

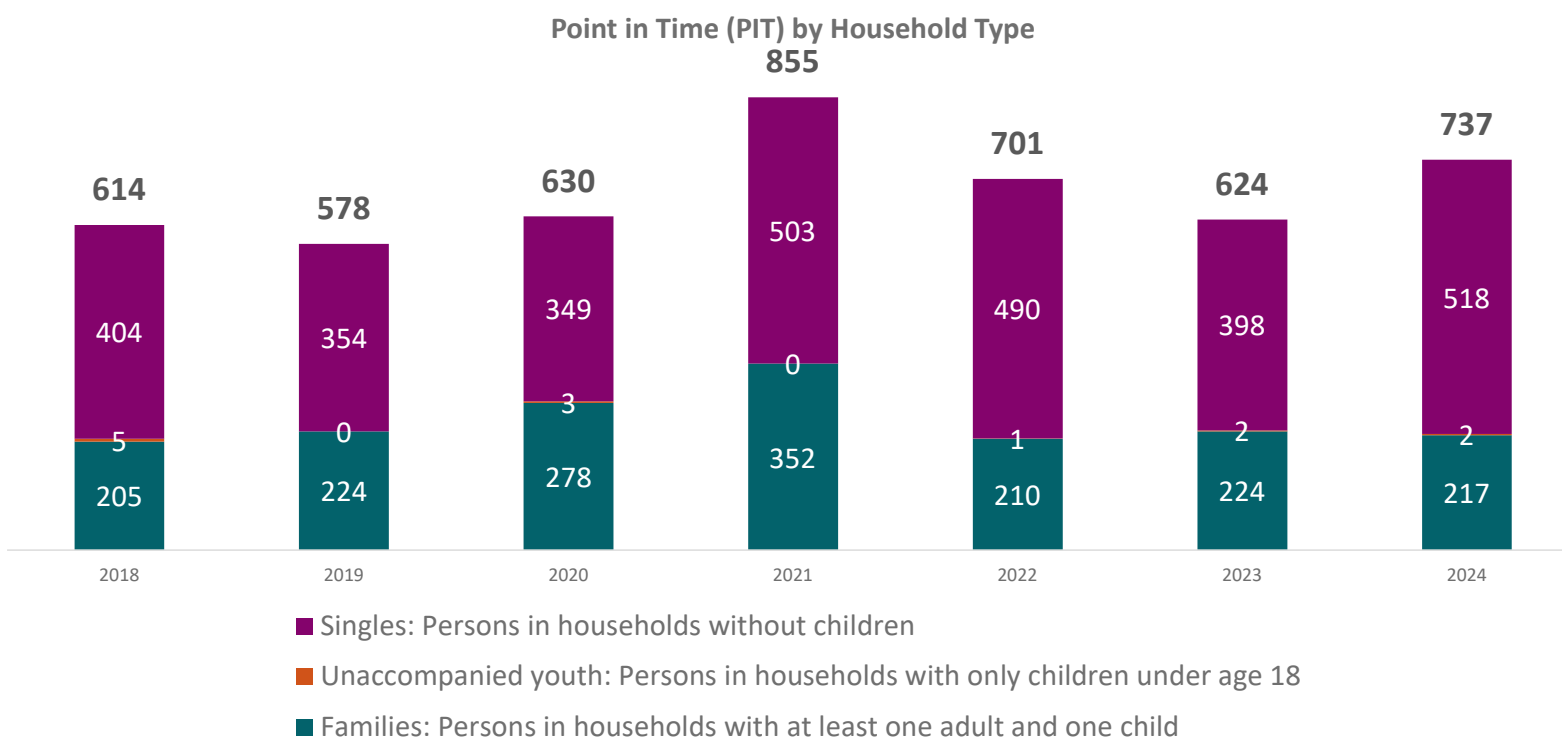


Homeless Services & Housing Resources 2024

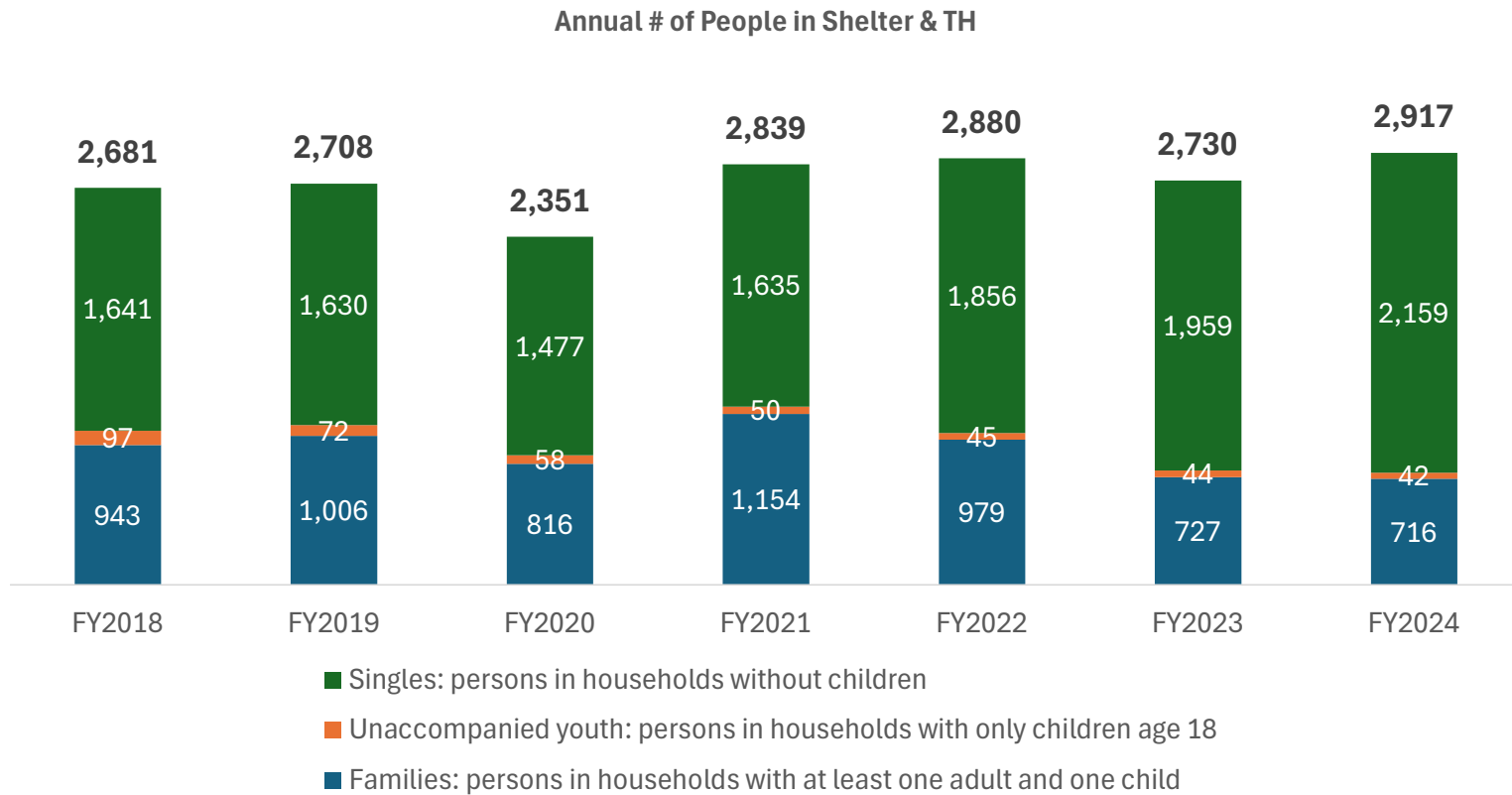
CDBG Committee

April 4, 2025

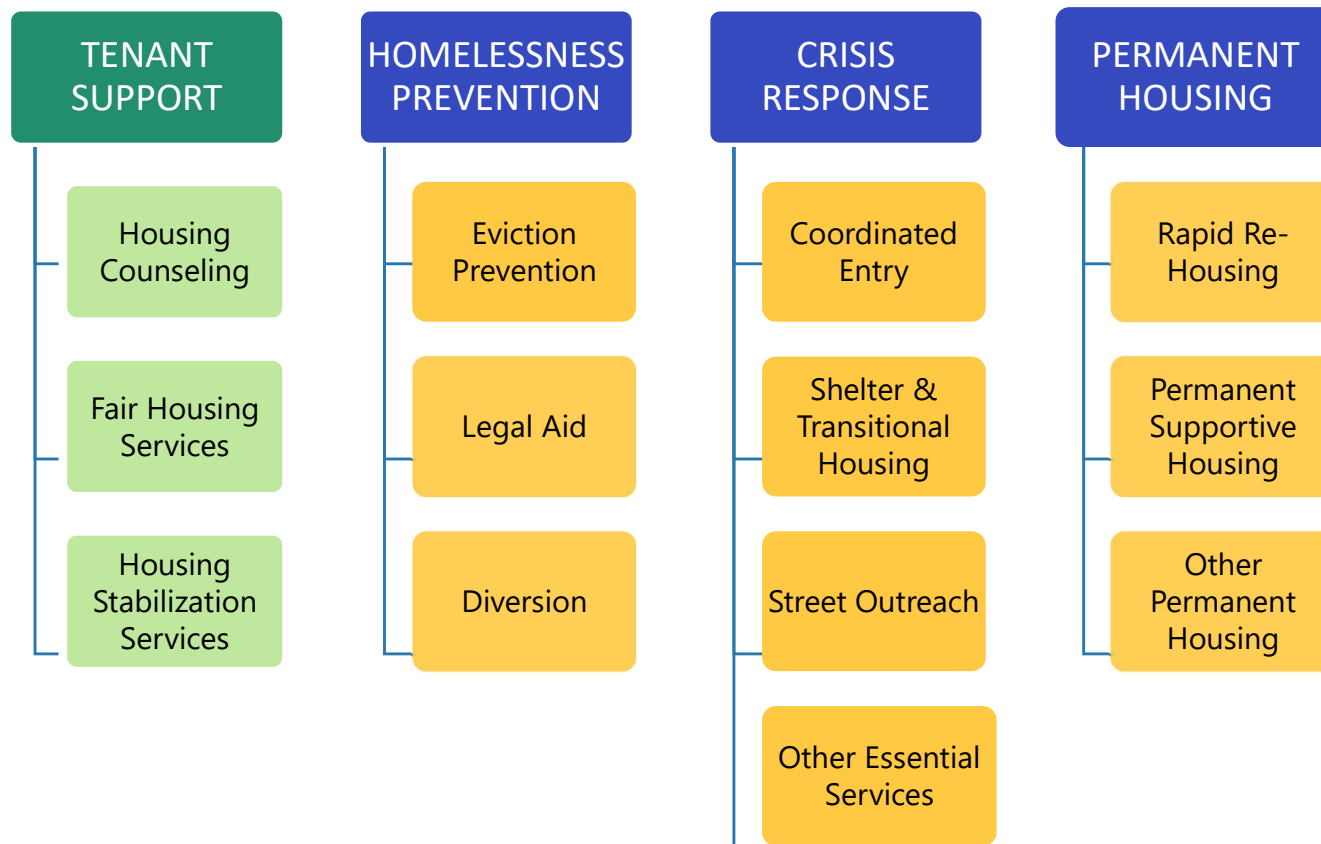
January Point in Time: 2018-2024



Annual Number in Shelter & TH: 2020-2024



Tenant Support and Homeless Services System



Tenant Support Resources

TENANT SUPPORT

TOTAL \$373,532

Housing Counseling

- Housing Counseling, Outreach & Education (Tenant Resource Center) \$115,504
- Bilingual Housing Counseling (Tenant Resource Center) \$65,000

Fair Housing Services

- Fair Housing Services (Fair Housing Center of Greater Madison) \$43,028

Housing Stabilization Services

- Eviction Diversion and Defense Partnership (TRC) \$150,000
- Mediation (Tenant Resource Center) \$15,000

Tenant Support Outcomes

- 262 disputes mediated between renter households and their landlords
 - 95% positive tenant outcome allowing tenants to stay in housing
- 16,950 renter households provided housing counseling services, including education on legal rights and responsibilities
 - 564 households received bilingual counseling services
- 260 mediation sessions provided during eviction court proceedings

Tenant Support Outcomes

- 70 community workshops organized/facilitated
 - 2,054 workshop attendees
- 32 bilingual community workshops organized/facilitated
 - 897 workshop attendees
- 150 households provided legal representation
 - through EDDP Partners: CJI, Legal Action, UW Eviction Clinic

Tenant Support Outcomes

- 30 individuals provided fair housing counseling through intake
 - 37 referrals to other housing resources
- 5 presentations given to tenants and tenant groups
 - 76 attendees
- 3 training seminars given to owners and managers of rental properties
 - 34 attendees



Tenant Support Outcomes

- 51 fair housing complaints filed
- 9 systemic tests initiated
- 1 complaint-based test initiated



Protected Class	No. of Complaints Filed in Entire Grant Period
Age	5
Ancestry	1
Building Code Complainant	1
Citizenship Status	1
Color	3
Disability	14
Domestic Partnership	1
Familial Status	2
Gender Identity/Expression	2
Homelessness	1
Lawful Source of Income	3
National Origin	1
Race	9
Receipt of Rental Assistance	2
Religion	1
Sex	2
Sexual Orientation	1
Victim of Domestic Abuse, Sexual Assault, or Stalking	1
Total	51

Homelessness Prevention

HOMELESSNESS PREVENTION		TOTAL \$72,553
Eviction Prevention	<ul style="list-style-type: none">Prioritize Madison Rent Assistance (CACSCW)	\$58,290
Legal Aid		
Diversion	<ul style="list-style-type: none">Family and Single Women Diversion (TSA)	\$20,703

Homeless Prevention Outcomes

Eviction Prevention

- **13 households** served with rental assistance and supportive services
- **100%** remained in permanent housing

Diversion

- **649 households** participated in a diversion conversation
- **51 households** received flexible financial assistance, with an average amount of **\$94**
- **56%** were diverted from shelter for at least **60 days**

Crisis Response

CRISIS RESPONSE

TOTAL \$3,135,275

Coordinated Entry

- Dane CoC Coordinated Entry (ICA) \$ 40,000

Shelter & Transitional Housing

- Men's Shelter (Porchlight) \$ 1,787,400
- Dairy Drive (Madison Street Medicine) \$ 260,000
- Beacon Day Center (Catholic Charities) \$ 200,000
- Family & Women's Shelter (Salvation Army) \$ 120,000
- Family Shelter (YWCA) \$ 50,000

Street Outreach

- Street Outreach & Mediation (Catalyst for Change) \$328,200
- Housing Focused Street Outreach (Madison Street Medicine) \$249,400
- Severe Weather Emergency Hotel (Catalyst for Change) \$45,000

Other Essential Services

- Transit for Jobs & Self Sufficiency (Porchlight) \$ 55,275

Crisis Intervention Outcomes: Emergency Shelters

Single Men Shelter

1,751 individuals served
11% of leavers exited to permanent housing
Average length of stay **98 days**

Single Women Shelter

422 individuals served
13% of leavers exited to permanent housing
Average length of stay **87 days**

Family Shelters

155 families served
59% of leavers exited to permanent housing
Average length of stay **115 days**

Crisis Intervention Outcomes

Dairy Drive Sheltered Campground

- **42 individuals** served
- **54%** (7 out of 13 leavers) exited to permanent housing

Severe Weather Response Hotel

- **38 individuals and 12 families** who were not accessing emergency shelters were served in a respite hotel during severe weather

Crisis Intervention Outcomes

Street Outreach

- 426* individuals and 49 families were enrolled in street outreach
- 30% exited to positive destinations

Coordinated Entry

- 703 individuals and 153 families were assessed and referred to Coordinated Entry

Transportation

- 1,411 individuals were served with transportation assistance

*some overlap between two street outreach programs

Permanent Housing

PERMANENT HOUSING

TOTAL \$656,000

Rapid Re-Housing

Permanent Supportive Housing

- Rethke Terrace Supportive Services (Tellurian) \$ 75,000*
- Tree Lane Apartment Supportive Services (Sankofa BCH) \$ 301,000*
- PSH Supportive Services (Housing Initiatives) \$ 30,000

Other Permanent Housing

- Permanent Housing Case Management (Porchlight) \$ 160,000
- Voucher Program Supportive Services (The Road Home) \$ 90,000

*not fully spent in 2024; funding discontinued in 2025

Permanent Housing Outcomes

Permanent Supportive Housing (PSH)

- Tree Lane and Rethke Terrace Apartments went through an ownership change in 2024
- Excluding Tree Lane and Rethke participants, 135 individuals and 26 families served
- 88% maintained or exited to permanent housing

Other Permanent Housing (OPH)

- 103 individuals and 61 family households served
- 90% maintained or exited to permanent housing



Dane Forward

A Five-Year Plan to Prevent and End Homelessness

(2024 - 2029)

FIVE YEAR PLAN

To prevent and end homelessness in the next 5 years, we've developed the following goals:

1

Educate and empower the community while evaluating and addressing racial disparities in our homeless system of care.

2

Increase housing programs and solutions for residents experiencing homelessness.

3

Coordinate and strengthen the homeless response system.

4

Increase and diversify funding to expand available resources.

5

Expand regional coordination.





Implementation Plan – Year 1

Racial Equity Committee



Create and codify committee in HSC bylaws



Committee to create common HSC definitions on racial equity terms and concepts

Create Housing Opportunities

Outside the City of Madison

- 60 opportunities in 2024

Permanent Supportive Housing (PSH)

- Explore opportunities for funding, including possible PSH Capacity Building, HOME-ARP funds, Emergency Rental Assistance

Special Populations

- 124 opportunities in 2024

Public Housing Authorities

- Discussions with CDA and DCHA on utilization rates, pursuing special purpose vouchers for those experiencing homelessness, maintain housing navigation positions
- Request a training from PHAs on how case managers can ensure participant applications are up to date and how to document priority status

Coordinate & Strengthen the Homeless Response



Engage stakeholders in discussion of centralized landlord engagement system



Finalize and implement a new, equitable Coordinated Entry System assessment.



Engage municipalities to make recommendations on services needed and locations of resource hubs



Coordinate discharge from Dane County Care Center to homeless services agencies (when housing is not available)



Cross sector training



Concentrate efforts on creating partnerships with healthcare and criminal legal sectors



Raise Awareness

- Several strategies require that we raise awareness about the need for increased funding:
 - Funding for security deposits
 - Expansion of doubled-up pilot program
 - Landlord mitigation and incentives
 - Eviction prevention and diversion programming
 - Sustainable funding for housing navigation
- Ensure homeless service providers are aware of innovative solutions that may become available such as 1915i Medicaid Waiver
- Create a Funders Collaborative to seek out and secure private funding

Shelter



Engage stakeholders in discussions of needed services at shelter



Explore additional funding and resources for the shelter system



Consider alternatives to congregate shelter (e.g., Dairy Drive, Occupy Madison)



Determine long-term strategy for permanent funding of overflow and extreme weather shelter/hotel



Lived Experience Support

- CoC Planning Grant to provide support starting in 2025
- CoC Board will apply for grant opportunities and explore other fundraising strategies
- Must continue to bring awareness and highlight the role of people with lived experience in the work