

City	Name	Staff Contact	Department/Division from Website	Program	Staff	Other Placement	ICC structure	2020 Community Budget	Notes: Level of ICC support	Link
Seattle, WA			Department/Division from Website							
Boston, MA	Neighborhood Services Department	ERIN.McMILLAN@BOSTON.GOV	We provide a forum for both groups and individuals to express concerns, request services and attend options. We also act as to disseminate information and facilitate delivery of City services. We encourage, facilitate, and maximize resident input and participation in all subjects of government.	Language and Communications Access, Low Year Work, Problem Progression in Boston, SPARK Action (youth engagement)	20 (1)	Department/Division		\$ 728,137		http://www.boston.gov/departments/neighborhood-services
Boston, MA			The City of Boston Office of Community Engagement's role is to foster deeper connections and engagement with citizens of Boston. The Office works to establish a strategic, citizen-centric communication culture within city government that reflects Boston's vibrant, dynamic and innovative history, and builds on residents' high satisfaction with the value of the city services they receive. It is part of a larger effort to bring a first-rate customer service mindset to the city's interaction and transactions with citizens.							
Boston, MA	Office of Community Engagement		Using the broad breadth of 21st century communication tools and technology, we will listen and respond to the feedback of our residents and employees more effectively, while proactively delivering the right message to the right people at the right time. This effort will proactively consolidate and streamline the city's several citizen and employee communication efforts, while creating more opportunities for residents to engage with their city government on a more personal level.	Grow Our Housing, Energize Our Neighborhoods, Community Conversations, Liability Ambassador, Keep Boston Moving, Boston's Energy Future		Department/Division				http://www.boston.gov/departments/office-of-community-engagement/
Burlington, NC	Office of Community Engagement	ctaylor@burlington-nc.gov	The Community Engagement staff works to serve Burlington's residents, staff, and media outlets by providing them with timely, abundant and reliable information.	Public Outreach, Media Relations						http://www.burlington-nc.gov/271/Community-Engagement
Charlotte, NC	Community Engagement Division		The Community Engagement division's mission is to create successful neighborhoods where people of diverse backgrounds and incomes can build successful lives. We do this by providing programs, partnerships, and services that inform and empower communities to create the change they want to see in their unique communities.	Board Support, Keep Charlotte Beautiful, Youth Programs, Training & Information, Neighborhood Matching Grants, Neighborhood Training Programs and Resources, Engagement, Senior Care, Veterans Matters						http://www.charlotte-nc.gov/271/Community-Engagement
Denver, CO	Office of Community & Veterans Affairs		The Office of Community & Veterans Affairs works to advance the Mayor's priorities to advance a world-class, welcoming city with high-level community engagement efforts. Through the facilitation of Neighborhood Involvement, Cabinet in the Community events, Denver Days and many other community contacts the office provides the platform for residents to connect with city leadership for real-time conversations on issues and concerns while maintaining and building sustainable relationships.	Race & Justice Mini-Grants, Cabinet in the Community, Mayor's Day Out						http://www.denvergov.org/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Durham, NC	Community Engagement Division		Community Engagement is a division of the Neighborhood Improvement Services Department. The City of Durham's Neighborhood Improvement Services Department (NIS) works to preserve and improve quality of life conditions for Durham residents. NIS encourages active participation in decision making dialogue, public policy, and neighborhood redevelopment.							
Durham, NC	Community Engagement Division		Community engagement is a people focused process that increases the collective financial and human capacity of neighborhoods by improving the quality of life for the individuals who live, work and play there. Community building includes incremental and measurable projects, programs and activities that lead to positive, long-term, systemic change.							
Durham, NC	Community Engagement Division		The Community Engagement Division strives to inform, engage, partner, and empower the Durham community.			Department/Division			Division within Neighborhood Improvement Services Department	http://www.durham.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Durham, NC	Community Engagement Division					City Manager's Office			Division within City Manager's Office	http://www.durham.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Fairfield, OH						City Manager's Office			in City Manager's Office of Communication & Public Outreach	http://www.fairfieldohio.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Fairfield, OH	Office of Family & Emergency					Department/Division				http://www.fairfieldohio.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Glendale, CO										http://www.glendaleco.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Glendale, CO									Manager and her assistant	http://www.glendaleco.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Greenville, SC										http://www.greenville-sc.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Harrisburg, PA										http://www.harrisburgpa.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
Harrisburg, PA	Department of Neighborhoods and Citizen Engagement									http://www.harrisburgpa.gov/central/department/office-of-community-affairs-and-veterans-affairs/office-of-community-affairs.html
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