From: Sheila Guilfoyle < <a href="mailto:smguilfoyle@hotmail.com">sent: Wednesday</a>, November 28, 2018 6:01 AM

**To:** Mymetrobus < <a href="MEMyMetroBus@cityofmadison.com">MEMyMetroBus@cityofmadison.com</a>>

Cc: Ahrens, David <district15@cityofmadison.com>; Kathy Soukup <kathys441@gmail.com>

**Subject:** Route 38 Change

Please accept my comments in lieu of attending tonight's public hearing. I have ridden the 38 almost every work day for 14 years. I am concerned about this change for the following reasons

- 1- For customers that live further back on Dennett and streets that are near Dennett it is a 10-12 minute walk to either Walter/Atwood or the Cottage Grove Road stop. There are older people who use this route to get to work at UW or UW hospital for whom this would be a hardship especially early in the morning in the dark or in bad weather.
- 2- While I live fairly close to the Cottage Grove Road stop, the developer of the Royster site does a horrible job of keeping the ice and snow off the Dempsey and Cottage Grove Road sidewalks. The few times I needed to take (last winter) the bus that stopped on the other side of Cottage Grove Road I had to walk on Dempsey Road to get home. If the developer cannot keep them passable we will expect the city take care of this.
- 3- While the Cottage Grove Road and Dempsey intersection is better since it has been improved-- at rush hour and in the dark it is still very dangerous....cars fly through the yellow and red lights. At rush hour when it is dark in the winter folks will have to cross this intersection to get back into the neighborhood. This is a safety concern.

One note your online form is really designed to provide comments on a specific bus, bus route or driver it is not suited for public hearing comment. You might consider providing one that is specific to public hearing comment.

Sincerely,

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