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MEMORANDUM

Date: October 24, 2023
To: Water Utility Board
From: Dan Rodefeld, Operations Manager
Subject: Monthly Operations Report

BACKGROUND

Board governance policy requires that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for September 2023 reflecting these efforts is attached.

Monthly Field Operations Picture Contest

The winning picture for this month's Operations Picture Competition was taken by Jay Chandler, Control System Technician, and is included on page 2. Details of the picture are given below:

1. Nature of Work: Repairing Water Level Transducer
2. Location: High Crossing Blvd. Water Tower # 315
3. Date/Time of the work involved: 10:00 am on September 5, 2023
4. Crew: Chris Wilkins and Jason Chandler
5. The story behind the picture: Jason climbed all the way up to the top of our 125 feet high water tower #315 (our furthest facility to the north, nearly in Sun Prairie) to replace a water level transducer.

