



## MEMORANDUM

Date: August 22, 2023

To: Water Utility Board

From: Dan Rodefeld, Operations Manager

Subject: Monthly Operations Report

## BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for August 2023 reflecting these efforts is attached.

## Monthly Field Operations Picture Contest

The winning picture for this month's Operations Picture Competition was taken by Taylor Voeltz, Public Works Maintenance Worker 3, and is included on page 2. Details of the picture are given below:

1. Nature of Work: Flushing
2. Location: unknown
3. Date/Time of the work involved: unknown
4. Crew: Taylor Voeltz
5. The story behind the picture: Madison Water Utility cares for more than 9,000 fire hydrants throughout the city. Firefighters can lose valuable time trying to access the hydrant when they first arrive at a fire if it is blocked. We ask residents to help keep this critical part of our water system readily available in case of a fire by making sure the area around a fire hydrant is left clear.

**ATTACHMENTS:**

**A. Monthly Operations Report – August 2023**

