



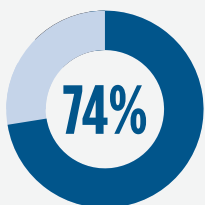
# The Value of PHAB Accreditation

Strengthening Health Departments to Better Serve their Communities



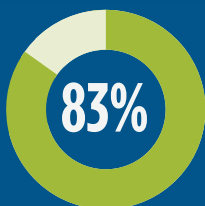
## Quality Improvement

The percentage of respondents who said accreditation stimulates quality and performance improvement opportunities.<sup>1</sup>



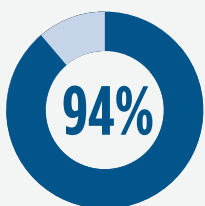
## Partnerships

The percentage of respondents who said that since becoming accredited, their health department's relationships with local community stakeholders have improved.<sup>1</sup>



## Accountability

The percentage of respondents who said accreditation improves accountability to external stakeholders.<sup>1</sup>



## Strengths/Weaknesses

The percentage of respondents who said accreditation allows the health department to better identify strengths and weaknesses.<sup>1</sup>



## Workforce

"By far the best [outcome of accreditation] is the validation for staff. They are really proud of accomplishing accreditation, and really proud of doing things the right way."<sup>2</sup>



## Resources

"The work we have done to become accredited has helped us obtain other grants. Going through our CHA and CHIP goals, having a strategic plan in place, they have probably helped us secure some grants that we may not have obtained if we had not had those."<sup>2</sup>



<sup>1</sup> NORC evaluation survey of health departments one year after they were accredited, as of Oct. 2016.

<sup>2</sup> Responses to interviews/surveys as part of NORC evaluation.