

FIXED ROUTE
Operating Statistics For Periods Ending 5/31/2015 & 5/31/2016

CURRENT MONTH			YEAR TO DATE				
Actual 2015	Actual 2016	Variance 2015 to 2016		Actual 2015	Actual 2016	Variance 2015 to 2016	% Change
			Service Supplied				
491,747	518,492	26,745	Total (Vehicle) Miles	2,525,094	2,595,445	70,351	2.8%
33,369	33,898	529	Revenue Hours	170,766	170,354	(412)	-0.2%
37,374	37,856	482	Total (Vehicle) Hours	191,104	189,763	(1,341)	-0.7%
			<i>Ridership</i>				
1,053,145	951,299	(101,846)	Revenue Passengers	6,272,309	5,704,741	(567,568)	-9.0%
64,278	59,321	(4,957)	Transfers	309,667	300,073	(9,594)	-3.1%
<u>13,373</u>	<u>12,098</u>	<u>(1,275)</u>	Non-Revenue Rides	<u>61,349</u>	<u>56,192</u>	<u>(5,157)</u>	-8.4%
1,130,796	1,022,718	(108,078)	Total Passengers	6,643,325	6,061,006	(582,319)	-8.8%
			Service Quality*				
86.9%	86.0%	-0.9%	% Trips on time	86.1%	86.8%	0.7%	0.8%
3.6%	4.0%	0.4%	% Trips early	3.3%	3.6%	0.3%	9.5%
9.5%	10.0%	0.5%	% Trips late	10.6%	9.6%	-1.0%	-9.5%
9	20	11	Passenger Accidents	47	78	31	66.0%
			Vehicle Accidents				
4	5	1	Chargeable	28	41	13	46.4%
8	12	4	Non-chargeable	37	43	6	16.2%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>1</u>	<u>1</u>	100.0%
12	17	5	Total Vehicle Accidents	65	85	20	30.8%
			Fleet/Maintenance				
77	58	(19)	Road Calls	453	256	(197)	-43.5%
82	86	4	Actual Inspections	421	433	12	2.9%
82	86	4	Scheduled Inspections	421	433	12	2.9%

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

ParaTransit
Operating Statistics For Periods Ending 5/31/2015 & 5/31/2016

CURRENT MONTH			YEAR TO DATE				
Actual 2015	Actual 2016	Variance 2015 to 2016		Actual 2015	Actual 2016	Variance 2015 to 2016	% Change
			Service Supplied Data				
1,064	1,080	16	No. of Clients riding the System	1,407	1,380	(27)	-1.9%
			<i>Ridership</i>				
4,055	4,870	815	Directly Operated Service	21,614	23,882	2,268	10.5%
<u>17,955</u>	<u>17,643</u>	<u>(312)</u>	ADA Contracted Services	<u>93,940</u>	<u>93,013</u>	<u>(927)</u>	-1.0%
22,010	22,513	503	Total ADA Ridership	115,554	116,895	1,341	1.2%
644	579	(65)	Total No-shows	3,044	3,041	(3)	-0.1%
			Service Quality Data				
2	1	(1)	Passenger Accidents	8	4	(4)	-50.0%
			<i>Vehicle Accidents:</i>				
0	0	0	Chargeable	4	1	(3)	-75.0%
0	0	0	Non-chargeable	1	7	6	600.0%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	0.0%
0	0	0	Total Vehicle Accidents	5	8	3	60.0%
			Fleet/Maintenance Data				
0	1	1	Road Calls	8	9	1	12.5%
10	11	1	Actual Inspections	48	55	7	14.6%
10	11	1	Scheduled Inspections	48	55	7	14.6%

*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through May 31
All Modes

	2015 Actual	2016 Budget	2016 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:					
Cash, Tickets, Passes:	\$ 2,920,885	\$ 2,889,018	\$ 2,668,196	\$ (220,822)	\$ (252,689)
Unlimited Ride Passes:	\$ 3,010,200	\$ 2,877,430	\$ 2,847,942	\$ (29,488)	\$ (162,258)
Sub Total:	\$ 5,931,085	\$ 5,766,448	\$ 5,516,138	\$ (250,310)	\$ (414,947)
Misc Revenue:					
Advertising:	\$ 129,538	\$ 160,417	\$ 231,633	\$ 71,216	\$ 102,095
County:	\$ 1,768,996	\$ 1,687,500	\$ 1,800,293	\$ 112,793	\$ 31,297
Other Operating:	\$ 7,392	\$ 5,000	\$ -	\$ (5,000)	\$ (7,392)
Non-Operating:	\$ 5,676	\$ 5,208	\$ 8,028	\$ 2,820	\$ 2,352
Sub Total:	\$ 1,911,602	\$ 1,858,125	\$ 2,039,953	\$ 181,828	\$ 128,352
Local Subsidies:					
City of Madison:	\$ 5,222,111	\$ 4,509,919	\$ 4,509,919	\$ -	\$ (712,192)
Funding Partners:	\$ 1,472,167	\$ 1,460,417	\$ 1,460,000	\$ (417)	\$ (12,167)
Sub Total:	\$ 6,694,278	\$ 5,970,336	\$ 5,969,919	\$ (417)	\$ (724,359)
State Assistance:					
	\$ 7,239,973	\$ 7,239,958	\$ 7,235,000	\$ (4,958)	\$ (4,973)
Federal grant funding for capital maintenance					
	\$ 2,567,720	\$ 2,624,709	\$ 2,625,000	\$ 291	\$ 57,280
Total Revenue:	\$ 24,344,658	\$ 23,459,576	\$ 23,386,010	\$ (73,566)	\$ (958,647)
Salaries:					
Salaries/Wages:	\$ 10,223,351	\$ 10,852,767	\$ 10,489,463	\$ (363,304)	\$ 266,111
OT:	\$ 954,931	\$ 863,420	\$ 1,085,200	\$ 221,780	\$ 130,269
Workers Comp:	\$ 66,062	\$ 83,333	\$ 105,755	\$ 22,421	\$ 39,693
Benefits:					
Health:	\$ 2,980,895	\$ 2,738,230	\$ 2,744,143	\$ 5,913	\$ (236,751)
WI Retirement:	\$ 740,588	\$ 728,252	\$ 741,925	\$ 13,673	\$ 1,337
Other:	\$ 1,556,761	\$ 1,708,787	\$ 1,709,015	\$ 228	\$ 152,254
Sub Total:	\$ 16,522,588	\$ 16,974,790	\$ 16,875,500	\$ (99,289)	\$ 352,913
Utilities:					
Natural Gas:	\$ 142,748	\$ 140,000	\$ 102,755	\$ (37,245)	\$ (39,993)
Electricity:	\$ 119,868	\$ 120,833	\$ 119,372	\$ (1,462)	\$ (496)
Telephone:	\$ 8,613	\$ 6,717	\$ 4,912	\$ (1,805)	\$ (3,701)
Other:	\$ 13,583	\$ 19,750	\$ 15,070	\$ (4,680)	\$ 1,488
Building & Grounds:					
Repairs/Maintenance:	\$ 27,299	\$ 59,167	\$ 78,058	\$ 18,891	\$ 50,759
Supplies:	\$ 65,307	\$ 102,500	\$ 112,654	\$ 10,154	\$ 47,347
Services:	\$ 4,529	\$ 4,167	\$ 3,983	\$ (184)	\$ (546)
Rolling Stock/Support Equipment:					
Equip. Repairs/Maintenance:	\$ 178,758	\$ 200,000	\$ 287,288	\$ 87,288	\$ 108,530
Parts:	\$ 501,924	\$ 416,667	\$ 415,962	\$ (705)	\$ (85,963)
Tires:	\$ 101,964	\$ 112,500	\$ 93,486	\$ (19,014)	\$ (8,478)
Equipment Supplies:	\$ 19,655	\$ 37,500	\$ 32,288	\$ (5,212)	\$ 12,632
Fuel, Oil, & Lubricants:	\$ 1,662,823	\$ 1,611,683	\$ 1,575,664	\$ (36,020)	\$ (87,160)
Administrative:					
Insurance & Financial:	\$ 300,625	\$ 506,347	\$ 540,992	\$ 34,645	\$ 240,367
Rentals/Leases:	\$ 84,375	\$ 133,333	\$ 123,695	\$ (9,638)	\$ 39,320
Training:	\$ 19,586	\$ 12,500	\$ 25,663	\$ 13,163	\$ 6,077
Supplies, Equipment and Services:	\$ 324,628	\$ 258,833	\$ 277,300	\$ 18,467	\$ (47,328)
Operations:					
Paratransit Providers:	\$ 2,019,730	\$ 2,010,417	\$ 1,891,491	\$ (118,926)	\$ (128,239)
GAS / RSVP / Exc Rides:	\$ 237,278	\$ 250,000	\$ 241,735	\$ (8,265)	\$ 4,457
Inter Departmental Charges:					
	\$ 127,517	\$ 161,020	\$ 151,200	\$ (9,820)	\$ 23,683
Depreciation:					
	\$ 2,677,723	\$ 2,708,333	\$ 2,710,000	\$ 1,667	\$ 32,277
Interest and Bad Debt Expense:					
	\$ 140,745	\$ 152,912	\$ 153,000	\$ 88	\$ 12,255
Total Operating Expenses:	\$ 25,301,866	\$ 25,999,968	\$ 25,832,067	\$ (167,901)	\$ 530,202
Less Depreciation:					
	\$ (2,677,723)	\$ (2,708,333)	\$ (2,710,000)	\$ (1,667)	\$ (32,277)
Capital Debt:					
	\$ 504,820	\$ 568,989	\$ 569,000	\$ 11	\$ 64,180
Fixed Assets:					
	\$ -	\$ 35,000	\$ -	\$ (35,000)	\$ -
Federal grant funding for fixed assets					
	\$ -	\$ (28,000)	\$ -	\$ 28,000	\$ -
Total Expenditures:	\$ 23,128,963	\$ 23,867,624	\$ 23,691,067	\$ (176,557)	\$ 562,104
Reserves generated (used)					
	\$ 1,215,695	\$ (408,048)	\$ (305,057)	\$ 102,991	\$ (1,520,752)
Reserve balance-beginning					
	\$ 5,017,659		\$ 7,453,566		
Reserve balance-ending					
	\$ 6,233,354		\$ 7,148,509		

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--May 2016 vs. May 2015
(Routes sorted in order of 2016 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2016 vs. 2015			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	Year to Date			2015	2016	% Change		
	2015	2016	% change	2015	2016	% Change		
80 UW CAMPUS (service revised August 26, 2012)	1,041,906	779,075	-25.2%	111.04	82.58	-25.6%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	571,044	591,626	3.6%	67.04	69.72	4.0%		
28 NTP-WTP COMMUTER (revised August 25, 2013)	170,870	160,183	-6.3%	58.97	63.99	8.5%		(3 operates weekdays only; 7 operates weekends & holidays only).
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	39,634	39,003	-1.6%	52.65	51.81	-1.6%		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	343,387	372,731	8.5%	46.87	47.13	0.6%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	161,628	158,130	-2.2%	41.52	46.21	11.3%		
2 WTP-NTP (revised August 25, 2013)	616,498	548,314	-11.1%	48.19	46.11	-4.3%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2012)	37,635	47,368	25.9%	36.46	42.35	16.1%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	12,547	9,968	-20.6%	53.59	42.17	-21.3%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
4 NTP-STP	331,923	299,813	-9.7%	42.35	38.47	-9.2%		
22 MENDOTA LOOP	110,214	102,743	-6.8%	40.66	37.71	-7.2%		Circulator Routes 1, 9, 10, 34
50 WTP-SCHROEDER-RAYMOND LOOP	104,991	86,922	-17.2%	45.07	37.17	-17.5%		
67 WTP-WEST TOWNE	119,878	100,361	-16.3%	42.19	35.12	-16.8%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	84,622	72,490	-14.3%	40.35	34.42	-14.7%		
3 WTP-ETP	256,417	234,782	-8.4%	35.78	33.16	-7.3%		UW Campus Circulators 80, 81, 82, 84
6 EAST TOWNE-WTP	494,795	453,429	-8.4%	35.58	33.16	-6.8%		
5 ETP-STP	211,535	190,404	-10.0%	36.19	32.45	-10.3%		School Day Supplemental Routes E, L, M, W
1 CAP SQUARE - UW	13,685	13,862	1.3%	31.79	32.20	1.3%		
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	183,065	188,105	2.8%	26.44	30.36	14.8%		Average weekday ridership May 2015: 47,743 Average weekday ridership May 2016: 42,050
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	46,097	44,460	-3.6%	31.14	29.99	-3.7%		
81-82 UW LATE NITE CIRCULATORS	65,926	53,340	-19.1%	39.49	29.49	-25.3%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	130,445	126,955	-2.7%	26.35	29.22	10.9%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	44,672	46,183	3.4%	28.12	29.07	3.4%		
21 LAKEVIEW LOOP	75,279	69,540	-7.6%	31.29	28.77	-8.1%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	60,772	56,991	-6.2%	29.88	28.17	-5.7%		
27 NTP - UW CAMPUS COMMUTER	23,931	21,693	-9.4%	30.92	28.03	-9.4%		
11 WTP-DUTCH MILL-CAP SQUARE	38,991	33,212	-14.8%	32.43	27.67	-14.7%		
7 WTP-ETP (Weekends & Holidays Only)	73,127	67,111	-8.2%	30.59	27.46	-10.2%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	21,254	18,875	-11.2%	30.74	26.70	-13.1%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	9,042	8,829	-2.4%	27.17	26.53	-2.4%		
12 WTP-DUTCH MILL-CAP SQUARE	21,184	25,119	18.6%	21.58	26.43	22.5%		
58 GREENTREE COMMUTER	33,545	32,055	-4.4%	26.85	25.65	-4.4%		
47 ARBOR HILLS COMMUTER	34,135	32,477	-4.9%	27.02	25.63	-5.2%		
30 ETP-EAST TOWNE	95,601	93,231	-2.5%	27.12	25.36	-6.5%		
16 STP - ETP	140,829	130,552	-7.3%	26.95	24.86	-7.7%		
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	45,314	47,643	5.1%	23.26	24.46	5.1%		
17 ETP-NTP	41,736	37,818	-9.4%	26.53	24.09	-9.2%		
18 STP-WTP (revised August 25, 2013)	151,538	125,884	-16.9%	28.31	23.48	-17.1%		
70 MIDDLETON-CAPITOL SQUARE	68,247	61,867	-9.3%	25.42	23.04	-9.3%		
51 WTP-MUIR FIELD LOOP	33,457	26,008	-22.3%	29.05	22.40	-22.9%		
19 RED ARROW TR-CAP SQUARE	71,062	65,365	-8.0%	22.75	20.93	-8.0%	x	
13 STP-CAP SQUARE	67,061	66,936	-0.2%	20.94	20.71	-1.1%	x	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	4,239	2,289	-46.0%	17.03	19.82	16.3%	x	
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	17,200	13,656	-20.6%	25.01	19.67	-21.4%	x	
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	14,158	12,100	-14.5%	23.34	19.51	-16.4%	x	
20 NTP-EAST TOWNE	94,131	85,341	-9.3%	20.24	18.08	-10.7%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	12,667	10,864	-14.2%	20.91	17.93	-14.2%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	18,282	18,321	0.2%	17.68	17.62	-0.3%	x	
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	3,791	3,345	-11.8%	19.84	17.50	-11.8%	x	
73 WTP-OLD SAUK TRAILS	48,585	43,938	-9.6%	18.73	16.94	-9.6%	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	30,366	27,487	-9.5%	17.70	16.93	-4.3%	x	
52 WTP-FITCHBURG	19,081	17,537	-8.1%	17.44	15.83	-9.2%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	9,388	8,075	-14.0%	17.43	14.99	-14.0%	x	
32 ACEWOOD-THOMPSON LOOP	14,824	13,868	-6.4%	15.71	14.57	-7.3%	x	
15 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	13,145	13,480	2.5%	12.40	13.01	4.9%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	4,388	3,999	-8.9%	12.04	10.49	-12.8%	x	
31 MARSH RD - ETP (began August 25, 2013)	9,260	10,694	15.5%	8.36	9.57	14.5%	x	
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	5,612	6,158	9.7%	8.66	9.51	9.7%	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	4,550	4,436	-2.5%	6.73	6.19	-8.0%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	13,380	7,508	-43.9%	12.54	6.08	-51.5%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 24, 2015)	3,053	12,514	309.9%	6.05	5.49	-9.3%	x	
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	3,706	3,943	6.4%	5.26	5.48	4.1%	x	
UNKNOWN ROUTE & ROAD BUS *	-	-	NA	NA	NA	NA		
SYSTEM TOTAL	6,643,325	6,061,006	-8.8%	38.90	35.58	-8.5%	21.35	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	5,522,946	5,218,623	-5.5%	34.63	32.85	-5.2%	19.71	

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - May 2016

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2015	2016	% change	2015	2016
1 CAP SQUARE - UW	13,685	13,862	1.3%	31.79	32.20
2 WTP-NTP (revised August 25, 2013)	616,498	548,314	-11.1%	48.19	46.11
3 WTP-ETP	256,417	234,782	-8.4%	35.78	33.16
4 NTP-STP	331,923	299,813	-9.7%	42.35	38.47
5 ETP-STP	211,535	190,404	-10.0%	36.19	32.45
6 EAST TOWNE-WTP	494,795	453,429	-8.4%	35.58	33.16
7 WTP-ETP (Weekends & Holidays Only)	73,127	67,111	-8.2%	30.59	27.46
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	21,254	18,875	-11.2%	30.74	26.70
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	343,387	372,731	8.5%	46.87	47.13
11 WTP-DUTCH MILL-CAP SQUARE	38,991	33,212	-14.8%	32.43	27.67
12 WTP-DUTCH MILL-CAP SQUARE	21,184	25,119	18.6%	21.58	26.43
13 STP-CAP SQUARE	67,061	66,936	-0.2%	20.94	20.71
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	130,445	126,955	-2.7%	26.35	29.22
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	183,065	188,105	2.8%	26.44	30.36
16 STP - ETP	140,829	130,552	-7.3%	26.95	24.86
17 ETP-NTP	41,736	37,818	-9.4%	26.53	24.09
18 STP-WTP (revised August 25, 2013)	151,538	125,884	-16.9%	28.31	23.48
19 RED ARROW TR-CAP SQUARE	71,062	65,365	-8.0%	22.75	20.93
20 NTP-EAST TOWNE	94,131	85,341	-9.3%	20.24	18.08
21 LAKEVIEW LOOP	75,279	69,540	-7.6%	31.29	28.77
22 MENDOTA LOOP	110,214	102,743	-6.8%	40.66	37.71
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	4,239	2,289	-46.0%	17.03	19.82
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 24, 2015)	3,053	12,514	309.9%	6.05	5.49
27 NTP - UW CAMPUS COMMUTER	23,931	21,693	-9.4%	30.92	28.03
28 NTP-WTP COMMUTER (revised August 25, 2013)	170,870	160,183	-6.3%	58.97	63.99
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	9,042	8,829	-2.4%	27.17	26.53
30 ETP-EAST TOWNE	95,601	93,231	-2.5%	27.12	25.36
31 MARSH RD - ETP (began August 25, 2013)	9,260	10,694	15.5%	8.36	9.57
32 ACEWOOD-THOMPSON LOOP	14,824	13,868	-6.4%	15.71	14.57
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	18,282	18,321	0.2%	17.68	17.62
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	9,388	8,075	-14.0%	17.43	14.99
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	13,145	13,480	2.5%	12.40	13.01
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	13,380	7,508	-43.9%	12.54	6.08
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	30,366	27,487	-9.5%	17.70	16.93
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	161,628	158,130	-2.2%	41.52	46.21
39 ETP - DAIRY DRIVE (revised August 25, 2013)	12,667	10,864	-14.2%	20.91	17.93
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	84,622	72,490	-14.3%	40.35	34.42
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	39,634	39,003	-1.6%	52.65	51.81
47 ARBOR HILLS COMMUTER	34,135	32,477	-4.9%	27.02	25.63
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	3,791	3,345	-11.8%	19.84	17.50
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	5,612	6,158	9.7%	8.66	9.51
50 WTP-SCHROEDER-RAYMOND LOOP	104,991	86,922	-17.2%	45.07	37.17
51 WTP-MUIR FIELD LOOP	33,457	26,008	-22.3%	29.05	22.40
52 WTP-FITCHBURG	19,081	17,537	-8.1%	17.44	15.83
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	17,200	13,656	-20.6%	25.01	19.67
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	45,314	47,643	5.1%	23.26	24.46
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	44,672	46,183	3.4%	28.12	29.07
58 GREENTREE COMMUTER	33,545	32,055	-4.4%	26.85	25.65
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	4,550	4,436	-2.5%	6.73	6.19
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	14,158	12,100	-14.5%	23.34	19.51
67 WTP-WEST TOWNE	119,878	100,361	-16.3%	42.19	35.12
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	3,706	3,943	6.4%	5.26	5.48
70 MIDDLETON-CAPITOL SQUARE	68,247	61,867	-9.3%	25.42	23.04
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	46,097	44,460	-3.6%	31.14	29.99
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	60,772	56,991	-6.2%	29.88	28.17
73 WTP-OLD SAUK TRAILS	48,585	43,938	-9.6%	18.73	16.94
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	37,635	47,368	25.9%	36.46	42.35
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	4,388	3,999	-8.9%	12.04	10.49
80 UW CAMPUS (service revised August 26, 2012)	1,041,906	779,075	-25.2%	111.04	82.58
81-82 UW LATE NITE CIRCULATORS	65,926	53,340	-19.1%	39.49	29.49
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	12,547	9,968	-20.6%	53.59	42.17
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	571,044	591,626	3.6%	67.04	69.72
UNKNOWN ROUTE & ROAD BUS *	-	-	NA	NA	NA
SYSTEM TOTAL	6,643,325	6,061,006	-8.8%	38.90	35.58
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	5,522,946	5,218,623	-5.5%	34.63	32.85

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

Average weekday ridership May 2015: 47,743

Average weekday ridership May 2016: 42,050

MONTHLY RIDERSHIP - May 2016

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2015	2016	% change	2015	2016	% change
1 CAP SQUARE - UW	1,873	1,559	-16.8%	13,685	13,862	1.3%
2 WTP-NTP (revised August 25, 2013)	104,253	91,042	-12.7%	616,498	548,314	-11.1%
3 WTP-ETP	40,974	35,883	-12.4%	256,417	234,782	-8.4%
4 NTP-STP	59,871	53,389	-10.8%	331,923	299,813	-9.7%
5 ETP-STP	42,190	35,587	-15.7%	211,535	190,404	-10.0%
6 EAST TOWNE-WTP	88,802	79,696	-10.3%	494,795	453,429	-8.4%
7 WTP-ETP (Weekends & Holidays Only)	14,998	12,025	-19.8%	73,127	67,111	-8.2%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	4,460	3,592	-19.5%	21,254	18,875	-11.2%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	51,419	54,749	6.5%	343,387	372,731	8.5%
11 WTP-DUTCH MILL-CAP SQUARE	5,463	4,591	-16.0%	38,991	33,212	-14.8%
12 WTP-DUTCH MILL-CAP SQUARE	3,434	4,560	32.8%	21,184	25,119	18.6%
13 STP-CAP SQUARE	12,386	12,596	1.7%	67,061	66,936	-0.2%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	21,827	20,336	-6.8%	130,445	126,955	-2.7%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	31,317	31,891	1.8%	183,065	188,105	2.8%
16 STP - ETP	28,957	26,610	-8.1%	140,829	130,552	-7.3%
17 ETP-NTP	8,340	7,614	-8.7%	41,736	37,818	-9.4%
18 STP-WTP (revised August 25, 2013)	30,069	25,554	-15.0%	151,538	125,884	-16.9%
19 RED ARROW TR-CAP SQUARE	10,391	9,662	-7.0%	71,062	65,365	-8.0%
20 NTP-EAST TOWNE	17,639	16,204	-8.1%	94,131	85,341	-9.3%
21 LAKEVIEW LOOP	15,854	13,644	-13.9%	75,279	69,540	-7.6%
22 MENDOTA LOOP	22,165	20,489	-7.6%	110,214	102,743	-6.8%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	837	484	-42.2%	4,239	2,289	-46.0%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 24, 2015)	853	2,234	161.9%	3,053	12,514	309.9%
27 NTP - UW CAMPUS COMMUTER	3,834	3,651	-4.8%	23,931	21,693	-9.4%
28 NTP-WTP COMMUTER (revised August 25, 2013)	23,975	23,087	-3.7%	170,870	160,183	-6.3%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,548	1,539	-0.6%	9,042	8,829	-2.4%
30 ETP-EAST TOWNE	19,519	18,381	-5.8%	95,601	93,231	-2.5%
31 MARSH RD - ETP (began August 25, 2013)	1,856	2,325	25.3%	9,260	10,694	15.5%
32 ACEWOOD-THOMPSON LOOP	2,942	2,719	-7.6%	14,824	13,868	-6.4%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	3,409	3,367	-1.2%	18,282	18,321	0.2%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	1,249	1,238	-0.9%	9,388	8,075	-14.0%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	2,294	2,413	5.2%	13,145	13,480	2.5%
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	2,575	1,333	-48.2%	13,380	7,508	-43.9%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	4,064	3,677	-9.5%	30,366	27,487	-9.5%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	21,520	21,592	0.3%	161,628	158,130	-2.2%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	2,230	1,776	-20.4%	12,667	10,864	-14.2%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	17,154	14,498	-15.5%	84,622	72,490	-14.3%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	5,402	5,669	4.9%	39,634	39,003	-1.6%
47 ARBOR HILLS COMMUTER	6,014	5,726	-4.8%	34,135	32,477	-4.9%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	608	547	-10.0%	3,791	3,345	-11.8%
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	965	1,094	13.4%	5,612	6,158	9.7%
50 WTP-SCHROEDER-RAYMOND LOOP	20,561	17,040	-17.1%	104,991	86,922	-17.2%
51 WTP-MUIR FIELD LOOP	6,517	5,336	-18.1%	33,457	26,008	-22.3%
52 WTP-FITCHBURG	3,403	3,265	-4.1%	19,081	17,537	-8.1%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	2,824	2,595	-8.1%	17,200	13,656	-20.6%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	7,998	8,390	4.9%	45,314	47,643	5.1%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	7,866	8,548	8.7%	44,672	46,183	3.4%
58 GREENTREE COMMUTER	5,182	4,890	-5.6%	33,545	32,055	-4.4%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	969	887	-8.5%	4,550	4,436	-2.5%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	3,129	2,521	-19.4%	14,158	12,100	-14.5%
67 WTP-WEST TOWNE	23,564	19,647	-16.6%	119,878	100,361	-16.3%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	828	769	-7.1%	3,706	3,943	6.4%
70 MIDDLETON-CAPITOL SQUARE	11,015	10,017	-9.1%	68,247	61,867	-9.3%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	7,913	7,707	-2.6%	46,097	44,460	-3.6%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	10,191	9,707	-4.7%	60,772	56,991	-6.2%
73 WTP-OLD SAUK TRAILS	9,053	8,644	-4.5%	48,585	43,938	-9.6%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	7,044	8,844	25.6%	37,635	47,368	25.9%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	899	565	-37.2%	4,388	3,999	-8.9%
80 UW CAMPUS (service revised August 26, 2012)	135,690	91,263	-32.7%	1,041,906	779,075	-25.2%
81 UW LATE NIGHT CIRCULATOR	4,286	2,728	-36.4%	35,656	25,276	-29.1%
82 UW LATE NITE CIRCULATOR	3,844	3,033	-21.1%	30,270	28,064	-7.3%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	1,985	1,879	-5.3%	12,547	9,968	-20.6%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	116,505	125,820	8.0%	571,044	591,626	3.6%
UNKNOWN ROUTE & ROAD BUS			NA			NA
SYSTEM TOTAL	1,130,796	1,022,718	-9.6%	6,643,325	6,061,006	-8.8%
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	984,991	923,815	-6.2%	5,531,105	5,218,623	-5.6%

**Madison Metro
Performance Measures
YTD through May 31**

	Fixed Route		Paratransit	
	2015	2016	2015	2016
Operating Cost/Revenue Hours	\$ 108.04	\$ 110.42	\$ 90.72	\$ 92.70
Operating Revenue/Operating Cost	31.42%	28.63%	42.86%	42.34%
Operating Cost/Passenger Trips	\$ 2.78	\$ 3.10	\$ 34.08	\$ 34.82
Passenger Trips/Revenue Hour	\$ 38.90	\$ 35.58	\$ 2.66	\$ 2.66
Passenger Trips/Service Area Population (annualized)	63.00	57.48	1.10	1.11
Revenue Hours/Service Area Population (annualized)	1.62	1.62	0.41	0.42
Passenger Revenue/Passenger Trips	\$ 0.87	\$ 0.89	\$ 1.16	\$ 1.12
Operating Cost/Platform Hours	\$ 96.54	\$ 99.12	\$ 82.61	\$ 84.41
Operating Cost/Total Miles	\$ 7.31	\$ 7.25	\$ 4.46	\$ 4.56
Passenger Trips/Revenue Mile	3.11	2.85	0.15	\$ 0.15

Notes:

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Service area population is 253,075

WI DOT Cost Efficiency Measures	Fixed Route		Paratransit		Combined		2013
	2015	2016	2015	2016	2015	2016	Peer
Expense per revenue hour	\$ 106.15	\$ 108.14	\$ 85.33	\$ 87.12	\$ 101.93	\$ 103.84	\$ 97.57
Revenue/expense ratio	31.98%	29.23%	3.63%	3.41%	27.17%	24.79%	21.12%
Cost/passenger	\$ 2.73	\$ 3.04	\$ 32.05	\$ 32.72	\$ 3.23	\$ 3.60	\$ 4.46
Passengers/revenue hour	38.90	35.58	2.66	2.66	31.56	28.83	23.69
Passenger Trips/Capita (annualized)	68.84	62.81	1.20	1.21	70.04	64.02	37.63
Revenue Hours/Capita (annualized)	1.77	1.77	0.45	0.46	2.22	2.22	1.43

Notes:

Revenue includes passenger revenue only (does not include MA Waiver revenue)

Expense includes "Total operating expenses" less depreciation, expenses associated with County programs, lease and interest expenses and inter-agency charges

Cost and expense are the same number

The population used for the efficiency measures is 289,500

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through May 31, 2016 and 2015

Fixed Route Passenger Revenue

2016	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 106,137	\$ 114,891	\$ 115,316	\$ 116,253	\$ 109,322								\$ 561,919
Day passes	\$ 5,184	\$ 5,067	\$ 5,105	\$ 5,336	\$ 6,176								\$ 26,868
2 ride passes	\$ 28,264	\$ 5,828	\$ 10,722	\$ 10,453	\$ 11,221								\$ 66,488
10 ride passes	\$ 88,680	\$ 85,780	\$ 86,365	\$ 75,710	\$ 70,140								\$ 406,675
31 day passes	\$ 162,827	\$ 123,242	\$ 123,822	\$ 105,349	\$ 124,402								\$ 639,642
EZ Rider/Summer Youth passes	\$ 185,730	\$ 169,510	\$ 169,510	\$ 160,590	\$ 178,430								\$ 863,770
Total cash, ticket & pass revenue	\$ 576,822	\$ 504,318	\$ 510,840	\$ 473,691	\$ 499,691								\$ 2,565,362
UW ASM	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760								\$ 1,538,800
UW Employees	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456								\$ 822,280
MATC	\$ 41,599	\$ 51,225	\$ 47,766	\$ 47,815	\$ 28,957								\$ 217,362
City of Madison	\$ 11,402	\$ 12,225	\$ 12,751	\$ 11,881	\$ 11,377								\$ 59,636
Edgewood	\$ 6,807	\$ 8,515	\$ 6,834	\$ 7,923	\$ 4,207								\$ 34,286
St. Mary's	\$ 2,025	\$ 2,495	\$ 2,804	\$ 2,848	\$ 2,955								\$ 13,127
Meriter	\$ 1,869	\$ 1,831	\$ 1,883	\$ 1,711	\$ 1,648								\$ 8,942
Dane County	\$ 3,164	\$ 3,175	\$ 2,914	\$ 2,564	\$ 2,941								\$ 14,758
Commuter	\$ 18,722	\$ 19,657	\$ 19,470	\$ 19,020	\$ 17,283								\$ 94,152
Total unlimited ride pass revenue	\$ 557,804	\$ 571,339	\$ 566,638	\$ 565,978	\$ 541,584								\$ 2,803,343
Total passenger revenue	\$ 1,134,626	\$ 1,075,657	\$ 1,077,478	\$ 1,039,669	\$ 1,041,275								\$ 5,368,705
Cumulative YTD passenger revenue	\$ 1,134,626	\$ 2,210,283	\$ 3,287,761	\$ 4,327,430	\$ 5,368,705								

2015	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 109,045	\$ 118,700	\$ 115,091	\$ 118,892	\$ 117,778								\$ 579,506
Day passes	\$ 5,099	\$ 5,242	\$ 4,523	\$ 5,563	\$ 5,984								\$ 26,411
2 ride passes	\$ 20,432	\$ 9,296	\$ 8,644	\$ 8,074	\$ 14,737								\$ 61,183
10 ride passes	\$ 88,590	\$ 95,735	\$ 77,590	\$ 81,910	\$ 71,475								\$ 415,300
31 day passes	\$ 150,299	\$ 129,247	\$ 137,826	\$ 140,758	\$ 146,012								\$ 704,142
EZ Rider/Summer Youth passes	\$ 208,000	\$ 195,000	\$ 204,000	\$ 190,000	\$ 215,000								\$ 1,012,000
Total cash, ticket & pass revenue	\$ 581,465	\$ 553,220	\$ 547,674	\$ 545,197	\$ 570,986								\$ 2,798,542
UW ASM	\$ 300,420	\$ 300,420	\$ 300,420	\$ 300,419	\$ 300,420								\$ 1,502,099
UW Employees	\$ 160,735	\$ 160,735	\$ 160,735	\$ 160,734	\$ 160,735								\$ 803,674
MATC	\$ 50,130	\$ 58,185	\$ 58,156	\$ 60,524	\$ 38,593								\$ 265,588
City of Madison	\$ 11,150	\$ 11,178	\$ 12,422	\$ 11,412	\$ 10,289								\$ 56,451
Edgewood	\$ 8,303	\$ 10,451	\$ 9,293	\$ 9,456	\$ 5,685								\$ 43,188
St. Mary's	\$ 2,393	\$ 2,848	\$ 3,004	\$ 2,309	\$ 2,134								\$ 12,688
Meriter	\$ 1,921	\$ 1,986	\$ 2,058	\$ 2,048	\$ 1,901								\$ 9,914
Dane County	\$ 2,226	\$ 2,156	\$ 2,536	\$ 2,362	\$ 2,334								\$ 11,614
Commuter	\$ 17,187	\$ 17,880	\$ 18,556	\$ 17,140	\$ 15,613								\$ 86,376
Total unlimited ride pass revenue	\$ 554,465	\$ 565,839	\$ 567,180	\$ 566,404	\$ 537,704								\$ 2,791,592
Total passenger revenue	\$ 1,135,930	\$ 1,119,059	\$ 1,114,854	\$ 1,111,601	\$ 1,108,690								\$ 5,590,134
Cumulative YTD passenger revenue	\$ 1,135,930	\$ 2,254,989	\$ 3,369,843	\$ 4,481,444	\$ 5,590,134								

**Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through May 31, 2016 and 2015**

Fixed Route Rides

2016	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	55,115	55,828	56,167	54,548	56,877								278,535
Day passes	4,162	4,450	4,297	5,095	5,001								23,005
2 ride passes	12,411	11,900	10,919	11,172	10,951								57,353
10 ride passes	63,900	68,150	64,153	61,847	59,393								317,443
31 day passes	148,785	156,027	168,084	155,553	155,353								783,802
EZ Rider/Summer Youth passes	175,608	183,435	157,974	181,905	183,258								882,180
Total cash, ticket & pass rides	459,981	479,790	461,594	470,120	470,833								2,342,318
UW ASM	231,679	352,360	289,815	303,580	187,150								1,364,584
UW Employees	150,763	168,706	164,495	150,517	133,736								768,217
MATC	36,173	44,543	41,536	41,578	25,180								189,010
City of Madison	9,915	10,630	11,088	10,331	9,893								51,857
Edgewood	5,919	7,404	5,943	6,890	3,658								29,814
St. Mary's	1,761	2,170	2,438	2,476	2,570								11,415
Meriter	1,625	1,592	1,638	1,488	1,433								7,776
Dane County	2,751	2,761	2,534	2,230	2,557								12,833
Commuter	14,980	15,738	15,588	15,231	13,842								75,379
Total unlimited ride pass rides	455,566	605,904	535,075	534,321	380,019								2,510,885
UW routes 80-85	139,626	240,554	181,435	181,865	98,903								842,383
Total revenue rides	1,055,173	1,326,248	1,178,104	1,186,306	949,755								5,695,586
Transfers	58,703	59,862	62,754	59,468	59,321								300,108
Non-revenue rides	12,224	12,379	15,018	12,095	13,642								65,358
Total rides	1,126,100	1,398,489	1,255,876	1,257,869	1,022,718								6,061,052
Cumulative YTD total rides	1,126,100	2,524,589	3,780,465	5,038,334	6,061,052								

2015	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	61,784	58,782	60,869	58,875	59,913								300,223
Day passes	4,560	4,415	4,335	4,418	4,976								22,704
2 ride passes	10,893	10,888	11,376	10,976	11,446								55,579
10 ride passes	64,159	65,131	65,601	61,530	60,043								316,464
31 day passes	161,261	158,373	178,753	168,184	166,974								833,545
EZ Rider/Summer Youth passes	185,091	190,943	201,949	185,294	195,081								958,358
Total cash, ticket & pass rides	487,748	488,532	522,883	489,277	498,433								2,486,873
UW ASM	248,859	373,052	336,337	294,632	208,506								1,461,386
UW Employees	156,725	167,931	169,714	152,507	133,393								780,270
MATC	43,591	50,596	50,570	52,630	33,559								230,946
City of Madison	9,696	9,720	10,802	9,923	8,947								49,088
Edgewood	7,220	9,088	8,081	8,222	4,944								37,555
St. Mary's	2,081	2,476	2,612	2,008	1,856								11,033
Meriter	1,670	1,727	1,790	1,781	1,653								8,621
Dane County	1,936	1,875	2,205	2,054	2,029								10,099
Commuter	13,765	14,321	14,864	13,733	12,506								69,189
Total unlimited ride pass rides	485,543	630,786	596,975	537,490	407,393								2,658,187
UW routes 80-85	154,647	297,777	281,743	240,407	145,805								1,120,379
Total revenue rides	1,127,938	1,417,095	1,401,601	1,267,174	1,051,631								6,265,439
Transfers	62,448	57,525	63,078	62,338	64,278								309,667
Non-revenue rides	13,487	11,659	13,416	14,770	14,887								68,219
Total rides	1,203,873	1,486,279	1,478,095	1,344,282	1,130,796								6,643,325
Cumulative YTD total rides	1,203,873	2,690,152	4,168,247	5,512,529	6,643,325								

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through May 31, 2016 and 2015

Fixed Route Passenger Revenue % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-2.7%	-3.2%	0.2%	-2.2%	-7.2%								-3.0%
Day passes	1.7%	-3.3%	12.9%	-4.1%	3.2%								1.7%
2 ride passes	38.3%	-37.3%	24.0%	29.5%	-23.9%								8.7%
10 ride passes	0.1%	-10.4%	11.3%	-7.6%	-1.9%								-2.1%
31 day passes	8.3%	-4.6%	-10.2%	-25.2%	-14.8%								-9.2%
EZ Rider/Summer Youth passes	-10.7%	-13.1%	-16.9%	-15.5%	-17.0%								-14.6%
Total cash, ticket & pass revenue	-0.8%	-8.8%	-6.7%	-13.1%	-12.5%								-8.3%
UW ASM	2.4%	2.4%	2.4%	2.4%	2.4%								2.4%
UW Employees	2.3%	2.3%	2.3%	2.3%	2.3%								2.3%
MATC	-17.0%	-12.0%	-17.9%	-21.0%	-25.0%								-18.2%
City of Madison	2.3%	9.4%	2.6%	4.1%	10.6%								5.6%
Edgewood	-18.0%	-18.5%	-26.5%	-16.2%	-26.0%								-20.6%
St. Mary's	-15.4%	-12.4%	-6.7%	23.3%	38.5%								3.5%
Meriter	-2.7%	-7.8%	-8.5%	-16.5%	-13.3%								-9.8%
Dane County	42.1%	47.3%	14.9%	8.6%	26.0%								27.1%
Commuter	8.9%	9.9%	4.9%	11.0%	10.7%								9.0%
Total unlimited ride pass revenue	0.6%	1.0%	-0.1%	-0.1%	0.7%								0.4%
Total passenger revenue	-0.1%	-3.9%	-3.4%	-6.5%	-6.1%								-4.0%
Cumulative YTD passenger revenue	-0.1%	-2.0%	-2.4%	-3.4%	-4.0%								

Fixed Route Rides % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-10.8%	-5.0%	-7.7%	-7.3%	-5.1%								-7.2%
Day passes	-8.7%	0.8%	-0.9%	15.3%	0.5%								1.3%
2 ride passes	13.9%	9.3%	-4.0%	1.8%	-4.3%								3.2%
10 ride passes	-0.4%	4.6%	-2.2%	0.5%	-1.1%								0.3%
31 day passes	-7.7%	-1.5%	-6.0%	-7.5%	-7.0%								-6.0%
EZ Rider/Summer Youth passes	-5.1%	-3.9%	-21.8%	-1.8%	-6.1%								-7.9%
Total cash, ticket & pass rides	-5.7%	-1.8%	-11.7%	-3.9%	-5.5%								-5.8%
UW ASM	-6.9%	-5.5%	-13.8%	3.0%	-10.2%								-6.6%
UW Employees	-3.8%	0.5%	-3.1%	-1.3%	0.3%								-1.5%
MATC	-17.0%	-12.0%	-17.9%	-21.0%	-25.0%								-18.2%
City of Madison	2.3%	9.4%	2.6%	4.1%	10.6%								5.6%
Edgewood	-18.0%	-18.5%	-26.5%	-16.2%	-26.0%								-20.6%
St. Mary's	-15.4%	-12.4%	-6.7%	23.3%	38.5%								3.5%
Meriter	-2.7%	-7.8%	-8.5%	-16.5%	-13.3%								-9.8%
Dane County	42.1%	47.3%	14.9%	8.6%	26.0%								27.1%
Commuter	8.8%	9.9%	4.9%	10.9%	10.7%								8.9%
Total unlimited ride pass rides	-6.2%	-3.9%	-10.4%	-0.6%	-6.7%								-5.5%
UW routes 80-85	-9.7%	-19.2%	-35.6%	-24.4%	-32.2%								-24.8%
Total revenue rides	-6.5%	-6.4%	-15.9%	-6.4%	-9.7%								-9.1%
Transfers	-6.0%	4.1%	-0.5%	-4.6%	-7.7%								-3.1%
Non-revenue rides	-9.4%	6.2%	11.9%	-18.1%	-8.4%								-4.2%
Total rides	-6.5%	-5.9%	-15.0%	-6.4%	-9.6%								-8.8%
Cumulative YTD total rides	-6.5%	-6.2%	-9.3%	-8.6%	-8.8%								

**Paratransit Performance Indicators
May, 2016**

Operations	Metro Plus			
	May, 2015	May, 2016	YTD 2015	YTD 2016
Total Trips	22,010	22,513	115,554	116,895
Rides Cancelled	5,783	5,697	26,049	26,623
Cancellation Rate	26.3%	25.3%	22.5%	22.8%
No Shows (1)	644	579	3,044	3,041
No Shows/Rides Provided	2.9%	2.6%	2.6%	2.6%
Number of Clients Provided Service	1,064	1,080	1,407	1,380
Average Trips/Client	20.7	20.8	82.1	84.7
DDS Trips	15,355	15,570	80,728	81,067
Subscription Trips	16,765	16,972	89,084	89,304
DDS Subscription Trips	13,557	13,750	72,240	72,410
D2D Trips	21,052	21,577	110,606	111,513
Lv Attended Trips	6,672	6,632	34,462	33,589
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	100.0%	100.0%

Number of Trips by Provider YTD	Badger Cab	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	11,755	14,142	21,443	23,646	15,788	86,774
Non-Ambulatory	-	9,740	770	4,523	15,088	30,121
Percentage	10.06%	20.43%	19.00%	24.10%	26.41%	100.00%

Customer Service YTD	Badger Cab	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	11,755	23,882	22,213	28,169	30,876	116,895
Customer Complaints	55	39	47	62	131	334
Customer Compliments	2	11	2	3	7	25
Customer Suggestions	1	4	0	0	1	6
Complaints/1000 passenger trips - 2015	NA	2.13	4.96	1.55	3.07	2.93
Complaints/1000 passenger trips - 2016		1.63	2.12	2.20	4.24	2.86
Late Service Reports (2)	31	0	28	14	63	136
Late Service Reports/1000 passenger trips - 2015	NA	0.00	2.13	0.85	1.58	1.21
Late Service Reports/1000 passenger trips - 2016		-	1.26	0.50	2.04	1.16

On-Time Performance	Badger Cab	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
May, 2016	95%	93%	98%	93%	95%
YTD - 2015	NA	93%	97%	94%	95%
YTD - 2016	94%	94%	97%	92%	95%

ADA Certifications, May 2016	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,555	275	213	177	17,572
Category 2	9	0	0	0	0
Category 2/3	22	1	0	0	3
Category 3	2,110	321	71	22	4,863
Total		3,696			22,438

Monthly New Certification	32
Monthly Denied Applications	0

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.