



# City of Madison

City of Madison  
Madison, WI 53703  
www.cityofmadison.com

## Agenda - Approved WATER UTILITY BOARD

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Tuesday, January 25, 2011

4:30 PM

Water Utility Conference Room A&B  
119 E. Olin Ave.

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If you need an interpreter, translator, materials in alternate formats or other accommodations to access this service, activity or program, please call the phone number below at least three business days prior to the meeting.

Si necesita un intérprete, un traductor, materiales en formatos alternativos u otros arreglos para acceder a este servicio, actividad o programa, comuníquese al número de teléfono que figura a continuación tres días hábiles como mínimo antes de la reunión.

Yog hais tias koj xav tau ib tug neeg txhais lus, ib tug neeg txhais ntawv, cov ntawv ua lwm hom ntawv los sis lwm cov kev pab kom siv tau cov kev pab, cov kev ua ub no (activity) los sis qhov kev pab cuam, thov hu rau tus xov tooj hauv qab yam tsawg pib hnuv ua hauj lwm ua ntej yuav tuaj sib tham.

Если Вам необходима помощь устного или письменного переводчика, а также если Вам требуются материалы в иных форматах либо у Вас имеются особые пожелания в связи с доступом к данной услуге, мероприятию или программе, пожалуйста, позвоните по указанному ниже телефону и сообщите об этом не менее чем за три рабочих дня до соответствующей встречи.

For assistance, TEXTNET 866-704-2315 or call the Water Utility at 608-266-4651

### CALL TO ORDER / ROLL CALL

### APPROVAL OF MINUTES

Minutes of the December 21, 2010 meeting:  
<http://legistar.cityofmadison.com/calendar/#current>

### DISCLOSURES AND RECUSALS

Members of the body should make any required disclosures or recusals under the City's Ethics Code.

### PUBLIC HEARING

1. [21114](#) Accepting the exterior architectural treatment recommendation for the Arbor Hills water pumping station.  
**Attachments:** [Notice mailed to residents.pdf](#)

## PUBLIC COMMENT

Limited to three minutes each.

Comments may also be submitted until 8:00 a.m. the day of the meeting using Ask Us, Tell Us at <https://www.cityofmadison.com/water/askUs.cfm> (select "Contact Water Utility Board" as the subject).

## ADMINISTRATION REPORTS

2. [21119](#) General Manager's Report  
**Attachments:** [General Manager's Report January 2011.pdf](#)  
[2010 Resident Satisfaction Survey Results- Water.pdf](#)  
  
Summary of Utility progress in the Ten Attributes of Effectively Managed Water Sector Utilities: Stakeholder Understanding and Support, Water Quality, Customer Satisfaction, Employee and Leadership Development, Operational Optimization, Financial Viability, Infrastructure Stability, Operational Resiliency, Community Sustainability, and Water Resource Adequacy.

## NEW BUSINESS

3. [21115](#) Requesting that the US Environmental Protection Agency establish a legal limit and monitoring requirements for chromium-6.
4. [21116](#) Approving the Water Utility Board's annual calendar.  
  
**Attachments:** [Sample Annual Calendar.pdf](#)

## UNFINISHED BUSINESS

5. [20293](#) Creating Outcomes Policies for the Madison Water Utility.  
**Attachments:** [Provisionally Adopted Global Outcomes Policy.pdf](#)  
[Notes from 1-11-11 Workshop.pdf](#)

## BOARD SELF-MONITORING

6. [20013](#) Meeting Evaluation and Discussion  
**Attachments:** [Board Self-evaluation.pdf](#)

## FUTURE AGENDA ITEMS

7. [14501](#) Introduction of Future Agenda Items  
**Attachments:** [Decision Tree.pdf](#)

## ADJOURNMENT