

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 02, 2018 11:34:46 AM
Last Modified: Wednesday, May 02, 2018 11:39:23 AM
Time Spent: 00:04:36
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Harper Donahue

Q2 Please enter the name of your City agency.

Human Resources

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

I did not indicate this...

Q4 What is the purpose of the surveillance technology?

No surveillance technology

Q5 How is the technology utilized?

No surveillance technology

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No surveillance technology

Q9 How many pieces of this type of technology does your agency own?

No surveillance technology

Q10 Please indicate whether the technology is mobile or stationary. Other (please specify):
No surveillance technology

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

No surveillance technology

Q12 What factors determine where the surveillance technology is used?

No surveillance technology

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

No surveillance technology

Q16 How does your agency control unauthorized use of the surveillance equipment?

No surveillance technology

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

No surveillance technology

Q18 Which positions in your agency are authorized to access the data?

No surveillance technology

Q19 For what reason do the authorized positions have access to the data?

No surveillance technology

Q20 Other than the positions authorized to access the data, who has access?

No surveillance technology

Q21 How long is the data stored?

No surveillance technology

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

No surveillance technology

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

No surveillance technology

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

No surveillance technology

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **Yes**

#2

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 02, 2018 11:49:20 AM
Last Modified: Wednesday, May 02, 2018 11:50:28 AM
Time Spent: 00:01:08
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Mark Hanson

Q2 Please enter the name of your City agency.

Assessor

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology. **Respondent skipped this question**

Q4 What is the purpose of the surveillance technology? **Respondent skipped this question**

Q5 How is the technology utilized? **Respondent skipped this question**

Q6 Does your agency have a policy governing the use of the surveillance technology? **Respondent skipped this question**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized. **Respondent skipped this question**

Surveillance Technology Survey - Part 2

Q9 How many pieces of this type of technology does your agency own? **Respondent skipped this question**

Q10 Please indicate whether the technology is mobile or stationary. **Respondent skipped this question**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.) **Respondent skipped this question**

Q12 What factors determine where the surveillance technology is used? **Respondent skipped this question**

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Respondent skipped this question**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment? **Respondent skipped this question**

Q16 How does your agency control unauthorized use of the surveillance equipment? **Respondent skipped this question**

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored? **Respondent skipped this question**

Q18 Which positions in your agency are authorized to access the data? **Respondent skipped this question**

Q19 For what reason do the authorized positions have access to the data? **Respondent skipped this question**

Surveillance Technology Survey - Part 2

Q20 Other than the positions authorized to access the data, who has access?

Respondent skipped this question

Q21 How long is the data stored?

Respondent skipped this question

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Respondent skipped this question

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency?

Respondent skipped this question

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Respondent skipped this question

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

Respondent skipped this question

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

Respondent skipped this question

#3

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 02, 2018 1:14:04 PM
Last Modified: Wednesday, May 02, 2018 1:14:38 PM
Time Spent: 00:00:33
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Maribeth Witzel-Behl

Q2 Please enter the name of your City agency.

City Clerk's Office

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology. **Respondent skipped this question**

Q4 What is the purpose of the surveillance technology? **Respondent skipped this question**

Q5 How is the technology utilized? **Respondent skipped this question**

Q6 Does your agency have a policy governing the use of the surveillance technology? **Respondent skipped this question**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized. **Respondent skipped this question**

Surveillance Technology Survey - Part 2

Q9 How many pieces of this type of technology does your agency own? **Respondent skipped this question**

Q10 Please indicate whether the technology is mobile or stationary. **Respondent skipped this question**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.) **Respondent skipped this question**

Q12 What factors determine where the surveillance technology is used? **Respondent skipped this question**

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Respondent skipped this question**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment? **Respondent skipped this question**

Q16 How does your agency control unauthorized use of the surveillance equipment? **Respondent skipped this question**

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored? **Respondent skipped this question**

Q18 Which positions in your agency are authorized to access the data? **Respondent skipped this question**

Q19 For what reason do the authorized positions have access to the data? **Respondent skipped this question**

Surveillance Technology Survey - Part 2

Q20 Other than the positions authorized to access the data, who has access? **Respondent skipped this question**

Q21 How long is the data stored? **Respondent skipped this question**

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic. **Respondent skipped this question**

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Respondent skipped this question**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use. **Respondent skipped this question**

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **Respondent skipped this question**

#4

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 02, 2018 2:33:14 PM
Last Modified: Wednesday, May 02, 2018 2:47:35 PM
Time Spent: 00:14:21
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

David Gawenda

Q2 Please enter the name of your City agency.

City Treasurer

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Cameras placed in our ceiling focused on the inside and lobby area of the office.

Q4 What is the purpose of the surveillance technology?

To capture interactions with citizens in case of robbery. Also, the video can be used to review staff/citizen interactions on the occasion of complaints.

Q5 How is the technology utilized?

It is only accessed in case of need. Access is via PC.

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

I do not believe our cameras are capable of audio (although they may be, and I am unaware of it.)

Q9 How many pieces of this type of technology does your agency own?

Eight cameras.

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

NA

Q12 What factors determine where the surveillance technology is used?

NA

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Yes**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

City IT. I believe City IT is considered the owner.

Q15 Which positions in your agency are authorized to use the surveillance equipment?

City Treasurer.

Q16 How does your agency control unauthorized use of the surveillance equipment?

The city treasurer is the only individual who can access the video.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

city servers.

Q18 Which positions in your agency are authorized to access the data?

City Treasurer.

Q19 For what reason do the authorized positions have access to the data?

As above. (In the event of robbery or citizen complaints.)

Q20 Other than the positions authorized to access the data, who has access?

no one

Q21 How long is the data stored?

I do know; IT controls that.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

See answer #21.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Sign posted on our bulletin board.

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

NA

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

Respondent skipped this question

#5

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 02, 2018 3:58:29 PM
Last Modified: Wednesday, May 02, 2018 4:20:58 PM
Time Spent: 00:22:29
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Chuck Kamp

Q2 Please enter the name of your City agency.

Metro Transit

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Cameras on buses, at our bus facilities, at our transfer points, automated vehicle locator systems that track where a bus is at a certain point, which can be helpful for safety or security reasons, and a farebox system with features a tracking system that has been used to address safety and security issues.

Q4 What is the purpose of the surveillance technology?

To try to achieve the highest levels of safety and security, consistent with guidance we get from other transit systems, our transit insurance company, the police department, and the national TSA.

Q5 How is the technology utilized?

Address customer complaints more accurately, evaluate accidents more thoroughly, help the police with criminal activities at any of our facilities, assist the school district with security issues on our buses that serve MMSD, assist with non-Metro related issues such as criminal cases where a person used the bus on or about the time of the crime, and we can assist sometimes in those cases.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

3-17.pdf (27.2KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

I believe we use audio if we have deemed it appropriate, but not all cameras have audio. The AVL and fareboxes, of course, do not have audio.

Q9 How many pieces of this type of technology does your agency own?

Several hundred.

Q10 Please indicate whether the technology is mobile or stationary.

Other (please specify):

Both - cameras on buses move around, and cameras at facilities are stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

On buses that serve throughout the city (see route map).

Q12 What factors determine where the surveillance technology is used?

A security incident that requires an investigation.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology?

Yes

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

The police and the school district can access a file sharing system to allow quick access to address security or safety issues.

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Specific supervisors and managers, but not all. They need to have a job-specific reason, such as the supervisor who responds to security incidents that require follow-up, or the Metro IT manager who is often needed to assist with that.

Surveillance Technology Survey - Part 2

Q16 How does your agency control unauthorized use of the surveillance equipment?

We monitor it by responding to incidents where an unauthorized person used or shared surveillance equipment, and where necessary, discipline may apply.

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

On servers at Metro and at the City IT Dept.

Q18 Which positions in your agency are authorized to access the data?

Specific supervisor and manager positions who have job specific reasons, such as the safety supervisor or our IT manager.

Q19 For what reason do the authorized positions have access to the data?

To address safety and security incidents.

Q20 Other than the positions authorized to access the data, who has access?

No one.

Q21 How long is the data stored?

Each security system has a different level of data storage capability.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

With cameras, the data is overwritten if not accessed, and with downloaded data, we follow the city policy.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

We let bus customers and employees know by posting information on the buses and at facilities.

Surveillance Technology Survey - Part 2

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#6

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 02, 2018 3:57:14 PM
Last Modified: Wednesday, May 02, 2018 4:22:11 PM
Time Spent: 00:24:56
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Charlie Romines

Q2 Please enter the name of your City agency.

Streets

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Cameras that oversee the three public drop off locations as well as oversee the Streets Division work locations, Badger, Sycamore, Transfer Station and South Point

Q4 What is the purpose of the surveillance technology?

Monitor public use of the drop off locations\ discourage illegal dumping. Further serves as a deterrent to breakins of our outside equipment as well as facilities. Cameras in shop areas are primarily used to monitor equipment location but also employee actions.

Q5 How is the technology utilized?

I hope I answered this above.

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No, video only

Q9 How many pieces of this type of technology does your agency own?

31 cameras

Q10 Please indicate whether the technology is mobile or stationary.

Mobile,
Other (please specify):
Most cameras will rotate but are not otherwise mobile

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Respondent skipped this question

Q12 What factors determine where the surveillance technology is used?

Respondent skipped this question

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology?

No

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

Respondent skipped this question

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Comp Group 18 (Supervisory) employees have varying degrees of access to cameras.

Q16 How does your agency control unauthorized use of the surveillance equipment?

Access is limited by individual log on. So unless someone comes to know a managers log on they can not access the surveillance cameras

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

Cameras can only store the last 15 minutes of video that anyone with access can reach

Q18 Which positions in your agency are authorized to access the data?

Supervisors only for the 15 min option. Supt and Asst Supt have access to go back several months thru the system.

Q19 For what reason do the authorized positions have access to the data?

Investigations of an internal and external nature, identify vandalism, illegal dumping, break ins. Also quickly verify where a specific piece of equipment is located. During snow events helps to identify where employees and equipment are located, activity occurring. Access to traffic cameras very helpful in auto accident reviews as well as monitoring winter road conditions.

Q20 Other than the positions authorized to access the data, who has access?

No one.

Q21 How long is the data stored?

Camera info can be accessed for several months retroactively by Supt and Asst Supt.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Process is automatic and is outside Streets pervue.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Signs are placed in any areas where the public may be on our cameras, ie Drop off sites.

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Surveillance Technology Survey - Part 2

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

No

#7

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 02, 2018 1:17:30 PM
Last Modified: Wednesday, May 02, 2018 4:35:11 PM
Time Spent: 03:17:40
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Finance Department

Q2 Please enter the name of your City agency.

David Schmiedicke

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Cameras and audio at two access doors to the department work areas.

Q4 What is the purpose of the surveillance technology?

To identify and communicate with individuals other than department employees needing to gain access to the department work spaces.

Q5 How is the technology utilized?

Staff can view the doorways on their screens and allow access through the doorways.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

Finance Dept Video Surveillance Policy 20171031.docx (20.9KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

Please contact IT for that information.

Q9 How many pieces of this type of technology does your agency own?

Two cameras and audio.

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

At the doorways that access work areas of the department.

Q12 What factors determine where the surveillance technology is used?

Identification of individuals and ability to communicate with them.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Yes**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

Information Technology

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Payroll, Document Services, Reception

Q16 How does your agency control unauthorized use of the surveillance equipment?

The cameras are fixed at the entrances and used for facial recognition only.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

IT maintains the storage.

Q18 Which positions in your agency are authorized to access the data?

Explained earlier

Q19 For what reason do the authorized positions have access to the data?

Explained earlier.

Q20 Other than the positions authorized to access the data, who has access?

City Risk Manager

Q21 How long is the data stored?

IT maintains the storage.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

IT maintains the storage.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Signage at the entrances.

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#8

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, May 15, 2018 11:42:23 AM
Last Modified: Tuesday, May 15, 2018 4:24:58 PM
Time Spent: 04:42:34
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Connie Thompson

Q2 Please enter the name of your City agency.

Monona Terrace

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

We have cameras and monitors.

Q4 What is the purpose of the surveillance technology?

To protect the building, employees and event attendees from active shooting incidents and other unsafe behavior or potential criminal activity.

Q5 How is the technology utilized?

We have a Command Center Operator who monitors the docks, main entrances and hallways. They can use the camera's to check on disturbances, or other incidents that occur throughout the day.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

CCTV building Policy Final (2).pdf (45KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No.

Q9 How many pieces of this type of technology does your agency own?

Not sure.

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

In general the cameras cover all inside and outside areas except offices, restrooms, locker rooms, break rooms, mechanical rooms, and stairwells.

Q12 What factors determine where the surveillance technology is used?

Advice of Homeland Security.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Yes**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

MPD can request and be granted access.

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Command Center Operators, Operations Managers, Associate Director of Operations, Executive Director

Q16 How does your agency control unauthorized use of the surveillance equipment?

The system is password protected

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

In an IT server.

Q18 Which positions in your agency are authorized to access the data?

Executive Director, Associate Director, Operations Managers, IT Specialist, Command Center Operators.

Q19 For what reason do the authorized positions have access to the data?

To view real time camera images, to review recorded images. Also for use in criminal cases and customer/event issues.

Q20 Other than the positions authorized to access the data, who has access?

IT administrators.

Q21 How long is the data stored?

It varies on storage room and activity. 2 weeks to 1 month.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

It is recorded over. This is automatic.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use. **Respondent skipped this question**

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

We do not inform visitors and guests of surveillance technology. Cameras are only used for monitoring the safety of individuals, property and facility. For monitoring of any activity or behavior that seems out of the ordinary. And to investigate criminal activity. Images are recorded over within 2 - 4 weeks.

Surveillance Technology Survey - Part 2

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

No

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, May 18, 2018 11:18:08 AM
Last Modified: Friday, May 18, 2018 11:40:35 AM
Time Spent: 00:22:27
IP Address: 204.147.2.12

Page 1: Instructions for Survey

Q1 Please enter your name.

Krissy Wick

Q2 Please enter the name of your City agency.

Library

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

We have IP cameras that are connected to the City of Madison IT department's server at some (3 currently) of our libraries. As locations are renovated/updated/built new, we anticipate adding surveillance technology.

Q4 What is the purpose of the surveillance technology?

The Library uses surveillance technology to assist in identifying individuals who participate in negative behavior, threaten staff or public safety, or otherwise engage in dangerous or criminal activity.

Q5 How is the technology utilized?

The cameras run 24/7 with City IT storing the images. If an incident occurs, we then go back and take any relevant information from the cameras.

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

Yes. We think that all of our cameras are able to record sound, but City IT is not utilizing this.

Q9 How many pieces of this type of technology does your agency own?

21

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Central Library, Goodman South Madison Library, Meadowridge Library

Q12 What factors determine where the surveillance technology is used?

We put them in high traffic public areas, such as entry and exit points, and in locations that are not easily seen by staff.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Branch Supervisors (at branches that have cameras), Library Security Staff at Central Library, Library and City IT

Q16 How does your agency control unauthorized use of the surveillance equipment?

We are not aware of any unauthorized use.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

City IT server

Q18 Which positions in your agency are authorized to access the data?

Branch Supervisors (at branches with cameras), Library Security at Central Library, Library and City IT

Q19 For what reason do the authorized positions have access to the data?

After an incident, authorized staff captures the information and releases it to any approved requestor (City Attorney and Police).

Q20 Other than the positions authorized to access the data, who has access?

No one that we are aware of.

Q21 How long is the data stored?

We don't know. It is controlled by City IT.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Again, we are not sure. We believe it is deleted after it's no longer needed.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use. **Respondent skipped this question**

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

We are not aware of any legal obligation to inform residents about the use of surveillance technology.

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#10

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, May 18, 2018 2:53:21 PM
Last Modified: Friday, May 18, 2018 2:53:36 PM
Time Spent: 00:00:15
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Norman Davis

Q2 Please enter the name of your City agency.

Civil Rights

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology. **Respondent skipped this question**

Q4 What is the purpose of the surveillance technology? **Respondent skipped this question**

Q5 How is the technology utilized? **Respondent skipped this question**

Q6 Does your agency have a policy governing the use of the surveillance technology? **Respondent skipped this question**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized. **Respondent skipped this question**

Surveillance Technology Survey - Part 2

Q9 How many pieces of this type of technology does your agency own? **Respondent skipped this question**

Q10 Please indicate whether the technology is mobile or stationary. **Respondent skipped this question**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.) **Respondent skipped this question**

Q12 What factors determine where the surveillance technology is used? **Respondent skipped this question**

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Respondent skipped this question**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment? **Respondent skipped this question**

Q16 How does your agency control unauthorized use of the surveillance equipment? **Respondent skipped this question**

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored? **Respondent skipped this question**

Q18 Which positions in your agency are authorized to access the data? **Respondent skipped this question**

Q19 For what reason do the authorized positions have access to the data? **Respondent skipped this question**

Surveillance Technology Survey - Part 2

Q20 Other than the positions authorized to access the data, who has access? **Respondent skipped this question**

Q21 How long is the data stored? **Respondent skipped this question**

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic. **Respondent skipped this question**

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Respondent skipped this question**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use. **Respondent skipped this question**

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **Respondent skipped this question**

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 10:11:55 AM
Last Modified: Tuesday, June 19, 2018 10:26:09 AM
Time Spent: 00:14:14
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

In-car video systems in marked squads and certain unmarked squads.

Q4 What is the purpose of the surveillance technology?

In-car video has been utilized by MPD for 15+ years. It is intended to serve a variety of purposes; the most significant is to capture evidence for use in a prosecution (this can include driving behavior, field sobriety tests, etc.). In-car video is also used to help investigate citizen complaints about officer behavior, to audit officer driving habits, etc.

Q5 How is the technology utilized?

The system consists of one camera that faces forward and one internal camera facing the back seat of the vehicle. Officers also wear a portable microphone that is connected to the system and transmits audio.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

InCarVideo.pdf (96.5KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

146

Q10 Please indicate whether the technology is mobile or stationary. **Mobile**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

The cameras go wherever the vehicles go; and the microphone goes where the officer goes.

Q12 What factors determine where the surveillance technology is used?

Wherever MPD officers are requested/deployed.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Yes**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

Another agency can request a particular video, but no other agency (with the exception of the City Attorney's Office) has immediate access to the data server. All data is subject to request and potential release under the public records law. The City Attorney's Office can review video that has been specifically designated for them to review.

Q15 Which positions in your agency are authorized to use the surveillance equipment?

All sworn personnel who operate vehicles equipped with in-car video.

Q16 How does your agency control unauthorized use of the surveillance equipment?

The system has an audit log to document any video review.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

All data from the video is stored on a dedicated MPD server. Video designated as evidence is stored on a separate server. A working copy may also be stored in the MPD evidence/property system (on a DVD or other type of storage).

Q18 Which positions in your agency are authorized to access the data?

All sworn personnel are authorized to review their own videos. Sworn personnel at the rank of detective or higher are authorized to review video that has not been designated as restricted. Restricted video is only viewable by select MPD technology personnel, FSU personnel and executive personnel.

Q19 For what reason do the authorized positions have access to the data?

To assist with investigations, for report writing, to review personnel complaints, for audit purposes, etc.

Q20 Other than the positions authorized to access the data, who has access?

No one

Q21 How long is the data stored?

General video is kept for 180 days, consistent with the City's records retention schedule. Video designated as evidence is retained as long as is needed for the case.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Video on the server is automatically removed after the retention period has passed. Video that has been designated as evidence goes through a review process to ensure that all relevant court proceedings have been completed.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

MPD was very public when in-car video was first deployed 15+ years ago. Subsequent purchases of updated systems have been part of the City budget process. In-car video is regularly released and used publicly (by media and others); it seems well-known that MPD squads may be equipped with in-car video.

Surveillance Technology Survey - Part 2

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

n/a

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

No

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 10:26:10 AM
Last Modified: Tuesday, June 19, 2018 10:31:27 AM
Time Spent: 00:05:17
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Auto-chalk system

Q4 What is the purpose of the surveillance technology?

Auto-chalk is used by MPD parking enforcement officers to more efficiently enforce non-metered, time restricted parking violations.

Q5 How is the technology utilized?

The vehicles with the auto-chalk system drive through areas with time-restricted parking regulations (1 or 2 hour). The system captures photos of each vehicle (to include wheel position, shape of the vehicle, and the license plate). After the applicable time period has passed, the vehicle will drive through the area again, and the system will take a second sequence of photos, and compare them with the first pass. If there is a match – indicating that the vehicle has been present for the designated period – an alert notifies the PEO. At that time the PEO will issue the appropriate citation. The system will store the photo/data for violations; however, photos/data captured during the first pass are not retained. For violations, the system stores the photos that were taken along with some additional data (time, location). The license plate is also stored, but the system does not integrate with DOT/CIB (so the vehicle registration info is not imported into the system).

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Surveillance Technology Survey - Part 2

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

The system has limited functionality as a license plate reader system. Specific license plates can be entered into the system will alert if one of the plates is detected. If this is activated, then the auto-chalk enforcement capability described above is not functional. The system does not store plates that are detected if used in this manner, and it does not integrate with DOT/CIB. Only manually entered plates can be searched for. This has been used occasionally to look for specific vehicles (like "scofflaw" parking violator vehicles), but it is not used routinely.

Q9 How many pieces of this type of technology does your agency own?

2

Q10 Please indicate whether the technology is mobile or stationary. **Mobile**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Throughout the City (where time-limited parking restrictions are in effect).

Q12 What factors determine where the surveillance technology is used?

Areas that have 1 or 2 hour parking restrictions.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Parking enforcement officers

Surveillance Technology Survey - Part 2

Q16 How does your agency control unauthorized use of the surveillance equipment?

Only limited personnel have access

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

A dedicated server

Q18 Which positions in your agency are authorized to access the data?

The parking enforcement supervisor and parking/traffic administrative assistant.

Q19 For what reason do the authorized positions have access to the data?

To obtain photo evidence for parking citations that are contested and/or taken to court.

Q20 Other than the positions authorized to access the data, who has access?

MPD Technology personnel

Q21 How long is the data stored?

Data for violations/citations have been retained since the technology was first deployed. Photos/data that do not alert or result in citations are not retained. We are in the process of setting up the software to purge data after 7 years.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Will be automatically purged

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

The auto-chalk system was fairly well-publicized when first deployed, and the vehicles with these devices are very obvious.

Surveillance Technology Survey - Part 2

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

n/a

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

No

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 10:31:27 AM
Last Modified: Tuesday, June 19, 2018 10:46:37 AM
Time Spent: 00:15:09
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

SWAT Body Cameras

Q4 What is the purpose of the surveillance technology?

These are small cameras used by SWAT team members during tactical operations. They can be used to resolve citizen complaints, provide documentation for use-of-force encounters, assist with prosecution, etc. Video is also used as a training aid.

Q5 How is the technology utilized?

During pre-planned tactical operations (like the execution of search warrants), specific officers are assigned to wear cameras. There are not enough cameras to assign one to each officer, so they are assigned with the goal of providing as much coverage of the operation as possible. After the incident, supervisors download the video. The cameras are also deployed when possible for spontaneous tactical incidents, but there will be a delay in their arrival at a scene (and sometimes it is not practical to deploy them).

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

SWATBodyWornCameras.pdf (94.1KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

We currently have about 15 older, consumer-grade cameras that are being used in this capacity. We are in the process of transitioning to body worn cameras that are designed for police use and integrated into the same infrastructure as our in-car video systems. We have 10 of those newer cameras that will be utilized for this purpose. The older cameras may be retained for back-up purposes.

Q10 Please indicate whether the technology is mobile or stationary. **Mobile**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

On SWAT officers for tactical operations.

Q12 What factors determine where the surveillance technology is used?

Wherever the SWAT operation takes place

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

SWAT officers

Q16 How does your agency control unauthorized use of the surveillance equipment?

The cameras are not accessible to non-SWAT personnel.

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

All data from the video is stored on a dedicated MPD server (the same server used for in-car video). Video designated as evidence is stored on a separate server; a working copy may also be stored in the MPD evidence/property system (on a DVD or other storage).

Q18 Which positions in your agency are authorized to access the data?

All sworn personnel are authorized to review their own videos. Sworn personnel at the rank of detective or higher are authorized to review video that has not been designated as restricted. Restricted video is only reviewable by select MPD Technology personnel, FSU personnel and executive personnel.

Q19 For what reason do the authorized positions have access to the data?

To review an incident, to assist in report writing, to prepare for court, for training, etc.

Q20 Other than the positions authorized to access the data, who has access?

n/a

Q21 How long is the data stored?

General video is kept for 180 days; consistent with the City's records retention schedule. Video designated as evidence is retained as long as is needed for the case.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Video on the server is automatically removed after the retention period has passed. Video that has been designated as evidence will go through a review process to ensure that the relevant court proceedings have completed.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Body cameras have been deployed with SWAT personnel for at least 7 years. We have been very public in discussing this, and the SOP is available on MPD's website.

Surveillance Technology Survey - Part 2

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

n/a

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

No

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 10:46:37 AM
Last Modified: Tuesday, June 19, 2018 10:55:30 AM
Time Spent: 00:08:53
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Small Unmanned Aircraft Systems (sUAS or UAS)

Q4 What is the purpose of the surveillance technology?

The UAS provides assistance to officers in a variety of contexts: search and rescue, crime scene processing, major events, etc.

Q5 How is the technology utilized?

Officers investigating an incident where a UAS would be beneficial can request that the UAS team respond. The UAS provides real-time video which enables officers to check large open areas much more quickly than they could on foot.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

UnmannedAircraftSystems.pdf (102.5KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

2

Q10 Please indicate whether the technology is mobile or stationary. **Mobile**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Wherever the incident/event is located.

Q12 What factors determine where the surveillance technology is used?

Wherever the incident/event is located.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

There is a small UAS team who are the only ones authorized to access/utilize the devices.

Q16 How does your agency control unauthorized use of the surveillance equipment?

UAS team members are the only ones who are permitted to utilize the aircraft.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

Same as in-car video.

Q18 Which positions in your agency are authorized to access the data?

Same as in-car video

Q19 For what reason do the authorized positions have access to the data?

Same as in-car video

Q20 Other than the positions authorized to access the data, who has access?

n/a

Q21 How long is the data stored?

Same as in-car video

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Same as in-car video

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

We informed the public when the program was initiated. Chief's blog, appearance at Public Safety Review Committee, etc.

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

n/a

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 10:55:31 AM
Last Modified: Tuesday, June 19, 2018 10:58:52 AM
Time Spent: 00:03:21
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

SWAT Robotics

Q4 What is the purpose of the surveillance technology?

SWAT has several robotics platforms that are equipped with audio and/or visual monitoring. The robotics are used to enter and observe areas during high-risk tactical operations. They are intended to aid officers in searching for high-risk individuals in a safe manner.

Q5 How is the technology utilized?

During high-risk, tactical operations.

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

Q10 Please indicate whether the technology is mobile or stationary. **Mobile**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Wherever the high-risk incident occurs.

Q12 What factors determine where the surveillance technology is used?

Wherever the high-risk incident occurs.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

SWAT personnel only

Q16 How does your agency control unauthorized use of the surveillance equipment?

Only SWAT personnel have access to the equipment

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

Some of the devices to allow for recording. That data is stored consistently with the in-car video system.

Q18 Which positions in your agency are authorized to access the data?

Same as in-car video.

Q19 For what reason do the authorized positions have access to the data?

Same as in-car video.

Q20 Other than the positions authorized to access the data, who has access?

Same as in-car video.

Q21 How long is the data stored?

Same as in-car video.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Same as in-car video.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

These devices are not covert and are only used in limited circumstances.

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

n/a

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **Yes**

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 10:58:52 AM
Last Modified: Tuesday, June 19, 2018 11:03:55 AM
Time Spent: 00:05:02
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Covert tracking devices

Q4 What is the purpose of the surveillance technology?

Criminal investigations

Q5 How is the technology utilized?

To track the location of an individual suspect (pursuant to a court order)

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

Q10 Please indicate whether the technology is mobile or stationary. **Mobile**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Pursuant to specific criminal investigations

Q12 What factors determine where the surveillance technology is used?

Pursuant to specific criminal investigations

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Only limited personnel have access to this technology.

Q16 How does your agency control unauthorized use of the surveillance equipment?

Only limited personnel have access to this technology.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

Q18 Which positions in your agency are authorized to access the data?

Q19 For what reason do the authorized positions have access to the data?

Q20 Other than the positions authorized to access the data, who has access?

Q21 How long is the data stored?

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

n/a

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

To maintain integrity of criminal investigations

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **Yes**

#17

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 11:03:55 AM
Last Modified: Tuesday, June 19, 2018 11:10:51 AM
Time Spent: 00:06:56
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Telephone recording devices

Q4 What is the purpose of the surveillance technology?

Devices that attach to a telephone and record the conversation. Most common use would be by members of the Crisis Negotiation Team (CNT) to record negotiations during a tactical situation.

Q5 How is the technology utilized?

Personnel involved in a phone conversation would attach the device to their phone and record it.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

MPD SWAT SOP 2017.pdf (61.6KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

Q10 Please indicate whether the technology is mobile or stationary. **Mobile**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

n/a

Q12 What factors determine where the surveillance technology is used?

n/a

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Generally issued to CNT members and some detectives.

Q16 How does your agency control unauthorized use of the surveillance equipment?

Only limited personnel have access to these devices.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

Same as in-car video.

Q18 Which positions in your agency are authorized to access the data?

Same as in-car video.

Q19 For what reason do the authorized positions have access to the data?

Same as in-car video.

Q20 Other than the positions authorized to access the data, who has access?

Same as in-car video.

Q21 How long is the data stored?

Same as in-car video.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Same as in-car video.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

n/a

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

To maintain integrity of investigations

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **Yes**

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 11:10:52 AM
Last Modified: Tuesday, June 19, 2018 11:13:57 AM
Time Spent: 00:03:05
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Covert recording devices

Q4 What is the purpose of the surveillance technology?

Used on a temporary basis for criminal investigations

Q5 How is the technology utilized?

Varies

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

VideoAudioSurveillance.pdf (216.4KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

Q10 Please indicate whether the technology is mobile or stationary. Other (please specify):
Both

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Pursuant to specific criminal investigations

Q12 What factors determine where the surveillance technology is used?

Based on investigative needs

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Only limited personnel have access to these devices

Q16 How does your agency control unauthorized use of the surveillance equipment?

Only limited personnel have access to these devices

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

Q18 Which positions in your agency are authorized to access the data?

Q19 For what reason do the authorized positions have access to the data?

Q20 Other than the positions authorized to access the data, who has access?

Q21 How long is the data stored?

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Respondent skipped this question

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency?

No

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

n/a

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

To maintain integrity of criminal investigations

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **Yes**

#19

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 19, 2018 11:13:57 AM
Last Modified: Tuesday, June 19, 2018 11:18:38 AM
Time Spent: 00:04:41
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Asst. Chief Vic Wahl

Q2 Please enter the name of your City agency.

Police

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Computer, cellphone and mobile device extraction tools

Q4 What is the purpose of the surveillance technology?

Tools used by MPD's forensic services unit to analyze data stored on an electronic device as part of a criminal investigation.

Q5 How is the technology utilized?

Pursuant to a court order or with the consent of the owner.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

DigitalForensics.pdf (101.1KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

n/a

Q12 What factors determine where the surveillance technology is used?

n/a

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Limited FSU personnel

Q16 How does your agency control unauthorized use of the surveillance equipment?

Only select FSU personnel have access to this equipment

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

Dedicated server

Q18 Which positions in your agency are authorized to access the data?

Limited FSU personnel

Q19 For what reason do the authorized positions have access to the data?

Criminal investigations

Q20 Other than the positions authorized to access the data, who has access?

n/a

Q21 How long is the data stored?

Varies

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Varies

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

n/a

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

Individuals will generally know that we have seized their device and that it will be subject to analysis.

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **Yes**

#20

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, June 22, 2018 2:49:13 PM
Last Modified: Friday, June 22, 2018 2:54:45 PM
Time Spent: 00:05:32
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Enis Ragland

Q2 Please enter the name of your City agency.

Mayor's Office

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Security camera at main entrance to office

Q4 What is the purpose of the surveillance technology?

Security

Q5 How is the technology utilized?

For security

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

The use of surveillance cameras policy.doc(31KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

1

Q10 Please indicate whether the technology is mobile or stationary. **Stationary**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Respondent skipped this question

Q12 What factors determine where the surveillance technology is used?

Respondent skipped this question

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology?

Respondent skipped this question

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

Respondent skipped this question

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Respondent skipped this question

Q16 How does your agency control unauthorized use of the surveillance equipment?

Respondent skipped this question

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

Respondent skipped this question

Surveillance Technology Survey - Part 2

Q18 Which positions in your agency are authorized to access the data? **Respondent skipped this question**

Q19 For what reason do the authorized positions have access to the data? **Respondent skipped this question**

Q20 Other than the positions authorized to access the data, who has access? **Respondent skipped this question**

Q21 How long is the data stored? **Respondent skipped this question**

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic. **Respondent skipped this question**

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Respondent skipped this question**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use. **Respondent skipped this question**

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **Respondent skipped this question**

#21

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, June 22, 2018 2:57:05 PM
Last Modified: Friday, June 22, 2018 3:02:44 PM
Time Spent: 00:05:39
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Enis Ragland

Q2 Please enter the name of your City agency.

Mayor's Office

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Security Camera

Q4 What is the purpose of the surveillance technology?

Security

Q5 How is the technology utilized?

For Security

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

The use of surveillance cameras policy.doc(31KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

1

Q10 Please indicate whether the technology is mobile or stationary. **Stationary**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.) **Respondent skipped this question**

Q12 What factors determine where the surveillance technology is used? **Respondent skipped this question**

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology. **Respondent skipped this question**

Q15 Which positions in your agency are authorized to use the surveillance equipment?

All Mayor's Staff

Q16 How does your agency control unauthorized use of the surveillance equipment?

N/A

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

IT

Q18 Which positions in your agency are authorized to access the data?

Deputy Mayor's, Administrative & support staff

Q19 For what reason do the authorized positions have access to the data?

Security purposes

Q20 Other than the positions authorized to access the data, who has access?

IT

Q21 How long is the data stored?

?

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

The data is written over after a specific period of time.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Signage

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#22

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, June 22, 2018 2:38:17 PM
Last Modified: Friday, June 22, 2018 3:07:23 PM
Time Spent: 00:29:05
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Sabrina Tolley

Q2 Please enter the name of your City agency.

Parking Utility

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

The Parking Utility places cameras at all entrances/exits and at Pay-On-Foot revenue collection machines in parking facilities. Additionally, it is our goal to install additional cameras to cover rooftop levels, all elevator and stairwell lobbies, and ground floor access points in parking garages.

The monthly parking permit card access system may fall under the definition of surveillance. It relies on entry and exit data to control user access, track facility occupancy data, update parking space availability counts, and calculate additional hourly fees owed when a permit holder parks for durations outside of their permit hours for billing purposes. Every access card is issued to a specific individual or business group, and entry and exit movements by card number are tracked. However, permit holders may allow others to use their parking permit or share a permit with a carpool group for example, so the entry/exit data alone does not necessarily provide personally identifiable information.

Q4 What is the purpose of the surveillance technology?

The cameras are used to protect the Parking Utility's assets and prevent theft of money from machines and/or damage to equipment, improve safety of parking facility users, and deter crime. While they are not monitored 24/7, cameras are used to aid in customer service when responding to helpline calls, as well as suicide prevention to respond to any unusual activity occurring on rooftops, such as a vehicle parked on the roof when there is significant availability on lower levels, or a person wandering/lingering on the rooftop.

Surveillance Technology Survey - Part 2

Q5 How is the technology utilized?

Video footage is reviewed when there is an incident, such as damage to gates to identify the vehicle that drove through them and invoice the owner for repair costs, and as evidence to issue a citation for a violation of City Ordinance 8.14(2)(c)4, "Causing Damage at a Municipal Parking Facility While Exiting". Additionally, it is reviewed when there are customer service dispute/resolution issues to verify a vehicle entry time for example. It is also used to monitor/review operations for customer service improvements, for example, reviewing footage to look at timeframes of vehicle queuing, exit wait times, and identify causes of backups to make operational improvements. The Police Department archives and uses video when there is a critical incident or significant crime in/near a parking garage.

Live video is used by staff responding to helpline calls to assist them with the problem; for example, if a customer cannot pay at the exit and has lost their ticket, the vehicle plate number can be verified via camera so that a failure-to-pay notice can be mailed to the customer (allowing them to pay the parking fee within 10 days), and the gate can be raised remotely. Video also allows staff to view the exit lane and adjacent surroundings to verify that there is a vehicle in the lane and the gate can be raised safely before raising remotely.

Monthly parking entry/exit data is used to control access, generate accurate data and fee calculations for customer billing, troubleshoot problems reported by customers about a particular card and determine whether it is malfunctioning and needs to be replaced, controlling space availability, and occupancy reporting.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

Video Policy PU June 2010.pdf (67.3KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

None that we are aware of

Q9 How many pieces of this type of technology does your agency own?

57 cameras

Q10 Please indicate whether the technology is mobile or stationary. **Stationary**

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Respondent skipped this question

Surveillance Technology Survey - Part 2

Q12 What factors determine where the surveillance technology is used?

Respondent skipped this question

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology?

Yes

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

Access to cameras is controlled by City IT. Police Department and others, as authorized by IT may have access.

Q15 Which positions in your agency are authorized to use the surveillance equipment?

All Field Supervisors, Parking Revenue Leadworkers, all field office personnel, Parking Equipment Electrical Technician, Parking Equipment Mechanic I, Parking Engineer, Assistant Parking Utility Manager, and Parking Technical Aide.

Q16 How does your agency control unauthorized use of the surveillance equipment?

Access control via user login credentials are controlled by City IT.

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

City IT controls storage of video.

Q18 Which positions in your agency are authorized to access the data?

All Field Supervisors, Parking Revenue Leadworkers, all field office personnel, Parking Equipment Electrical Technician, Parking Equipment Mechanic I, Parking Engineer, Assistant Parking Utility Manager, and Parking Technical Aide.

Q19 For what reason do the authorized positions have access to the data?

Assisting customers who are having problems using our parking access and revenue control equipment, reviewing incidents where our equipment is damaged by patrons who drive through the exit gates to avoid paying their parking fees, to resolve customer service issues or disputed entrance or exit times, operational review and decision making.

Q20 Other than the positions authorized to access the data, who has access?

Unauthorized people do not have access.

Surveillance Technology Survey - Part 2

Q21 How long is the data stored?

Two weeks - retention is determined by City IT.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

This is performed by City IT.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Signage is conspicuously posted at various locations within parking facilities to notify the public that surveillance cameras are in use.

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

NA - the public is informed through posted signage.

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#23

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, June 26, 2018 8:15:39 AM
Last Modified: Tuesday, June 26, 2018 9:06:47 AM
Time Spent: 00:51:08
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Chris Wilkins

Q2 Please enter the name of your City agency.

Water Utility

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

The water utility has Axis Cameras located at each of its 36 locations. The camera models include bullet style cameras (P1405-LE, P1425-LE, P1427-LE) and dome style cameras (P3364, P3215-VE, P3225-LVE MkII, Q1615). These cameras all have live view and record video based on motion that is detected.

Q4 What is the purpose of the surveillance technology?

The cameras at our remote sites monitor the entrance (interior and exterior) of our building and the reservoir hatches. These reservoir hatches allow access into the water supply. The cameras at the Paterson and Olin Offices monitor the entrances (interior and exterior) into the building, the parking lot, and the vehicle storage area for city vehicles.

Q5 How is the technology utilized?

The live camera footage is used by the 24 hour operator to monitor the water utility sites. The record video footage is used by the water utility to review incidents (for example vandalism). The police also review our video footage for help with their investigations near our facilities.

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Surveillance Technology Survey - Part 2

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

MWU UseOfVideoSurvCameras.pdf (132.5KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

The water utility is not utilizing the audio recording features of the cameras.

Q9 How many pieces of this type of technology does your agency own?

The water utility currently has 168 cameras. A new site will be going online this fall that will have 3 cameras. This will give the water utility a total of 171 cameras.

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

The water utility only has surveillance cameras.

Q12 What factors determine where the surveillance technology is used?

The water utility is monitoring the areas that are viewed as critical to maintaining a safe water supply for the city and keeping the employees at the water utility safe. Any location that would allow access to controlling the water system or give access to the water supply itself.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Yes**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

The Madison Police Department, specifically the Forensics Department has access to our cameras and stored footage. They will typically ask the water utility's permission prior to viewing it. IT also has access to our technology. They maintain the camera servers.

Surveillance Technology Survey - Part 2

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Managers, the 24 hour pump operator (live view only), Electronics Maintenance Technician, and the Control Systems Programmer. The Electronics Maintenance Technician and Control Systems Programmer are responsible for the installation/replacement of cameras.

Q16 How does your agency control unauthorized use of the surveillance equipment?

The water utility works with IT to set policies for the authorized personnel. The water utility has not had an incident of unauthorized use of the surveillance equipment. In the event of an incident, the individual would be required to meet with HR and the Water Utility GM for possible disciplinary action.

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

It is stored on IT's Exacq Servers located at the City County Building.

Q18 Which positions in your agency are authorized to access the data?

Managers, Electronics Maintenance Technician, and Control Systems Programmer.

Q19 For what reason do the authorized positions have access to the data?

The access is for reviewing footage of incidents that take place at the water utility. These incidents would include vandalism and vehicle accidents that may occur.

Q20 Other than the positions authorized to access the data, who has access?

IT and the Police Forensics Department.

Q21 How long is the data stored?

The video footage is stored for 2 weeks.

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

IT deletes the footage after it has been stored for 2 weeks. I believe this is an automatic process. IT would need to be contacted for more specifics.

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **Yes**

Surveillance Technology Survey - Part 2

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

There are signs posted at our facilities letting people know that it is under video surveillance.

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use. **Respondent skipped this question**

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#24

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, June 29, 2018 7:02:36 PM
Last Modified: Friday, June 29, 2018 7:32:13 PM
Time Spent: 00:29:37
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Brian Smith

Q2 Please enter the name of your City agency.

Traffic Engineering

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Cameras

Q4 What is the purpose of the surveillance technology?

Monitoring traffic conditions at to enable traffic engineering staff to make real time changes to traffic signal timing to improve traffic flow during unexpected traffic events and incidents.

Q5 How is the technology utilized?

Traffic Engineering monitors the cameras during working hours and during planned nighttime and weekend events to determine if changes in signal timing are required to improve traffic operations.

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

Not that I am aware of

Q9 How many pieces of this type of technology does your agency own?

Several

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

On traffic Signal and Street Light poles

Q12 What factors determine where the surveillance technology is used?

Locations where information collected from the cameras can be useful to making better traffic control decisions to improve traffic operations.

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Yes**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

City Engineering and Madison Police

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Traffic Signal and Traffic Operations Engineers as well as the Traffic Engineer and Assistant Traffic Engineer

Q16 How does your agency control unauthorized use of the surveillance equipment?

All Staff with access to traffic cameras have received verbal instructions as to not use these cameras for any other purpose than observations of traffic operations.

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

City IT controls the storage

Q18 Which positions in your agency are authorized to access the data?

Traffic Signal and Operations Engineering staff as well at the City Traffic Engineer and Assistant Traffic Engineer

Q19 For what reason do the authorized positions have access to the data?

For monitoring traffic conditions in order to better improve traffic operations

Q20 Other than the positions authorized to access the data, who has access?

Individuals in other departments such as Police and Engineering as authorized by City IT

Q21 How long is the data stored?

City IT controls this. I believe it is typically stored about 2 weeks

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

City IT controls this

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use. **Respondent skipped this question**

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

Traffic Engineering staff surveillance is limited to traffic operations only

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here. **Respondent skipped this question**

Q27 Were you unable to completely answer any of the questions in the survey? **No**

#25

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, July 03, 2018 12:57:16 PM
Last Modified: Tuesday, July 03, 2018 1:17:41 PM
Time Spent: 00:20:24
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Herbert King Jr.

Q2 Please enter the name of your City agency.

Information Technology

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

IP Cameras

Q4 What is the purpose of the surveillance technology?

Monitor ingress/egress of city critical IS infrastructure

Q5 How is the technology utilized?

Monitor access

Q6 Does your agency have a policy governing the use of the surveillance technology? **Yes**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here.

IT Camera Policy.pdf (559.7KB)

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

No

Q9 How many pieces of this type of technology does your agency own?

4

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

NA

Q12 What factors determine where the surveillance technology is used?

Secure access

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **No**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

NA

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Management

Q16 How does your agency control unauthorized use of the surveillance equipment?

Security group membership

Page 5: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q17 Where is the data collected from this technology stored?

Enterprise camera application

Q18 Which positions in your agency are authorized to access the data?

Management

Q19 For what reason do the authorized positions have access to the data?

Review access to/from data centers

Q20 Other than the positions authorized to access the data, who has access?

None

Q21 How long is the data stored?

14 days

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

written over - automatically

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

NA

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

residents don't have access to room

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey? **Yes**

#26

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, July 03, 2018 1:17:45 PM
Last Modified: Tuesday, July 03, 2018 1:26:33 PM
Time Spent: 00:08:48
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Tom Conrad

Q2 Please enter the name of your City agency.

CDA Housing Operations Division

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

Security cameras

Q4 What is the purpose of the surveillance technology?

to make visual recordings of criminal acts

Q5 How is the technology utilized?

Housing staff review video after incidents and provide access to the recordings for law enforcement.

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

no

Q9 How many pieces of this type of technology does your agency own?

I'm not sure how many cameras CDA has.

Q10 Please indicate whether the technology is mobile or **Stationary** stationary.

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

Public housing sites.

Q12 What factors determine where the surveillance technology is used?

Crime rates

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology? **Yes**

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

3rd party security company, Wisconsin Security Services.

Q15 Which positions in your agency are authorized to use the surveillance equipment?

Housing site managers

Q16 How does your agency control unauthorized use of the surveillance equipment? **Respondent skipped this question**

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

On site

Surveillance Technology Survey - Part 2

Q18 Which positions in your agency are authorized to access the data?

Housing site managers

Q19 For what reason do the authorized positions have access to the data?

Security

Q20 Other than the positions authorized to access the data, who has access?

Respondent skipped this question

Q21 How long is the data stored?

Respondent skipped this question

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

Respondent skipped this question

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency?

Yes

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use.

Respondent skipped this question

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

Respondent skipped this question

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

Yes

#27

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, July 03, 2018 2:55:36 PM
Last Modified: Tuesday, July 03, 2018 3:17:05 PM
Time Spent: 00:21:28
IP Address: 204.147.0.15

Page 1: Instructions for Survey

Q1 Please enter your name.

Assistant Chief Mike Popovich

Q2 Please enter the name of your City agency.

City of Madison Fire Department

Page 2: Surveillance Technology Survey Part 2 Continued

Q3 You previously indicated that your agency has surveillance technology. Please describe the surveillance technology.

We have installed, under the guidance of city IT about 25 PTZ cameras at Fire Administration and outside all 13 fire stations. All of our cameras are within the execVision software and viewable by MFD command staff and IT manager.

Q4 What is the purpose of the surveillance technology?

Safety of employees welfare and security of POV's. Cameras may also be reviewed during an accident investigation.

Q5 How is the technology utilized?

A manager may look at recorded video

Q6 Does your agency have a policy governing the use of the surveillance technology? **No**

Q7 If your agency has a policy governing the use of the surveillance technology, please upload it here. **Respondent skipped this question**

Page 3: Surveillance Technology Survey Part 2 Continued

Surveillance Technology Survey - Part 2

Q8 Does the technology have capabilities that are not utilized? For example, an agency may have security cameras capable of recording audio, though the audio recording is not utilized.

Not to my knowledge

The dash camera on our command vehicle is none audio

Q9 How many pieces of this type of technology does your agency own?

About 30, mounted to front and rear of fire stations and inside fire administration. 1 vehicle dash camera on the MFD command suburban

Q10 Please indicate whether the technology is mobile or stationary.

Stationary,
Other (please
specify):
both

Q11 This question does NOT pertain to surveillance cameras. Please answer this question for all other surveillance equipment. Where is the technology deployed throughout the City of Madison? Please be specific. (Note: If providing this information would jeopardize security, please indicate why you cannot disclose the locations.)

fire administration and the 13 stations

command vehicle

Q12 What factors determine where the surveillance technology is used?

funding was used over the last several years to provide the safety and security at all stations and fire administration

Page 4: Surveillance Technology Survey Part 2 Continued

Q13 Does another City agency or other external organization share access to the technology?

Yes

Q14 If you answered "yes," above please note which City agency or other external organizations share access to the technology and which agency is considered the owner of the surveillance technology.

IT and MPD, I believe

Q15 Which positions in your agency are authorized to use the surveillance equipment?

11 command staff and MFD IT

Q16 How does your agency control unauthorized use of the surveillance equipment?

Not possible as far as I know

Surveillance Technology Survey - Part 2

Page 5: Surveillance Technology Survey Part 2 Continued

Q17 Where is the data collected from this technology stored?

IT and city network

Q18 Which positions in your agency are authorized to access the data?

command staff

Q19 For what reason do the authorized positions have access to the data?

na

Q20 Other than the positions authorized to access the data, who has access?

na

Q21 How long is the data stored?

several months
Dash Camera is longer

Q22 How is the data destroyed once the data storage has been completed? Please be specific and describe the process including whether the process is automatic.

unsure

Page 6: Surveillance Technology Survey Part 2 Continued

Q23 Do you inform residents that this surveillance technology is in use by your agency? **No**

Q24 If you inform residents about the surveillance technology please indicate how your agency informs residents that this surveillance technology is in use. **Respondent skipped this question**

Q25 If you do not inform residents about the surveillance technology, please explain why residents are not informed that the surveillance technology is in use.

this was never discussed

Surveillance Technology Survey - Part 2

Q26 If you needed more space to respond to any questions, you are welcome to provide additional information by attaching files. You can upload doc, docx, and pdf files here.

Respondent skipped this question

Q27 Were you unable to completely answer any of the questions in the survey?

No