

**PROPOSAL REVIEW: Individual Staff Review for 2011-2012  
For Community Resources Proposals to be Submitted to the  
CDBG Committee**

1. **Program Name:** ReachOut

2. **Agency Name:** Tellurian UCAN, Inc.

3. **Requested Amounts:**           2011: \$12,600  
  2012: \$12,600                   **Prior Year Level: \$12,503**

4. **Project Type:**        New             Continuing

5. **Framework Plan Objective Most Directly Addressed by Proposed by Activity:**

- |  |  |
|--|--|
| <input type="checkbox"/> A. Housing – Owner – occupied housing       | <input checked="" type="checkbox"/> J. Improvement of services to homeless and special populations |
| <input type="checkbox"/> B. Housing – Housing for homebuyers         | <input type="checkbox"/> X. Access to Resources  |
| <input type="checkbox"/> D. Housing – Rental housing                 | <input type="checkbox"/> K. Physical improvement of community service facilities                   |
| <input type="checkbox"/> E. Business development and job creation    |  |
| <input type="checkbox"/> F. Economic development of small businesses |  |
| <input type="checkbox"/> L. Revitalization of strategic areas        |  |

6. **Anticipated Accomplishments (Proposed Service Goals)**

Provide financial assistance in the form of security deposit and rent payment(s) for 30 homeless individuals to enable them to move from the street into housing; and 70% of those who received financial assistance will maintain housing at the 6 month mark.

7. **To what extent does the proposal meet the Objectives of the Community Development Program Goals and Priorities for 2011-2012?**

**Staff Comments:** Outcome objective J. Stabilization or improvement of the housing situation of homeless or near homeless individuals. The ReachOut program goal is to connect homeless street people with needed services, sources of income and housing. Financial assistance allows for individuals with no income to access housing while working with a ReachOut worker to address other barriers meeting CD objectives.

8. **To what extent is the proposed program design and work plan sufficiently detailed to demonstrate the ability to result in a positive impact on the need or problem identified?**

**Staff Comments:** ReachOut is an outreach program which is designed to meet people where they are: the streets, shelters, parks and campsites. Staff work to gain trust of individuals who have likely been homeless for an extended period of time and are likely resistant to services. The financial assistance creates an opportunity to move the individual into housing much faster as it eliminates the requirement that the person has an income prior to leaving the street.

Tellurian has experience operating outreach programs serving chronically homeless and currently collaborates with Porchlight Outreach program. The operating funds for Tellurian's ReachOut program restrict their work to serving persons with mental health issues. The Porchlight Outreach program operates very similarly as ReachOut, but is able to assist those who do not have a diagnosed mental illness. The supervisor position for the outreach worker funded with these funds is a social worker and is one of the ReachOut staff. The staff currently in this position is fluent in Spanish. Close working relationships between the Tellurian and Porchlight outreach workers increases probability of success for the street homeless.

9. **To what extent does the proposal include objectives that are realistic and measurable and are likely to be achieved within the proposed timeline?**

**Staff Comments:** The program objective is realistic; the CDBG Office has contracted for services with ReachOut since 2005; Tellurian has met or exceeded their goals throughout this time.

10. **To what extent do the agency, staff and/or Board experience, qualifications, past performance and capacity indicate probable success of the proposal?**

**Staff Comments:** The three outreach staff have degrees in social work and have been with the program since it evolved into a PATH-funded program serving persons with mental illness. Staff retention has likely increased effectiveness as the workers become known and trusted by downtown regulars and their knowledge of referral sources has increased.

11. **To what extent is the agency's proposed budget reasonable and realistic, able to leverage additional resources, and demonstrate sound fiscal planning and management?**

**Staff Comments:** All funds contracted with the CDBG Office go directly to payments to third parties for housing; there are no administrative costs claimed by Tellurian. Tellurian has provided sufficient documentation to ensure that these funds are being properly utilized.

**12. To what extent does the agency’s proposal demonstrate efforts and success at securing a diverse array of support, including volunteers, in-kind support and securing partnerships with agencies and community groups?**

**Staff Comments:** The ReachOut program does not utilize volunteers in service delivery, but has partnered with a private donor to provide “gift cards” to program participants, redeemable at downtown stores and restaurants, to reward positive behavior and/or celebrate success. ReachOut does refer program participants to the Volunteer Psychiatric clinic. Agency partners include Porchlight, Access to Community Health, DVR and Hope Haven.

**13. To what extent does the applicant propose services that are accessible and appropriate to the needs of low income individuals, culturally diverse populations and/or populations with specific language barriers and/or physical or mental disabilities?**

**Staff Comments:** Tellurian staff is hired for their ability to be able to work with individuals who have diverse issues and challenges.

**14. To what extent does the proposal meet the technical and regulatory requirements and unit cost limits as applicable? To what extent is there clear and precise proposal information to determine eligibility?**

**Staff Comments:** Tellurian has a record of being compliant with federal and local regulations and ordinances in their contracting with the CDBG Office.

**15. To what extent is the site identified for the proposed project appropriate in terms of minimizing negative environmental issues, relocation and neighborhood or public concerns?**

**Staff Comments:** The majority of long-term homeless individuals frequent the Downtown/State Street area.

**16. Other comments:**

Questions:

**17. Staff Recommendation**

Not recommended for consideration

Recommend for consideration

Recommend with Qualifications

Suggested Qualifications: