

FIXED ROUTE
Operating Statistics For Periods Ending 9/30/2012 & 9/30/2013

CURRENT MONTH							YEAR TO DATE		
Actual 2012	Actual 2013	Variance 2012 to 2013		Actual 2012	Actual 2013	Variance 2012 to 2013			
			Service Supplied						
469,049	484,753	15,704	Total (Vehicle) Miles	4,217,730	4,267,248	49,518			
31,164	33,564	2,400	Revenue Hours	288,254	287,833	(421)			
34,784	37,567	2,783	Total (Vehicle) Hours	318,578	318,721	143			
			<i>Ridership</i>						
1,187,566	1,208,870	21,304	Revenue Passengers	9,717,635	9,788,509	70,874			
78,055	82,518	4,463	Transfers	707,605	692,445	(15,160)			
<u>21,459</u>	<u>20,674</u>	<u>(785)</u>	Non-Revenue Rides	<u>187,076</u>	<u>178,404</u>	(8,672)			
1,287,080	1,312,062	24,982	Total Passengers	10,612,316	10,659,358	47,042			
			Service Quality						
2,972	3,751	779	Trips using Lifts	27,613	29,003	1,390			
10	18	8	Passenger Accidents	100	98	(2)			
			Vehicle Accidents						
4	13	9	Chargeable	40	52	12			
5	10	5	Non-chargeable	51	78	27			
<u>0</u>	<u>1</u>	<u>1</u>	Preventable	<u>3</u>	<u>8</u>	<u>5</u>			
9	24	15	Total Vehicle Accidents	94	138	44			
			Fleet/Maintenance						
67	70	3	Road Calls	607	719	112			
78	81	3	Actual Inspections	704	712	8			
78	81	3	Scheduled Inspections	702	710	8			

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--September 2013 vs. September 2012
(Routes sorted in order of 2013 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2013 vs. 2012 Year to Date			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	2012	2013	% change	2012	2013	% Change		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	25,782	36,251	40.6%	60.21	84.98	41.2%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends & holidays only).
80 UW CAMPUS (service revised August 26, 2012)	1,209,949	1,239,474	2.4%	89.35	80.78	-9.6%		
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	724,790	767,232	5.9%	67.36	68.19	1.2%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74, 75
28 NTP-WTP COMMUTER (revised August 25, 2013)	278,625	296,252	6.3%	57.74	60.91	5.5%		
2 WTP-NTP (revised August 25, 2013)	1,009,967	1,048,122	3.8%	49.80	50.93	2.3%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	73,199	70,727	-3.4%	50.03	47.99	-4.1%		
67 WTP-WEST TOWNE	235,668	231,746	-1.7%	47.72	46.81	-1.9%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	142,843	144,152	0.9%	37.38	43.66	16.8%		
50 WTP-SCHROEDER-RAYMOND LOOP	141,948	138,215	-2.6%	44.61	43.43	-2.6%		Circulator Routes 1, 9, 10, 34
4 NTP-STP	573,989	571,456	-0.4%	40.48	40.44	-0.1%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	111,113	111,773	0.6%	38.15	38.42	0.7%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	225,736	247,733	9.7%	34.80	37.87	8.8%		
22 MENDOTA LOOP	187,340	188,608	0.7%	37.10	37.74	1.7%		UW Campus Circulators 80, 81, 82, 84, 85
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	140,860	133,890	-4.9%	37.65	35.82	-4.9%		
18 STP-WTP (revised August 25, 2013)	348,482	346,543	-0.6%	35.81	35.70	-0.3%		School Day Supplemental Routes E, L, M, W
5 ETP-STP	388,648	380,660	-2.1%	36.10	35.50	-1.7%		
6 EAST TOWNE-WTP	896,805	880,925	-1.8%	35.60	35.02	-1.6%		Average weekday ridership September 2012: 56,707 Average weekday ridership September 2013: 55,972
3 WTP-ETP	436,306	452,252	3.7%	33.65	34.88	3.7%		
30 ETP-EAST TOWNE	192,806	209,430	8.6%	31.65	34.49	9.0%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	97,104	93,346	-3.9%	35.49	34.01	-4.2%		
17 ETP-NTP	99,245	96,995	-2.3%	35.06	34.01	-3.0%		
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	66,305	68,879	3.9%	32.40	33.79	4.3%		
16 STP - ETP	313,126	303,717	-3.0%	33.96	32.92	-3.0%		
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	396,833	391,331	-1.4%	33.47	32.83	-1.9%		
51 WTP-MUIR FIELD LOOP	64,010	64,466	0.7%	32.41	32.39	-0.1%		
11 WTP-DUTCH MILL-CAP SQUARE	67,273	70,910	5.4%	29.96	31.72	5.9%		
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012 & revised Mar 11, 2013)	15,396	38,207	148.2%	20.01	31.46	57.3%		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	61,978	133,004	114.6%	20.54	30.42	48.1%		
81-82 UW LATE NITE CIRCULATORS	134,534	62,563	-53.5%	42.94	29.62	-31.0%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	297,900	297,910	0.0%	29.04	29.56	1.8%		
27 NTP - UW CAMPUS COMMUTER	36,038	40,332	11.9%	25.70	28.77	11.9%		
63 WTP-PRAIRIE TOWN CTR (Weekends & Holidays only)	31,007	31,323	1.0%	28.01	28.65	2.3%		
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	98,856	96,621	-2.3%	29.20	28.43	-2.6%		
21 LAKEVIEW LOOP	126,496	130,104	2.9%	27.12	28.20	4.0%		
7 WTP-ETP (Weekends & Holidays Only)	114,314	117,986	3.2%	26.19	27.37	4.5%		
58 GREENTREE COMMUTER	54,445	60,803	11.7%	24.08	26.97	12.0%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	16,582	16,903	1.9%	27.62	26.61	-3.6%		
47 ARBOR HILLS COMMUTER	60,776	62,374	2.6%	24.76	25.64	3.6%		
1 CAP SQUARE - UW	17,788	18,693	5.1%	24.01	25.23	5.1%		
70 MIDDLETON-CAPITOL SQUARE	116,264	125,990	8.4%	23.19	25.07	8.1%		
55 VERONA-WTP COMMUTER (revised Mar 11, 2013)	37,027	29,082	-21.5%	34.88	24.88	-28.7%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	29,521	30,607	3.7%	23.39	24.55	5.0%		
12 WTP-DUTCH MILL-CAP SQUARE	37,550	40,100	6.8%	21.65	23.04	6.5%		
19 RED ARROW TR-CAP SQUARE	116,391	120,864	3.8%	20.95	21.73	3.7%	x	
32 ACEWOOD-THOMPSON LOOP	34,322	34,567	0.7%	21.55	21.60	0.2%	x	
73 WTP-OLD SAUK TRAILS	110,629	108,560	-1.9%	20.25	20.01	-1.1%	x	
13 STP-CAP SQUARE	112,583	113,489	0.8%	19.24	19.45	1.1%	x	
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	-	4,342	NA	NA	17.42	NA	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	54,465	58,570	7.5%	15.24	16.69	9.5%	x	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	9,787	8,693	-11.2%	17.70	16.23	-8.3%	x	
20 NTP-EAST TOWNE	124,459	130,024	4.5%	15.44	16.07	4.1%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	23,455	21,253	-9.4%	16.91	16.00	-5.4%	x	
74 MIDDLETON LOOP	19,351	22,220	14.8%	13.80	15.87	NA	x	
52 WTP-FITCHBURG	28,690	27,597	-3.8%	13.59	13.17	-3.1%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	21,248	19,076	-10.2%	13.47	12.60	-6.5%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	7,734	8,286	7.1%	11.38	12.50	9.8%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	3,030	7,878	160.0%	6.67	12.03	80.2%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	22,501	26,240	16.6%	10.21	11.97	17.2%	x	
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	9,614	9,872	2.7%	11.40	11.71	2.7%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,664	2,996	12.5%	6.34	7.13	12.4%	x	
31 MARSH RD - ETP (began August 25, 2013)	-	1,748	NA	NA	6.36	NA	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	9,158	7,729	-15.6%	7.27	6.21	-14.6%	x	
68 WTP-PRAIRIE TOWN CTR (Weekends & Holidays only)	8,539	7,416	-13.2%	6.64	5.84	NA	x	
85 UW CAMPUS-PARK ST CIRCULATOR (ended operating on August 25, 2012)	158,385	-	-100.0%	59.22	NA	NA		
UNKNOWN ROUTE & ROAD BUS *	87	251	188.5%	NA	NA	NA		
SYSTEM TOTAL	10,612,316	10,659,358	0.4%	36.92	37.03	0.3%	22.22	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	9,083,666	9,321,070	2.6%	33.94	34.52	1.7%	20.71	

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - September 2013

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2012	2013	% change	2012	2013
1 CAP SQUARE - UW	17,788	18,693	5.1%	24.01	25.23
2 WTP-NTP (revised August 25, 2013)	1,009,967	1,048,122	3.8%	49.80	50.93
3 WTP-ETP	436,306	452,252	3.7%	33.65	34.88
4 NTP-STP	573,989	571,456	-0.4%	40.48	40.44
5 ETP-STP	388,648	380,660	-2.1%	36.10	35.50
6 EAST TOWNE-WTP	896,805	880,925	-1.8%	35.60	35.02
7 WTP-ETP (Weekends & Holidays Only)	114,314	117,986	3.2%	26.19	27.37
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	29,521	30,607	3.7%	23.39	24.55
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	142,843	144,152	0.9%	37.38	43.66
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	61,978	133,004	114.6%	20.54	30.42
11 WTP-DUTCH MILL-CAP SQUARE	67,273	70,910	5.4%	29.96	31.72
12 WTP-DUTCH MILL-CAP SQUARE	37,550	40,100	6.8%	21.65	23.04
13 STP-CAP SQUARE	112,583	113,489	0.8%	19.24	19.45
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	297,900	297,910	0.0%	29.04	29.56
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	396,833	391,331	-1.4%	33.47	32.83
16 STP - ETP	313,126	303,717	-3.0%	33.96	32.92
17 ETP-NTP	99,245	96,995	-2.3%	35.06	34.01
18 STP-WTP (revised August 25, 2013)	348,482	346,543	-0.6%	35.81	35.70
19 RED ARROW TR-CAP SQUARE	116,391	120,864	3.8%	20.95	21.73
20 NTP-EAST TOWNE	124,459	130,024	4.5%	15.44	16.07
21 LAKEVIEW LOOP	126,496	130,104	2.9%	27.12	28.20
22 MENDOTA LOOP	187,340	188,608	0.7%	37.10	37.74
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	9,787	8,693	-11.2%	17.70	16.23
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,664	2,996	12.5%	6.34	7.13
27 NTP - UW CAMPUS COMMUTER	36,038	40,332	11.9%	25.70	28.77
28 NTP-WTP COMMUTER (revised August 25, 2013)	278,625	296,252	6.3%	57.74	60.91
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	16,582	16,903	1.9%	27.62	26.61
30 ETP-EAST TOWNE	192,806	209,430	8.6%	31.65	34.49
31 MARSH RD - ETP (began August 25, 2013)	-	1,748	NA	NA	6.36
32 ACEWOOD-THOMPSON LOOP	34,322	34,567	0.7%	21.55	21.60
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	3,030	7,878	160.0%	6.67	12.03
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	23,455	21,253	-9.4%	16.91	16.00
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	-	4,342	NA	NA	17.42
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	22,501	26,240	16.6%	10.21	11.97
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	54,465	58,570	7.5%	15.24	16.69
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	225,736	247,733	9.7%	34.80	37.87
39 ETP - DAIRY DRIVE (revised August 25, 2013)	21,248	19,076	-10.2%	13.47	12.60
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	140,860	133,890	-4.9%	37.65	35.82
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	66,305	68,879	3.9%	32.40	33.79
47 ARBOR HILLS COMMUTER	60,776	62,374	2.6%	24.76	25.64
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	9,614	9,872	2.7%	11.40	11.71
50 WTP-SCHROEDER-RAYMOND LOOP	141,948	138,215	-2.6%	44.61	43.43
51 WTP-MUIR FIELD LOOP	64,010	64,466	0.7%	32.41	32.39
52 WTP-FITCHBURG	28,690	27,597	-3.8%	13.59	13.17
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	37,027	29,082	-21.5%	34.88	24.88
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	98,856	96,621	-2.3%	29.20	28.43
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	97,104	93,346	-3.9%	35.49	34.01
58 GREENTREE COMMUTER	54,445	60,803	11.7%	24.08	26.97
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	9,158	7,729	-15.6%	7.27	6.21
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	31,007	31,323	1.0%	28.01	28.65
67 WTP-WEST TOWNE	235,668	231,746	-1.7%	47.72	46.81
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	8,539	7,416	-13.2%	6.64	5.84
70 MIDDLETON-CAPITOL SQUARE	116,264	125,990	8.4%	23.19	25.07
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	73,199	70,727	-3.4%	50.03	47.99
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	111,113	111,773	0.6%	38.15	38.42
73 WTP-OLD SAUK TRAILS	110,629	108,560	-1.9%	20.25	20.01
74 MIDDLETON LOOP	19,351	22,220	14.8%	13.80	15.87
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012 & revised Mar 11, 2013)	15,396	38,207	148.2%	20.01	31.46
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	7,734	8,286	7.1%	11.38	12.50
80 UW CAMPUS (service revised August 26, 2012)	1,209,949	1,239,474	2.4%	89.35	80.78
81-82 UW LATE NITE CIRCULATORS	134,534	62,563	-53.5%	42.94	29.62
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	25,782	36,251	40.6%	60.21	84.98
85 UW CAMPUS-PARK ST CIRCULATOR (ended operating on August 25, 2012)	158,385	-	-100.0%	59.22	NA
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	724,790	767,232	5.9%	67.36	68.19
UNKNOWN ROUTE & ROAD BUS *	87	251	188.5%	NA	NA
SYSTEM TOTAL	10,612,316	10,659,358	0.4%	36.92	37.03
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	9,083,666	9,321,070	2.6%	33.94	34.52

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

Average weekday ridership September 2012: 56,707

Average weekday ridership September 2013: 55,972

MONTHLY RIDERSHIP - September 2013

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2012	2013	% change	2012	2013	% change
1 CAP SQUARE - UW	1,869	2,265	21.2%	17,788	18,693	5.1%
2 WTP-NTP (revised August 25, 2013)	127,372	134,158	5.3%	1,009,967	1,048,122	3.8%
3 WTP-ETP	48,329	51,797	7.2%	436,306	452,252	3.7%
4 NTP-STP	63,717	65,371	2.6%	573,989	571,456	-0.4%
5 ETP-STP	43,380	42,888	-1.1%	388,648	380,660	-2.1%
6 EAST TOWNE-WTP	101,989	105,852	3.8%	896,805	880,925	-1.8%
7 WTP-ETP (Weekends & Holidays Only)	16,462	16,159	-1.8%	114,314	117,986	3.2%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	4,840	4,555	-5.9%	29,521	30,607	3.7%
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	18,805	0	-100.0%	142,843	144,152	0.9%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	8,289	62,261	651.1%	61,978	133,004	114.6%
11 WTP-DUTCH MILL-CAP SQUARE	7,967	6,889	-13.5%	67,273	70,910	5.4%
12 WTP-DUTCH MILL-CAP SQUARE	4,387	4,147	-5.5%	37,550	40,100	6.8%
13 STP-CAP SQUARE	13,505	14,201	5.2%	112,583	113,489	0.8%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	35,065	24,990	-28.7%	297,900	297,910	0.0%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	47,034	37,333	-20.6%	396,833	391,331	-1.4%
16 STP - ETP	37,405	34,206	-8.6%	313,126	303,717	-3.0%
17 ETP-NTP	10,606	11,823	11.5%	99,245	96,995	-2.3%
18 STP-WTP (revised August 25, 2013)	39,651	39,382	-0.7%	348,482	346,543	-0.6%
19 RED ARROW TR-CAP SQUARE	13,276	13,610	2.5%	116,391	120,864	3.8%
20 NTP-EAST TOWNE	14,829	15,679	5.7%	124,459	130,024	4.5%
21 LAKEVIEW LOOP	13,957	16,159	15.8%	126,496	130,104	2.9%
22 MENDOTA LOOP	20,945	22,686	8.3%	187,340	188,608	0.7%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	693	797	15.0%	9,787	8,693	-11.2%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	295	355	20.3%	2,664	2,996	12.5%
27 NTP - UW CAMPUS COMMUTER	3,808	4,290	12.7%	36,038	40,332	11.9%
28 NTP-WTP COMMUTER (revised August 25, 2013)	35,276	32,935	-6.6%	278,625	296,252	6.3%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,607	1,807	12.4%	16,582	16,903	1.9%
30 ETP-EAST TOWNE	21,797	23,768	9.0%	192,806	209,430	8.6%
31 MARSH RD - ETP (began August 25, 2013)		1,526	NA	-	1,748	NA
32 ACEWOOD-THOMPSON LOOP	3,453	4,050	17.3%	34,322	34,567	0.7%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	346	4,247	1127.5%	3,030	7,878	160.0%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	3,144	2,105	-33.0%	23,455	21,253	-9.4%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)		3,579	NA	-	4,342	NA
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	2,686	2,866	6.7%	22,501	26,240	16.6%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	7,469	6,133	-17.9%	54,465	58,570	7.5%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	25,742	25,868	0.5%	225,736	247,733	9.7%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	2,172	1,563	-28.0%	21,248	19,076	-10.2%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	14,873	16,977	14.1%	140,860	133,890	-4.9%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	7,690	7,080	-7.9%	66,305	68,879	3.9%
47 ARBOR HILLS COMMUTER	6,959	7,224	3.8%	60,776	62,374	2.6%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	947	1,112	17.4%	9,614	9,872	2.7%
50 WTP-SCHROEDER-RAYMOND LOOP	17,096	16,967	-0.8%	141,948	138,215	-2.6%
51 WTP-MUIR FIELD LOOP	7,260	7,930	9.2%	64,010	64,466	0.7%
52 WTP-FITCHBURG	3,083	3,449	11.9%	28,690	27,597	-3.8%
55 VERONA-WTP COMMUTER (revised Mar 11, 2013)	3,725	2,977	-20.1%	37,027	29,082	-21.5%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	10,985	9,136	-16.8%	98,856	96,621	-2.3%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	11,933	9,745	-18.3%	97,104	93,346	-3.9%
58 GREENTREE COMMUTER	6,025	6,878	14.2%	54,445	60,803	11.7%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,025	1,051	2.5%	9,158	7,729	-15.6%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	4,548	4,009	-11.9%	31,007	31,323	1.0%
67 WTP-WEST TOWNE	28,813	25,867	-10.2%	235,668	231,746	-1.7%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,336	893	-33.2%	8,539	7,416	-13.2%
70 MIDDLETON-CAPITOL SQUARE	14,020	14,034	0.1%	116,264	125,990	8.4%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	8,521	7,463	-12.4%	73,199	70,727	-3.4%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	13,337	11,409	-14.5%	111,113	111,773	0.6%
73 WTP-OLD SAUK TRAILS	11,584	12,007	3.7%	110,629	108,560	-1.9%
74 MIDDLETON LOOP	1,865	2,467	32.3%	19,351	22,220	14.8%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012 & revised Mar 11, 2013)	3,373	4,973	47.4%	15,396	38,207	148.2%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	934	876	-6.2%	7,734	8,286	7.1%
80 UW CAMPUS (service revised August 26, 2012)	170,344	150,776	-11.5%	1,209,949	1,239,474	2.4%
81 UW LATE NIGHT CIRCULATOR	5,927	4,242	-28.4%	66,454	23,860	-64.1%
82 UW LATE NITE CIRCULATOR	5,128	5,391	5.1%	68,080	38,703	-43.2%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	2,013	2,371	17.8%	25,782	36,251	40.6%
85 UW CAMPUS-PARK ST CIRCULATOR (ended operating on Aug 25, 2012)	0	0	NA	158,385	-	-100.0%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	121,524	132,458	NA	724,790	767,232	5.9%
UNKNOWN ROUTE & ROAD BUS	45	0	0.0%	87	251	188.5%
SYSTEM TOTAL	1,287,080	1,312,062	1.9%	10,612,316	10,659,358	0.4%
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	1,103,668	1,149,282	4.1%	9,083,666	9,321,070	2.6%

ParaTransit
Operating Statistics For Periods Ending 9/30/2012 & 9/30/2013

CURRENT MONTH			YEAR TO DATE			
Actual 2012	Actual 2013	Variance 2012 to 2013		Actual 2012	Actual 2013	Variance 2012 to 2013
			Service Supplied Data			
1,077	1,065	(12)	No. of Clients riding the System	1,560	1,564	4
			<i>Ridership</i>			
4,054	4,165	111	Directly Operated Service	38,101	36,949	(1,152)
<u>16,609</u>	<u>17,431</u>	<u>822</u>	ADA Contracted Services	<u>158,752</u>	<u>157,432</u>	<u>(1,320)</u>
20,663	21,596	933	Total ADA Ridership	196,853	194,381	(2,472)
239	439	200	Total No-shows	2,497	4,131	1,634
			Service Quality Data			
1	1	0	Passenger Accidents	14	6	(8)
			<i>Vehicle Accidents:</i>			
0	1	1	Chargeable	0	9	9
0	0	0	Non-chargeable	3	3	0
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>
0	1	1	Total Vehicle Accidents	3	12	9
			Fleet/Maintenance Data			
2	0	(2)	Road Calls	43	25	(18)
9	9	0	Actual Inspections	87	76	(11)
9	9	0	Scheduled Inspections	84	81	(3)

**Paratransit Performance Indicators
September, 2013**

Operations	Metro Plus			
	Sept, 2012	Sept, 2013	YTD	YTD
			Sept, 2012	Sept, 2013
Total Trips	20,663	21,596	196,853	194,381
Rides Cancelled	2,563	2,919	27,286	29,913
Cancellation Rate	12.4%	13.5%	13.9%	15.4%
No Shows	239	439	2,497	4,131
No Shows/Rides Provided	1.2%	2.0%	1.3%	2.1%
Number of Clients Provided Service	1,077	1,065	1,560	1,564
Average Trips/Client	19.2	20.3	126.2	124.3
DDS Trips	13,095	14,585	125,220	128,674
Subscription Trips	12,089	12,897	114,885	115,765
DDS Subscription Trips	8,335	9,491	78,732	87,194
D2D Trips	13,904	14,328	135,840	132,725
Lv Attended Trips	6,121	6,544	61,337	59,305
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	103.6%	93.8%

Number of Trips by Provider YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	24,134	36,202	34,041	45,452	139,829
Non-Ambulatory	12,815	1,728	7,892	32,117	54,552
Percentage	19.01%	19.51%	21.57%	39.91%	100.00%

Customer Service YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	36,949	37,930	41,933	77,569	194,381
Customer Complaints	80	115	94	128	417
Customer Compliments	5	10	8	12	35
Customer Suggestions	4	1	4	2	11
Complaints/1000 passenger trips - 2012	2.70	3.23	2.02	1.66	2.22
Complaints/1000 passenger trips - 2013	2.17	3.03	2.24	1.65	2.15
Late Service Reports (1)	24	203	264	176	667
Late Service Reports/1000 passenger trips - 2012	0.94	4.78	4.75	3.12	3.35
Late Service Reports/1000 passenger trips - 2013	0.65	5.35	6.30	2.27	3.43

On-Time Performance, Sept. 2013	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
September, 2013	91%	97%	96%	96%
YTD - 2012	90%	97%	95%	95%
YTD - 2013	91%	96%	95%	96%

ADA Certifications, Sept 2013	Clients	1-19 Trips	>20 - 40<	>40 Trips/mo	TTL Trips
Category 1	1,486	301	251	129	16,267
Category 2	13	0	0	0	0
Category 2/3	42	5	0	0	25
Category 3	2,181	316	81	19	5,258
Total	3,722				21,550

Monthly New Certification	12
Monthly Denied Applications	1

Fixed Route Trips Using Lifts (YTD) 29,003

(1) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through September 30
All Modes

	2012 Actual	2013 Budget	2013 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:					
Cash, Tickets, Passes:	\$ 4,361,602	\$ 4,285,146	\$ 4,900,329	\$ 615,183	\$ 538,728
Unlimited Ride Passes:	\$ 4,415,749	\$ 4,618,200	\$ 4,510,518	\$ (107,682)	\$ 94,769
Sub Total:	\$ 8,777,351	\$ 8,903,346	\$ 9,410,847	\$ 507,501	\$ 633,496
Misc Revenue:					
Advertising:	\$ 337,500	\$ 337,500	\$ 271,376	\$ (66,124)	\$ (66,124)
County:	\$ 2,637,709	\$ 2,737,500	\$ 2,833,020	\$ 95,520	\$ 195,311
Other Operating:	\$ 111,103	\$ 29,000	\$ 57,773	\$ 28,773	\$ (53,330)
Non-Operating:	\$ 54,923	\$ 52,500	\$ 50,735	\$ (1,765)	\$ (4,189)
Sub Total:	\$ 3,141,235	\$ 3,156,500	\$ 3,212,903	\$ 56,403	\$ 71,668
Local Subsidies:					
City of Madison:	\$ 7,263,685	\$ 8,181,924	\$ 8,181,924	\$ -	\$ 918,239
Funding Partners:	\$ 2,322,000	\$ 2,071,500	\$ 2,115,000	\$ 43,500	\$ (207,000)
Sub Total:	\$ 9,585,685	\$ 10,253,424	\$ 10,296,924	\$ 43,500	\$ 711,239
State Assistance:					
	\$ 12,449,981	\$ 12,450,000	\$ 12,450,000	\$ (0)	\$ 19
Federal grant funding for capital maintenance					
	\$ 4,489,200	\$ 4,609,200	\$ 4,609,199	\$ (1)	\$ 119,999
Total Revenue:	\$ 38,443,452	\$ 39,372,470	\$ 39,979,874	\$ 607,404	\$ 1,536,422
Salaries:					
Salaries/Wages:	\$ 17,560,329	\$ 18,254,478	\$ 17,982,608	\$ (271,870)	\$ 422,278
OT:	\$ 1,293,639	\$ 973,975	\$ 1,306,554	\$ 332,579	\$ 12,916
Workers Comp:	\$ 171,838	\$ 160,963	\$ 117,429	\$ (43,533)	\$ (54,408)
Benefits:					
Health:	\$ 3,950,814	\$ 4,446,077	\$ 4,337,126	\$ (108,951)	\$ 386,312
WI Retirement:	\$ 1,090,854	\$ 1,298,562	\$ 1,246,243	\$ (52,319)	\$ 155,389
Other:	\$ 2,636,647	\$ 2,682,330	\$ 2,690,077	\$ 7,747	\$ 53,430
Sub Total:	\$ 26,704,121	\$ 27,816,385	\$ 27,680,038	\$ (136,346)	\$ 975,917
Utilities:					
Natural Gas:	\$ 103,744	\$ 115,200	\$ 142,691	\$ 27,491	\$ 38,947
Electricity:	\$ 207,288	\$ 207,750	\$ 247,837	\$ 40,087	\$ 40,549
Telephone:	\$ 13,536	\$ 16,800	\$ 10,480	\$ (6,320)	\$ (3,055)
Other:	\$ 15,734	\$ 23,700	\$ 11,936	\$ (11,764)	\$ (3,798)
Building & Grounds:					
Repairs/Maintenance:	\$ 38,685	\$ 67,500	\$ 47,745	\$ (19,755)	\$ 9,060
Supplies:	\$ 126,287	\$ 140,100	\$ 155,019	\$ 14,919	\$ 28,731
Services:	\$ 7,692	\$ 9,525	\$ 5,837	\$ (3,688)	\$ (1,855)
Rolling Stock/Support Equipment:					
Equip. Repairs/Maintenance:	\$ 311,757	\$ 312,150	\$ 333,919	\$ 21,769	\$ 22,162
Parts:	\$ 615,786	\$ 512,298	\$ 555,167	\$ 42,869	\$ (60,619)
Tires:	\$ 147,160	\$ 158,250	\$ 167,830	\$ 9,580	\$ 20,670
Equipment Supplies:	\$ 86,056	\$ 63,750	\$ 78,171	\$ 14,421	\$ (7,885)
Fuel, Oil, & Lubricants:	\$ 2,990,405	\$ 2,662,768	\$ 2,681,590	\$ 18,822	\$ (308,815)
Administrative:					
Insurance & Financial:	\$ 757,886	\$ 797,100	\$ 791,198	\$ (5,902)	\$ 33,312
Rentals/Leases:	\$ 123,948	\$ 128,250	\$ 137,768	\$ 9,518	\$ 13,820
Training:	\$ 12,377	\$ 25,500	\$ 38,087	\$ 12,587	\$ 25,710
Supplies, Equipment and Services:	\$ 345,752	\$ 360,825	\$ 435,336	\$ 74,511	\$ 89,584
Operations:					
Paratransit Providers:	\$ 3,252,410	\$ 3,454,500	\$ 3,295,632	\$ (158,868)	\$ 43,223
GAS / RSVP / Exc Rides:	\$ 492,940	\$ 489,750	\$ 479,352	\$ (10,398)	\$ (13,588)
Inter Departmental Charges:					
	\$ 555,703	\$ 602,525	\$ 591,429	\$ (11,096)	\$ 35,726
Depreciation:					
	\$ 4,898,280	\$ 4,687,500	\$ 4,688,859	\$ 1,359	\$ (209,421)
Interest and Bad Debt Expense:					
	\$ 240,403	\$ 253,950	\$ 253,950	\$ -	\$ 13,547
Total Operating Expenses:	\$ 42,047,950	\$ 42,906,075	\$ 42,829,872	\$ (76,203)	\$ 781,923
Less Depreciation:					
	\$ (4,898,280)	\$ (4,687,500)	\$ (4,688,859)	\$ (1,359)	\$ 209,421
Capital Debt:					
	\$ 846,851	\$ 876,675	\$ 876,675	\$ -	\$ 29,824
Fixed Assets:					
	\$ 71,717	\$ 1,104,150	\$ 829,210	\$ (274,940)	\$ 757,493
Federal grant funding for fixed assets					
	\$ (57,374)	\$ (883,405)	\$ (663,368)	\$ 220,037	\$ (605,994)
Total Expenditures:	\$ 38,010,864	\$ 39,315,995	\$ 39,183,530	\$ (132,465)	\$ 1,172,666
Reserves generated (used)					
	\$ 432,588	\$ 56,475	\$ 796,344	\$ 739,869	\$ 363,756
Reserve balance-beginning					
	\$ 198,183		\$ 742,632		
Reserve balance-ending					
	\$ 630,771		\$ 1,538,976		

**Madison Metro
Performance Measures
YTD through September 30**

	Fixed Route		Paratransit	
	2012	2013	2012	2013
Operating Revenue/Operating Cost	28.66%	30.15%	36.01%	36.92%
Passenger Revenue/Passenger Trips	\$ 0.81	\$ 0.86	\$ 1.13	\$ 1.16
Operating Cost/Passenger Trips	\$ 2.81	\$ 2.86	\$ 34.56	\$ 37.02
Operating Cost/Revenue Hours	\$ 103.57	\$ 105.85		
Operating Cost/Platform Hours	\$ 93.71	\$ 95.59		
Operating Cost/Total Miles	\$ 7.08	\$ 7.14		
Passenger Trips/Revenue Hour	36.82	37.03	2.73	
Passenger Trips/Revenue Mile	2.92	2.93		

Notes

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through September 30, 2013 and 2012

Fixed Route Passenger Revenue

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 128,244	\$ 124,263	\$ 129,802	\$ 133,392	\$ 124,976	\$ 141,365	\$ 139,599	\$ 142,185	\$ 150,854				\$ 1,214,680
Day passes	\$ 8,079	\$ 7,350	\$ 7,497	\$ 6,152	\$ 8,784	\$ 8,424	\$ 8,478	\$ 9,549	\$ 8,730				\$ 73,043
2 ride passes	\$ 23,830	\$ 13,130	\$ 20,658	\$ 10,900	\$ 8,040	\$ 44,510	\$ 57,440	\$ 25,555	\$ 11,778				\$ 215,841
10 ride passes	\$ 99,820	\$ 79,570	\$ 83,955	\$ 75,095	\$ 100,395	\$ 78,915	\$ 65,985	\$ 60,815	\$ 93,485				\$ 738,035
31 day passes	\$ 157,839	\$ 103,439	\$ 139,528	\$ 130,731	\$ 134,105	\$ 128,247	\$ 126,850	\$ 118,764	\$ 129,001				\$ 1,168,504
EZ Rider/Summer Youth passes	\$ 46,500	\$ 219,940	\$ 185,110	\$ 254,660	\$ 254,680	\$ 98,550	\$ 11,000	\$ 11,000	\$ 210,430				\$ 1,291,870
Total cash, ticket & pass revenue	\$ 464,312	\$ 547,692	\$ 566,550	\$ 610,930	\$ 630,980	\$ 500,011	\$ 409,352	\$ 367,868	\$ 604,278				\$ 4,701,973
UW ASM	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,643	\$ 271,644	\$ 271,644	\$ 285,124				\$ 2,458,273
UW Employees	\$ 150,772	\$ 150,772	\$ 150,772	\$ 150,771	\$ 150,771	\$ 150,772	\$ 150,772	\$ 150,772	\$ 156,101				\$ 1,362,275
MATC	\$ 52,571	\$ 69,315	\$ 62,306	\$ 61,867	\$ 47,352	\$ 13,887	\$ 17,837	\$ 24,682	\$ 66,933				\$ 416,750
City of Madison	\$ 11,518	\$ 11,347	\$ 11,566	\$ 10,368	\$ 10,178	\$ 9,156	\$ 9,905	\$ 10,187	\$ 10,503				\$ 94,728
Edgewood	\$ 8,466	\$ 12,368	\$ 10,187	\$ 10,106	\$ 8,156	\$ 3,045	\$ 3,138	\$ 5,478	\$ 13,504				\$ 74,448
St. Mary's	\$ 2,390	\$ 2,711	\$ 3,146	\$ 2,706	\$ 2,758	\$ 2,922	\$ 3,293	\$ 3,041	\$ 2,897				\$ 25,864
Meriter	\$ 2,754	\$ 2,673	\$ 2,586	\$ 2,221	\$ 2,253	\$ 1,923	\$ 2,107	\$ 1,900	\$ 1,716				\$ 20,133
Dane County	\$ 2,198	\$ 2,100	\$ 2,136	\$ 1,654	\$ 1,650	\$ 1,538	\$ 1,908	\$ 2,106	\$ 2,014				\$ 17,304
Commuter	\$ 11,317	\$ 12,142	\$ 13,795	\$ 13,209	\$ 14,668	\$ 13,421	\$ 14,661	\$ 13,262	\$ 12,820				\$ 119,295
Total unlimited ride pass revenue	\$ 513,630	\$ 535,071	\$ 528,138	\$ 524,545	\$ 509,430	\$ 468,307	\$ 475,265	\$ 483,072	\$ 551,612				\$ 4,589,070
Total passenger revenue	\$ 977,942	\$ 1,082,763	\$ 1,094,688	\$ 1,135,475	\$ 1,140,410	\$ 968,318	\$ 884,617	\$ 850,940	\$ 1,155,890				\$ 9,291,043
Cumulative YTD passenger revenue	\$ 977,942	\$ 2,060,705	\$ 3,155,393	\$ 4,290,868	\$ 5,431,278	\$ 6,399,596	\$ 7,284,213	\$ 8,135,153	\$ 9,291,043				

2012	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 116,363	\$ 118,857	\$ 113,311	\$ 116,713	\$ 120,271	\$ 120,823	\$ 128,808	\$ 139,038	\$ 139,040				\$ 1,113,224
Day passes	\$ 7,082	\$ 7,530	\$ 6,917	\$ 8,442	\$ 8,732	\$ 8,129	\$ 9,419	\$ 10,405	\$ 9,658				\$ 76,312
2 ride passes	\$ 25,860	\$ 9,580	\$ 14,505	\$ 11,060	\$ 8,880	\$ 64,680	\$ 11,940	\$ 9,150	\$ 22,105				\$ 177,760
10 ride passes	\$ 111,255	\$ 89,735	\$ 85,650	\$ 79,475	\$ 91,380	\$ 101,275	\$ 53,630	\$ 62,485	\$ 90,000				\$ 764,885
31 day passes	\$ 122,348	\$ 128,755	\$ 122,092	\$ 98,285	\$ 94,380	\$ 107,938	\$ 93,692	\$ 105,022	\$ 97,570				\$ 970,082
EZ Rider/Summer Youth passes	\$ 99,000	\$ 165,000	\$ 157,000	\$ 165,000	\$ 165,000	\$ 59,010	\$ 10,465	\$ 11,635	\$ 226,360				\$ 1,058,470
Total cash, ticket & pass revenue	\$ 481,907	\$ 519,457	\$ 499,475	\$ 478,975	\$ 488,643	\$ 461,855	\$ 307,954	\$ 337,735	\$ 584,733				\$ 4,160,733
UW ASM	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 256,804	\$ 271,643				\$ 2,326,073
UW Employees	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 144,798	\$ 150,772				\$ 1,309,156
MATC	\$ 52,705	\$ 84,875	\$ 80,540	\$ 86,684	\$ 56,483	\$ 20,720	\$ 23,467	\$ 30,484	\$ 78,248				\$ 514,205
City of Madison	\$ 11,096	\$ 11,685	\$ 11,152	\$ 10,861	\$ 11,115	\$ 9,820	\$ 10,357	\$ 10,870	\$ 10,221				\$ 97,176
Edgewood	\$ 9,942	\$ 14,273	\$ 12,451	\$ 12,097	\$ 8,672	\$ 3,266	\$ 3,378	\$ 5,435	\$ 13,259				\$ 82,772
St. Mary's	\$ 3,012	\$ 3,455	\$ 3,471	\$ 3,683	\$ 3,895	\$ 3,802	\$ 4,009	\$ 4,263	\$ 3,928				\$ 33,517
Meriter	\$ 3,367	\$ 3,928	\$ 3,873	\$ 3,427	\$ 3,466	\$ 3,459	\$ 3,218	\$ 3,579	\$ 3,373				\$ 31,691
Dane County	\$ 2,205	\$ 2,060	\$ 1,940	\$ 1,682	\$ 1,776	\$ 1,695	\$ 1,764	\$ 1,949	\$ 1,525				\$ 16,596
Commuter	\$ 9,245	\$ 9,741	\$ 8,999	\$ 8,697	\$ 8,783	\$ 8,846	\$ 9,509	\$ 10,003	\$ 9,783				\$ 83,605
Total unlimited ride pass revenue	\$ 493,173	\$ 531,617	\$ 524,027	\$ 528,733	\$ 495,791	\$ 453,209	\$ 457,303	\$ 468,185	\$ 542,752				\$ 4,494,791
Total passenger revenue	\$ 975,080	\$ 1,051,074	\$ 1,023,502	\$ 1,007,708	\$ 984,434	\$ 915,064	\$ 765,257	\$ 805,920	\$ 1,127,485				\$ 8,655,524
Cumulative YTD passenger revenue	\$ 975,080	\$ 2,026,154	\$ 3,049,656	\$ 4,057,364	\$ 5,041,798	\$ 5,956,862	\$ 6,722,119	\$ 7,528,039	\$ 8,655,524				

**Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through September 30, 2013 and 2012**

Fixed Route Rides

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	70,426	65,704	68,961	58,134	67,358	68,209	71,040	75,491	74,337				619,660
Day passes	5,111	4,499	5,034	4,317	5,517	4,848	5,313	6,117	5,000				45,756
2 ride passes	8,335	8,339	8,954	9,206	11,284	13,559	27,268	12,956	15,225				115,126
10 ride passes	75,490	74,867	70,846	67,227	70,655	53,502	46,249	48,198	68,793				575,827
31 day passes	159,053	155,956	167,743	151,530	174,380	168,531	177,429	175,570	172,232				1,502,424
EZ Rider/Summer Youth passes	192,011	189,342	183,642	200,745	220,029	110,646	31,376	23,856	182,683				1,334,330
Total cash, ticket & pass rides	510,426	498,707	505,180	491,159	549,223	419,295	358,675	342,188	518,270				4,193,123
UW ASM	244,252	368,939	324,704	309,305	228,975	161,209	175,657	172,014	300,846				2,285,901
UW Employees	160,084	166,734	165,888	149,311	142,209	122,934	130,747	129,021	124,399				1,291,327
MATC	45,714	60,274	54,179	53,797	41,176	12,076	15,510	21,463	58,202				362,391
City of Madison	10,016	9,867	10,057	9,016	8,850	7,962	8,613	8,858	9,133				82,372
Edgewood	7,362	10,755	8,858	8,788	7,092	2,648	2,728	4,764	11,742				64,737
St. Mary's	2,078	2,357	2,736	2,353	2,398	2,541	2,864	2,644	2,519				22,490
Meriter	2,395	2,324	2,249	1,931	1,959	1,672	1,833	1,652	1,492				17,507
Dane County	1,911	1,680	1,709	1,323	1,320	1,231	1,526	1,685	1,611				13,996
Commuter	9,841	9,714	11,036	10,567	11,734	10,737	11,729	10,609	10,256				96,223
Total unlimited ride pass rides	483,653	632,644	581,416	546,391	445,713	323,010	351,207	352,710	520,200				4,236,944
UW routes 80-85	155,152	272,986	221,537	199,322	136,170	55,866	65,893	68,582	162,780				1,338,288
Total revenue rides	1,149,231	1,404,337	1,308,133	1,236,872	1,131,106	798,171	775,775	763,480	1,201,250				9,768,355
Transfers	73,957	68,637	72,342	61,355	73,602	78,548	95,763	85,781	82,528				692,513
Non-revenue rides	18,300	16,871	18,877	18,157	24,419	21,512	21,463	30,607	28,284				198,490
Total rides	1,241,488	1,489,845	1,399,352	1,316,384	1,229,127	898,231	893,001	879,868	1,312,062				10,659,358
Cumulative YTD total rides	1,241,488	2,731,333	4,130,685	5,447,069	6,676,196	7,574,427	8,467,428	9,347,296	10,659,358				
<hr/>													
2012	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	66,971	65,298	64,783	59,594	68,150	72,704	66,147	75,478	72,740				611,865
Day passes	4,067	4,508	4,961	4,599	5,305	5,656	5,789	7,477	6,630				48,992
2 ride passes	3,185	4,636	6,210	5,594	6,576	13,326	21,713	10,883	9,640				81,763
10 ride passes	72,398	75,429	73,748	62,891	72,541	56,121	47,513	50,997	64,316				575,954
31 day passes	141,044	152,218	155,961	144,519	156,671	156,008	151,988	157,605	149,282				1,365,296
EZ Rider/Summer Youth passes	162,558	196,313	216,313	163,226	211,441	87,437	28,764	24,912	168,446				1,259,410
Total cash, ticket & pass rides	450,223	498,402	521,976	440,423	520,684	391,252	321,914	327,352	471,054				3,943,280
UW ASM	228,254	347,822	323,205	261,839	229,875	172,068	185,428	183,241	289,620				2,221,352
UW Employees	147,261	161,025	151,108	139,336	137,607	124,481	129,471	136,553	128,057				1,254,899
MATC	45,830	73,804	70,035	75,377	49,116	18,017	20,406	26,508	68,042				447,135
City of Madison	9,649	10,161	9,697	9,444	9,665	8,539	9,006	9,452	8,888				84,501
Edgewood	8,645	12,411	10,827	10,519	7,541	2,840	2,937	4,726	11,530				71,976
St. Mary's	2,619	3,004	3,018	3,203	3,387	3,306	3,486	3,707	3,415				29,145
Meriter	2,928	3,416	3,368	2,980	3,014	3,008	2,798	3,112	2,933				27,557
Dane County	2,089	1,874	1,687	1,463	1,544	1,474	1,534	1,695	1,326				14,686
Commuter	8,039	8,470	7,825	7,563	7,637	7,692	8,269	8,698	8,505				72,698
Total unlimited ride pass rides	455,314	621,987	580,770	511,724	449,386	341,425	363,335	377,692	522,316				4,223,949
UW routes 80-85	149,851	322,161	281,896	210,120	164,279	67,961	74,392	74,589	183,412				1,528,661
Total revenue rides	1,055,388	1,442,550	1,384,642	1,162,267	1,134,349	800,638	759,641	779,633	1,176,782				9,695,890
Transfers	72,942	72,578	71,530	67,890	75,299	89,480	91,344	88,935	78,081				708,079
Non-revenue rides	22,807	18,445	20,917	19,964	24,101	23,434	23,245	24,090	32,217				209,220
Total rides	1,151,137	1,533,573	1,477,089	1,250,121	1,233,749	913,552	874,230	892,658	1,287,080				10,613,189
Cumulative YTD total rides	1,151,137	2,684,710	4,161,799	5,411,920	6,645,669	7,559,221	8,433,451	9,326,109	10,613,189				

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through September 30, 2013 and 2012

Fixed Route Passenger Revenue % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	10.2%	4.5%	14.6%	14.3%	3.9%	17.0%	8.4%	2.3%	8.5%				9.1%
Day passes	14.1%	-2.4%	8.4%	-27.1%	0.6%	3.6%	-10.0%	-8.2%	-9.6%				-4.3%
2 ride passes	-7.8%	37.1%	42.4%	-1.4%	-9.5%	-31.2%	381.1%	179.3%	-46.7%				21.4%
10 ride passes	-10.3%	-11.3%	-2.0%	-5.5%	9.9%	-22.1%	23.0%	-2.7%	3.9%				-3.5%
31 day passes	29.0%	-19.7%	14.3%	33.0%	42.1%	18.8%	35.4%	13.1%	32.2%				20.5%
EZ Rider/Summer Youth passes	-53.0%	33.3%	17.9%	54.3%	54.4%	67.0%	5.1%	-5.5%	-7.0%				22.1%
Total cash, ticket & pass revenue	-3.7%	5.4%	13.4%	27.5%	29.1%	8.3%	32.9%	8.9%	3.3%				13.0%
UW ASM	5.8%	5.8%	5.8%	5.8%	5.8%	5.8%	5.8%	5.8%	5.0%				5.7%
UW Employees	4.1%	4.1%	4.1%	4.1%	4.1%	4.1%	4.1%	4.1%	3.5%				4.1%
MATC	-0.3%	-18.3%	-22.6%	-28.6%	-16.2%	-33.0%	24.0%	-19.0%	-14.5%				-19.0%
City of Madison	3.8%	-2.9%	3.7%	-4.5%	-8.4%	-6.8%	-4.4%	-6.3%	2.8%				-2.5%
Edgewood	-14.8%	-13.3%	-18.2%	-16.5%	-6.0%	-6.8%	-7.1%	0.8%	1.8%				-10.1%
St. Mary's	-20.6%	-21.5%	-9.4%	-26.5%	-29.2%	-23.1%	-17.9%	-28.7%	-26.2%				-22.8%
Meriter	-18.2%	-32.0%	-33.2%	-35.2%	-35.0%	-44.4%	-34.5%	-46.9%	-49.1%				-36.5%
Dane County	-0.3%	2.0%	10.1%	-1.7%	-7.1%	-9.3%	8.2%	8.1%	32.1%				4.3%
Commuter	22.4%	24.7%	53.3%	51.9%	67.0%	51.7%	54.2%	32.6%	31.0%				42.7%
Total unlimited ride pass revenue	4.1%	0.6%	0.8%	-0.8%	2.8%	3.3%	3.9%	3.2%	1.6%				2.1%
Total passenger revenue	0.3%	3.0%	7.0%	12.7%	15.8%	5.8%	15.6%	5.6%	2.5%				7.3%
Cumulative YTD passenger revenue	0.3%	1.7%	3.5%	5.8%	7.7%	7.4%	8.4%	8.1%	7.3%				

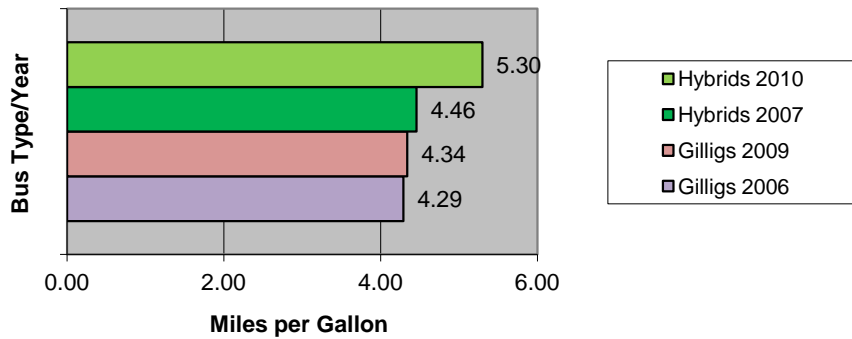
Fixed Route Rides % Change

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	5.2%	0.6%	6.4%	-2.4%	-1.2%	-6.2%	7.4%	0.0%	2.2%				1.3%
Day passes	25.7%	-0.2%	1.5%	-6.1%	4.0%	-14.3%	-8.2%	-18.2%	-24.6%				-6.6%
2 ride passes	161.7%	79.9%	44.2%	64.6%	71.6%	1.7%	25.6%	19.0%	57.9%				40.8%
10 ride passes	4.3%	-0.7%	-3.9%	6.9%	-2.6%	-4.7%	-2.7%	-5.5%	7.0%				0.0%
31 day passes	12.8%	2.5%	7.6%	4.9%	11.3%	8.0%	16.7%	11.4%	15.4%				10.0%
EZ Rider/Summer Youth passes	18.1%	-3.6%	-15.1%	23.0%	4.1%	26.5%	9.1%	-4.2%	8.5%				5.9%
Total cash, ticket & pass rides	13.4%	0.1%	-3.2%	11.5%	5.5%	7.2%	11.4%	4.5%	10.0%				6.3%
UW ASM	7.0%	6.1%	0.5%	18.1%	-0.4%	-6.3%	-5.3%	-6.1%	3.9%				2.9%
UW Employees	8.7%	3.5%	9.8%	7.2%	3.3%	-1.2%	1.0%	-5.5%	-2.9%				2.9%
MATC	-0.3%	-18.3%	-22.6%	-28.6%	-16.2%	-33.0%	-24.0%	-19.0%	-14.5%				-19.0%
City of Madison	3.8%	-2.9%	3.7%	-4.5%	-8.4%	-6.8%	-4.4%	-6.3%	2.8%				-2.5%
Edgewood	-14.8%	-13.3%	-18.2%	-16.5%	-6.0%	-6.8%	-7.1%	0.8%	1.8%				-10.1%
St. Mary's	-20.7%	-21.5%	-9.3%	-26.5%	-29.2%	-23.1%	-17.8%	-28.7%	-26.2%				-22.8%
Meriter	-18.2%	-32.0%	-33.2%	-35.2%	-35.0%	-44.4%	-34.5%	-46.9%	-49.1%				-36.5%
Dane County	-8.5%	-10.4%	1.3%	-9.6%	-14.5%	-16.5%	-0.5%	-0.6%	21.5%				-4.7%
Commuter	22.4%	14.7%	41.0%	39.7%	53.6%	39.6%	41.8%	22.0%	20.6%				32.4%
Total unlimited ride pass rides	6.2%	1.7%	0.1%	6.8%	-0.8%	-5.4%	-3.3%	-6.6%	-0.4%				0.3%
UW routes 80-85	3.5%	-15.3%	-21.4%	-5.1%	-17.1%	-17.8%	-11.4%	-8.1%	-11.2%				-12.5%
Total revenue rides	8.9%	-2.6%	-5.5%	6.4%	-0.3%	-0.3%	2.1%	-2.1%	2.1%				0.7%
Transfers	1.4%	-5.4%	1.1%	-9.6%	-2.3%	-12.2%	4.8%	-3.5%	5.7%				-2.2%
Non-revenue rides	-19.8%	-8.5%	-9.8%	-9.1%	1.3%	-8.2%	-7.7%	27.1%	-12.2%				-5.1%
Total rides	7.8%	-2.9%	-5.3%	5.3%	-0.4%	-1.7%	2.1%	-1.4%	1.9%				0.4%
Cumulative YTD total rides	7.8%	1.7%	-0.7%	0.6%	0.5%	0.2%	0.4%	0.2%	0.4%				

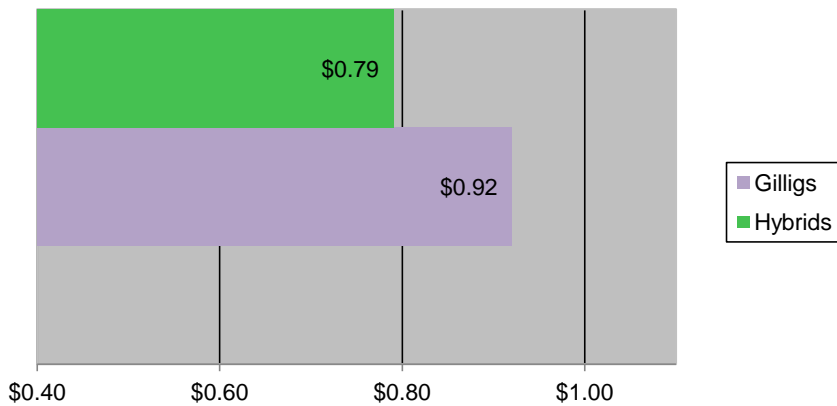
Hybrid/Diesel Comparison - July 1, 2013 - September 30, 2013

Bus Type/Year	Bus #	Mileage	Fuel	Fuel Cost*	Parts	Labor	CPM**	AVG MPG
Gilligs (2006)	917-921	41,068	9,574	\$25,850	\$4,041	\$6,922	\$0.90	4.29
Hybrids (2007)	001-005	49,815	11,182	\$30,191	\$9,929	\$8,730	\$0.98	4.46
Gilligs (2009)	941-954	139,017	32,020	\$86,454	\$17,707	\$23,567	\$0.92	4.34
Hybrids (2010)	006-019	144,656	27,309	\$73,734	\$21,010	\$19,886	\$0.79	5.30

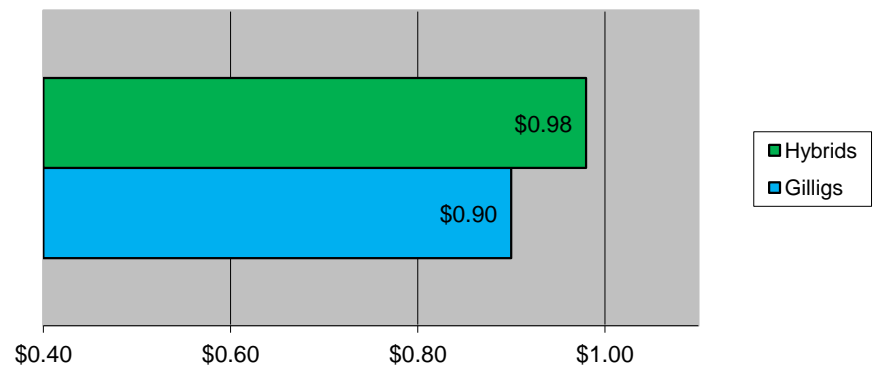
Miles per Gallon by Bus Type and Year



Cost Per Mile: 2009 Gilligs vs. 2010 Hybrids



Cost Per Mile: 2006 Gilligs vs. 2007 Hybrids



*ULSD fuel price \$2.700 per gallon for the period.

**Cost Per Mile (CPM) = fuel + parts + labor / miles

Count of Driver - Report Incidents By Category

For the Period from 09/01/2012 to 09/30/2012 & 09/01/2013 to 09/30/2013

Category

	Fixed	Fixed	Fixed	Fixed	Para	Para	Para	Para	School	School	School	School	Total	Total
	MTD ' 12	YTD ' 12	MTD ' 13	YTD ' 13	MTD ' 12	YTD ' 12	MTD ' 13	YTD ' 13	MTD ' 12	YTD ' 12	MTD ' 13	YTD ' 13	YTD ' 12	YTD ' 13
Physical														
Assault	2	8	2	23						2	1	3	10	26
Fighting	1	26	10	20					4	26	10	25	52	45
Thrown Objects Hitting Person													0	0
Behavior														
Disruptive Behavior &/or Vulgar Language	12	142	10	107				1	13	50	19	45	192	153
Fare Dispute	2	37	3	37						15	1	13	52	50
Fire													0	0
Smoking		2		3						2				3
Theft	1	13	2	20						1	1	3	14	23
Threat		4		10						0	1	2	4	12
Throwing Objects		8	1	2						2			10	2
Vandalism		3		11					3	5		2	8	13
Weapon		3	2	4						0			3	4
Other														
Illness or Potential Injury	6	34	8	46						4	2	7	38	53
Intoxicated Passenger	3	28	2	29						1			29	29
Other	7	73	9	74					3	12	5	15	85	89
Para - Alighting/Boarding Problems													0	0
Para - Nobody to Meet Customer													0	
Total Count for Period	34	381	49	386	0	0	0	1	23	120	40	115	501	502
													501	502