

FIXED ROUTE
Operating Statistics For Periods Ending 5/31/2016 & 5/31/2017

CURRENT MONTH			YEAR TO DATE				
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2016 to 2017	% Change
			Service Supplied				
518,492	536,650	18,158	Total (Vehicle) Miles	2,595,445	2,567,018	(28,427)	-1.1%
33,898	35,013	1,115	Revenue Hours	170,354	171,078	724	0.4%
37,856	39,131	1,275	Total (Vehicle) Hours	189,763	190,483	720	0.4%
			<i>Ridership</i>				
951,299	980,761	29,462	Revenue Passengers	5,704,741	5,592,239	(112,502)	-2.0%
59,321	60,830	1,509	Transfers	300,073	287,210	(12,863)	-4.3%
<u>12,098</u>	<u>11,476</u>	<u>(622)</u>	Non-Revenue Rides	<u>56,192</u>	<u>51,554</u>	<u>(4,638)</u>	-8.3%
1,022,718	1,053,067	30,349	Total Passengers	6,061,006	5,931,003	(130,003)	-2.1%
			Service Quality*				
86.0%	90.0%	4.0%	% Trips on time	86.8%	88.3%	1.5%	1.7%
4.0%	4.5%	0.5%	% Trips early	3.6%	4.3%	0.6%	17.2%
10.0%	5.6%	-4.4%	% Trips late	9.6%	7.5%	-2.1%	-21.6%
20	16	(4)	Passenger Accidents	78	81	3	3.8%
			Vehicle Accidents**				
5	3	(2)	Chargeable	41	15	(26)	-63.4%
12	13	1	Non-chargeable	43	58	15	34.9%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>1</u>	<u>0</u>	<u>(1)</u>	-100.0%
17	16	(1)	Total Vehicle Accidents	85	73	(12)	-14.1%
			Fleet/Maintenance				
58	15	(43)	Road Calls	256	166	(90)	-35.2%
86	89	3	Actual Inspections	433	428	(5)	-1.2%
86	89	3	Scheduled Inspections	433	428	(5)	-1.2%
0.21	0.16	(0.05)	Complaints/1000 Rides	0.16	0.16	0.00	0.0%

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.