

Survey Results of Committee Member Satisfaction Survey of Summer Process: Sept 2012
 Early Childhood Care and Education Committee

1 Response

1. Rate		Level of Satisfaction (5 = very satisfied)					
<i>a. Clarity of Goal and Objectives, funding priorities and criteria</i>	Level of Importance (5 = high)		1	2	3	4	5
	5						
	4						
	3				A		
	2						
	1						

<i>b. Guidance from Mayor</i>		1	2	3	4	5
	5					
	4					
	3			A		
	2					
	1					

<i>c. Data about community needs and trends</i>		1	2	3	4	5
	5					
	4				A	
	3					
	2					
	1					

<i>d. Utility of materials</i>		1	2	3	4	5
	5					
	4				A	
	3					
	2					
	1					

<i>e. Accuracy of reviews</i>		1	2	3	4	5
	5					
	4					
	3			A		
	2					
	1					

<i>f. Helpfulness of application</i>		1	2	3	4	5
	5					
	4					
	3			A		
	2					
	1					

g. Sufficient time to read apps

	1	2	3	4	5
5					A
4					
3					
2					
1					

h. Opportunity to hear presentations

	1	2	3	4	5
5					
4				A	
3					
2					
1					

i. Responsiveness of Staff

	1	2	3	4	5
5					A
4					
3					
2					
1					

j. Utility of staff recommendations

	1	2	3	4	5
5					
4					
3			A		
2					
1					

k. Adequacy of time for discussion

	1	2	3	4	5
5		A			
4					
3					
2					
1					

l. Openness and transparency of process

	1	2	3	4	5
5				A	
4					
3					
2					
1					

2. If you rated some items high for importance and low for satisfaction, please explain.

- time constraints (length of meeting constrained) yet we couldn't meet together other times.

3. Satisfaction w/ overall process

Not Satisfied			Very Satisfied	
1	2	3	4	5

4. Other issues?

Continuity of information from staff (repeated contacts, support, grants, etc) A-rated importance as 4, but N/A for Satisfaction

	1	2	3	4	5
5					
4					
3					
2					
1					

5. Rank usefulness

Funding History
Application
Staff summary

Staff informal discussion at meetings
Agency written responses
Agency verbal presentation
Rankings by Committee members

Other Committee members' discussion
Info provided by applicants to individual Committee members
Public hearing

6. What is the best feature of the application?

A-Electronic version availability

7. If you could improve one thing about the application, what would it be?

8. If you could improve one thing about the staff's presentation of materials, what would it be?

9. What is the best feature of the overall decision-making process?

- Opportunity to "hear" and see agencies

10. If you could improve one thing about the overall process, what would it be?

- Not having 5% cut announced 2 day before we started
- Not having the School Age Community Centers in was a "help" in amt to read

11. Please check the answer that most closely matches your opinion of the process this time.

First time

This summer was better

This summer was about the same

This summer was worse

- Clear dates, binder, issues

12. How many times have you participated in summer process?

1-2	3-5	6+
	X	

13. Which Committee?

COA	CSC	CDBG	ECCEC
			X

14. Additional Comments