	310	347	501	595	702							2,735
4.3	Bill Related Inspections	23	16	12	9	7	11							78
4.4	Reminder/Tax Notices	2,578	1,430	1,567	0	3,951	945							10,471
4.5	# of Meter Readings	13,229	7,580	15,964	12,718	7,205	7,927							64,623
5.0	<b>HYDRANTS</b>													
5.1	Installed	6	3	1	7	2	12							31
5.2	Removed	6	3	1	7	2	7							26
5.3	Total in Service	8,309	8,309	8,309	8,309	8,309	8,314							8,314
5.4	Inspections	517	461	342	305	122	468							2,215
5.5	# Repaired	19	12	16	24	9	16							96
5.6	Unit Cost	\$1,761	\$3,352	\$1,301	\$766									
5.6	Routine Flushing	75	64	50	390	350	150							1,079
6.0	<b>VALVES</b>													
6.1	Installed	3	3	9	14	5	46							80
6.2	Removed	2	1	6	4	1	13							27
6.3	Total in Service	19,191	19,193	19,196	19,206	19,210	19,243							19,243
6.4	Inspections	626	152	459	774	689	1,625							4,325
6.5	# Repaired	23	18	21	23	9	11							105

