

**From:** [Faul Tammie L](#)  
**To:** [licensing](#)  
**Cc:** ["tammiefaul528"](#)  
**Subject:** Rocky's Liquor West Licensing  
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To whom it may concern,

I am writing to share some information regarding the owner of Rocky's Liquor Store West and the business itself.

I am told that Gurpreet Ghuman has applied for a full liquor license at this store location. I live on the East side of Madison and am a customer of her Rocky's Liquor East location.

I would like to share some of my thoughts and observations regarding my encounters at her store.

- Employees are very friendly and accommodating
- Store is clean and stocked with needed items
- I have observed employees verifying ID/name/DOB for appropriate customers before sales of liquor and tobacco products
- Employees have started ensuring that ID and Credit/Debit card names match in order to complete sale. If they do not match, the sale is not made with the Credit/Debit Card.
- I am always welcomed with a smile and taken care of in a professional manner by the staff
- Gurpreet and her family treat me and my family as family and always ask about other family members
- Gurpreet and her family are available when needed
- I have not experienced any issues with rude/disruptive/disrespectful clients at her store. I know this is hard to believe, but true.
- I live very close to Woodman's, which is a reasonably priced liquor store and will stop into Rocky's every other trip to the liquor store so I can see Gurpreet and her family and not worry about the money saved.

It would be nice if you could consider my thoughts and observations regarding Gurpreet Ghuman's work ethic as you review her application for licensing.

Thank you for your time and consideration.

Tammie Faul