

FIXED ROUTE

Operating Statistics For Periods Ending 11/30/2007 & 11/30/2008

CURRENT MONTH

YEAR TO DATE

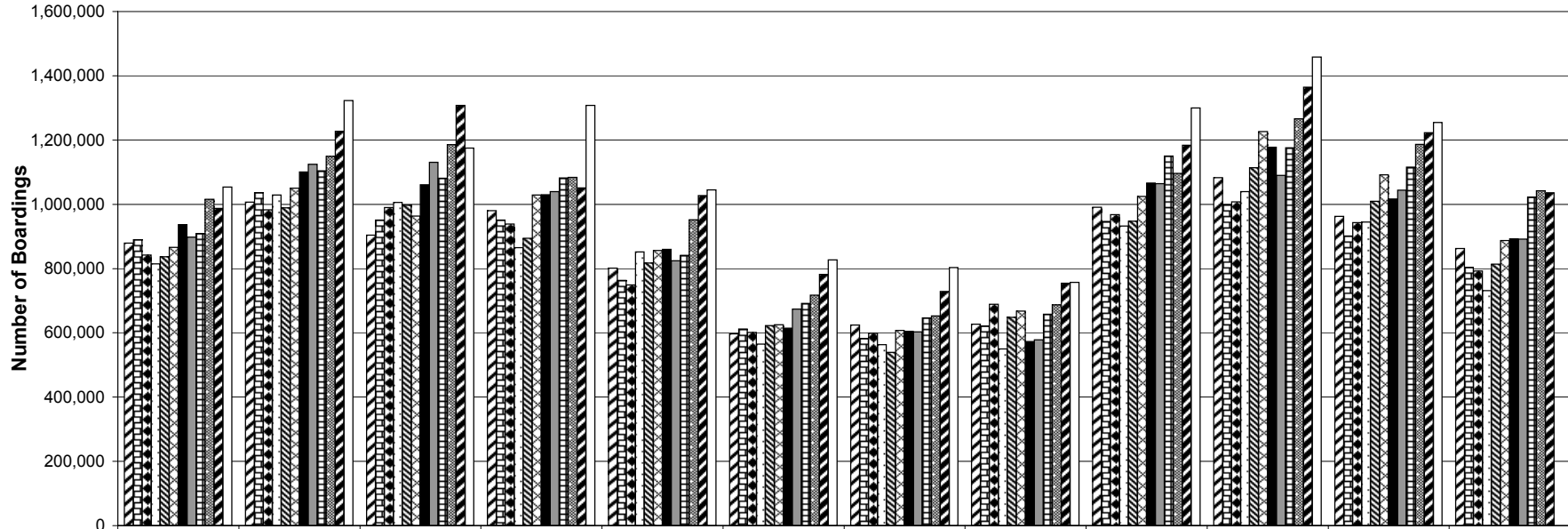
Actual 2007	Actual 2008	Variance 2007 to 2008		Actual 2007	Actual 2008	Variance 2007 to 2008
Service Supplied						
460,240	422,718	(37,522)	Total (Vehicle) Miles	4,959,567	4,972,180	12,613
30,933	29,119	(1,814)	Revenue Hours	336,845	335,548	(1,298)
34,886	32,582	(2,304)	Total (Vehicle) Hours	373,722	372,477	(1,244)
<i>Ridership</i>						
1,132,895	1,170,584	37,689	Revenue Passengers **	10,577,502	11,177,593	600,091
79,224	71,571	(7,653)	Transfers	922,140	961,991	39,851
<u>10,841</u>	<u>12,724</u>	1,883	Non-Revenue Rides	<u>136,531</u>	<u>165,416</u>	28,885
1,222,960	1,254,879	31,919	Total Passengers	11,636,173	12,305,000	668,827
Service Quality						
2,960	2,432	(528)	Trips using Lifts	32,985	30,678	(2,307)
15	4	(11)	Passenger Accidents	110	115	5
16	16	0	Vehicle Accidents	196	241	45
Fleet/Maintenance						
83	73	(10)	Road Calls	840	928	88
77	70	(7)	Actual Inspections	833	828	(5)
77	70	(7)	Scheduled Inspections	827	828	1

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

** Includes special events.

Key: A (negative variance) denotes a decrease in activity over 2007.

Fixed Route Monthly Ridership Comparison 1997 - 2008



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	879,508	1,006,367	903,825	979,881	801,527	596,734	624,112	627,090	991,131	1,082,706	962,549	862,351
1998	889,534	1,035,689	950,862	950,862	763,136	611,605	581,591	620,431	946,731	998,817	901,334	803,185
1999	842,320	982,443	990,202	938,413	749,457	601,421	598,376	689,113	968,099	1,007,681	943,109	792,396
2000	814,750	1,029,307	1,005,882	865,026	851,741	565,291	563,084	550,100	932,491	1,039,554	944,560	731,742
2001	837,154	988,685	996,866	894,681	816,879	622,695	539,129	648,253	947,811	1,113,786	1,009,097	813,671
2002	865,836	1,050,347	963,482	1,029,092	855,918	624,723	607,808	667,377	1,024,708	1,226,392	1,092,108	887,298
2003	936,445	1,100,676	1,061,166	1,030,032	859,997	614,850	605,111	573,030	1,065,881	1,177,974	1,016,353	892,610
2004	898,093	1,124,417	1,130,633	1,039,883	824,571	674,055	603,195	577,986	1,064,175	1,089,722	1,043,753	891,862
2005	908,041	1,103,864	1,081,452	1,081,774	841,309	691,503	646,554	657,479	1,150,617	1,176,126	1,115,398	1,021,480
2006	1,015,533	1,149,708	1,185,534	1,083,645	952,273	717,241	652,702	686,778	1,096,245	1,265,901	1,186,367	1,042,541
2007	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092
2008	1,053,552	1,323,109	1,175,384	1,308,172	1,045,194	827,119	802,658	756,844	1,299,868	1,458,221	1,254,879	

1997
 1998
 1999
 2000
 2001
 2002
 2003
 2004
 2005
 2006
 2007
 2008

Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--November 2008 vs. November 2007
(Routes sorted in order of 2008 passengers per revenue hour productivity)

ROUTES	RIDERSHIP, 2008 vs. 2007 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2008	2007	% Change	2008	2007	% Change	Routes < 60% of system avg.	
80 UW CAMPUS (Schedule changed September 2, 2007)	1,581,713	1,609,658	-1.7%	91.72	87.24	5.1%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates wkdns & holidays only).
85 UW CAMPUS-PARK ST CIRCULATOR	293,209	291,418	0.6%	74.13	70.23	5.6%		
90-93 SUPPLEMENTARY SCHOOL SERVICE	969,681	874,963	10.8%	72.35	66.94	8.1%		
81-82 UW LATE NITE CIRCULATORS	248,995	285,741	-12.9%	51.04	58.84	-13.3%		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	539,241	512,649	5.2%	47.67	46.08	3.4%		
2 WTP-NTP	1,018,264	953,779	6.8%	43.66	40.41	8.1%		
50 WTP-SCHROEDER-RAYMOND LOOP	157,553	128,844	22.3%	42.54	34.67	22.7%		
4 NTP-STP	677,960	685,921	-1.2%	38.58	39.06	-1.2%		
40 STP - ARBOR HILLS LOOP	162,968	128,819	26.5%	36.22	28.53	27.0%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	1,246,537	1,187,789	4.9%	34.43	32.52	5.9%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	118,055	93,057	26.9%	34.30	31.76	8.0%		
29 SHERMAN COMMUTER	30,893	34,244	-9.8%	33.00	34.17	-3.4%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	79,978	84,575	-5.4%	32.77	31.66	3.5%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	4,893	NA	NA	32.27	NA	NA		
3 WTP-ETP	522,518	478,052	9.3%	32.13	29.28	9.8%		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	343,673	328,208	4.7%	31.85	30.47	4.5%		
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	221,053	216,599	2.1%	31.29	30.46	2.7%		
16 STP - ETP	342,645	268,878	27.4%	31.06	24.32	27.7%		
1 CAP SQUARE - UW	28,490	24,979	14.1%	30.44	28.36	7.3%		
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	726,783	666,540	9.0%	30.19	27.74	8.9%		
SPECIAL EVENT SERVICE	14,106	52,364	-73.1%	30.07	33.00	-8.9%		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	944,584	865,451	9.1%	29.83	27.42	8.8%		
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	102,038	88,895	14.8%	29.78	25.41	17.2%		
21 LAKEVIEW LOOP	138,021	135,688	1.7%	28.88	28.96	-0.3%		
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	122,085	108,269	12.8%	28.75	25.30	13.6%		
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	61,767	12,875	379.7%	25.37	19.87	27.7%		
58 GREENTREE COMMUTER	67,106	65,956	1.7%	24.36	24.19	0.7%		
51 WTP-MUIR FIELD LOOP	54,260	56,286	-3.6%	23.63	24.55	-3.7%		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	460,597	431,975	6.6%	23.55	22.23	5.9%		
47 ARBOR HILLS COMMUTER	71,834	59,316	21.1%	23.54	19.39	21.4%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE	110,733	98,759	12.1%	23.50	20.71	13.5%		
19 RED ARROW TR-CAP SQUARE	161,002	160,648	0.2%	22.79	21.93	3.9%		
70 MIDDLETON-CAPITOL SQUARE	135,009	137,558	-1.9%	22.65	22.37	1.3%		
27 NTP - UW CAMPUS COMMUTER	39,861	36,125	10.3%	22.08	18.85	17.1%		
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	27,582	18,577	48.5%	20.72	14.10	46.9%	X	
7 WTP-ETP (Weekends & Holidays Only)	112,111	103,852	8.0%	20.39	18.56	9.9%	X	
25 AMERICAN CENTER COMMUTER	10,351	8,832	17.2%	20.04	17.68	13.3%	X	
32 ACEWOOD-THOMPSON LOOP	37,435	33,218	12.7%	19.41	17.22	12.7%	X	
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	28,112	24,657	14.0%	18.51	16.24	14.0%	X	
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	132,457	134,275	-1.4%	18.12	23.67	-23.5%	X	
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	53,042	48,382	9.6%	16.88	15.40	9.6%	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	40,583	34,298	18.3%	16.33	13.94	17.2%	X	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	7,581	NA	NA	16.04	NA	NA	X	
74 MIDDLETON LOOP	23,580	12,189	93.5%	15.15	8.52	77.8%	X	
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	30,992	31,750	-2.4%	14.66	12.61	16.3%	X	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,599	NA	NA	10.74	NA	NA	X	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	718	NA	NA	8.11	NA	NA	X	
UNKNOWN ROUTE & ROAD BUS **	629	971	-35.2%	NA	NA	NA		
ROUTES DISCONTINUED DURING 2007:								
53 UW HOSP COMMUTER (service reduced 8/27/06-discontinued 8/31/07)	NA	18,978	NA	NA	15.97	NA		
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	NA	1,316	NA	NA	1.01	NA		
SYSTEM TOTAL	12,305,000	11,636,173	5.7%	36.67	34.54	6.2%	22.00	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	10,176,190	9,449,356	7.7%	32.90	30.54	7.7%	19.74	

NOTE: Substantial changes were made across the system effective September 2, 2007, and again on October 4, 2008. This will affect comparisons of current service to previous.

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

ROUTE PERFORMANCE, Year to Date through November 2008

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2008	2007	% change	2008	2007
1 CAP SQUARE - UW	28,490	24,979	14.1%	30.44	28.36
2 WTP-NTP	1,018,264	953,779	6.8%	43.66	40.41
3 WTP-ETP	522,518	478,052	9.3%	32.13	29.28
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74 MIDDLETON LOOP	23,580	12,189	93.5%	15.15	8.52
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,599	NA	NA	10.74	NA
MIDDLETON ROUTES TOTAL	490,678	461,654	6.3%	23.53	24.49
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	53,042	48,382	9.6%	16.88	15.40
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	NA	1,316	NA	NA	1.01
90-93 SUPPLEMENTARY SCHOOL SERVICE	969,681	874,963	10.8%	72.35	66.94
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SPECIAL EVENT SERVICE	14,106	52,364	-73.1%	30.07	33.00
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SYSTEM TOTAL	12,305,000	11,636,173	5.7%	36.67	34.54
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	10,176,190	9,449,356	7.7%	32.90	30.54

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**Paratransit Performance Indicators
November, 2008**

Revenue Indicators	Metro Plus YTD		Fixed Route YTD	
	Nov, 2007	Nov, 2008	Nov, 2007	Nov, 2008
Operating Revenue/ Operating Cost	43.7%	<i>Financial</i>	25.1%	<i>Financial</i>
Passenger Revenue/ Total Passenger Trips	\$ 1.05	<i>Info</i>	\$0.70	<i>Info</i>
		<i>Not Available</i>		<i>Not Available</i>
Expense Indicators				
Operating Cost/Passenger Trip	\$ 27.52		\$2.89	

Operations	Metro Plus			
	Nov, 2007	Nov, 2008	YTD Nov, 2007	YTD Nov, 2008
Total Trips	22,004	21,732	242,442	247,235
Rides Cancelled	4,846	3,312	40,350	41,234
Cancellation Rate	22.0%	15.2%	16.6%	16.7%
No Shows	453	465	5,036	5,338
No Shows/Rides Provided	2.1%	2.1%	2.1%	2.2%
Number of Clients Provided Service	1,110	1,167	1,774	1,732
Average Trips/Client	19.8	18.6	136.7	142.7
DDS Trips	12,924	12,373	139,085	144,029
Subscription Trips	12,284	12,315	133,394	141,074
DDS Subscription Trips	8,162	7,866	86,147	91,660
D2D Trips	15,688	15,881	174,861	181,212
Lv Attended Trips	5,910	5,430	64,822	66,333
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	100.9%	100.8%

Number of Trips by Provider YTD	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	26,467	20,026	55,754	40,042	27,513	169,802
Non-Ambulatory	29,428	26,191	-	2,156	19,658	77,433
Percentage	22.61%	18.69%	22.55%	17.07%	19.08%	100.00%

Customer Service YTD	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	55,895	46,217	55,754	42,198	47,171	247,235
Customer Complaints	122	82	119	74	24	421
Customer Compliments	6	0	4	1	0	11
Customer Suggestions	4	1	2	0	2	9
Complaints/1000 passenger trips	2.18	1.77	2.13	1.75	0.51	1.70
Late Service Reports (2)	55	267	781	176	38	1,317
Late Service Reports/1000 passenger trips	0.98	5.78	14.01	4.17	0.81	5.33

On-Time Performance, Nov. 2008	Metro Direct	Laidlaw	Badger	Transit Sol.	Badger Bus
	89%	95%	95%	94%	98%

ADA Certifications, November 2008	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,291	302	245	85	14,059
Category 2	41	2	0	0	13
Category 2/3	92	16	3	0	215
Category 3	2,079	411	125	23	7,416
Total	3,503				21,703

Monthly New Certification	38
Monthly Denied Applications	1

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

ParaTransit
Operating Statistics For Periods Ending 11/30/2007 & 11/30/2008

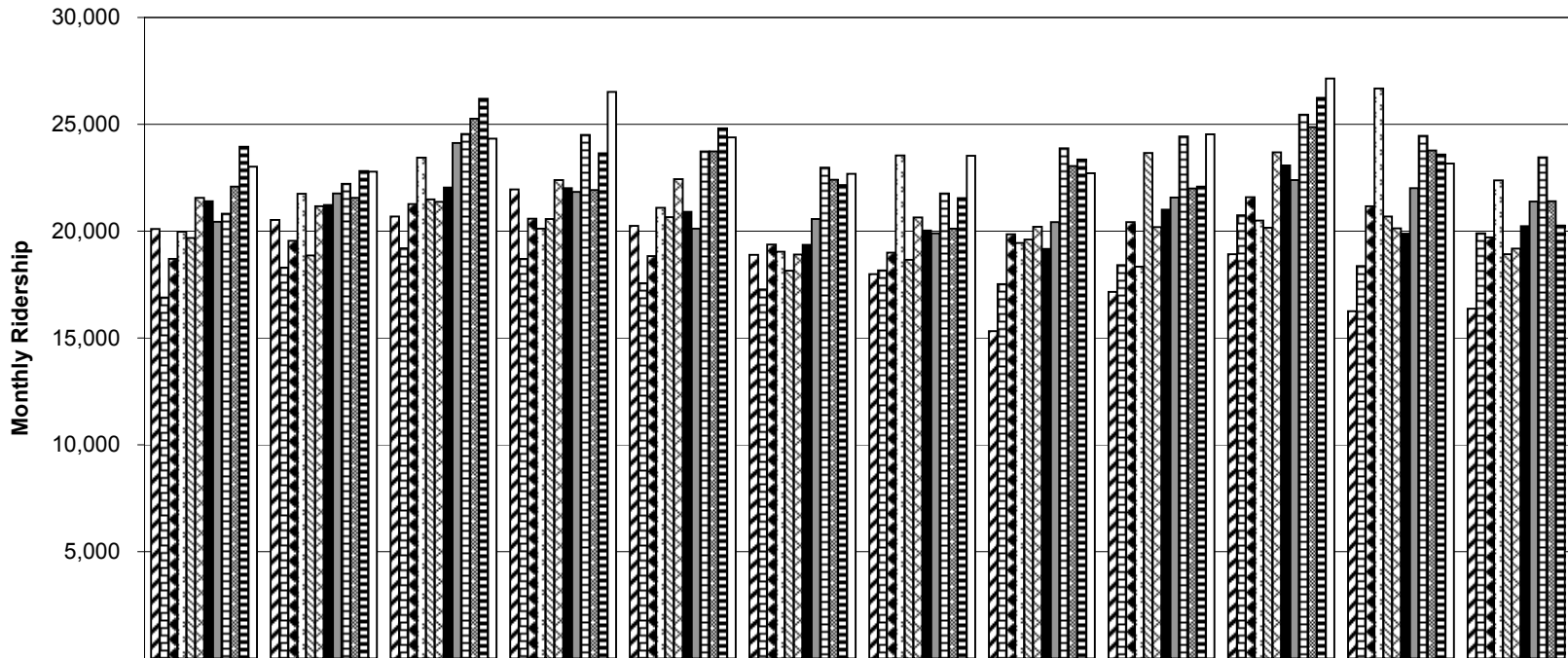
CURRENT MONTH				YEAR TO DATE		
Actual 2007	Actual 2008	Variance 2007 to 2008		Actual 2007	Actual 2008	Variance 2007 to 2008
			Service Supplied Data			
1,110	1,167	57	No. of Clients riding the System	1,731	1,732	1
			<i>Ridership</i>			
4,617	4,975	358	Directly Operated Service	48,108	55,895	7,787
<u>17,387</u>	<u>16,757</u>	(630)	ADA Contracted Services	<u>194,334</u>	<u>191,340</u>	(2,994)
22,004	21,732	(272)	Total ADA Ridership *	242,442	247,235	4,793
1,586	1,427	(159)	Group Access *	17,898	17,543	(355)
453	465	12	Total No-shows	5,036	5,338	302
			Service Quality Data			
2	2	0	Passenger Accidents	28	15	(13)
0	2	2	Vehicle Accidents	10	20	10
			Fleet/Maintenance Data			
2	2	0	Road Calls	20	30	10
12	10	(2)	Actual Inspections	108	126	18
12	10	(2)	Scheduled Inspections	107	125	18

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2007.

Monthly Paratransit Ridership, 1997 - 2008 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,194	23,641	24,806	22,155	21,549	23,353	22,078	26,239	23,590	20,269
2008	23,015	22,787	24,327	26,509	24,386	22,681	23,530	22,707	24,538	27,150	23,159	

1997
 1998
 1999
 2000
 2001
 2002
 2003
 2004
 2005
 2006
 2007
 2008

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633

Note: Annual Ridership includes Group Access.