### CITY OF MADISON INTERDEPARTMENTAL CORRESPONDENCE

**TO:** Community Development Authority

**FROM:** Percy Brown, CDA Deputy Executive Director

**DATE:** March 3, 2011

**SUBJECT:** Economic Development Status Report for the month of

February 2011

#### WEST BROADWAY REDEVELOPMENT AREA

Lake Point Condominium Project: Please see attached monthly report.

### RESERVOIR AND DUPLEXES

The Reservoir and Duplex are fully occupied.

#### **MONONA SHORES**

Occupancy at Monona Shores continued to rise in February. 93 of the 104 units at Monona Shores are currently occupied (89.5%), up three from last month. Of the 11 vacant units, 6 units are affordable and 5 units are market rate. Please see attached Monthly Owner's Report for more details.

#### REVIVAL RIDGE APARTMENTS

Revival Ridge is 100% occupied.

#### LOAN STATUS REPORT

See Attached.

#### LOAN AND GRANT LOSSES REPORT

See attached.

Percy Brown, Manager Office of Economic Revitalization

### March 4, 2011 Update for Lake Point Condominiums

Overall status: Average Market Status: Average

Inventory

10 Conversion units and 6 Townhomes (34 units sold)

2 new contracts-I offer to purchase, several new prospects

Schedule item	Item Owner	Plan date	Actual or scheduled	Comments
Conversion Roof issues Basement issue	Receiver		5/15/11	The roof is being reviewed by three separate contractors and the board will devise a strategy by which to move forward. Storm damage to the roof is a factor
Windows	Receiver		3/15/11	Attempting to the coordinate schedules to review the performance of a few of the windows.

#### **Detail**

Considering winter remains upon the region, we have seen some activity at Lake Point and are working to convert that activity to contracts for sale. Even subtle movement in the marketplace is a welcome site. That movement has spurred the energy to develop some new marketing programs ahead of the anticipated Spring buyers. This month I will be meeting with Keller Williams to brainstorm ideas and develop a 2011 marketing plan.

Financing options will be the key to completing sales in 2011. Viable mortgage options for potential Lake Point buyers must be a priority. As evidenced by recent experience, a strong percentage of Lake Point conversion buyers seem to have some element of a financing shortcoming. When Lake Point is over the 70% sold plateau (Fannie Mae requirement), I plan on heading back out to the lenders in the market to educate their loan officers on Lake Point's status and investigate loan options they may offer that will be beneficial for potential buyers.

The Home Owner's Association budget for 2011 is slated for completion this month. When the completed 2010 numbers are delivered, I will provide a report reconciling expenditures vs. budgeted expenses.

Warranty Work

Failed CertainTeed siding work is complete,

Some minor plumbing and electrical work is being looked at while the trades are on site completing unit construction,

Sub-standard garage doors are being replaced when needed,

Drainage will be an on-going minor condition at Lake Point requiring some review during the Spring and a continuing maintenance plan.

#### **MARKETING**

Please see attached Keller Williams data and information



# Lynn Holley Real Estate Marketing Report

Lake Point Condominiums February 2011

# Online Marketing Report from our KWLS

syndication to home search engines: These snapshots provide a summary of the type of viewership we have online for Lake Point condos:







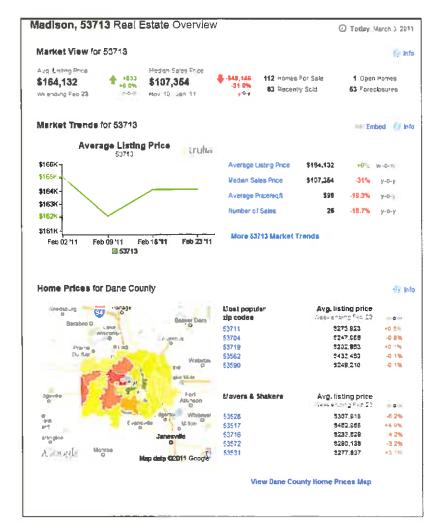




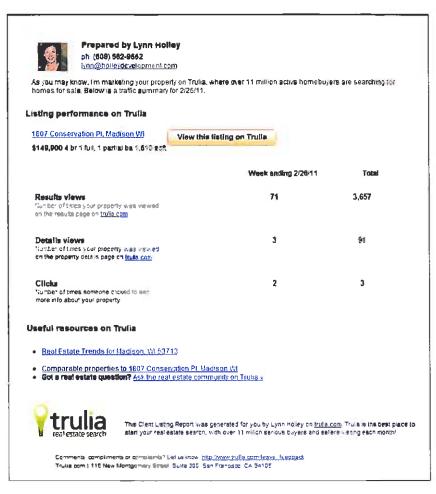




# Stats from Trulia for 53713 zip code



Representative Trulia report on 1807 Conservation Place for week ending 2/26/11

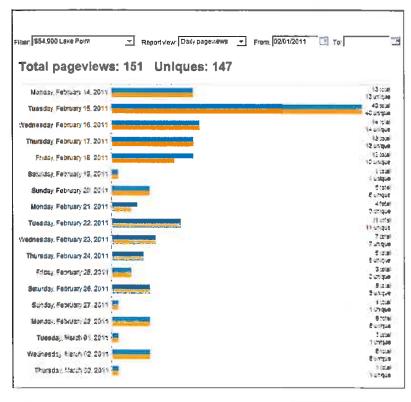


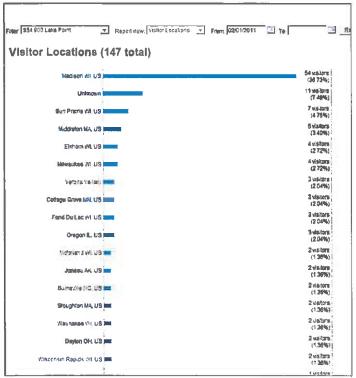
## Hit Counts on the MLS

The MLS shows usexactly how many "hits" a listing has to-date. Hits refer to thenumber of people who have viewed your property on the MLS. The MLS goes a step further and tells us how many clients and agents have viewed your listing. Between February 1, 2011 and March 3, 2011the Garden View units have been viewed by between 14-48 agents and 9-25 clients. The unit with the most hits is 5375 Garden View --- all Garden View units are listed for the same price. The townhomes have been viewed by between 20-37 agents and 10-21 clients. The unit with the highest number of hits is 1805 Conservation which is listed at the lowest price of \$139,900.

# craigslist

Posting real estate on Craigslist can be a vital way to gain leads for some properties. The Lake Point condos are advertised regularly on Craigslist in Madison. Below is a snapshot of the total number of views and where the visitors are coming from. Unique views pertains to the number of people who clicked on the listing, while the total page views reflects complete number of views.





# **Additional Marketing**

Thanks to Gregg Shimanski, we have been able to use and promote a virtual walk-through of the Lake Point condos. You can access this walk-through on Lynn's YouTube channel,

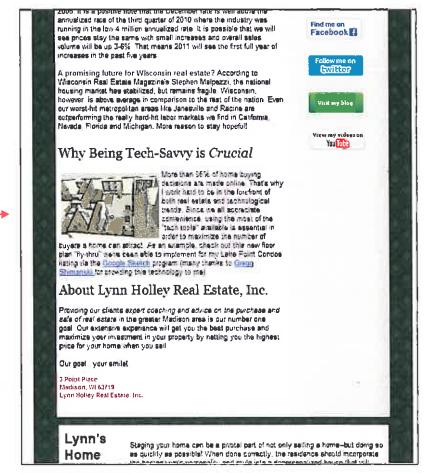
http://www.youtube.com/user/LynnHolleyRealEstate

We are also emailing this link to inquiries and online as much as possible.



# **Lynn's Online Newsletter**

Lynn's February newsletter, sent to more than 300 people, included information on the Google Sketch up walk-through of Lake Point Condos.



**Soon to Come** - We're experimenting with Facebook advertising and Google ads to try to target this particular market.

# **Showings**

One of our biggest challenges in marketing the Lake Point condos is how to find just the right buyer. Through our experimentation with marketing we have found that creative advertising online has brought us the best return. To that end, we have been diligently advertising in different online locations and have produced more showings, and several offers as a result. Here is a summary of our February and March to-date showings:

Garden View 7 showings, 3 resulting in offers (5365, 5375 and

5369 Garden View)

Townhome 1 showing

Additionally, we are working with approximately 6 other Garden View buyers who are in various stages of the buying process.

**Showing Feedback** has generally been very positive, with one Garden View buyer refusing to get out of the car.

## **Offers**

We have been as creative as possible with our buyers and are "leaving no stone unturned". In February/March to-date we had 3 offers written on Garden View units. One buyer is working with the CDA on financing, one buyer is set to close on 3/31, and the other offer has just been submitted and will be in need of financing by the CDA if possible.

# **Current Market (MLS Stats)**

February MLS Statistics: East Madison Condos, \$100,000-\$150,000

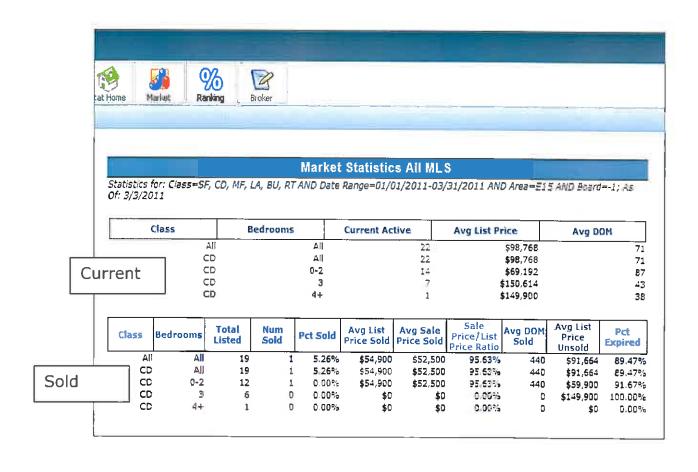
- 15 listed
- 1 sold
- Sale price of the one sold unit: \$137,000
- Average list price \$125,760

February MLS Statistics: East Madison Condos, \$0-\$75,000

- 3 listed
- 0 sold
- Average list price \$55,766

# E15 MLS Geo Code Stats (Lake Point area) Since January 1, 2011:

- 22 condos for sale
- Average list price \$98,768
- 1 condo sold (Garden View unit for \$52,500)
- 19 condos have been listed



## Monthly Owner's Report for the Month of February, 2011

The New Monona Shores Apartment Homes

### **Operations and Marketing:**

### **Occupancy:**

Occupancy at Monona Shores increased to 89.42% in February. There were 11 vacancies and 93 occupied apartments, of which 6 are affordable and 5 are market rate. There are also 3 approved applications, of which 2 are slated to move in before the end of March and 1 move in at the beginning of April. There are also an additional 2 pending applications, both potential move-ins for March. So far, there are three scheduled move-outs.

During the month of February, there were 3 rejected applications, bringing the total for the year at 7.

### **Resident Functions:**

We continue to work with the Neighborhood Center to help promote their daily activities, which our residents participate in regularly. The Neighborhood Center has referred potential prospects to the property. During the month of February, many of our residents took advantage of the vast array of services provided by the Center.

Next month the Center will be sponsoring a Health & Resource Fair and will include free diabetes, blood pressure and cholesterol screenings. There will also be a physician on hand to answer questions.

The site sponsored a Valentine Breakfast for all of the Monona Shores residents. There was a good turn out and we received great comments about the event.

### **Resident Services:**

Because storage seemed to be an overwhelming feature residents talked about in the October satisfaction survey, the staff will be spending some time investigating the possibility of building storage in each building.

We've received two bids and will be working with the CDA to address the funding of the project. We may try one building initially, and then evaluate the marketing benefits and satisfaction of our residents before going further.

The CD, DVD, book and game library got a great start during the month with a lot of books and games donated by corporate BMC staff. The library will continue to grow as time goes on and we hope the residents will make great use of it.

Staff plans to attend a local used book fund raiser for a local library and purchase additional items for the site library.

### **Cost/Time Savings Ideas:**

The property takes advantage of group discount pricing and staff regularly adds vendors to our group pricing list. No new additions during the month of February.

Whenever possible, complete projects using on-site staff, rather than contract labor, unless the cost is prohibitive. During the month of February, staff completed most of the day-to-day maintenance in house, including, but not limited to a high number of appliance, plumbing and heating repairs.

### **Rent Changes:**

Staff has increased rents slightly on several floor plans. In an effort to lease to as many low to moderate income individuals and families, we are still waiting for the CDA to get back to us on allowable rents for 1, 2 & 3-bedroom floor plans.

### **Capital Improvements:**

Several appliances were replaced during the month.

### **Security/Crime Incidents**:

No significant issues.

### **Marketing:**

The Marketing Plan is updated frequently and alterations are made as needed. The latest update was completed in December.

The majority of leads are derived from Craig's list, Apartment Showcase, Rent.Com, Madison Art Institute, vendor, agency and resident referrals. We continue to offer referral rewards. We've altered the referral promotion. Instead, we're offering an additional reward on 3/31/11 to the person who refers the most qualified clients to the property.

We regularly check various web sites like Craig's List and make contact with people who have posted their housing needs.

Staff also stays in touch with our other sites, as well as other management companies and refers clients back and forth.

The site staff continues to do a great job in marketing the property to low and moderate income people. An increase in traffic and staff follow through and sales skills have led to more rentals and higher occupancy. There are currently (3) 1-bdrms, (2) 2-bdrms and (5) 3-bdrms left to lease.

The free roommate service remains in place, although we didn't match anyone up during the month. We did, however, add an additional service for those in roommate situations whereby they can complete a Roommate Agreement. This agreement between the roommates, not the management, spells out the specific conditions they have agreed upon. This makes for less miscommunication and/or disagreements that may come up between the parties during their tenancy.

Last month we reported an excess of available 3-bedrooms and the need to focus much of the marketing on those floor plans. As a result, the site staff was successful in leasing three 3 bedroom units; however, several applications were rejected. We'll continue to focus efforts in getting the last 5 rented.

Special promotions are still being offered on several floor plans and a decreased deposit remains in place for qualified prospects.

Outreach is still a major component in getting the word out to prospective customers.

**Local Market Conditions:** No changes to report.

**Local Development**: Nothing new to report.

<u>60 day Objectives</u> - The main focus for all staff is obtaining rentals and increasing

occupancy with qualified individuals. The target for the month of February was 6 qualified renters. The property exceeded their goal for the month. The goal for March is to increase

occupancy to 93%.

- Year end compliance, general accounting and audit work is in full swing. The same accounting firm will be completing the

year end audit, scheduled in early March.

- We continue to stay up-to-date with HUD changes that are applicable to the AHTC program and comply with any necessary form revisions and compliance procedures.
- We also provide training and applicable procedures to stay in compliance with all local, state and federal housing regulations, both administrative and maintenance. Just recently, several additional protected classes were added to the Madison ordinance. Staff has been provided with updates, is quizzed periodically and also attends formal training at least annually.
- Additional changes have been made recently to the Madison Landlord Tenant ordinance and staff has been updated, as have procedures and applicable paperwork.
- So far this year there has been minimal turn-over. More leases will begin to expire between 3/31/11 and 9/30/11 and staff works hard throughout the year on retention efforts. We will begin placing more money in the reserve account for future capital replacements as we are able. We expect this will begin during the month of March.

### **Maintenance:**

- Spring preventive maintenance will begin next month and RFP's have also gone out for annual landscaping contracts.
- We plan to work with the Waunona Woods Condominium Association to coordinate efforts to reseal the parking lots and main drive this year.
- An insurance claim was filed in February due to a ruptured pipe in a vacant unit that flooded the unit on first floor. The claim will be finalized in March.
- -Common area halls have all been prepped and are now in the process of being painted. One wall in each entry will be painted with an accent color to further improve first impressions. Half of the property is completed. The remaining half will be completed in March. Great comments from residents have been terrific.
- Model and vacancies are in rent ready condition. The model will be moved to a 3-bdrm in March.
- -The snow removal company is doing an adequate job, considering the number of cars in the lots. Staff touches up icy sidewalks on an as-needed basis. The blizzard in early February was a challenge to all involved with the snow removal efforts.
- Resident work orders continue to be completed within 24 hours, unless of course there is an emergency situation or a part needs to be ordered.

-Corporate staff is working with Project Home in a two fold project; one is to get as many residents qualified as possible for energy assistance and the second is to add wherever possible, additional energy saving measures in the buildings.

### **Personnel:**

We are currently interviewing individuals for a part-time leasing agent position. We hope to have the position filled by April  $1^{\rm st}$ .

# HOUSING REHABILITATION LOAN STATUS FOR THE MONTH OF FEBRUARY, 2011

	Program:		<u>No:</u>	<u>Unit:</u>								
New Applications												
	Installment Loan (City)		1	. 1								
CONTROL OF THE CONTRO		TOTALS:	1	1								
Applications in Initial Processing  Deferred Payment/HOME 1												
	Deferred Payment/HOM	1										
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Applications in Bido	ling Stage											
	Deferred Payment Loan	(CDBG)	1	1								
	Deferred Payment/HOMI	Ē .	2	1								
	Installment Loan (City)		2	2								
		TOTALS:	5	4								
<b>Projects Approved</b>	But Not Closed											
	Installment Loan (City)		3	3								
		TOTALS:	3	3								
<b>Projects Under Con</b>	struction											
	Deferred Payment/HOMI	Ξ	11	11								
	Homebuyers Assistance	Loan	4	4								
	Installment Loan (City)		4	4								
		TOTALS:	19	19								
<b>Projects Completed</b>	l this Year		-									
	Deferred Payment/HOMI	=	1	1								
	Installment Loan (City)		2	2								
		TOTALS:	3	3								

### STATUS REPORT FOR THE MONTH OF FEBRUARY 2011 HOUSING REHABILITATION LOANS

FUNDS AVAILABLE BEGINNING IN 2011	AVAILABLE	SOURCE OF REMAINING FUNDS AVAILABLE LOAN FUNDS		ADJUSTED TOTAL		S CLOSED S MONTH		S CLOSED TO DATE	REMAINING 2011 FUNDS	1	APPROVED OT CLOSED	ADJUSTED TOTAL	ADDITIONAL LOANS COMMITTED BUT NOT CLOSED		UNCOMMITTED LOAN FUNDS
		TRANSFERRED YEAR TO DATE	TRANSFERRED THIS MONTH	FUNDS FOR 2011	NO. UNITS	DOLLAR AMOUNT	NO. UNITS	DOLLAR AMOUNT	AVAILABLE -	NO. UNITS	DOLLAR AMOUNT	AVAILABLE	NO. UNITS	DOLLAR AMOUNT	AVAILABLE
Installment (City)	\$583,790	(\$34,760)	\$34,760	\$549,000					\$549,00	1/1	\$10,300	\$538,700	2/2	\$38,000	\$500,700
Deferred															
(City)														#10.000	\$1,000
Deferred	\$20,000			\$20,000					\$20,000			\$20,000	1/1	\$19,000	\$1,000
(CDBG)	Ψ20,000								0544,000			\$544,800	2/2	\$38,000	\$506,800
Deferred	\$575,000			\$575,000	1/1	\$13,700	2/2	\$30,200	\$544,800			\$544,800	2/2	. \$50,000	******
(HOME) Homebuyer (HBA)	\$337,290	(\$9,500)	\$9,500	\$327,800					\$327,800			\$327,800			\$327,800
TOTAL	\$1,516,080			\$1,471,800	1/1	\$13,700	2/2	\$30,200	\$1,441,600	1/1	\$10,300	\$1,431,300	5/5	\$95,000	\$1,336,300

DOWN PAYMENT ASSISTANCE LOANS

				DOWN PAYMENT ASSIST	TANCE LOANS	S						
DDOCDAM	BEGINNING FUNDS	SOURCE OF REMAININ	IG FUNDS AVAILABLE	ADJUSTED FUNDS AVAILABLE	LOANS CLO MON		LOANS CI	OSED YTD	REMAINING FUNDS AVAILABLE	LOANS CO		UNCOMMITTED LOAN FUNDS AVAILABLE
	AVAILABLE IN 2011	TRANSFERRED YEAR TO DATE	LOAN FUNDS TRANSFERRED THIS MONTH		Home-	Buy	Hom	e-Buy	Home-Buy	Home-Buy Home-Buy		Home-Buy
Home-Buy	Home-Buy							Γ			l	
					Number	\$ Amount	Number	\$ Amount		Number	\$ Amount	
	(\$85,000)	\$100,000		\$44,000	1	\$10,000	3	\$20,000	\$24,000	1	\$5,000	\$19,000
	(\$83,000)							1				
		\$29,000			HBA – Match		HBA	– Match	HBA – Match	HBA – Match		HBA – Match
	HBA – Match					1				Number	\$ Amount	
	0			0	Number	\$ Amount	Number	5 Amount	0	1,411.001		
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	Total				Total	al	Т	otal	Total	Total		Total
	70141				Number	\$ Amount	Number	\$ Amount		Number	\$ Amount	
	(005,000)	#120.000		\$44,000	1	\$10,000	3	\$20,000	\$24,000	1	\$5,000	\$19,000
	(\$85,000)	\$129,000		\$ 777,000				1		.1		

## **CDA Loan and Grant Losses Report for the Month of February 2011**

							Violation of Terms &															
Lange Count Dun annua	In Default		Delinquent		Conditions			In Negotiation			In Bankruptcy			In Foreclosure			Written Off			Commont		
Loan & Grant Programs		% of	Dollar		% of	Dollar		% of	Dollar		% of	Dollar		% of	Dollar		% of	Dollar		% of	Dollar	Comment
	No.	Total	Amount	No.	Total	Amount	No.	Total	Amount	No.	Total	Amount	No.	Total	Amount	No.	Total	Amount	No.	Total	Amount	
Rehabilitation																						
Down Payment Assistance																7	0.01	\$27,175	1	0.01	\$5,000	
Capital Revolving Fund																						
Façade Improvement																						
TOTAL	0		\$0	0		\$0	0	)	\$0	0		\$0	0		\$0	7	0.01	\$27,175	1	0.01	\$5,000	