

From: [Bernadette Benoit](#)
To: [Transportation Commission](#)
Subject: January 18th meeting Feedback on 75 route changes
Date: Tuesday, January 16, 2024 8:34:04 PM

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Hello,

My name is Bernadette Benoit, I work for Epic and I ride the 75 bus daily to commute. I use the W Washington / Broom or Bassett stops.

My opinions to the proposed changes to the route are mixed.

The AM changes are not beneficial, they are very early in the morning while the busses are not at capacity. The most crowded busses are the last two from downtown to Epic. Most people work 8-9 hours, so adding busses that arrive at Epic very early in the morning but in the evening the earliest option is 4:45pm, it is not great. The preferred times would be leaving the capitol between 7AM-8:10AM all busses around this time are out of seats before turning off West Washington.

I really like the proposed PM changes. Many employees often leave between 4:30-5:15pm which makes these busses very crowded. The addition of the 4:55 and 5:10 is great and will help ease the congestion.

The current loop to Fitchrona only has a few riders on it, expanding this to Fish Hatchery should help ease the capacity on the downtown routes and offers better connections. I also like this change.

Lastly, while not a priority, I think at least one midday bus for both directions anytime between 11am-1pm would be great for other roles as well as those that have appointments or can only work half the day. It can also benefit those that want to go between Verona and downtown. I hope the future offers all day service between Epic and downtown to serve not just the Epic community but also those in Verona, downtown Madison, and in between.