

Major Requirements of Operating a Taxicab Company Licensed by the City of Madison

- Companies/drivers/vehicles providing public passenger, for hire, must be licensed by the City of Madison – MGO 11.06.
- Metered and zoned cabs must provide service 24 hours a day, 7 days a week – MGO 11.06 (7)(a).
- All licensed taxicab companies must provide service to the entire City – MGO 11.06 (7)(a).
- Coverage for taxicabs must be for in the minimum amount of one million dollars (\$1,000,000) per occurrence, shall be primary and non-contributory, and shall list the City of Madison, its officers, officials, and employees as additional insured's –MGO 11.06(8)(b).
- No licensed taxicab company may refuse service unless passenger engages in violent, abusive, indecent behavior – MGO (11.06)(7)(e)5.
- Each meter or zone taxicab shall be conspicuously and permanently marked on the right and left exterior sides with the owner's name, vehicle permit number, type of vehicle permit issued, and current rates of fare – MGO 11.06 (10)(a).
- Every taximeter being operated in a taxicab in the City of Madison shall be inspected by the City Sealer or Weights and Measures Inspectors within 10 days after any new rate goes into effect and at such other times as the Inspectors or Director of Transportation may require – MGO 11.06(10)(c)2.
- Metered taxicab companies must file rate change with the City Clerk at least 28 days before the new rate takes effect. A company may only change rate once every six months – MGO 11.06 (9)(a).