

PUBLIC INFORMATION REPORT

October 2025



Public Communications	October 2025	2025 YTD Total
Social media posts	23	184
Media mentions	1	27
Customer Service calls	2,768	21,045
Meter Shop calls	242	3,518
Website views	17,454	164,181
Emails to email list subscribers	6	38
News releases	1	6

Ongoing Projects & Initiatives
Well 12, Well 15, Well 19, Water Main Rehabilitation at Todd Dr, Mid Town Hydraulic Improvements
Website Accessibility Initiative
Madison Arts Commission sanctioned mural proposed for Well 24
PSC Rate Case

Community Outreach Events	
October 4	Nami Walks at Olin Park
October 4	Día de Fútbol
October 9	Stephens Sprint
October 10	Well 15 Tour with Legislative Fiscal Bureau and State Budget Office
October 18	MWU Open House at Well 24 (in Association with Wisconsin Science Fest)