

**FIXED ROUTE**  
**Operating Statistics For Periods Ending 11/30/2012 & 11/30/2013**

CURRENT MONTH			YEAR TO DATE			
Actual 2012	Actual 2013	Variance 2012 to 2013		Actual 2012	Actual 2013	Variance 2012 to 2013
			<b>Service Supplied</b>			
482,647	<b>476,767</b>	(5,880)	Total (Vehicle) Miles	5,229,741	<b>5,283,458</b>	53,717
32,078	<b>32,603</b>	525	Revenue Hours	355,018	<b>357,358</b>	2,340
35,859	<b>36,362</b>	503	Total (Vehicle) Hours	489,943	<b>396,409</b>	(93,534)
			<i>Ridership</i>			
1,290,862	<b>1,267,857</b>	(23,005)	Revenue Passengers	12,443,569	<b>12,458,776</b>	15,207
73,956	<b>69,342</b>	(4,614)	Transfers	860,881	<b>842,177</b>	(18,704)
<u>20,142</u>	<u>16,731</u>	<u>(3,411)</u>	Non-Revenue Rides	<u>230,259</u>	<u>215,970</u>	<u>(14,289)</u>
1,384,960	<b>1,353,930</b>	(31,030)	Total Passengers	13,534,709	<b>13,516,923</b>	(17,786)
			<b>Service Quality</b>			
3,091	<b>3,214</b>	123	Trips using Lifts	34,013	<b>36,308</b>	2,295
8	<b>12</b>	4	Passenger Accidents	120	<b>124</b>	4
			<b>Vehicle Accidents</b>			
3	<b>4</b>	1	Chargeable	50	<b>61</b>	11
8	<b>15</b>	7	Non-chargeable	65	<b>101</b>	36
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>4</u>	<u>8</u>	<u>4</u>
11	<b>19</b>	8	Total Vehicle Accidents	119	<b>170</b>	51
			<b>Fleet/Maintenance</b>			
70	<b>82</b>	12	Road Calls	750	<b>881</b>	131
80	<b>79</b>	(1)	Actual Inspections	872	<b>881</b>	9
80	<b>79</b>	(1)	Scheduled Inspections	870	<b>879</b>	9

**ROUTE PRODUCTIVITY COMPARISON- YEAR TO DATE--November 2013 vs. November 2012**  
**(Routes sorted in order of 2013 passengers per revenue hour productivity)**

ROUTE	RIDERSHIP, 2013 vs. 2012 Year to Date			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	2012	2013	% change	2012	2013	% Change		
80 UW CAMPUS (service revised August 26, 2012)	1,607,966	1,607,949	0.0%	90.06	82.11	-8.8%		<b>Core Routes</b> operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends & holidays only).
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	32,457	42,012	29.4%	61.65	80.39	30.4%		
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	986,850	1,028,954	4.3%	67.84	69.51	2.5%		
2B NTP-WTP COMMUTER (revised August 25, 2013)	365,142	373,015	2.2%	60.82	61.38	0.9%		
2 WTP-NTP (revised August 25, 2013)	1,282,416	1,331,839	3.9%	51.48	51.61	0.3%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	92,146	86,738	-5.9%	51.36	47.78	-7.0%		<b>Commuter Routes</b> operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74, 75
67 WTP-WEST TOWNE	297,276	287,316	-3.4%	49.15	47.25	-3.9%		
50 WTP-SCHROEDER-RAYMOND LOOP	177,991	174,827	-1.8%	45.71	44.77	-2.1%		
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	191,406	144,152	-24.7%	40.60	43.66	7.5%		
4 NTP-STP	723,266	713,197	-1.4%	41.60	41.30	-0.7%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	139,865	137,208	-1.9%	39.16	38.67	-1.2%		
22 MENDOTA LOOP	232,671	232,971	0.1%	37.63	38.53	2.4%		<b>Peripheral Routes</b> operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	293,280	311,358	6.2%	36.56	38.29	4.7%		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	83,140	277,092	233.3%	22.47	37.88	68.6%		
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	173,378	170,802	-1.5%	37.86	37.30	-1.5%		
3 WTP-ETP	556,813	571,303	2.6%	34.97	36.05	3.1%		
5 ETP-STP	484,344	471,149	-2.7%	36.76	36.01	-2.0%		<b>Connector Routes</b> connect transfer points throughout the day: 16, 17, 18.
18 STP-WTP (revised August 25, 2013)	434,565	425,115	-2.2%	36.52	35.77	-2.1%		
6 EAST TOWNE-WTP	1,122,723	1,102,587	-1.8%	36.23	35.76	-1.3%		
30 ETP-EAST TOWNE	240,360	258,320	7.5%	32.24	34.81	8.0%		
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	84,475	86,179	2.0%	33.66	34.79	3.3%		<b>Circulator Routes</b> 1, 9, 10, 34
17 ETP-NTP	124,328	122,026	-1.9%	35.81	34.73	-3.0%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	122,315	114,921	-6.0%	36.46	34.16	-6.3%		
51 WTP-MUIR FIELD LOOP	79,868	82,255	3.0%	33.11	33.28	0.5%		<b>Other routes:</b> 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
16 STP - ETP	397,657	371,076	-6.7%	35.19	32.75	-6.9%		
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012 & revised Mar 11, 2013)	22,811	49,083	115.2%	22.23	32.59	46.6%		
11 WTP-DUTCH MILL-CAP SQUARE	86,357	86,897	0.6%	31.36	32.00	2.1%		
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	507,670	472,387	-6.9%	34.51	31.87	-7.6%		
81-82 UW LATE NITE CIRCULATORS	165,607	90,006	-45.7%	41.61	30.40	-26.9%		
27 NTP - UW CAMPUS COMMUTER	46,341	50,627	9.2%	26.95	29.58	9.8%		
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	38,872	39,480	1.6%	28.92	29.38	1.6%		
21 LAKEVIEW LOOP	159,049	163,617	2.9%	27.85	29.33	5.3%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	381,361	354,339	-7.1%	30.15	29.22	-3.1%		
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	124,323	116,645	-6.2%	29.94	27.97	-6.6%		
7 WTP-ETP (Weekends & Holidays Only)	141,102	148,058	4.9%	26.63	27.94	4.9%		
58 GREENTREE COMMUTER	69,000	76,312	10.6%	24.89	27.81	11.8%		
1 CAP SQUARE - UW	23,309	24,500	5.1%	25.65	27.08	5.6%		
47 ARBOR HILLS COMMUTER	76,447	78,144	2.2%	25.39	26.60	4.7%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	36,915	39,278	6.4%	24.10	25.64	6.4%		
70 MIDDLETON-CAPITOL SQUARE	149,399	155,816	4.3%	24.30	25.32	4.2%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	20,218	20,611	1.9%	27.46	24.95	-9.2%		
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	45,833	35,652	-22.2%	35.12	24.58	-30.0%		
12 WTP-DUTCH MILL-CAP SQUARE	47,370	49,277	4.0%	22.27	23.10	3.8%		
19 RED ARROW TR-CAP SQUARE	148,482	153,711	3.5%	21.79	22.61	3.7%	x	
32 ACEWOOD-THOMPSON LOOP	42,297	42,731	1.0%	21.75	21.55	-0.9%	x	
73 WTP-OLD SAUK TRAILS	138,378	133,409	-3.6%	20.65	20.32	-1.6%	x	
13 STP-CAP SQUARE	142,332	143,340	0.7%	19.88	20.10	1.1%	x	
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	-	11,824	NA	NA	17.70	NA	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	72,775	73,656	1.2%	16.50	17.46	5.8%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	30,130	25,573	-15.1%	17.71	16.65	-6.0%	x	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	11,381	10,217	-10.2%	16.79	16.25	-3.2%	x	
74 MIDDLETON LOOP	23,977	27,656	15.3%	13.94	16.22	16.3%	x	
20 NTP-EAST TOWNE	155,410	161,314	3.8%	15.76	16.17	2.6%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	3,857	17,117	343.8%	6.93	15.66	126.1%	x	
52 WTP-FITCHBURG	35,808	34,975	-2.3%	13.83	13.78	-0.4%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	26,336	22,399	-14.9%	13.62	12.74	-6.4%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	9,949	10,379	4.3%	12.01	12.53	4.3%	x	
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	11,849	12,462	5.2%	11.45	12.11	5.7%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	28,968	32,179	11.1%	10.74	12.03	12.0%	x	
31 MARSH RD - ETP (began August 25, 2013)	-	5,742	NA	NA	7.87	NA	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	3,366	3,798	12.8%	6.54	7.40	13.2%	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	11,470	9,845	-14.2%	7.50	6.44	-14.2%	x	
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	10,471	9,255	-11.6%	6.71	5.93	-11.6%	x	
85 UW CAMPUS-PARK ST CIRCULATOR (ended operating on August 25, 2012)	158,385	-	-100.0%	59.22	NA	NA		
UNKNOWN ROUTE & ROAD BUS *	406	251	-38.2%	NA	NA	NA		
<b>SYSTEM TOTAL</b>	<b>13,534,709</b>	<b>13,516,923</b>	<b>-0.1%</b>	<b>38.12</b>	<b>37.82</b>	<b>-0.8%</b>	<b>22.69</b>	
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>11,570,294</b>	<b>11,776,956</b>	<b>1.8%</b>	<b>35.06</b>	<b>35.23</b>	<b>0.5%</b>	<b>21.14</b>	

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ROUTE PERFORMANCE, Year to Date - November 2013

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2012	2013	% change	2012	2013
1 CAP SQUARE - UW	23,309	24,500	5.1%	25.65	27.08
2 WTP-NTP (revised August 25, 2013)	1,282,416	1,331,839	3.9%	51.48	51.61
3 WTP-ETP	556,813	571,303	2.6%	34.97	36.05
4 NTP-STP	723,266	713,197	-1.4%	41.60	41.30
5 ETP-STP	484,344	471,149	-2.7%	36.76	36.01
6 EAST TOWNE-WTP	1,122,723	1,102,587	-1.8%	36.23	35.76
7 WTP-ETP (Weekends & Holidays Only)	141,102	148,058	4.9%	26.63	27.94
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	36,915	39,278	6.4%	24.10	25.64
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	191,406	144,152	-24.7%	40.60	43.66
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	83,140	277,092	233.3%	22.47	37.88
11 WTP-DUTCH MILL-CAP SQUARE	86,357	86,897	0.6%	31.36	32.00
12 WTP-DUTCH MILL-CAP SQUARE	47,370	49,277	4.0%	22.27	23.10
13 STP-CAP SQUARE	142,332	143,340	0.7%	19.88	20.10
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	381,361	354,339	-7.1%	30.15	29.22
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	507,670	472,387	-6.9%	34.51	31.87
16 STP - ETP	397,657	371,076	-6.7%	35.19	32.75
17 ETP-NTP	124,328	122,026	-1.9%	35.81	34.73
18 STP-WTP (revised August 25, 2013)	434,565	425,115	-2.2%	36.52	35.77
19 RED ARROW TR-CAP SQUARE	148,482	153,711	3.5%	21.79	22.61
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22 MENDOTA LOOP	232,671	232,971	0.1%	37.63	38.53
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	11,381	10,217	-10.2%	16.79	16.25
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	3,366	3,798	12.8%	6.54	7.40
27 NTP - UW CAMPUS COMMUTER	46,341	50,627	9.2%	26.95	29.58
28 NTP-WTP COMMUTER (revised August 25, 2013)	365,142	373,015	2.2%	60.82	61.38
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	20,218	20,611	1.9%	27.46	24.95
30 ETP-EAST TOWNE	240,360	258,320	7.5%	32.24	34.81
31 MARSH RD - ETP (began August 25, 2013)	-	5,742	NA	NA	7.87
32 ACEWOOD-THOMPSON LOOP	42,297	42,731	1.0%	21.75	21.55
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	3,857	17,117	343.8%	6.93	15.66
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	30,130	25,573	-15.1%	17.71	16.65
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	-	11,824	NA	NA	17.70
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	28,968	32,179	11.1%	10.74	12.03
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	72,775	73,656	1.2%	16.50	17.46
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	293,280	311,358	6.2%	36.56	38.29
39 ETP - DAIRY DRIVE (revised August 25, 2013)	26,336	22,399	-14.9%	13.62	12.74
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	173,378	170,802	-1.5%	37.86	37.30
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	84,475	86,179	2.0%	33.66	34.79
47 ARBOR HILLS COMMUTER	76,447	78,144	2.2%	25.39	26.60
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	11,849	12,462	5.2%	11.45	12.11
50 WTP-SCHROEDER-RAYMOND LOOP	177,991	174,827	-1.8%	45.71	44.77
51 WTP-MUIR FIELD LOOP	79,868	82,255	3.0%	33.11	33.28
52 WTP-FITCHBURG	35,808	34,975	-2.3%	13.83	13.78
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	45,833	35,652	-22.2%	35.12	24.58
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	124,323	116,645	-6.2%	29.94	27.97
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	122,315	114,921	-6.0%	36.46	34.16
58 GREENTREE COMMUTER	69,000	76,312	10.6%	24.89	27.81
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	11,470	9,845	-14.2%	7.50	6.44
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	38,872	39,480	1.6%	28.92	29.38
67 WTP-WEST TOWNE	297,276	287,316	-3.4%	49.15	47.25
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74 MIDDLETON LOOP	23,977	27,656	15.3%	13.94	16.22
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012 & revised Mar 11, 2013)	22,811	49,083	115.2%	22.23	32.59
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	9,949	10,379	4.3%	12.01	12.53
80 UW CAMPUS (service revised August 26, 2012)	1,607,966	1,607,949	0.0%	90.06	82.11
81-82 UW LATE NITE CIRCULATORS	165,607	90,006	-45.7%	41.61	30.40
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UNKNOWN ROUTE & ROAD BUS *	406	251	-38.2%	NA	NA
<b>SYSTEM TOTAL</b>	<b>13,534,709</b>	<b>13,516,923</b>	<b>-0.1%</b>	<b>38.12</b>	<b>37.82</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>11,570,294</b>	<b>11,776,956</b>	<b>1.8%</b>	<b>35.06</b>	<b>35.23</b>

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

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Average weekday ridership November 2013: 57,626

**MONTHLY RIDERSHIP - November 2013**

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2012	2013	% change	2012	2013	% change
1 CAP SQUARE - UW	2,680	2,902	8.3%	23,309	24,500	5.1%
2 WTP-NTP (revised August 25, 2013)	129,441	137,354	6.1%	1,282,416	1,331,839	3.9%
3 WTP-ETP	56,408	55,049	-2.4%	556,813	571,303	2.6%
4 NTP-STP	70,860	67,109	-5.3%	723,266	713,197	-1.4%
5 ETP-STP	45,520	43,074	-5.4%	484,344	471,149	-2.7%
6 EAST TOWNE-WTP	106,109	102,978	-3.0%	1,122,723	1,102,587	-1.8%
7 WTP-ETP (Weekends & Holidays Only)	13,825	17,063	23.4%	141,102	148,058	4.9%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	3,739	5,079	35.8%	36,915	39,278	6.4%
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	22,969		-100.0%	191,406	144,152	-24.7%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	10,367	67,438	550.5%	83,140	277,092	233.3%
11 WTP-DUTCH MILL-CAP SQUARE	9,168	7,860	-14.3%	86,357	86,897	0.6%
12 WTP-DUTCH MILL-CAP SQUARE	4,568	4,207	-7.9%	47,370	49,277	4.0%
13 STP-CAP SQUARE	13,883	14,360	3.4%	142,332	143,340	0.7%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	39,110	26,172	-33.1%	381,361	354,339	-7.1%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	50,983	37,259	-26.9%	507,670	472,387	-6.9%
16 STP - ETP	41,353	30,667	-25.8%	397,657	371,076	-6.7%
17 ETP-NTP	11,820	11,068	-6.4%	124,328	122,026	-1.9%
18 STP-WTP (revised August 25, 2013)	42,069	36,950	-12.2%	434,565	425,115	-2.2%
19 RED ARROW TR-CAP SQUARE	15,445	15,673	1.5%	148,482	153,711	3.5%
20 NTP-EAST TOWNE	14,847	14,795	-0.4%	155,410	161,314	3.8%
21 LAKEVIEW LOOP	15,610	15,333	-1.8%	159,049	163,617	2.9%
22 MENDOTA LOOP	21,014	19,707	-6.2%	232,671	232,971	0.1%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	773	658	-14.9%	11,381	10,217	-10.2%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	335	425	26.9%	3,366	3,798	12.8%
27 NTP - UW CAMPUS COMMUTER	4,825	4,944	2.5%	46,341	50,627	9.2%
28 NTP-WTP COMMUTER (revised August 25, 2013)	41,013	36,077	-12.0%	365,142	373,015	2.2%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,733	1,751	1.0%	20,218	20,611	1.9%
30 ETP-EAST TOWNE	23,212	23,297	0.4%	240,360	258,320	7.5%
31 MARSH RD - ETP (began August 25, 2013)		1,954	NA	-	5,742	NA
32 ACEWOOD-THOMPSON LOOP	3,914	4,035	3.1%	42,297	42,731	1.0%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	371	4,176	1025.6%	3,857	17,117	343.8%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	3,050	1,958	-35.8%	30,130	25,573	-15.1%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)		3,493	NA	-	11,824	NA
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	3,329	3,196	-4.0%	28,968	32,179	11.1%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	8,477	7,192	-15.2%	72,775	73,656	1.2%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	32,031	30,937	-3.4%	293,280	311,358	6.2%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	2,329	1,460	-37.3%	26,336	22,399	-14.9%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	15,859	17,567	10.8%	173,378	170,802	-1.5%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	8,620	8,466	-1.8%	84,475	86,179	2.0%
47 ARBOR HILLS COMMUTER	7,368	7,193	-2.4%	76,447	78,144	2.2%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	961	1,207	25.6%	11,849	12,462	5.2%
50 WTP-SCHROEDER-RAYMOND LOOP	17,139	18,181	6.1%	177,991	174,827	-1.8%
51 WTP-MUIR FIELD LOOP	8,037	8,936	11.2%	79,868	82,255	3.0%
52 WTP-FITCHBURG	3,325	3,398	2.2%	35,808	34,975	-2.3%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	4,204	3,218	-23.5%	45,833	35,652	-22.2%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	12,166	9,281	-23.7%	124,323	116,645	-6.2%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	11,858	9,838	-17.0%	122,315	114,921	-6.0%
58 GREENTREE COMMUTER	7,027	7,430	5.7%	69,000	76,312	10.6%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,281	1,228	-4.1%	11,470	9,845	-14.2%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	4,284	4,644	8.4%	38,872	39,480	1.6%
67 WTP-WEST TOWNE	29,493	26,974	-8.5%	297,276	287,316	-3.4%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,005	1,043	3.8%	10,471	9,255	-11.6%
70 MIDDLETON-CAPITOL SQUARE	16,170	13,531	-16.3%	149,399	155,816	4.3%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	8,726	7,300	-16.3%	92,146	86,738	-5.9%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	13,104	11,830	-9.7%	139,865	137,208	-1.9%
73 WTP-OLD SAUK TRAILS	12,834	11,134	-13.2%	138,378	133,409	-3.6%
74 MIDDLETON LOOP	2,186	2,679	22.6%	23,977	27,656	15.3%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012 & revised Mar 11, 2013)	3,342	4,997	49.5%	22,811	49,083	115.2%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,085	1,142	5.3%	9,949	10,379	4.3%
80 UW CAMPUS (service revised August 26, 2012)	188,258	179,122	-4.9%	1,607,966	1,607,949	0.0%
81 UW LATE NIGHT CIRCULATOR	5,992	5,841	-2.5%	80,003	36,180	-54.8%
82 UW LATE NITE CIRCULATOR	6,761	6,859	1.4%	85,604	53,826	-37.1%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	3,677	2,238	-39.1%	32,457	42,012	29.4%
85 UW CAMPUS-PARK ST CIRCULATOR (ended operating on Aug 25, 2012)		0	NA	158,385	-	-100.0%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	123,018	121,003	-1.6%	986,850	1,028,954	4.3%
UNKNOWN ROUTE & ROAD BUS	0	0	0.0%	406	251	-38.2%
<b>SYSTEM TOTAL</b>	<b>1,384,960</b>	<b>1,353,930</b>	<b>-2.2%</b>	<b>13,534,709</b>	<b>13,516,923</b>	<b>-0.1%</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>1,180,272</b>	<b>1,159,870</b>	<b>-1.7%</b>	<b>11,570,294</b>	<b>11,776,956</b>	<b>1.8%</b>

**ParaTransit**  
**Operating Statistics For Periods Ending 11/30/2012 & 11/30/2013**

CURRENT MONTH			YEAR TO DATE			
Actual 2012	Actual 2013	Variance 2012 to 2013		Actual 2012	Actual 2013	Variance 2012 to 2013
			<b>Service Supplied Data</b>			
1,092	1,067	(25)	No. of Clients riding the System	1,634	1,630	(4)
			<i>Ridership</i>			
3,696	3,991	295	Directly Operated Service	46,664	45,851	(813)
<u>17,743</u>	<u>17,512</u>	(231)	ADA Contracted Services	<u>195,822</u>	<u>194,738</u>	(1,084)
21,439	21,503	64	Total ADA Ridership	242,486	240,589	(1,897)
308	450	142	Total No-shows	3,100	5,157	2,057
			<b>Service Quality Data</b>			
2	2	0	Passenger Accidents	17	12	(5)
			<b>Vehicle Accidents:</b>			
0	2	2	Chargeable	0	11	11
0	0	0	Non-chargeable	4	3	(1)
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>
0	2	2	Total Vehicle Accidents	4	14	10
			<b>Fleet/Maintenance Data</b>			
3	2	(1)	Road Calls	50	28	(22)
9	8	(1)	Actual Inspections	107	95	(12)
8	9	1	Scheduled Inspections	103	100	(3)

**Paratransit Performance Indicators  
November, 2013**

<b>Operations</b>	<b>Metro Plus</b>			
	<b>Nov, 2012</b>	<b>Nov, 2013</b>	<b>YTD Nov, 2012</b>	<b>YTD Nov, 2013</b>
Total Trips	21,439	21,503	242,486	240,589
Rides Cancelled	3,101	3,052	33,627	36,942
Cancellation Rate	14.5%	14.2%	13.9%	15.4%
No Shows (1)	308	450	3,100	5,157
No Shows/Rides Provided	1.4%	2.1%	1.3%	2.1%
Number of Clients Provided Service	1,092	1,067	1,634	1,630
Average Trips/Client	19.6	20.2	148.4	147.6
DDS Trips	13,716	14,273	154,696	159,646
Subscription Trips	12,458	12,954	141,939	143,750
DDS Subscription Trips	8,764	9,448	97,572	107,695
D2D Trips	14,540	14,395	166,554	163,396
Lv Attended Trips	6,548	6,257	75,167	72,991
Maintenance Inspections Conducted/Scheduled	112.5%	88.9%	99.1%	95.0%

<b>Number of Trips by Provider YTD</b>	<b>Metro Direct</b>	<b>AbbyVans</b>	<b>Trans. Sol.</b>	<b>Badger Bus</b>	<b>Total</b>
Ambulatory	30,233	44,625	42,289	56,131	173,278
Non-Ambulatory	15,618	2,113	9,639	39,941	67,311
Percentage	19.06%	19.43%	21.58%	39.93%	100.00%

<b>Customer Service YTD</b>	<b>Metro Direct</b>	<b>AbbyVans</b>	<b>Trans. Sol.</b>	<b>Badger Bus</b>	<b>Total</b>
Rides Provided	45,851	46,738	51,928	96,072	240,589
Customer Complaints	103	155	110	159	527
Customer Compliments	9	12	8	15	44
Customer Suggestions	6	1	4	2	13
Complaints/1000 passenger trips - 2012	2.53	3.04	1.98	1.58	2.11
Complaints/1000 passenger trips - 2013	2.25	3.32	2.12	1.66	2.19
Late Service Reports (2)	35	244	322	211	812
Late Service Reports/1000 passenger trips - 2012	1.07	4.47	4.43	2.91	3.17
Late Service Reports/1000 passenger trips - 2013	0.76	5.22	6.20	2.20	3.38

<b>On-Time Performance, November 2013</b>	<b>Metro Direct</b>	<b>AbbyVans</b>	<b>Transit Sol.</b>	<b>Badger Bus</b>
November, 2013	90%	91%	95%	96%
YTD - 2012	90%	97%	95%	95%
YTD - 2013	91%	95%	95%	96%

<b>ADA Certifications, November 2013</b>	<b>Clients</b>	<b>1-19 Trips</b>	<b>&gt;20 - 40&lt;</b>	<b>&gt;40 Trips/mo</b>	<b>TTL Trips</b>
Category 1	1,480	311	255	109	15,947
Category 2	13	0	0	0	0
Category 2/3	43	6	0	0	31
Category 3	2,159	322	86	18	5,481
<b>Total</b>	<b>3,695</b>				<b>21,459</b>

Monthly New Certification	9
Monthly Denied Applications	0

Fixed Route Trips Using Lift (YTD) 36,308

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

**Madison Metro Transit**  
**Unaudited Financial Performance Report**  
**Year-to-Date through November 30**  
**All Modes**

	2012 Actual	2013 Budget	2013 Actual	Over/Under Budget	Change from Prior Year
<b>Passenger Revenue:</b>					
Cash, Tickets, Passes:	\$ 5,586,187	\$ 5,376,307	\$ 6,093,886	\$ 717,579	\$ 507,699
Unlimited Ride Passes:	\$ 5,634,310	\$ 5,808,343	\$ 5,726,555	\$ (81,788)	\$ 92,245
<b>Sub Total:</b>	<b>\$ 11,220,497</b>	<b>\$ 11,184,650</b>	<b>\$ 11,820,441</b>	<b>\$ 635,791</b>	<b>\$ 599,944</b>
<b>Misc Revenue:</b>					
Advertising:	\$ 412,500	\$ 412,500	\$ 358,889	\$ (53,611)	\$ (53,611)
County:	\$ 3,222,088	\$ 3,345,833	\$ 3,500,041	\$ 154,208	\$ 277,953
Other Operating:	\$ 113,765	\$ 31,000	\$ 65,371	\$ 34,371	\$ (48,394)
Non-Operating:	\$ 66,569	\$ 64,167	\$ 66,172	\$ 2,005	\$ (398)
<b>Sub Total:</b>	<b>\$ 3,814,923</b>	<b>\$ 3,853,500</b>	<b>\$ 3,990,473</b>	<b>\$ 136,973</b>	<b>\$ 175,550</b>
<b>Local Subsidies:</b>					
City of Madison:	\$ 8,704,394	\$ 9,952,449	\$ 9,952,449	\$ -	\$ 1,248,054
Funding Partners:	\$ 2,838,000	\$ 2,531,833	\$ 2,585,000	\$ 53,167	\$ (253,000)
<b>Sub Total:</b>	<b>\$ 11,542,394</b>	<b>\$ 12,484,282</b>	<b>\$ 12,537,449</b>	<b>\$ 53,167</b>	<b>\$ 995,054</b>
<b>State Assistance:</b>					
	\$ 15,216,644	\$ 15,216,667	\$ 15,216,667	\$ (0)	\$ 23
<b>Federal grant funding for capital maintenance</b>					
	\$ 5,486,800	\$ 5,633,467	\$ 5,633,466	\$ (1)	\$ 146,666
<b>Total Revenue:</b>	<b>\$ 47,281,258</b>	<b>\$ 48,372,566</b>	<b>\$ 49,198,496</b>	<b>\$ 825,930</b>	<b>\$ 1,917,238</b>
<b>Salaries:</b>					
Salaries/Wages:	\$ 21,619,598	\$ 22,510,238	\$ 22,142,253	\$ (367,985)	\$ 522,654
OT:	\$ 1,612,076	\$ 1,214,134	\$ 1,641,105	\$ 426,971	\$ 29,029
Workers Comp:	\$ 213,120	\$ 196,732	\$ 172,272	\$ (24,460)	\$ (40,849)
<b>Benefits:</b>					
Health:	\$ 4,880,988	\$ 5,434,094	\$ 5,297,187	\$ (136,907)	\$ 416,200
WI Retirement:	\$ 1,347,472	\$ 1,606,695	\$ 1,543,838	\$ (62,858)	\$ 196,365
Other:	\$ 3,243,462	\$ 3,300,909	\$ 3,306,014	\$ 5,105	\$ 62,552
<b>Sub Total:</b>	<b>\$ 32,916,716</b>	<b>\$ 34,262,803</b>	<b>\$ 34,102,668</b>	<b>\$ (160,134)</b>	<b>\$ 1,185,952</b>
<b>Utilities:</b>					
Natural Gas:	\$ 123,424	\$ 128,000	\$ 160,997	\$ 32,997	\$ 37,574
Electricity:	\$ 253,635	\$ 253,917	\$ 299,337	\$ 45,420	\$ 45,702
Telephone:	\$ 16,157	\$ 20,533	\$ 12,045	\$ (8,489)	\$ (4,112)
Other:	\$ 15,734	\$ 28,967	\$ 16,839	\$ (12,127)	\$ 1,105
<b>Building &amp; Grounds:</b>					
Repairs/Maintenance:	\$ 41,867	\$ 79,833	\$ 49,602	\$ (30,231)	\$ 7,735
Supplies:	\$ 164,740	\$ 184,667	\$ 202,781	\$ 18,114	\$ 38,040
Services:	\$ 8,733	\$ 11,642	\$ 7,122	\$ (4,519)	\$ (1,611)
<b>Rolling Stock/Support Equipment:</b>					
Equip. Repairs/Maintenance:	\$ 404,007	\$ 381,517	\$ 407,352	\$ 25,836	\$ 3,346
Parts:	\$ 760,675	\$ 626,142	\$ 717,378	\$ 91,236	\$ (43,297)
Tires:	\$ 189,084	\$ 193,417	\$ 205,969	\$ 12,552	\$ 16,885
Equipment Supplies:	\$ 108,807	\$ 77,917	\$ 110,993	\$ 33,077	\$ 2,186
Fuel, Oil, & Lubricants:	\$ 3,639,867	\$ 3,255,424	\$ 3,301,009	\$ 45,585	\$ (338,858)
<b>Administrative:</b>					
Insurance & Financial:	\$ 922,007	\$ 968,455	\$ 962,492	\$ (5,963)	\$ 40,486
Rentals/Leases:	\$ 151,492	\$ 156,750	\$ 168,382	\$ 11,632	\$ 16,890
Training:	\$ 19,400	\$ 31,167	\$ 38,604	\$ 7,438	\$ 19,204
Supplies, Equipment and Services:	\$ 413,070	\$ 441,008	\$ 496,263	\$ 55,255	\$ 83,193
<b>Operations:</b>					
Paratransit Providers:	\$ 4,007,539	\$ 4,222,167	\$ 4,097,717	\$ (124,450)	\$ 90,178
GAS / RSVP / Exc Rides:	\$ 602,115	\$ 598,583	\$ 589,352	\$ (9,231)	\$ (12,762)
<b>Inter Departmental Charges:</b>					
	\$ 654,226	\$ 739,058	\$ 734,214	\$ (4,845)	\$ 79,988
<b>Depreciation:</b>					
	\$ 5,981,754	\$ 5,729,167	\$ 5,728,791	\$ (376)	\$ (252,963)
<b>Interest and Bad Debt Expense:</b>					
	\$ 293,826	\$ 310,383	\$ 310,383	\$ -	\$ 16,558
<b>Total Operating Expenses:</b>	<b>\$ 51,688,874</b>	<b>\$ 52,701,516</b>	<b>\$ 52,720,293</b>	<b>\$ 18,777</b>	<b>\$ 1,031,419</b>
<b>Less Depreciation:</b>					
	\$ (5,981,754)	\$ (5,729,167)	\$ (5,728,791)	\$ 376	\$ 252,963
<b>Capital Debt:</b>					
	\$ 1,035,040	\$ 1,071,492	\$ 1,071,492	\$ -	\$ 36,452
<b>Fixed Assets:</b>					
	\$ 170,879	\$ 1,299,000	\$ 845,857	\$ (453,143)	\$ 674,979
<b>Federal grant funding for fixed assets</b>					
	\$ (136,704)	\$ (1,039,300)	\$ (676,686)	\$ 362,614	\$ (539,982)
<b>Total Expenditures:</b>	<b>\$ 46,776,335</b>	<b>\$ 48,303,541</b>	<b>\$ 48,232,165</b>	<b>\$ (71,376)</b>	<b>\$ 1,455,830</b>
<b>Reserves generated (used)</b>					
	\$ 504,923	\$ 69,025	\$ 966,331	\$ 897,306	\$ 461,408
<b>Reserve balance-beginning</b>					
	\$ 198,183		\$ 742,632		
<b>Reserve balance-ending</b>	<b>\$ 703,106</b>		<b>\$ 1,708,963</b>		

**Madison Metro  
Performance Measures  
YTD through November 30**

	Fixed Route		Paratransit	
	2012	2013	2012	2013
Operating Revenue/Operating Cost	29.64%	30.52%	36.64%	38.38%
Passenger Revenue/Passenger Trips	\$ 0.81	\$ 0.85	\$ 1.17	\$ 1.17
Operating Cost/Passenger Trips	\$ 2.73	\$ 2.80	\$ 33.85	\$ 35.74
Operating Cost/Revenue Hours	\$ 103.70	\$ 105.79		
Operating Cost/Platform Hours	\$ 93.57	\$ 95.37		
Operating Cost/Total Miles	\$ 7.06	\$ 7.16		
Passenger Trips/Revenue Hour	38.04	37.82	2.73	
Passenger Trips/Revenue Mile	3.02	3.00		

Notes

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs



**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through November 30, 2013 and 2012**

**Fixed Route Passenger Revenue**

<b>2013</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	\$ 128,244	\$ 124,263	\$ 129,802	\$ 133,392	\$ 124,976	\$ 141,365	\$ 139,599	\$ 142,185	\$ 150,854	\$ 145,798	\$ 111,546		\$ 1,472,024
Day passes	\$ 8,079	\$ 7,350	\$ 7,497	\$ 6,152	\$ 8,784	\$ 8,424	\$ 8,478	\$ 9,549	\$ 8,730	\$ 9,065	\$ 6,645		\$ 88,753
2 ride passes	\$ 23,830	\$ 13,130	\$ 20,658	\$ 10,900	\$ 8,040	\$ 44,510	\$ 57,440	\$ 25,555	\$ 11,778	\$ 16,710	\$ 8,675		\$ 241,226
10 ride passes	\$ 99,820	\$ 79,570	\$ 83,955	\$ 75,095	\$ 100,395	\$ 78,915	\$ 65,985	\$ 60,815	\$ 93,485	\$ 89,750	\$ 83,480		\$ 911,265
31 day passes	\$ 157,839	\$ 103,439	\$ 139,528	\$ 130,731	\$ 134,105	\$ 128,247	\$ 126,850	\$ 118,764	\$ 128,972	\$ 145,937	\$ 115,893		\$ 1,430,305
EZ Rider/Summer Youth passes	\$ 46,500	\$ 219,940	\$ 185,110	\$ 254,660	\$ 254,680	\$ 98,550	\$ 11,000	\$ 11,000	\$ 210,430	\$ 220,600	\$ 189,530		\$ 1,702,000
<b>Total cash, ticket &amp; pass revenue</b>	<b>\$ 464,312</b>	<b>\$ 547,692</b>	<b>\$ 566,550</b>	<b>\$ 610,930</b>	<b>\$ 630,980</b>	<b>\$ 500,011</b>	<b>\$ 409,352</b>	<b>\$ 367,868</b>	<b>\$ 604,249</b>	<b>\$ 627,860</b>	<b>\$ 515,769</b>		<b>\$ 5,845,573</b>
UW ASM	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,644	\$ 285,124	\$ 285,124	\$ 285,124		\$ 3,028,521
UW Employees	\$ 150,772	\$ 150,772	\$ 150,772	\$ 150,771	\$ 150,771	\$ 150,772	\$ 150,772	\$ 150,772	\$ 156,101	\$ 156,100	\$ 156,101		\$ 1,674,476
MATC	\$ 52,571	\$ 69,315	\$ 62,306	\$ 61,867	\$ 47,352	\$ 13,887	\$ 17,837	\$ 24,682	\$ 66,932	\$ 73,521	\$ 63,723		\$ 553,993
City of Madison	\$ 11,518	\$ 11,347	\$ 11,566	\$ 10,368	\$ 10,178	\$ 9,156	\$ 9,905	\$ 10,187	\$ 10,503	\$ 12,413	\$ 10,823		\$ 117,964
Edgewood	\$ 8,466	\$ 12,368	\$ 10,187	\$ 10,106	\$ 8,156	\$ 3,045	\$ 3,138	\$ 5,478	\$ 13,503	\$ 14,596	\$ 13,034		\$ 102,077
St. Mary's	\$ 2,390	\$ 2,711	\$ 3,146	\$ 2,706	\$ 2,758	\$ 2,922	\$ 3,293	\$ 3,041	\$ 2,897	\$ 3,484	\$ 3,212		\$ 32,560
Meriter	\$ 2,754	\$ 2,673	\$ 2,586	\$ 2,221	\$ 2,253	\$ 1,923	\$ 2,107	\$ 1,900	\$ 1,716	\$ 1,862	\$ 1,711		\$ 23,706
Dane County	\$ 2,198	\$ 2,100	\$ 2,136	\$ 1,654	\$ 1,650	\$ 1,538	\$ 1,908	\$ 2,106	\$ 2,014	\$ 2,494	\$ 2,255		\$ 22,053
Commuter	\$ 11,317	\$ 12,142	\$ 13,795	\$ 13,209	\$ 14,668	\$ 13,421	\$ 14,661	\$ 13,262	\$ 12,820	\$ 14,746	\$ 13,379		\$ 147,420
<b>Total unlimited ride pass revenue</b>	<b>\$ 513,630</b>	<b>\$ 535,071</b>	<b>\$ 528,138</b>	<b>\$ 524,545</b>	<b>\$ 509,430</b>	<b>\$ 468,307</b>	<b>\$ 475,265</b>	<b>\$ 483,072</b>	<b>\$ 551,610</b>	<b>\$ 564,340</b>	<b>\$ 549,362</b>		<b>\$ 5,702,770</b>
<b>Total passenger revenue</b>	<b>\$ 977,942</b>	<b>\$ 1,082,763</b>	<b>\$ 1,094,688</b>	<b>\$ 1,135,475</b>	<b>\$ 1,140,410</b>	<b>\$ 968,318</b>	<b>\$ 884,617</b>	<b>\$ 850,940</b>	<b>\$ 1,155,859</b>	<b>\$ 1,192,200</b>	<b>\$ 1,065,131</b>		<b>\$ 11,548,343</b>
<b>Cumulative YTD passenger revenue</b>	<b>\$ 977,942</b>	<b>\$ 2,060,705</b>	<b>\$ 3,155,393</b>	<b>\$ 4,290,868</b>	<b>\$ 5,431,278</b>	<b>\$ 6,399,596</b>	<b>\$ 7,284,213</b>	<b>\$ 8,135,153</b>	<b>\$ 9,291,012</b>	<b>\$ 10,483,212</b>	<b>\$ 11,548,343</b>		

<b>2012</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	\$ 116,363	\$ 118,857	\$ 113,311	\$ 116,713	\$ 120,271	\$ 120,823	\$ 128,808	\$ 139,038	\$ 139,040	\$ 139,304	\$ 119,050		\$ 1,371,578
Day passes	\$ 7,082	\$ 7,530	\$ 6,917	\$ 8,442	\$ 8,732	\$ 8,129	\$ 9,419	\$ 10,405	\$ 9,658	\$ 10,370	\$ 7,098		\$ 93,780
2 ride passes	\$ 25,860	\$ 9,580	\$ 14,505	\$ 11,060	\$ 8,880	\$ 64,680	\$ 11,940	\$ 9,150	\$ 22,105	\$ 16,745	\$ 12,892		\$ 207,397
10 ride passes	\$ 111,255	\$ 89,735	\$ 85,650	\$ 79,475	\$ 91,380	\$ 101,275	\$ 53,630	\$ 62,485	\$ 90,000	\$ 79,340	\$ 77,045		\$ 921,270
31 day passes	\$ 122,348	\$ 128,755	\$ 122,092	\$ 98,285	\$ 94,380	\$ 107,938	\$ 93,692	\$ 105,022	\$ 97,570	\$ 148,363	\$ 105,517		\$ 1,223,962
EZ Rider/Summer Youth passes	\$ 99,000	\$ 165,000	\$ 157,000	\$ 165,000	\$ 165,000	\$ 59,010	\$ 10,465	\$ 11,635	\$ 226,360	\$ 226,360	\$ 226,360		\$ 1,511,190
<b>Total cash, ticket &amp; pass revenue</b>	<b>\$ 481,907</b>	<b>\$ 519,457</b>	<b>\$ 499,475</b>	<b>\$ 478,975</b>	<b>\$ 488,643</b>	<b>\$ 461,855</b>	<b>\$ 307,954</b>	<b>\$ 337,735</b>	<b>\$ 584,733</b>	<b>\$ 620,482</b>	<b>\$ 547,962</b>		<b>\$ 5,329,177</b>
UW ASM	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 271,643	\$ 271,644	\$ 271,644		\$ 2,869,361
UW Employees	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 150,772	\$ 150,772	\$ 150,772		\$ 1,610,700
MATC	\$ 52,705	\$ 84,875	\$ 80,540	\$ 86,684	\$ 56,483	\$ 20,720	\$ 23,467	\$ 30,484	\$ 78,248	\$ 93,174	\$ 80,564		\$ 687,943
City of Madison	\$ 11,096	\$ 11,685	\$ 11,152	\$ 10,861	\$ 11,115	\$ 9,820	\$ 10,357	\$ 10,870	\$ 10,221	\$ 12,871	\$ 11,148		\$ 121,195
Edgewood	\$ 9,942	\$ 14,273	\$ 12,451	\$ 12,097	\$ 8,672	\$ 3,266	\$ 3,378	\$ 5,435	\$ 13,259	\$ 15,310	\$ 12,027		\$ 110,109
St. Mary's	\$ 3,012	\$ 3,455	\$ 3,471	\$ 3,683	\$ 3,895	\$ 3,802	\$ 4,009	\$ 4,263	\$ 3,928	\$ 4,117	\$ 3,711		\$ 41,345
Meriter	\$ 3,367	\$ 3,928	\$ 3,873	\$ 3,427	\$ 3,466	\$ 3,459	\$ 3,218	\$ 3,579	\$ 3,373	\$ 4,103	\$ 3,388		\$ 39,182
Dane County	\$ 2,205	\$ 2,060	\$ 1,940	\$ 1,682	\$ 1,776	\$ 1,695	\$ 1,764	\$ 1,949	\$ 1,525	\$ 1,980	\$ 2,018		\$ 20,594
Commuter	\$ 9,245	\$ 9,741	\$ 8,999	\$ 8,697	\$ 8,783	\$ 8,846	\$ 9,509	\$ 10,003	\$ 9,783	\$ 11,507	\$ 10,566		\$ 105,678
<b>Total unlimited ride pass revenue</b>	<b>\$ 493,173</b>	<b>\$ 531,617</b>	<b>\$ 524,027</b>	<b>\$ 528,733</b>	<b>\$ 495,791</b>	<b>\$ 453,209</b>	<b>\$ 457,303</b>	<b>\$ 468,185</b>	<b>\$ 542,752</b>	<b>\$ 565,478</b>	<b>\$ 545,838</b>		<b>\$ 5,606,107</b>
<b>Total passenger revenue</b>	<b>\$ 975,080</b>	<b>\$ 1,051,074</b>	<b>\$ 1,023,502</b>	<b>\$ 1,007,708</b>	<b>\$ 984,434</b>	<b>\$ 915,064</b>	<b>\$ 765,257</b>	<b>\$ 805,920</b>	<b>\$ 1,127,485</b>	<b>\$ 1,185,960</b>	<b>\$ 1,093,800</b>		<b>\$ 10,935,284</b>
<b>Cumulative YTD passenger revenue</b>	<b>\$ 975,080</b>	<b>\$ 2,026,154</b>	<b>\$ 3,049,656</b>	<b>\$ 4,057,364</b>	<b>\$ 5,041,798</b>	<b>\$ 5,956,862</b>	<b>\$ 6,722,119</b>	<b>\$ 7,528,039</b>	<b>\$ 8,655,524</b>	<b>\$ 9,841,484</b>	<b>\$ 10,935,284</b>		

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through November 30, 2013 and 2012**

**Fixed Route Rides**

<b>2013</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	70,426	65,704	68,961	58,134	67,358	68,209	71,040	75,491	74,337	75,425	66,656		761,741
Day passes	5,111	4,499	5,034	4,317	5,517	4,848	5,313	6,117	5,000	5,450	4,214		55,420
2 ride passes	8,335	8,339	8,954	9,206	11,284	13,559	27,268	12,956	15,225	13,130	11,787		140,043
10 ride passes	75,490	74,867	70,846	67,227	70,655	53,502	46,249	48,198	68,793	73,512	66,784		716,123
31 day passes	159,053	155,956	167,743	151,530	174,380	168,531	177,429	175,570	172,232	186,252	165,829		1,854,505
EZ Rider/Summer Youth passes	192,011	189,342	183,642	200,745	220,029	110,646	31,376	23,856	182,683	228,815	195,225		1,758,370
<b>Total cash, ticket &amp; pass rides</b>	<b>510,426</b>	<b>498,707</b>	<b>505,180</b>	<b>491,159</b>	<b>549,223</b>	<b>419,295</b>	<b>358,675</b>	<b>342,188</b>	<b>518,270</b>	<b>582,584</b>	<b>510,495</b>		<b>5,286,202</b>
UW ASM	244,252	368,939	324,704	309,305	228,975	161,209	175,657	172,014	300,846	349,770	326,063		2,961,734
UW Employees	160,084	166,734	165,888	149,311	142,209	122,934	130,747	129,021	124,399	155,313	142,923		1,589,563
MATC	45,714	60,274	54,179	53,797	41,176	12,076	15,510	21,463	58,202	63,931	55,411		481,733
City of Madison	10,016	9,867	10,057	9,016	8,850	7,962	8,613	8,858	9,133	10,794	9,411		102,577
Edgewood	7,362	10,755	8,858	8,788	7,092	2,648	2,728	4,764	11,742	12,692	11,334		88,763
St. Mary's	2,078	2,357	2,736	2,353	2,398	2,541	2,864	2,644	2,519	3,030	2,793		28,313
Meriter	2,395	2,324	2,249	1,931	1,959	1,672	1,833	1,652	1,492	1,619	1,488		20,614
Dane County	1,911	1,680	1,709	1,323	1,320	1,231	1,526	1,685	1,611	1,995	1,804		17,795
Commuter	9,841	9,714	11,036	10,567	11,734	10,737	11,729	10,609	10,256	11,797	10,703		118,723
<b>Total unlimited ride pass rides</b>	<b>483,653</b>	<b>632,644</b>	<b>581,416</b>	<b>546,391</b>	<b>445,713</b>	<b>323,010</b>	<b>351,207</b>	<b>352,710</b>	<b>520,200</b>	<b>610,941</b>	<b>561,930</b>		<b>5,409,815</b>
UW routes 80-85	155,152	272,986	221,537	199,322	136,170	55,866	65,893	68,582	162,780	207,619	194,060		1,739,967
<b>Total revenue rides</b>	<b>1,149,231</b>	<b>1,404,337</b>	<b>1,308,133</b>	<b>1,236,872</b>	<b>1,131,106</b>	<b>798,171</b>	<b>775,775</b>	<b>763,480</b>	<b>1,201,250</b>	<b>1,401,144</b>	<b>1,266,485</b>		<b>12,435,984</b>
Transfers	73,957	68,637	72,342	61,355	73,602	78,548	95,763	85,781	82,528	80,398	69,357		842,268
Non-revenue rides	18,300	16,871	18,877	18,157	24,419	21,512	21,463	30,607	28,284	22,093	18,088		238,671
<b>Total rides</b>	<b>1,241,488</b>	<b>1,489,845</b>	<b>1,399,352</b>	<b>1,316,384</b>	<b>1,229,127</b>	<b>898,231</b>	<b>893,001</b>	<b>879,868</b>	<b>1,312,062</b>	<b>1,503,635</b>	<b>1,353,930</b>		<b>13,516,923</b>
<b>Cumulative YTD total rides</b>	<b>1,241,488</b>	<b>2,731,333</b>	<b>4,130,685</b>	<b>5,447,069</b>	<b>6,676,196</b>	<b>7,574,427</b>	<b>8,467,428</b>	<b>9,347,296</b>	<b>10,659,358</b>	<b>12,162,993</b>	<b>13,516,923</b>		

<b>2012</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	66,971	65,298	64,783	59,594	68,150	72,704	66,147	75,478	72,740	74,172	68,842		754,879
Day passes	4,067	4,508	4,961	4,599	5,305	5,656	5,789	7,477	6,630	6,366	5,373		60,731
2 ride passes	3,185	4,636	6,210	5,594	6,576	13,326	21,713	10,883	9,640	9,581	8,806		100,150
10 ride passes	72,398	75,429	73,748	62,891	72,541	56,121	47,513	50,997	64,316	73,485	68,973		718,412
31 day passes	141,044	152,218	155,961	144,519	156,671	156,008	151,988	157,605	149,282	169,418	154,986		1,689,700
EZ Rider/Summer Youth passes	162,558	196,313	216,313	163,226	211,441	87,437	28,764	24,912	168,446	229,818	205,876		1,695,104
<b>Total cash, ticket &amp; pass rides</b>	<b>450,223</b>	<b>498,402</b>	<b>521,976</b>	<b>440,423</b>	<b>520,684</b>	<b>391,252</b>	<b>321,914</b>	<b>327,352</b>	<b>471,054</b>	<b>562,840</b>	<b>512,856</b>		<b>5,018,976</b>
UW ASM	228,254	347,822	323,205	261,839	229,875	172,068	185,428	183,241	289,620	349,463	314,732		2,885,547
UW Employees	147,261	161,025	151,108	139,336	137,607	124,481	129,471	136,553	128,057	164,963	149,141		1,569,003
MATC	45,830	73,804	70,035	75,377	49,116	18,017	20,406	26,508	68,042	81,021	70,056		598,212
City of Madison	9,649	10,161	9,697	9,444	9,665	8,539	9,006	9,452	8,888	11,192	9,694		105,387
Edgewood	8,645	12,411	10,827	10,519	7,541	2,840	2,937	4,726	11,530	13,313	10,459		95,748
St. Mary's	2,619	3,004	3,018	3,203	3,387	3,306	3,486	3,707	3,415	3,580	3,227		35,952
Meriter	2,928	3,416	3,368	2,980	3,014	3,008	2,798	3,112	2,933	3,568	2,946		34,071
Dane County	2,089	1,874	1,687	1,463	1,544	1,474	1,534	1,695	1,326	1,721	1,755		18,162
Commuter	8,039	8,470	7,825	7,563	7,637	7,692	8,269	8,698	8,505	10,005	9,188		91,891
<b>Total unlimited ride pass rides</b>	<b>455,314</b>	<b>621,987</b>	<b>580,770</b>	<b>511,724</b>	<b>449,386</b>	<b>341,425</b>	<b>363,335</b>	<b>377,692</b>	<b>522,316</b>	<b>638,826</b>	<b>571,198</b>		<b>5,433,973</b>
UW routes 80-85	149,851	322,161	281,896	210,120	164,279	67,961	74,392	74,589	183,412	231,077	204,688		1,964,426
<b>Total revenue rides</b>	<b>1,055,388</b>	<b>1,442,550</b>	<b>1,384,642</b>	<b>1,162,267</b>	<b>1,134,349</b>	<b>800,638</b>	<b>759,641</b>	<b>779,633</b>	<b>1,176,782</b>	<b>1,432,743</b>	<b>1,288,742</b>		<b>12,417,375</b>
Transfers	72,942	72,578	71,530	67,890	75,299	89,480	91,344	88,935	78,081	79,331	74,023		861,433
Non-revenue rides	22,807	18,445	20,917	19,964	24,101	23,434	23,245	24,090	32,217	25,359	22,195		256,774
<b>Total rides</b>	<b>1,151,137</b>	<b>1,533,573</b>	<b>1,477,089</b>	<b>1,250,121</b>	<b>1,233,749</b>	<b>913,552</b>	<b>874,230</b>	<b>892,658</b>	<b>1,287,080</b>	<b>1,537,433</b>	<b>1,384,960</b>		<b>13,535,582</b>
<b>Cumulative YTD total rides</b>	<b>1,151,137</b>	<b>2,684,710</b>	<b>4,161,799</b>	<b>5,411,920</b>	<b>6,645,669</b>	<b>7,559,221</b>	<b>8,433,451</b>	<b>9,326,109</b>	<b>10,613,189</b>	<b>12,150,622</b>	<b>13,535,582</b>		

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through November 30, 2013 and 2012**

**Fixed Route Passenger Revenue % Change**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	10.2%	4.5%	14.6%	14.3%	3.9%	17.0%	8.4%	2.3%	8.5%	4.7%	-6.3%		7.3%
Day passes	14.1%	-2.4%	8.4%	-27.1%	0.6%	3.6%	-10.0%	-8.2%	-9.6%	-12.6%	-6.4%		-5.4%
2 ride passes	-7.8%	37.1%	42.4%	-1.4%	-9.5%	-31.2%	381.1%	179.3%	-46.7%	-0.2%	-32.7%		16.3%
10 ride passes	-10.3%	-11.3%	-2.0%	-5.5%	9.9%	-22.1%	23.0%	-2.7%	3.9%	13.1%	8.4%		-1.1%
31 day passes	29.0%	-19.7%	14.3%	33.0%	42.1%	18.8%	35.4%	13.1%	32.2%	-1.6%	9.8%		16.9%
EZ Rider/Summer Youth passes	-53.0%	33.3%	17.9%	54.3%	54.4%	67.0%	5.1%	-5.5%	-7.0%	-2.5%	-16.3%		12.6%
<b>Total cash, ticket &amp; pass revenue</b>	<b>-3.7%</b>	<b>5.4%</b>	<b>13.4%</b>	<b>27.5%</b>	<b>29.1%</b>	<b>8.3%</b>	<b>32.9%</b>	<b>8.9%</b>	<b>3.3%</b>	<b>1.2%</b>	<b>-5.9%</b>		<b>9.7%</b>
UW ASM	5.8%	5.8%	5.8%	5.8%	5.8%	5.8%	5.8%	5.8%	5.0%	5.0%	5.0%		5.5%
UW Employees	4.1%	4.1%	4.1%	4.1%	4.1%	4.1%	4.1%	4.1%	3.5%	3.5%	3.5%		4.0%
MATC	-0.3%	-18.3%	-22.6%	-28.6%	-16.2%	-33.0%	24.0%	-19.0%	-14.5%	-21.1%	-20.9%		-19.5%
City of Madison	3.8%	-2.9%	3.7%	-4.5%	-8.4%	-6.8%	-4.4%	-6.3%	2.8%	-3.6%	-2.9%		-2.7%
Edgewood	-14.8%	-13.3%	-18.2%	-16.5%	-6.0%	-6.8%	-7.1%	0.8%	1.8%	-4.7%	8.4%		-7.3%
St. Mary's	-20.6%	-21.5%	-9.4%	-26.5%	-29.2%	-23.1%	-17.9%	-28.7%	-26.2%	-15.4%	-13.4%		-21.2%
Meriter	-18.2%	-32.0%	-33.2%	-35.2%	-35.0%	-44.4%	-34.5%	-46.9%	-49.1%	-54.6%	-49.5%		-39.5%
Dane County	-0.3%	2.0%	10.1%	-1.7%	-7.1%	-9.3%	8.2%	8.1%	32.1%	26.0%	11.7%		7.1%
Commuter	22.4%	24.7%	53.3%	51.9%	67.0%	51.7%	54.2%	32.6%	31.0%	28.1%	26.6%		39.5%
<b>Total unlimited ride pass revenue</b>	<b>4.1%</b>	<b>0.6%</b>	<b>0.8%</b>	<b>-0.8%</b>	<b>2.8%</b>	<b>3.3%</b>	<b>3.9%</b>	<b>3.2%</b>	<b>1.6%</b>	<b>-0.2%</b>	<b>0.6%</b>		<b>1.7%</b>
<b>Total passenger revenue</b>	<b>0.3%</b>	<b>3.0%</b>	<b>7.0%</b>	<b>12.7%</b>	<b>15.8%</b>	<b>5.8%</b>	<b>15.6%</b>	<b>5.6%</b>	<b>2.5%</b>	<b>0.5%</b>	<b>-2.6%</b>		<b>5.6%</b>
<b>Cumulative YTD passenger revenue</b>	<b>0.3%</b>	<b>1.7%</b>	<b>3.5%</b>	<b>5.8%</b>	<b>7.7%</b>	<b>7.4%</b>	<b>8.4%</b>	<b>8.1%</b>	<b>7.3%</b>	<b>6.5%</b>	<b>5.6%</b>		

**Fixed Route Rides % Change**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	5.2%	0.6%	6.4%	-2.4%	-1.2%	-6.2%	7.4%	0.0%	2.2%	1.7%	-3.2%		0.9%
Day passes	25.7%	-0.2%	1.5%	-6.1%	4.0%	-14.3%	-8.2%	-18.2%	-24.6%	-14.4%	-21.6%		-8.7%
2 ride passes	161.7%	79.9%	44.2%	64.6%	71.6%	1.7%	25.6%	19.0%	57.9%	37.0%	33.9%		39.8%
10 ride passes	4.3%	-0.7%	-3.9%	6.9%	-2.6%	-4.7%	-2.7%	-5.5%	7.0%	0.0%	-3.2%		-0.3%
31 day passes	12.8%	2.5%	7.6%	4.9%	11.3%	8.0%	16.7%	11.4%	15.4%	9.9%	7.0%		9.8%
EZ Rider/Summer Youth passes	18.1%	-3.6%	-15.1%	23.0%	4.1%	26.5%	9.1%	-4.2%	8.5%	-0.4%	-5.2%		3.7%
<b>Total cash, ticket &amp; pass rides</b>	<b>13.4%</b>	<b>0.1%</b>	<b>-3.2%</b>	<b>11.5%</b>	<b>5.5%</b>	<b>7.2%</b>	<b>11.4%</b>	<b>4.5%</b>	<b>10.0%</b>	<b>3.5%</b>	<b>-0.5%</b>		<b>5.3%</b>
UW ASM	7.0%	6.1%	0.5%	18.1%	-0.4%	-6.3%	-5.3%	-6.1%	3.9%	0.1%	3.6%		2.6%
UW Employees	8.7%	3.5%	9.8%	7.2%	3.3%	-1.2%	1.0%	-5.5%	-2.9%	-5.8%	-4.2%		1.3%
MATC	-0.3%	-18.3%	-22.6%	-28.6%	-16.2%	-33.0%	-24.0%	-19.0%	-14.5%	-21.1%	-20.9%		-19.5%
City of Madison	3.8%	-2.9%	3.7%	-4.5%	-8.4%	-6.8%	-4.4%	-6.3%	2.8%	-3.6%	-2.9%		-2.7%
Edgewood	-14.8%	-13.3%	-18.2%	-16.5%	-6.0%	-6.8%	-7.1%	0.8%	1.8%	-4.7%	8.4%		-7.3%
St. Mary's	-20.7%	-21.5%	-9.3%	-26.5%	-29.2%	-23.1%	-17.8%	-28.7%	-26.2%	-15.4%	-13.4%		-21.2%
Meriter	-18.2%	-32.0%	-33.2%	-35.2%	-35.0%	-44.4%	-34.5%	-46.9%	-49.1%	-54.6%	-49.5%		-39.5%
Dane County	-8.5%	-10.4%	1.3%	-9.6%	-14.5%	-16.5%	-0.5%	-0.6%	21.5%	15.9%	2.8%		-2.0%
Commuter	22.4%	14.7%	41.0%	39.7%	53.6%	39.6%	41.8%	22.0%	20.6%	17.9%	16.5%		29.2%
<b>Total unlimited ride pass rides</b>	<b>6.2%</b>	<b>1.7%</b>	<b>0.1%</b>	<b>6.8%</b>	<b>-0.8%</b>	<b>-5.4%</b>	<b>-3.3%</b>	<b>-6.6%</b>	<b>-0.4%</b>	<b>-4.4%</b>	<b>-1.6%</b>		<b>-0.4%</b>
UW routes 80-85	3.5%	-15.3%	-21.4%	-5.1%	-17.1%	-17.8%	-11.4%	-8.1%	-11.2%	-10.2%	-5.2%		-11.4%
<b>Total revenue rides</b>	<b>8.9%</b>	<b>-2.6%</b>	<b>-5.5%</b>	<b>6.4%</b>	<b>-0.3%</b>	<b>-0.3%</b>	<b>2.1%</b>	<b>-2.1%</b>	<b>2.1%</b>	<b>-2.2%</b>	<b>-1.7%</b>		<b>0.1%</b>
Transfers	1.4%	-5.4%	1.1%	-9.6%	-2.3%	-12.2%	4.8%	-3.5%	5.7%	1.3%	-6.3%		-2.2%
Non-revenue rides	-19.8%	-8.5%	-9.8%	-9.1%	1.3%	-8.2%	-7.7%	27.1%	-12.2%	-12.9%	-18.5%		-7.1%
<b>Total rides</b>	<b>7.8%</b>	<b>-2.9%</b>	<b>-5.3%</b>	<b>5.3%</b>	<b>-0.4%</b>	<b>-1.7%</b>	<b>2.1%</b>	<b>-1.4%</b>	<b>1.9%</b>	<b>-2.2%</b>	<b>-2.2%</b>		<b>-0.1%</b>
<b>Cumulative YTD total rides</b>	<b>7.8%</b>	<b>1.7%</b>	<b>-0.7%</b>	<b>0.6%</b>	<b>0.5%</b>	<b>0.2%</b>	<b>0.4%</b>	<b>0.2%</b>	<b>0.4%</b>	<b>0.1%</b>	<b>-0.1%</b>		