	Rec #	Description	Responsible City Agencies	Other Impacted City Agencies	Key Community Stakeholders	Fiscal Impact	Steps	Notes
311	38	On the City website, allow option for having a chat with a City employee who can direct a resident in the right direction should they have an issue or question about government services					Will receive update from IT at next meeting	
311	39	Continue working towards having a 311 number for City services					Will receive update from IT at next meeting	
311	41	Review customer relation software options that may create better processes for residents to navigate City services, such as through a ticketing system where issues are ticketed, followed up on by staff, and then the results reported back to the person requesting the service					Will receive update from IT at next meeting	
Appointments & chair of BCC	16	That the mayor continue appointing residents and alders to the BCCs, but that the process be changed to ensure a robust review of nominations by the Common Council Executive Committee.					For further discussion on February meeting agenda	
Appointments & chair of BCC	17	That if the City transitions to a full-time Common Council, alder appointments to the BCCs should be made by the CCEC, subject to confirmation by the full Council.					For further discussion on February meeting agenda	
Appointments & chair of BCC	18	Common Council members should not serve as chairs of BCCs with resident members.					For further discussion on February meeting agenda	
BCC Admin Support and Resident Engagement	14	Create an Office of Resident Engagement and Neighborhood Support ("ORENS") to support BCC system staffing, training, and resident engagement.					In progress; continue to have as standing agenda item	
BCC Admin Support and Resident Engagement	15	Immediately create an Administrative Services Team to support the BCC system and improve resident engagement.					In progress; continue to have as standing agenda item	
BCC Admin Support and Resident Engagement	19	That the City review City processes and procedures applicable to BCCs so that it is easier for residents to participate in BCCs.					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident Engagement	20	That the City implement a technology plan to improve representation and engagement on the City's BCCs.					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
Support and Resident Engagement	25	Provide childcare at meetings					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident Engagement	26	Validate parking for people attending meetings					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident Engagement	27	Make Council proclamations before the legislative business begins at 6:30 p.m.					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident Engagement	28	Allow video testimony or live electronic participation such as through the internet, from remote centers of the City, or other electronic means					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident Engagement	30	Separate public testimony from legislative debate and action by allowing individuals to provide input at the beginning of Council meetings regardless of when the item on which they wish to speak is considered					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident Engagement	31	Vary meeting locations throughout the City					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
Support and Resident Engagement	32	Make written comments available to the public and Council members at the time of the meeting					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey. John Strange to confirm.	
Support and Resident Engagement	33	Avoid late-night meetings and reduce overall length of meetings					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident Engagement	34	Adhere to and/or change current rules regarding the length of alder statements at Council meetings					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
Legistar	29	Allow public comments to be made and considered prior to a meeting, such as through a system that notifies residents of decisions to be made, asks for their input, and then relays that input to decisionmakers					Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey; potential oportuity to access with Legistar upgrade	
Legistar	35	Improve accessibility and functionality of Legistar					Receive update from IT staff in February	
Legistar	36	Create a way for people to provide input in Legistar or some other appropriate platform					Virtual Meeting Protocols; For further discussion	
Legistar	37	Provide classes for the public to learn how to use Legistar					For further discussion	
Legistar	40	Maintain subscription lists for Council and BCC items so that residents can be made aware of issues coming before a body through an email blast or text message and report back promptly when a decision has been made					Virtual Meeting Protocols; For further discussion	

Category	#	Recommendation					Notes
Legistar	42	Add more than just the name of meetings to the City calendar so that more information can be obtained with one (1) click, instead of requiring multiple clicks to get relevant and substantive information about a meeting					Virtual Meeting Protocols(?); For further discussion
BCC Organization/ Structure	10	Create an organizational chart of all BCCs and organize BCCs around lead committees.					For continued discussion related to admininstrative staff team process; April 2021
BCC Organization/ Structure	11	Eliminate or combine BCCs that are redundant or have outlived their purpose.					For continued discussion related to admininstrative staff team process; April 2021
BCC Organization/ Structure	12	Reorganize BCCs to increase accountability.	CCEC				For continued discussion related to admininstrative staff team process; April 2021
BCC Organization/ Structure	13	Review BCC enabling ordinances and resolutions to ensure clarity of purpose and authority.					For continued discussion related to admininstrative staff team process; April 2021
Mayor's Office	23	That Madison should not restrict or expand the Mayor's current veto power.					Complete
Mayor's Office	24	That the City review the Mayor's administrative span of power and take steps to ensure that the Mayor and Deputy Mayors can adequately supervise all direct reports.					For further discussion on June agenda
Overall Structure	21	That Madison should retain the Mayor-Council form of Government.					Complete
Overall Structure	22	That Madison should not pursue First-Class City Status.					Complete
Size & Shape of Council	1	Madison should transition to a full-time Common Council	Common Council Office	Clerk's Office, Finance Department, IT department	District Residents		Continue to place on agendas as standing item
Size & Shape of Council	2	Madison should reduce the size of the Common Council to ten (10) members elected concurrently with the Mayor. (4-year terms)	Common Council Office	Clerk's Office, Finance Department, IT department	District Residents		Continue to place on agendas as standing item
Size & Shape of Council	3	Madison should increase Common Council member pay to 80% of the area median income for a single parent with two children (approximately $67,000).	Common Council Office	Finance Department,			Continue to place on agendas as standing item
Size & Shape of Council	4	Madison should maintain geographic aldermanic representation.					Continue to place on agendas as standing item
Size & Shape of Council	5	Madison should increase aldermanic terms to four (4) years.	Common Council Office	Finance Department, Clerk's Office			Continue to place on agendas as standing item
Size & Shape of Council	6	Madison should impose term limits of twelve (12) consecutive years.					Continue to place on agendas as standing item
Size & Shape of Council	7	Madison should increase Council leadership terms to two (2) years if the Council terms are increased to four (4) years.					Continue to place on agendas as standing item
Size & Shape of Council	8	That any structural changes to the Council take place at the election immediately following redistricting.					Continue to place on agendas as standing item
Size & Shape of Council	9	That any changes to the size of the Council or the terms of its members be made by charter ordinance subject to binding referendum of the electors.					Continue to place on agendas as standing item