FIXED ROUTE Operating Statistics For Periods Ending

2/28/2007 & 2/29/2008

CURRENT MONTH

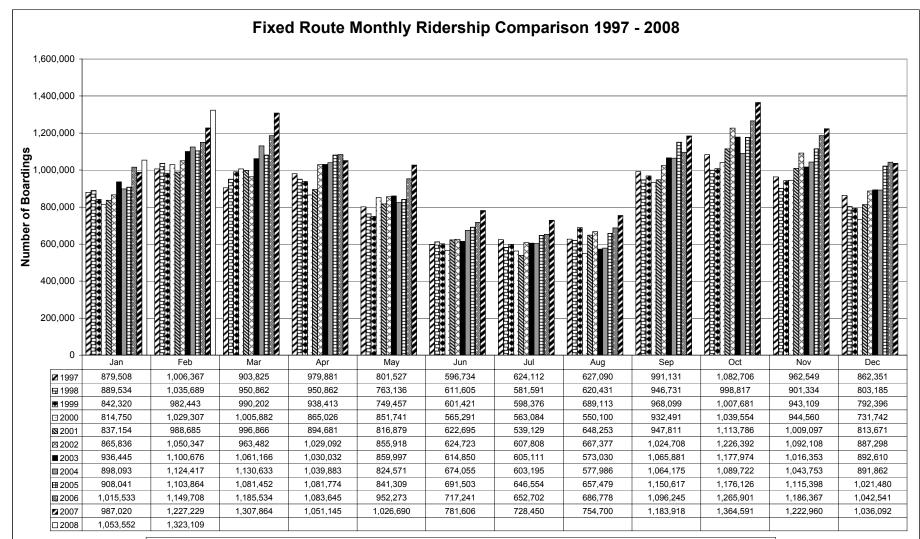
YEAR TO DATE

Actual	Actual	Variance		Actual	Actual	Variance	
2007	2008	2007 to 2008		2007	2008	2007 to 2008	
			Service Supplied				
440,171	455,921	15,750	Total (Vehicle) Miles	899,729	915,812	16,083	
29,965	30,202	237	Revenue Hours	60,595	61,199	604	
33,440	33,746	306	Total (Vehicle) Hours	67,469	68,398	929	
			Ridership				
1,151,688	1,235,524	83,836	Revenue Passengers **	2,045,662	2,191,797	146,135	
68,039	78,302	10,263	Transfers	150,857	163,951	13,094	
<u>7,502</u>	<u>9,283</u>	<u>1,781</u>	Non-Revenue Rides	<u>17,730</u>	20,913	<u>3,183</u>	
1,227,229	1,323,109	95,880	Total Passengers	2,214,249	2,376,661	162,412	
			Service Quality				
2,327	2,221	(106)	Trips using Lifts	4,503	4,566	63	
10	10 8 (2)		Passenger Accidents	28	25	(3)	
17	53	36	Vehicle Accidents	42	90	48	
			Fleet/Maintenance				
85	117	32	Road Calls	138	220	82	
73	76	3	Actual Inspections	150	153	3	
73	76	3	Scheduled Inspections	150	153	3	

Note: N/A means the information was not available at the time of this report. YTD would also be incorrect.

Key: A (negative variance) denotes a decrease in activity over 2007.

^{**} Includes special events.



	Annual
Year	Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265

☑ 1997 閏 1998 閏 1999 □ 2000 № 2001 № 2002 ■ 2003 ■ 2004 閏 2005 ■ 2006 ☑ 2007 □ 2008

ROUTE PRODUCTIVITY COMPARISON-<u>YEAR TO DATE--February 2008 vs. February 2007</u> (Routes sorted in order of 2008 passengers per revenue hour productivity)

	RIDERSHIP, 2008 vs. 2007		2007	Productivity, Trips per Revenue Hour				ROUTE KEY
	,	Year to Date					Routes	
			1				< 60% of	Core Routes operate
ROUTES	2008	2007	% Change	2008	2007		system avg.	every day, from early a.m. to
80 UW CAMPUS (Schedule changed September 2, 2007)	338,003	373,755	-9.6%	102.03	102.71	-0.7%		late p.m.: 2, 3, 4, 5, 6, 7, 13
85 UW CAMPUS-PARK ST CIRCULATOR	76,111	66,979	13.6%	99.65	85.97	15.9%		(3 operates weekdays only;
90-93 SUPPLEMENTARY SCHOOL SERVICE	208,058	179,672	15.8%	68.19	65.79	3.6%		7 operates wkends & holidays only).
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	103,449	91,429	13.1%	52.61	46.74			
81-82 UW LATE NITE CIRCULATORS	42,685	53,505	-20.2%	49.08	46.54	5.5%		Commuter Routes operate
2 WTP-NTP	186,859	176,180	6.1%	45.79	42.16	8.6%		on weekdays during peak hours:
4 NTP-STP	132,933	128,440	3.5%	42.57	41.44	2.7%		11, 12, 14, 15, 25, 27, 28, 29,
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	76,205	65,861	15.7%	39.37	34.62	13.7%		37, 38, 44, 47, 48, 55, 56, 57
50 WTP-SCHROEDER-RAYMOND LOOP	24,443	18,060	35.3%	36.99	27.51	34.5%		58, 71, 72, 74
29 SHERMAN COMMUTER	7,088	7,544	-6.0%	36.95	40.40	-8.5%		
1 CAP SQUARE - UW	6,286	5,551	13.2%	36.55	36.59	-0.1%		Peripheral Routes operate
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	235,000	210,680	11.5%	35.93	32.74	9.8%		from transfer points to outlying
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	22,535	18,277	23.3%	35.87	29.41	22.0%		areas: 20, 21, 22, 24, 30, 32, 33
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	21,814	16,128	35.3%	34.53	33.31			40, 50, 51, 52, 73
3 WTP-ETP	100,415	94,434	6.3%	33.57	32.83			
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	15,394	15,470	-0.5%	33.49	32.78			Connector Routes connect
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	25,768	22.028	17.0%	32.86	29.42	11.7%		transfer points throughout the day:
40 STP - ARBOR HILLS LOOP	25,895	20,825	24.3%	32.04	26.14	22.5%		16, 17, 18.
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	136,823	122,474	11.7%	31.13	29.02			-, ,
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	39,633	40.678	-2.6%	30.47	32.40			Circulator Routes operate
16 STP - ETP	57,708	44,784	28.9%	29.29	22.96			midday only: 1, 9, 34
58 GREENTREE COMMUTER	14,697	12,942	13.6%	28.94	27.07	6.9%		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	160,945	148.067	8.7%	28.58	26.65	7.2%		Other routes:
SPECIAL EVENT SERVICE	6,684	3.623	84.5%	28.38	13.98	103.0%		8 operates between the Capitol
21 LAKEVIEW LOOP	23,610	21.534	9.6%	27.76	25.94			Square and Spring Harbor,
19 RED ARROW TR-CAP SQUARE	35,007	33,496	4.5%	26.69	25.57	4.4%		weekends only.
11 & 12 WTP-DUTCH MILL-CAP SQUARE	22,786	18,047	26.3%	26.40	21.31			19 operates like a core route
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	11,006	NA	NA	24.61	NA			between the Capitol Square and
47 ARBOR HILLS COMMUTER	13.749	9.859	39.5%	24.35	18.31	33.0%		Allied Drive on weekdays.
27 NTP - UW CAMPUS COMMUTER	7.925	6.583	20.4%	23.57	19.18	22.9%		39 operates as a commuter
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	81,109	69,145	17.3%	23.42	20.16	16.2%		route during peak hours; operates
70 MIDDLETON-CAPITOL SQUARE	24,103	27,662	-12.9%	21.94	25.32	-13.3%	х	like a circulator route midday.
51 WTP-MUIR FIELD LOOP	8,637	10.012	-13.7%	21.50			x	67 connects with route 6 at the
7 WTP-ETP (Weekends & Holidays Only)	17,694	18,734	-5.6%	20.22	19.19		x	West Transfer Point; operates
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	4,731	2,499	89.3%	19.13	10.85	76.4%	x	to/from West Towne Mall.
32 ACEWOOD-THOMPSON LOOP	6.342	4,108	54.4%	18.92	12.04		X	63 and 68 operate between the
34 ETP-MATC & 39 ETP - DAIRY DRIVE	8,386	6,507	28.9%	18.59	14.99		X	West Transfer Point and Prairie
25 AMERICAN CENTER	1,581	1.709	-7.5%	16.85	19.30	-12.7%	X	Town Center on weekends.
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	4.045	4.020	0.6%	16.83	14.87	12.9%	X	70 operates like a core route between
74 MIDDLETON LOOP	4,045	1,023	334.3%	15.85	4.16	281.1%	X	•
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	21,308	23,299	-8.5%	15.85	26.31	-40.7%	X	the Capitol Square, Middleton & the
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)								West Transfer Point on weekdays.
	7,666	7,266	5.5%	15.38	12.99		X	LIW Commer Cimentates
24 AIRPORT LOOP	6,877	4,710	46.0%	14.81	10.65	39.1%	Х	UW Campus Circulators
UNKNOWN ROUTE & ROAD BUS **	225	135	66.7%	NA	NA	. NA		80, 81, 82, 85
ROUTES DISCONTINUED DURING 2007:								la a
53 UW HOSP COMMUTER (service reduced 8/27/06-discontinued 8/31/07)	NA	6,124	NA	NA	21.49			School Day Supplemental Routes
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	NA	391	NA	NA	0.86	NA		90, 91, 92, 93
SYSTEM TOTAL	2,376,661	2,214,249	7.3%	38.84	36.54	6.3%	23.30	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	1,919,862	1,720,010	11.6%	34.13	31.26	9.2%	20.48	

NOTE: Substantial changes were made across the system effective September 2, 2007. This will affect comparisons of current service to previous.

^{*} Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are "extras" put into service to handle overloads.

ROUTE PERFORMANCE, Year to Date through February 2008

	R	DERSHIP		Passengers/revenu	e hour
ROUTE	2008	2007	% change	2008	2007
1 CAP SQUARE - UW	6,286	5,551	13.2%	36.55	36.59
2 WTP-NTP	186,859	176,180	6.1%	45.79	42.16
3 WTP-ETP	100,415	94,434	6.3%	33.57	32.83
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6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	235,000	210,680	11.5%	35.93	32.74
7 WTP-ETP (Weekends & Holidays Only)	17,694	18,734	-5.6%	20.22	19.19
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11 & 12 WTP-DUTCH MILL-CAP SQUARE	22,786	18,047	26.3%	26.40	21.31
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	136,823	122,474	11.7%	31.13	29.02
16 STP - ETP	57,708	44,784	28.9%	29.29	22.96
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	81,109	69,145	17.3%	23.42	20.16
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21 LAKEVIEW LOOP	23,610	21,534	9.6%	27.76	25.94
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24 AIRPORT LOOP	6,877	4,710	46.0%	14.81	10.65
25 AMERICAN CENTER	1,581	1,709	-7.5%	16.85	19.30
27 NTP - UW CAMPUS COMMUTER	7,925	6,583	20.4%	23.57	19.18
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51 WTP-MUIR FIELD LOOP	8,637	10,012	-13.7%	21.50	24.73
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	11,006	NA	NA	24.61	NA
53 UW HOSP COMMUTER (service reduced 8/27/06-discontinued 8/31/07)	-	6,124	-100.0%	NA	21.49
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	4,731	2,499	89.3%	19.13	10.85
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74 MIDDLETON LOOP	4,443	1,023	334.3%	15.85	4.16
MIDDLETON ROUTES TOTAL	87,062	83,582	4.2%	22.70	26.28
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	7,666	7,266	5.5%	15.38	12.99
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	-	391	NA	NA	0.86
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UNKNOWN ROUTE & ROAD BUS **	225	135	66.7%	NA	NA
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^{*} Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

Paratransit Performance Indicators February, 2008

Metro Plus YTD Feb. 2007 Feb. 2008

s YTD Fixed Route YTD Feb. 2008 Feb. 2007 Feb. 2008

Revenue Indicators

Operating Revenue/ Operating Cost
Passenger Revenue/ Total Passenger Trips

Financial Data not available at time of printing

Expense Indicators

Monthly Denied Applications

Total Trips Rides Cancelled Cancellation Rate No Shows No Shows/Rides Provided Number of Clients Provided Service Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips DDD Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			21,313 4,427 20.8% 459 2.2% 1,135	21,232 5,339 25.1% 589 2.8% 1,122	YTD 2007 43,665 8,129 18.6% 951 2.2%	YTD 2008 42,696 9,472 22.2% 1,057
Total Trips Rides Cancelled Cancellation Rate No Shows No Shows/Rides Provided Number of Clients Provided Service Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			4,427 20.8% 459 2.2% 1,135	21,232 5,339 25.1% 589 2.8%	43,665 8,129 18.6% 951	42,696 9,472 22.2%
Rides Cancelled Cancellation Rate No Shows No Shows/Rides Provided Number of Clients Provided Service Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			4,427 20.8% 459 2.2% 1,135	5,339 25.1% 589 2.8%	8,129 18.6% 951	9,472 22.2%
Cancellation Rate No Shows No Shows/Rides Provided Number of Clients Provided Service Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			20.8% 459 2.2% 1,135	25.1% 589 2.8%	18.6% 951	22.2%
No Shows No Shows/Rides Provided Number of Clients Provided Service Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			459 2.2% 1,135	589 2.8%	951	
No Shows/Rides Provided Number of Clients Provided Service Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			2.2% 1,135	2.8%		
Number of Clients Provided Service Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			1,135		2.2%	•
Average Trips/Client DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory				1 177	4 077	2.5%
DDS Trips Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			400		1,277	1,237
Subscription Trips DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			18.8	18.9	34.2	34.5
DDS Subscription Trips D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			11,927	12,241	24,639	24,617
D2D Trips Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			11,604	11,862	23,603	23,711
Lv Attended Trips Maintenance Inspections Conducted/Schedul Number of Trips by Provider YTD Ambulatory Non-Ambulatory			7,349	7,676	15,002	15,413
Number of Trips by Provider YTD Ambulatory Non-Ambulatory			15,111	15,379	31,061	30,770
Number of Trips by Provider YTD Ambulatory Non-Ambulatory			5,311	5,739	11,195	11,602
Ambulatory Non-Ambulatory	ed		87.5%	100.0%	93.3%	105.3%
Ambulatory Non-Ambulatory	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Tota
Non-Ambulatory	3,678	3,707	10,846	6,115	4,999	29,345
	4,538	4,857	-	408	3,548	13,351
Percentage	19.24%	20.06%	25.40%	15.28%	20.02%	100.00%
Customer Service YTD	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Tota
Rides Provided	8,216	8,564	10,846	6,523	8,547	42,696
Customer Complaints	20	13	55	9	6	103
Customer Compliments	1	0	0	0	0	1
Customer Suggestions	2	0	1	0	1	4
Complaints/1000 passenger trips	2.43	1.52	5.07	1.38	0.70	2.41
Late Service Reports (2)	14	80	363	52	22	531
Late Service Reports/1000 passenger trips	1.70	9.34	33.47	7.97	2.57	12.44
On-Time Performance, Feb. 2008	Metro Direct	Laidlaw	Badger	Transit Sol.	Badger Bu	ıs
	81%	87%	83%	87%	95%	
ADA Certifications, Feb. 2008		Clients	1-19 Trips		-	TTL Trips
Category 1		1,226	283	190	119	13,80
Category 2		46	3	2	0	7
Category 2/3		98	13	10	0	43
Category 3		1,963	415	108	22	6,89
Total		3,333				21,196
Monthly New Certification						

ParaTransit
Operating Statistics For Periods Ending 2/28/2007 & 2/29/2008

CURRENT MONTH

YEAR TO DATE

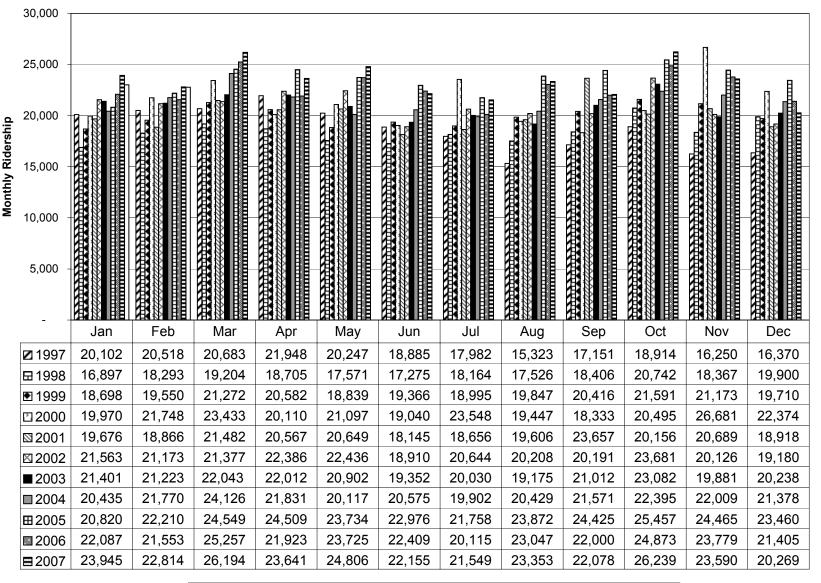
		• • • • • • • • • • • • • • • • • • • •		TEAR TO DATE			
Actual	Actual	Variance		Actual	Actual	Variance	
2007	2008	2007 to 2008		2007	2008	2007 to 2008	
			Service Supplied Data				
			No. of Clients riding the				
1,135	1,122	(13)	System	1,277	1,237	(40)	
			Ridership				
4,179	4,142	(37)	Directly Operated Service	8,570	8,216	(354)	
<u>17,134</u>	<u>17,090</u>	(44)	ADA Contracted Services	<u>35,095</u>	34,480	(615)	
21,313	21,232	(81)	Total ADA Ridership *	43,665	42,696	(969)	
1,501	1,555	54	Group Access *	3,070	3,106	36	
459	589	130	Total No-shows	951	1,057	106	
			Service Quality Data	u			
0	3	3	Passenger Accidents	8	5	(3)	
0	5	5	Vehicle Accidents	0	9	9	
			Fleet/Maintenance Data				
1	2	1	Road Calls	2	5	3	
7	10	3	Actual Inspections 14		20	6	
8	10	2	Scheduled Inspections	15	19	4	

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

Key: A (negative variance) denotes a decrease in activity over 2007.

^{*} ADA Ridership does not include Group Access.

Monthly Paratransit Ridership, 1997 - 2008 (includes Group Access)



Year	Ridersnip
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633

Annual

Note: Annual Ridership includes Group Access.

☑ 1997 🖬 1998 **№** 1999 🖸 2000 🖾 2001 🖾 2002 **■** 2003 **■** 2004 🖽 2005 🖾 2006 **■** 2007 🗆 2008