

Follow up with ADA TS members as requested by TPC Leave Attended Service Violations Policy

Since the January 2017 TPC meeting, Metro staff has made two attempts to convene an additional ADATS meeting for discussion of a Leave Attended policy, but was unsuccessful. In lieu of a meeting, discussions took place with some, but not all, ADATS members to address further development of an acceptable Leave Attended policy. ADATS members participating in discussions included Carl DuRocher, Mary Jacobs, and Betty Hicks. Additional members were contacted but could not be reached or provided no additional input.

Discussions focused attention on penalties applied to the customer and a consensus began to emerge as acceptable based on the ADATS member discussions. The key differences between the staff proposed policy and ADATS member preferences are as follows:

	Staff Proposal	ADATS Member Preference
2 nd occurrence of violation	Immediate 30-60 day suspension (minimum 30 days)	30 day suspension upon written notice
3 rd occurrence of violation	Immediate suspension until the end of a full 6 months (minimum 180 days)	60 day suspension upon written notice

City staff, nor Doug Hunt from Dane County, could arrive at a billing/payment method, as suggested by Ken Golden, that could reasonably be administered and achieve the desired goal. Mr. Hunt's role under the policy would be to ensure that his providers follow through with finding alternate transportation during a suspension so as not to jeopardize the job status for a suspended customer.