

Fixed Route Performance Indicators
Year to Date as of 7/31/07

	YTD July. 2006	YTD July. 2007	Peer Comparison
<u>Revenue Indicators</u>			
Revenue Sources			
Passenger Revenue	20.5%	22.0%	
Other System Generated Revenue	1.1%	0.9%	
County	0.1%	0.1%	
Operating Revenue: Sub-Total	21.6%	22.9%	36.1%
Local - Madison	22.7%	19.8%	
Local - Other Municipalities/Entities	6.0%	7.0%	
Local Sub-Total	28.7%	26.8%	9.2%
State	38.5%	38.7%	28.8%
Federal	11.2%	11.6%	25.9%
State/Federal: Sub-Total	49.7%	50.31%	54.7%
Total Revenue	100.0%	100.0%	100.0%
Operating Revenue/Operating Cost	21.8%	23.4%	21.4%
Passenger Revenue/ Total Passenger Trips	\$ 0.63	\$ 0.67	\$ 0.77
<u>Expense Indicators</u>			
Operating Cost/ Revenue Hour	\$ 97.85	\$ 100.26	\$ 85.34
Operating Cost/Passenger Trip	\$ 3.06	\$ 3.00	\$ 3.62
<u>Operations</u>			
Trips / Revenue Hour	31.99	33.45	23.60
Number of Trips using Lifts	22,056	19,665	NA
<u>Maintenance</u>			
Maintenance Inspections Conducted/Scheduled	100.2%	100.2%	NA
Miles per Road Call	4,296	4,028	3,773
<u>Customer Service</u>			
Customer Complaints	801	1122	NA
Customer Compliments	70	96	NA
Customer Suggestions	87	124	NA
# Complaints/1000 Passenger Trips	0.12	0.16	NA

- Notes:
- (1) Trips per route are included in a separate monthly report.
 - (2) Reported Expenses do not include depreciation, debt principal, or fixed assets.
 - (3) Peer Comparison data from **2004** NTD database for Peer Service Level systems..

FIXED ROUTE
Operating Statistics For Periods Ending 7/31/2006 & 7/31/2007

CURRENT MONTH			YEAR TO DATE			
Actual 2006	Actual 2007	Variance 2006 to 2007		Actual 2006	Actual 2007	Variance 2006 to 2007
			Service Supplied			
394,624	395,468	844	Total (Vehicle) Miles *	3,165,841	3,141,764	(24,077)
27,672	27,706	34	Revenue Hours	211,206	212,577	1,371
29,575	29,605	30	Total (Vehicle) Hours *	233,733	235,186	1,454
			<i>Ridership</i>			
552,908	618,439	65,531	Revenue Passengers **	6,129,607	6,444,162	314,555
87,639	95,445	7,806	Transfers	556,556	583,494	26,938
<u>12,155</u>	<u>14,566</u>	<u>2,411</u>	Non-Revenue Rides	<u>70,473</u>	<u>82,348</u>	<u>11,875</u>
652,702	728,450	75,748	Total Passengers	6,756,636	7,110,004	353,368
			Service Quality			
3,275	3,424	148	Trips using Lifts	22,056	19,665	(2,392)
4	6	2	Passenger Accidents	44	67	23
16	19	3	Vehicle Accidents	138	138	0
			Fleet/Maintenance			
106	127	21	Road Calls	737	780	43
68	66	(2)	Actual Inspections	528	525	(3)
66	66	0	Scheduled Inspections	527	524	(3)

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

** Includes special events.

Key: A (negative variance) denotes a decrease in activity over 2006.
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ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE
July 2007 vs. July 2006
 (Routes sorted in order of 2007 passengers per revenue hour productivity)

REGULAR ROUTES	RIDERSHIP, 2007 vs. 2006 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2007	2006	% Change	2007	2006	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	966,546	997,787	-3.1%	83.82	87.73	-4.5%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends only). Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 53, 55, 56, 57, 58, 71, 72, 74 Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 24, 30, 32, 33, 40, 50, 51, 73 Connector Routes connect transfer points throughout the day: 16, 17, 18 . Circulator Routes operate midday only: 1, 9, 34 Other routes: 7 operates between the East and West Transfer Point on weekends. 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday on weekdays. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie Town Center on weekends. 70 operates like a core route between the Capitol Square, Middleton & the West Transfer Point on weekdays. UW Campus Circulators 80, 81, 82, 85 School Supplemental Routes 90, 91, 92, 93
85 UW CAMPUS-PARK ST CIRCULATOR (began July 31, 2006)	176,491	NA	NA	69.37	NA	NA		
90-93 SUPPLEMENTARY SCHOOL SERVICE	535,492	571,509	-6.3%	65.17	71.86	-9.3%		
81-82 UW LATE NITE CIRCULATORS	154,225	147,260	4.7%	54.29	58.02	-6.4%		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	313,511	291,807	7.4%	45.21	43.75	3.3%		
4 NTP-STP	433,156	402,605	7.6%	38.88	33.78	15.1%		
2 WTP-NTP	578,984	506,965	14.2%	38.60	36.88	4.7%		
3 WTP-ETP & 7 WTP-ETP (route 7 weekend route began Aug. 27, 2006)	363,659	337,188	7.9%	35.03	25.33	38.3%		
29 SHERMAN COMMUTER	22,333	19,183	16.4%	34.89	30.73	13.5%		
50 WTP-SCHROEDER-RAYMOND LOOP	78,416	83,614	-6.2%	33.19	34.76	-4.5%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE (67 began Aug. 27, 2006)	732,687	756,133	-3.1%	31.75	26.79	18.5%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	53,174	NA	NA	31.21	NA	NA		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	54,538	NA	NA	31.20	NA	NA		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	205,888	130,305	58.0%	30.24	23.26	30.0%		
56 PILGRIM-REETZ COMMUTER & 57 MUIR FIELD COMMUTER	136,442	126,135	8.2%	30.11	27.13	11.0%		
21 LAKEVIEW LOOP (was interlined with route 27 until August 27, 2006)	87,726	38,548	127.6%	29.53	23.54	25.5%		
40 STP - ARBOR HILLS LOOP (expanded August 27, 2006)	79,616	42,553	87.1%	27.76	22.96	20.9%		
73 WTP-OLD SAUK TRAILS (began Aug. 27, 2006)	87,034	NA	NA	27.23	NA	NA		
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	410,360	387,064	6.0%	26.98	28.82	-6.4%		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP (13 began Aug. 27, 2006)	539,391	494,888	9.0%	26.96	25.82	4.4%		
44 STP - UW CAMPUS COMMUTER (began Aug. 27, 2006)	44,133	NA	NA	26.41	NA	NA		
1 CAP SQUARE - UW (service reduced August 27, 2006)	14,445	26,085	-44.6%	26.38	29.14	-9.5%		
51 WTP-MUIR FIELD LOOP	36,601	28,980	26.3%	25.17	20.66	21.8%		
58 GREENTREE COMMUTER	43,134	41,701	3.4%	25.00	21.20	17.9%		
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (Rte 9 expanded Aug. 27, 2006)	66,267	68,892	-3.8%	24.52	30.72	-20.2%		
16 STP - ETP (began Aug. 27, 2006; replaces routes 31, 41, 42 & 43)	160,301	NA	NA	22.84	NA	NA		
70 MIDDLETON-CAPITOL SQUARE (routes 70-74 began Aug. 27, 2006)	88,576	NA	NA	22.46	NA	NA		
19 RED ARROW TR-CAP SQUARE (revised Aug. 27, 2006)	100,858	107,689	-6.3%	21.44	23.04	-7.0%		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	259,257	243,958	6.3%	21.03	19.82	6.1%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE (11 added & route expanded Aug. 27, 2006)	60,366	27,586	118.8%	19.80	17.65	12.2%	X	
48 FITCHBURG COMMUTER (reconfigured August 27, 2006)	11,123	12,569	-11.5%	19.42	23.75	-18.2%	X	
25 AMERICAN CENTER	6,022	6,278	-4.1%	18.99	19.62	-3.2%	X	
SPECIAL EVENT SERVICE	14,225	13,841	2.8%	18.30	18.33	-0.1%	X	
27 NTP - UW CAMPUS COMMUTER (serviced reduced August 27, 2006)	22,490	90,406	-75.1%	18.16	19.79	-8.3%	X	
47 ARBOR HILLS COMMUTER (service reduced Aug. 27, 2006)	34,717	101,862	-65.9%	17.87	23.07	-22.6%	X	
53 SCIENCE DR-UW HOSP COMMUTER (service reduced Aug. 27, 2006)	17,056	38,298	-55.5%	16.58	23.10	-28.2%	X	
32 ACEWOOD-THOMPSON LOOP	20,165	17,443	15.6%	16.47	14.09	16.8%	X	
8 CAP SQUARE-SPRING HARBOR (reduced to weekend route only Aug. 27, 2006)	14,534	194,537	-92.5%	15.10	22.23	-32.1%	X	
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TOWN CTR (began Aug. 27, 2006)	28,910	NA	NA	14.52	NA	NA	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	20,767	15,050	38.0%	13.25	10.20	29.9%	X	
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	10,883	7,552	44.1%	13.08	8.89	47.2%	X	
24 AIRPORT LOOP	18,761	21,663	-13.4%	11.75	14.03	-16.3%	X	
74 MIDDLETON LOOP	4,744	NA	NA	5.34	NA	NA	X	
89 PARKING RAMP SHUTTLE	1,316	NA	NA	1.01	NA	NA	X	
UNKNOWN ROUTE & ROAD BUS *	685	1,642	-58.3%	NA	NA	NA	NA	
ROUTES DISCONTINUED AFTER AUGUST 26, 2006:								
31 TURNER-MONONA LOOP	NA	58,772	NA	NA	24.89	NA		
41 STP-LAKE POINT, 42 STP-MOORLAND & 43 MOORLAND-LAKEPOINT	NA	74,706	NA	NA	20.34	NA		
60 MIDDLETON-WTP (discontinued August 25, 2006)	NA	135,566	NA	NA	26.13	NA		
61 MIDDLETON OFFICE PARK (discontinued August 25, 2006)	NA	39,280	NA	NA	31.24	NA		
62 GREENWAY BLVD	NA	19,966	NA	NA	16.38	NA		
65 WALNUT GROVE COMMUTER	NA	28,771	NA	NA	23.00	NA		
SYSTEM TOTAL	7,110,004	6,756,636	5.2%	33.45	31.99	4.6%	20.07	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	5,812,742	5,611,589	3.6%	29.71	28.44	4.4%	17.82	

NOTE: Substantial changes were made across the system effective August 27, 2006. This will affect comparisons of current service to previous.
 * Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").
 Road buses are "extras" put into service to handle overloads.

ROUTE PERFORMANCE, Year to Date through July 2007

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2007	2006	% change	2007	2006
1 CAP SQUARE - UW (service reduced August 27, 2006)	14,445	26,085	-44.6%	26.38	29.14
2 WTP-NTP	578,984	506,965	14.2%	38.60	36.88
3 WTP-ETP & 7 WTP-ETP (route 7 weekend route began Aug. 27, 2006)	363,659	337,188	7.9%	35.03	25.33
4 NTP-STP	433,156	402,605	7.6%	38.88	33.78
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP (13 began Aug. 27, 2006)	539,391	494,888	9.0%	26.96	25.82
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE (67 began Aug. 27, 2006)	732,687	756,133	-3.1%	31.75	26.79
8 CAP SQUARE-SPRING HARBOR (reduced to weekend route only Aug. 27, 2006)	14,534	194,537	-92.5%	15.10	22.23
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (Rte 9 expanded Aug. 27, 2006)	66,267	68,892	-3.8%	24.52	30.72
11 & 12 WTP-DUTCH MILL-CAP SQUARE (11 added & route expanded Aug. 27, 2006)	60,366	27,586	118.8%	19.80	17.65
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16 STP - ETP (began Aug. 27, 2006; replaces routes 31, 41, 42 & 43)	160,301	NA	NA	22.84	NA
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	259,257	243,958	6.3%	21.03	19.82
19 RED ARROW TR-CAP SQUARE (revised Aug. 27, 2006)	100,858	107,689	-6.3%	21.44	23.04
21 LAKEVIEW LOOP (was interlined with route 27 until August 27, 2006)	87,726	38,548	127.6%	29.53	23.54
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	313,511	291,807	7.4%	45.21	43.75
24 AIRPORT LOOP	18,761	21,663	-13.4%	11.75	14.03
25 AMERICAN CENTER	6,022	6,278	-4.1%	18.99	19.62
27 NTP - UW CAMPUS COMMUTER (serviced reduced August 27, 2006)	22,490	90,406	-75.1%	18.16	19.79
29 SHERMAN COMMUTER	22,333	19,183	16.4%	34.89	30.73
32 ACEWOOD-THOMPSON LOOP	20,165	17,443	15.6%	16.47	14.09
34 ETP-MATC & 39 ETP - DAIRY DRIVE	20,767	15,050	38.0%	13.25	10.20
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	205,888	130,305	58.0%	30.24	23.26
40 STP - ARBOR HILLS LOOP (expanded August 27, 2006)	79,616	42,553	87.1%	27.76	22.96
44 STP - UW CAMPUS COMMUTER (began Aug. 27, 2006)	44,133	NA	NA	26.41	NA
47 ARBOR HILLS COMMUTER (service reduced Aug. 27, 2006)	34,717	101,862	-65.9%	17.87	23.07
48 FITCHBURG COMMUTER (reconfigured August 27, 2006)	11,123	12,569	-11.5%	19.42	23.75
50 WTP-SCHROEDER-RAYMOND LOOP	78,416	83,614	-6.2%	33.19	34.76
51 WTP-MUIR FIELD LOOP	36,601	28,980	26.3%	25.17	20.66
53 SCIENCE DR-UW HOSP COMMUTER (service reduced Aug. 27, 2006)	17,056	38,298	-55.5%	16.58	23.10
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	10,883	7,552	44.1%	13.08	8.89
56 PILGRIM-REETZ COMMUTER & 57 MUIR FIELD COMMUTER	136,442	126,135	8.2%	30.11	27.13
58 GREENTREE COMMUTER	43,134	41,701	3.4%	25.00	21.20
60 MIDDLETON-WTP (discontinued August 25, 2006)	NA	135,566	NA	NA	26.13
61 MIDDLETON OFFICE PARK (discontinued August 25, 2006)	NA	39,280	NA	NA	31.24
70 MIDDLETON-CAPITOL SQUARE (routes 70-74 began Aug. 27, 2006)	88,576	NA	NA	22.46	NA
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	53,174	NA	NA	31.21	NA
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	54,538	NA	NA	31.20	NA
74 MIDDLETON LOOP	4,744	NA	NA	5.34	NA
MIDDLETON ROUTES TOTAL	201,032	174,846	15.0%	24.27	27.13
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TWN CTR (began Aug. 27, 2006)	28,910	NA	NA	14.52	NA
73 WTP-OLD SAUK TRAILS (began Aug. 27, 2006)	87,034	NA	NA	27.23	NA
89 PARKING RAMP SHUTTLE	1,316	NA	NA	1.01	NA
90-93 SUPPLEMENTARY SCHOOL SERVICE	535,492	571,509	-6.3%	65.17	71.86
80 UW CAMPUS	966,546	997,787	-3.1%	83.82	87.73
81-82 UW LATE NITE CIRCULATORS	154,225	147,260	4.7%	54.29	58.02
85 UW CAMPUS-PARK ST CIRCULATOR (began July 31, 2006)	176,491	NA	NA	69.37	NA
SPECIAL EVENT SERVICE	14,225	13,841	2.8%	18.30	18.33
UNKNOWN ROUTE & ROAD BUS *	685	1,642	-58.3%	NA	NA
ROUTES DISCONTINUED AFTER AUGUST 26, 2006:					
31 TURNER-MONONA LOOP	NA	58,772	NA	NA	24.89
41 STP-LAKE POINT, 42 STP-MOORLAND & 43 MOORLAND-LAKEPOINT	NA	74,706	NA	NA	20.34
62 GREENWAY BLVD	NA	19,966	NA	NA	16.38
65 WALNUT GROVE COMMUTER	NA	28,771	NA	NA	23.00
SYSTEM TOTAL	7,110,004	6,756,636	5.2%	33.45	31.99
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	5,812,742	5,611,589	3.6%	29.71	28.44

NOTE: Substantial changes were made across the system effective August 27, 2006. This will affect comparisons of current service to previous.

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

**Weekend Ridership and Productivity Comparison
Year-to-date June 2007 vs Year-to-date June 2006**

ROUTE	RIDERSHIP			PASSENGERS/REVENUE HOUR		
	2007	2006	% change	2007	2006	% change
2 WTP-NTP	89,295	69,333	28.8%	27.61	28.29	-2.4%
3 WTP-ETP & 7 WTP-ETP (route 7 began Aug. 27, 2006, in place of weekend route 3)	50,620	38,849	30.3%	17.63	16.31	8.1%
4 NTP-STP	35,634	44,108	-19.2%	21.36	22.04	-3.1%
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP (13 began Aug. 27, 2006)	71,840	69,063	4.0%	19.73	19.26	2.4%
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE (67 began Aug. 27, 2006)	69,401	98,489	-29.5%	27.97	23.85	17.2%
8 CAP SQUARE-SPRING HARBOR (reduced to weekend route only Aug. 27, 2006)	11,476	22,249	-48.4%	14.50	15.14	-4.3%
16 STP - ETP (began Aug. 27, 2006; replaces routes 31, 41, 42 & 43)	16,498	NA	NA	13.32	NA	NA
20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	38,605	33,324	15.8%	16.93	14.87	13.9%
21 LAKEVIEW LOOP	10,221	6,228	64.1%	25.33	15.20	66.7%
22 MENDOTA LOOP	13,147	9,539	37.8%	31.04	23.28	33.3%
31 TURNER-MONONA LOOP (discontinued August 27, 2006)	NA	5,803	NA	NA	14.12	NA
32 ACEWOOD-THOMPSON LOOP	4,149	4,954	-16.2%	10.39	12.37	-16.0%
40 STP - ARBOR HILLS LOOP	8,286	8,349	-0.8%	19.49	20.99	-7.1%
43 MOORLAND-LAKEPOINT (discontinued August 27, 2006)	NA	9,006	NA	NA	22.63	NA
50 WTP-SCHROEDER-RAYMOND LOOP	12,214	14,365	-15.0%	30.27	33.12	-8.6%
51 WTP-MUIR FIELD LOOP	6,736	7,092	-5.0%	15.85	18.33	-13.5%
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TWN CTR (began Aug. 27, 2006)	23,383	NA	NA	14.27	NA	NA
80 UW CAMPUS	24,743	28,914	-14.4%	27.05	32.30	-16.3%
81-82 UW LATE NITE CIRCULATORS	48,085	47,297	1.7%	58.30	57.34	1.7%
Total (Sum of Routes Above)	534,333	516,962	3.4%	22.20	22.26	-0.2%
Total, Without Campus Routes	461,505	440,751	4.7%	20.67	20.50	0.9%

NOTE: Substantial changes were made across the system effective August 27, 2006. This will affect comparisons of current service to previous.

**Paratransit Performance Indicators
July, 2007**

<u>Revenue Indicators</u>	Metro Plus YTD		Fixed Route YTD	
	July. 2006	July. 2007	July. 2006	July. 2007
Operating Revenue/ Operating Cost	42.6%	NA	21.8%	23.4%
Passenger Revenue/ Total Passenger Trips	\$1.04	\$1.05	\$0.63	\$0.67

<u>Expense Indicators</u>				
Operating Cost/Passenger Trip	\$27.94	\$27.58	\$3.06	\$3.00

<u>Operations</u>	Metro Plus			
	July. 2006	July. 2007	YTD July, 2006	YTD July, 2007
Total Trips	18,680	19,958	145,161	153,847
Rides Cancelled	3,338	3,290	24,618	25,542
Cancellation Rate	17.9%	16.5%	17.0%	16.6%
No Shows	428	480	2,986	3,072
No Shows/Rides Provided	2.3%	2.4%	2.1%	2.0%
Number of Clients Provided Service	1030	1,080	1,489	1,591
Average Trips/Client	18.1	18.5	97.5	96.7
DDS Trips	10,796	11,596	81,930	87,369
Subscription Trips	10,522	10,920	81,326	84,041
DDS Subscription Trips	6,960	7,073	51,620	53,798
D2D Trips	13,854	14,298	100,805	111,294
Lv Attended Trips	2,292	5,508	17,263	40,335
Maintenance Inspections Conducted/Scheduled	122.2%	101.6%	100.0%	101.6%

<u>Number of Trips by Provider YTD</u>	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	13,221	12,661	38,623	20,361	17,364	102,230
Non-Ambulatory	17,282	19,505	-	1,409	13,421	51,617
Percentage	19.83%	20.91%	25.10%	14.15%	20.01%	100.00%

<u>Customer Service YTD</u>	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	30,503	32,166	38,623	21,770	30,785	153,847
Customer Complaints	80	60	98	30	18	286
Customer Compliments	6	6	0	2	4	18
Customer Suggestions	4	0	0	1	0	5
Complaints/1000 passenger trips	2.62	1.87	2.54	1.38	0.58	1.86
Late Service Reports (2)	16	144	535	81	40	816
Late Service Reports/1000 passenger trips	0.52	4.48	13.85	3.72	1.30	5.30

<u>On-Time Performance, July. 2007</u>	Metro Direct	Laidlaw	Badger	Transit Sol.	Badger Bus
	92%	94%	95%	96%	96%

<u>ADA Certifications, July 2007</u>	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,202	274	181	102	12,412
Category 2	46	0	0	0	0
Category 2/3	94	14	2	0	149
Category 3	1,886	400	105	39	7,367
Total		3,228			19,928

Monthly New Certification	54
Monthly Denied Applications	2

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

ParaTransit
Operating Statistics For Periods Ending 7/31/2006 & 7/31/2007

CURRENT MONTH			YEAR TO DATE			
Actual 2006	Actual 2007	Variance 2006 to 2007		Actual 2006	Actual 2007	Variance 2006 to 2007
			Service Supplied Data			
1,030	1,080	50	No. of Clients riding the System	1,489	1,591	102
			<i>Ridership</i>			
4,013	3,904	(109)	Directly Operated Service	32,016	30,503	(1,513)
1,435	1,591	156	Group Access *	11,908	11,233	(675)
<u>14,667</u>	<u>16,054</u>	1,387	ADA Contracted Services	<u>113,145</u>	<u>123,344</u>	10,199
18,680	19,958	1,278	Total ADA Ridership *	145,161	153,847	8,686
428	480	52	Total No-shows	2,986	3,072	86
			Service Quality Data			
0	3	3	Passenger Accidents	5	19	14
1	2	1	Vehicle Accidents	8	8	0
			Fleet/Maintenance Data			
3	2	(1)	Road Calls	21	14	(7)
11	9	(2)	Actual Inspections	78	65	(13)
9	9	0	Scheduled Inspections	72	64	(8)

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2006.