

Public Hearing Scheduled



Give Feedback on August Service Increase

Virtual Meeting - Wednesday, October 14, 6 p.m.

On Wednesday, October 14, Metro Transit and the City of Madison Transportation Commission will hold a public hearing at 6 p.m. to review and discuss service updates put into place on August 23, 2020.

Comment on Current Service

At the public hearing, Metro staff will explain how the financial effects of Covid-19 and current staffing levels have affected the amount and types of service that have been restored since the beginning of the pandemic.

Passengers are encouraged to provide feedback on how current service has been working and whether any essential trip destinations are being missed. Depending on comments received, staffing levels, and how Covid-19 may still be affecting the community, schedule tweaks may be made later in the year or in early 2021.

Network Redesign Plan

In addition, Metro staff will introduce the beginning of network redesign plan that will take place in 2021. As part of this plan, a consultant was hired to complete a comprehensive review of all Metro Transit service. This will be used to reconfigure Metro's service to accommodate a planned bus rapid transit system as well as make the entire system faster and easier to use.

Planning work is expected to begin in early 2021 with system changes put into effect between late 2022 and 2024.

Give Feedback

Passengers are encouraged to attend the virtual public hearing or provide feedback prior to the hearing date. Consideration will be given to views and comments expressed at the public hearing as well as to all written comments received.

- Sign Up to Participate in Zoom Meeting:
Link available at mymetrobus.com/publichearing
- Call: (608) 266-4466
- Email: mymetrobus@cityofmadison.com
- Online Form: mymetrobus.com/feedback
- Send written comments to: 1245 E. Washington Ave., Suite 201, Madison WI 53703

If you need an interpreter, translator, materials in alternate formats or other accommodations to access this service, activity or program, please contact Metro Transit at (608) 266-4904 at least three business days prior to the meeting.