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MEMORANDUM

Date: November 22, 2022

To: Water Utility Board

From: Dan Rodefeld, Operations Manager

Subject: Monthly Operations Report

BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for November 2022 reflecting these efforts is attached.

Monthly Field Operations Picture Contest

The winning picture for this month's Operations Picture Competition was taken by Kevin Crusan and is included on page 2. Details of the picture are given below:

1. Nature of Work: Ditch repair
2. Location: Pontiac Trail
3. Date/Time of the work involved: July 27th, 2022 10 am
4. Crew: Kevin Crusan, Jim Garde, and Pat Reagan
5. The story behind the picture according to Kevin Crusan, "Road patching ditches from the water main lining program (CIPP) on Pontiac Trail."

ATTACHMENTS

- A. Monthly Operations Report – November 2022

