

**FIXED ROUTE**  
**Operating Statistics For Periods Ending 4/30/2007 & 4/30/2008**

**CURRENT MONTH**

**YEAR TO DATE**

<b>Actual 2007</b>	<b>Actual 2008</b>	<b>Variance 2007 to 2008</b>		<b>Actual 2007</b>	<b>Actual 2008</b>	<b>Variance 2007 to 2008</b>
			<b>Service Supplied</b>			
452,517	<b>483,716</b>	31,199	Total (Vehicle) Miles *	1,846,616	<b>1,861,702</b>	15,086
30,552	<b>32,092</b>	1,541	Revenue Hours	124,204	<b>124,622</b>	418
33,813	<b>35,869</b>	2,055	Total (Vehicle) Hours *	138,321	<b>139,158</b>	837
			<i>Ridership</i>			
964,339	<b>1,208,025</b>	243,686	Revenue Passengers **	4,224,891	<b>4,479,563</b>	254,672
76,996	<b>85,656</b>	8,660	Transfers	309,701	<b>332,342</b>	22,641
9,810	<b>14,491</b>	<u>4,681</u>	Non-Revenue Rides	<u>38,666</u>	<b>48,312</b>	<u>9,646</u>
1,051,145	<b>1,308,172</b>	257,027	Total Passengers	4,573,258	<b>4,860,217</b>	286,959
			<b>Service Quality</b>			
3,150	<b>2,970</b>	(180)	Trips using Lifts	10,822	<b>10,079</b>	(743)
9	<b>12</b>	3	Passenger Accidents	48	<b>50</b>	2
16	<b>18</b>	2	Vehicle Accidents	84	<b>133</b>	49
			<b>Fleet/Maintenance</b>			
85	<b>88</b>	3	Road Calls	300	<b>395</b>	95
76	<b>81</b>	5	Actual Inspections	309	<b>311</b>	2
75	<b>81</b>	6	Scheduled Inspections	308	<b>311</b>	3

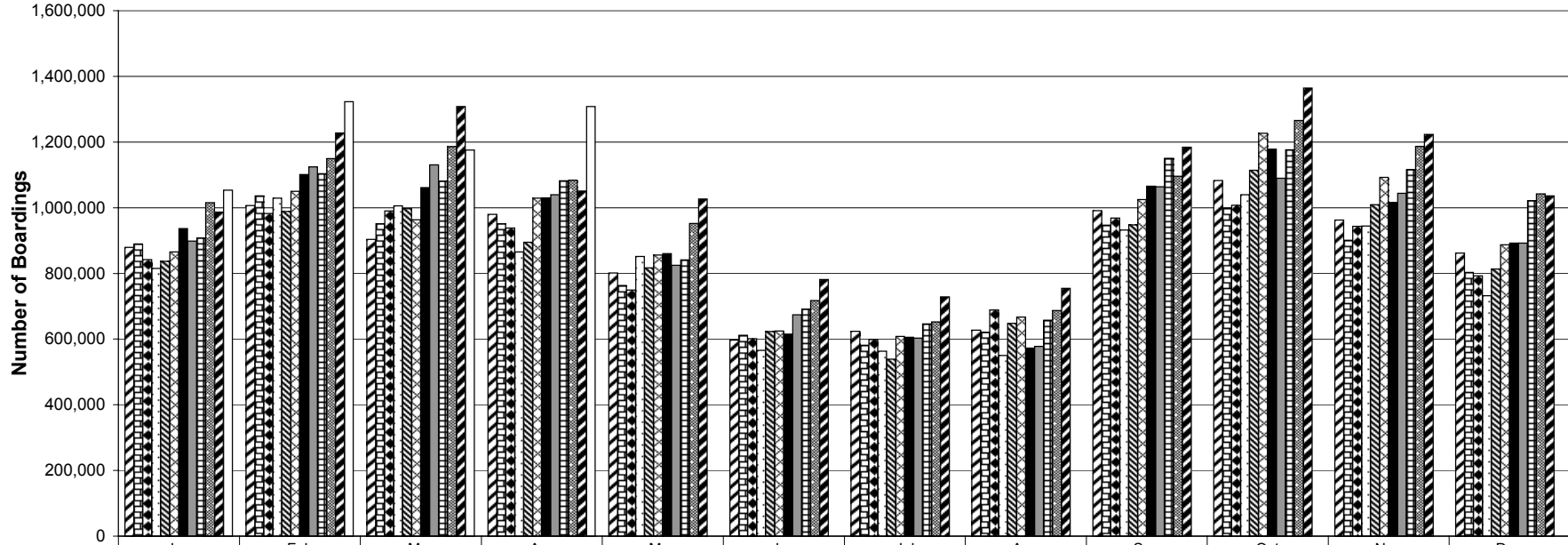
Note: N/A means the information was not available at the time of this report. YTD would also be incorrect.

\* Vehicle Miles and Hours are for fixed route service only.

\*\* Includes special events.

**Key:** A (negative variance) denotes a decrease in activity over 2007.

## Fixed Route Monthly Ridership Comparison 1997 - 2008



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	879,508	1,006,367	903,825	979,881	801,527	596,734	624,112	627,090	991,131	1,082,706	962,549	862,351
1998	889,534	1,035,689	950,862	950,862	763,136	611,605	581,591	620,431	946,731	998,817	901,334	803,185
1999	842,320	982,443	990,202	938,413	749,457	601,421	598,376	689,113	968,099	1,007,681	943,109	792,396
2000	814,750	1,029,307	1,005,882	865,026	851,741	565,291	563,084	550,100	932,491	1,039,554	944,560	731,742
2001	837,154	988,685	996,866	894,681	816,879	622,695	539,129	648,253	947,811	1,113,786	1,009,097	813,671
2002	865,836	1,050,347	963,482	1,029,092	855,918	624,723	607,808	667,377	1,024,708	1,226,392	1,092,108	887,298
2003	936,445	1,100,676	1,061,166	1,030,032	859,997	614,850	605,111	573,030	1,065,881	1,177,974	1,016,353	892,610
2004	898,093	1,124,417	1,130,633	1,039,883	824,571	674,055	603,195	577,986	1,064,175	1,089,722	1,043,753	891,862
2005	908,041	1,103,864	1,081,452	1,081,774	841,309	691,503	646,554	657,479	1,150,617	1,176,126	1,115,398	1,021,480
2006	1,015,533	1,149,708	1,185,534	1,083,645	952,273	717,241	652,702	686,778	1,096,245	1,265,901	1,186,367	1,042,541
2007	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092
2008	1,053,552	1,323,109	1,175,384	1,308,172								

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008

Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265



**ROUTE PERFORMANCE, Year to Date through April 2008**

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2008	2007	% change	2008	2007
1 CAP SQUARE - UW	13,409	11,135	20.4%	38.98	35.83
2 WTP-NTP	383,536	355,029	8.0%	45.55	41.54
3 WTP-ETP	206,310	191,753	7.6%	34.40	32.54
4 NTP-STP	266,054	265,968	0.0%	41.80	41.96
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	343,584	302,399	13.6%	29.98	26.62
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	470,231	436,399	7.8%	35.59	33.13
7 WTP-ETP (Weekends & Holidays Only)	37,447	38,183	-1.9%	20.03	19.28
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	9,200	8,611	6.8%	17.87	15.82
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	53,648	45,226	18.6%	33.69	29.49
11 & 12 WTP-DUTCH MILL-CAP SQUARE	44,681	37,333	19.7%	25.89	21.47
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	278,445	254,040	9.6%	31.32	29.35
16 STP - ETP	122,605	93,070	31.7%	30.66	23.38
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	168,604	148,031	13.9%	24.05	21.22
19 RED ARROW TR-CAP SQUARE	69,122	69,153	0.0%	26.29	25.79
21 LAKEVIEW LOOP	49,356	49,313	0.1%	28.68	29.11
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	212,640	192,078	10.7%	51.27	47.40
24 AIRPORT LOOP	14,266	10,299	38.5%	15.33	11.36
25 AMERICAN CENTER	3,255	3,533	-7.9%	17.34	19.49
27 NTP - UW CAMPUS COMMUTER	16,697	13,876	20.3%	24.83	19.74
29 SHERMAN COMMUTER	14,224	14,625	-2.7%	37.07	38.46
32 ACEWOOD-THOMPSON LOOP	13,196	9,540	38.3%	19.17	13.74
34 ETP-MATC & 39 ETP - DAIRY DRIVE	15,714	12,655	24.2%	17.42	14.23
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	148,097	137,140	8.0%	37.37	34.97
40 STP - ARBOR HILLS LOOP	56,006	44,534	25.8%	34.20	27.38
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	44,120	35,858	23.0%	35.11	28.16
47 ARBOR HILLS COMMUTER	27,717	19,866	39.5%	24.55	18.01
50 WTP-SCHROEDER-RAYMOND LOOP	54,253	41,395	31.1%	40.46	30.89
51 WTP-MUIR FIELD LOOP	18,167	21,199	-14.3%	22.08	25.71
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	22,781	NA	NA	25.41	NA
53 UW HOSP COMMUTER (service reduced 8/27/06-discontinued 8/31/07)	-	11,435	-100.0%	NA	19.59
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	9,273	5,767	60.8%	18.75	12.22
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	81,360	83,107	-2.1%	31.27	32.31
58 GREENTREE COMMUTER	28,236	27,351	3.2%	27.80	27.93
70 MIDDLETON-CAPITOL SQUARE	49,912	55,493	-10.1%	22.66	24.79
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	31,131	31,877	-2.3%	33.27	32.97
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	43,371	32,778	32.3%	34.33	33.04
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	44,656	51,690	-13.6%	16.31	28.49
74 MIDDLETON LOOP	8,539	2,778	207.4%	15.23	5.51
<b>MIDDLETON ROUTES TOTAL</b>	<b>177,609</b>	<b>174,616</b>	<b>1.7%</b>	<b>23.07</b>	<b>26.80</b>
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	16,475	15,925	3.5%	15.47	14.14
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	-	1,041	NA	NA	1.12
90-93 SUPPLEMENTARY SCHOOL SERVICE	425,147	372,941	14.0%	74.36	66.18
80 UW CAMPUS (Schedule changed September 2, 2007)	665,367	737,454	-9.8%	93.26	97.76
81-82 UW LATE NITE CIRCULATORS	115,142	131,916	-12.7%	54.60	55.13
85 UW CAMPUS-PARK ST CIRCULATOR	149,910	141,610	5.9%	91.65	84.15
SPECIAL EVENT SERVICE	14,106	7,351	91.9%	32.09	15.91
UNKNOWN ROUTE & ROAD BUS **	227	503	-54.9%	NA	NA
<b>SYSTEM TOTAL</b>	<b>4,860,217</b>	<b>4,573,258</b>	<b>6.3%</b>	<b>39.00</b>	<b>36.82</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>3,929,798</b>	<b>3,562,278</b>	<b>10.3%</b>	<b>34.55</b>	<b>31.64</b>

NOTE: Substantial changes were made across the system effective September 2, 2007. This will affect comparisons of current service to previous.

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

**Customer Feedback: Multi-Year Counts by Primary Unit and Category**

For the period 1/1 - 3/31

**Report Totals**

2008	987
2007	791
2006	578
2005	915



**BGRNDS**

Category ID and Name	2008	2007	2006	2005
34 Wheelchair accessibility	0	0	0	1
39 Shelter Posters	0	0	0	0
67 Transfer Pt/Shelter Vandalism	0	0	1	1
68 Transfer Pt/Shelter Graffiti	8	4	1	1
91 Compliment	0	0	0	0
116 Other - no current category	1	1	1	3
128 Transfer Pt/Shelter Maintenance	9	3	1	2
<b>Unit Totals</b>	<b>18</b>	<b>8</b>	<b>4</b>	<b>8</b>

**FIN**

Category ID and Name	2008	2007	2006	2005
18 Fare Policy	0	0	0	0
19 Transfer Policy	0	0	0	0
91 Compliment	0	0	0	0
116 Other - no current category	1	0	1	0
<b>Unit Totals</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>

**FIXED**

Category ID and Name	2008	2007	2006	2005
3 Smoking	0	1	1	0
4 Driving Behavior	35	74	54	71
6 Bus Early - Fixed Route	47	41	19	30
7 Customer passed-up	85	59	49	67
8 Bus Off-route	7	5	5	11
9 Driver Not Wearing Seatbelt	1	0	0	0
10 Driver Not Calling Stops	0	0	0	0
11 Destination Sign Incorrect	2	6	0	3
12 Disruptive Passenger(s)	26	4	2	11
13 Bus Never Came	51	39	9	35
26 Overloads	4	7	2	10
29 Special Event Service	1	0	0	0
32 Bus Idling	2	3	4	6
33 Detours	2	5	2	2
34 Wheelchair accessibility	1	0	0	0
41 ITS: Intelligent Transportation S	1	0	0	4
55 Driver Rude	30	34	42	53
60 Transfer Points	3	0	0	1
66 Equipment Malfunction	4	6	0	4
69 Securement, mobility device	0	0	0	0
71 Other Driver Conduct	12	12	28	21
76 Missed Stop Request	5	5	1	1
77 Fare Dispute	5	4	5	8
78 Discrimination	3	0	1	1
79 City Ordinances	4	0	4	5
80 Electronic Device	2	0	3	1
81 Driving With Cell Phone	12	15	9	10
84 Unauthorized Stop	0	0	1	1
85 Unprofessional Conduct	13	23	6	3
86 Excessive Conversation	3	0	0	0
87 Bus Late - Fixed Route	71	41	18	25
88 Unsafe Situation	38	5	13	18

89 Property Damage	2	0	0	1
90 Passenger Injury	4	6	9	13
91 Compliment	63	46	30	38
116 Other - no current category	37	37	0	9
117 Climate Control	2	0	0	1
121 Missed Transfer	16	16	6	8
122 School Routes	14	1	2	20
124 Items Not Allowed on Bus	2	0	0	2
126 ADA Issues	18	3	9	15
130 Cut Route	4	2	2	3
132 Harassment	0	1	0	1
133 Running a Red Light	11	10	0	0
137 Weather Related	10	5	0	0
<b>Unit Totals</b>	<b>653</b>	<b>516</b>	<b>336</b>	<b>513</b>

**INFSYS**

Category ID and Name	2008	2007	2006	2005
41 ITS: Intelligent Transportation S	3	0	0	1
91 Compliment	1	0	0	1
116 Other - no current category	0	1	0	4
136 Trip Planner	8	4	6	2
<b>Unit Totals</b>	<b>12</b>	<b>5</b>	<b>6</b>	<b>8</b>

**MAINT**

Category ID and Name	2008	2007	2006	2005
32 Bus Idling	0	0	0	0
34 Wheelchair accessibility	0	0	0	0
41 ITS: Intelligent Transportation S	0	0	0	0
66 Equipment Malfunction	5	1	0	4
91 Compliment	0	0	0	1
115 Bus Appearance-Cleanliness	8	3	2	1
116 Other - no current category	2	0	0	1
117 Climate Control	1	3	0	0
<b>Unit Totals</b>	<b>16</b>	<b>7</b>	<b>2</b>	<b>7</b>

**MKTG**

Category ID and Name	2008	2007	2006	2005
18 Fare Policy	0	1	0	0
19 Transfer Policy	0	0	0	0
28 School Trippers Concern	0	1	0	0
29 Special Event Service	0	0	0	0
33 Detours	0	1	0	0
34 Wheelchair accessibility	0	0	0	0
36 Telephone Information	0	1	7	8
37 Advertisements - General	2	0	0	0
38 Sales Outlets	0	0	0	0
39 Shelter Posters	1	1	0	1
40 Schedules	1	2	5	2
72 Other Public Info	1	0	10	7
91 Compliment	4	3	3	4
98 Schedule Info	4	2	0	0
100 Phones Busy	6	0	0	0
101 Behavior - Cust Svc	1	4	0	2
115 Bus Appearance-Cleanliness	0	0	0	0

116 Other - no current category	2	4	1	6
119 Lost and Found	0	1	1	1
120 Para - Ride Booking	5	4	0	3
135 Website	2	1	0	1
136 Trip Planner	0	0	0	0
137 Weather Related	7	2	0	0
138 Advertisements - Bus Wraps	3	1	0	0
<b>Unit Totals</b>	<b>39</b>	<b>29</b>	<b>27</b>	<b>35</b>

**PARA**

Category ID and Name	2008	2007	2006	2005
3 Smoking	0	1	1	5
4 Driving Behavior	3	4	6	11
55 Driver Rude	2	15	8	5
66 Equipment Malfunction	0	2	1	2
69 Securement, mobility device	3	0	2	12
79 City Ordinances	0	1	0	0
80 Electronic Device	0	0	0	0
81 Driving With Cell Phone	0	1	0	0
85 Unprofessional Conduct	1	3	1	1
88 Unsafe Situation	2	3	1	6
90 Passenger Injury	5	0	0	5
91 Compliment	3	3	5	24
93 Notification - Para App	0	0	0	0
94 Availability - Para App	1	0	0	0
95 Processing Time - Para App	0	1	0	0
96 Fares	3	4	6	1
97 Winter Weather - Para Policy	0	0	0	0
98 Schedule Info	0	1	0	7
99 Order Taking	1	3	1	9
100 Phones Busy	1	1	0	0
101 Behavior - Cust Svc	1	0	1	3
102 Bus Early - Para	3	5	3	6
103 Bus On-Time	0	0	0	0
104 Bus Late - Para	48	35	21	98
105 No Shows	13	25	7	14
106 Door-to-Door	3	5	6	15
107 Leave Attended	4	6	2	17
108 Mobility Device Securement	0	0	3	1
109 Travel Time - Para	7	20	9	18
110 Service Area - Para Policy	1	0	1	1
111 Backtracking	0	0	0	0
112 Passenger Behavior	9	1	4	8
113 Driver Behavior	5	2	8	2
114 Dispatch	0	2	2	9
116 Other - no current category	16	7	0	5
120 Para - Ride Booking	5	1	1	11
132 Harassment	0	0	0	0
133 Running a Red Light	0	0	0	0
137 Weather Related	2	0	0	0
<b>Unit Totals</b>	<b>142</b>	<b>152</b>	<b>100</b>	<b>296</b>

**PLN**

Category ID and Name	2008	2007	2006	2005
18 Fare Policy	1	0	0	0
19 Transfer Policy	0	0	0	0
21 Span	2	3	0	1
23 Express Service	4	1	1	1
25 Frequency	3	1	0	0
26 Overloads	7	7	7	12
27 Park & Ride	2	0	1	1
28 School Trippers Concern	3	0	0	0
29 Special Event Service	0	0	0	0
31 Expansion Request	7	7	4	8
33 Detours	2	1	1	1
34 Wheelchair accessibility	0	0	0	0
40 Schedules	11	14	0	4
42 Routes	24	9	74	6
43 Schedules - Service Design	4	1	7	2
44 Quality	1	0	0	0
47 Corridor Schedules	0	0	0	0
48 Transfer Coordination	1	1	1	0
49 Travel Time - Service Design	0	0	0	0
60 Transfer Points	0	0	1	2
70 Other Service Design	2	1	0	1
73 Bus Stop Request	18	13	2	3
74 Bus Stop Damage	0	4	1	2
75 Shelter Addition/Removal	4	1	0	0
91 Compliment	3	7	1	1
92 Public Hearing Comment	0	0	0	0
116 Other - no current category	6	1	1	2
127 Public Hearing Addendum	0	0	0	0
129 Service Design Request	0	2	0	1
139 Surveys	1	0	0	0
<b>Unit Totals</b>	<b>106</b>	<b>74</b>	<b>102</b>	<b>48</b>

**Paratransit Performance Indicators  
April, 2008**

<u>Revenue Indicators</u>	Metro Plus YTD		Fixed Route YTD	
	Apr. 2007	Apr. 2008	Apr. 2007	Apr. 2008
Operating Revenue/ Operating Cost	42.0%	<i>Financial</i>	21.8%	<i>Financial</i>
Passenger Revenue/ Total Passenger Trips	\$1.01	<i>info</i>	\$0.58	<i>info</i>
		<i>not available</i>		<i>not available</i>
		<i>for April</i>		<i>for April</i>
		<i>2008</i>		<i>2008</i>
<u>Expense Indicators</u>				
Operating Cost/Passenger Trip	\$27.28		\$2.74	

<u>Operations</u>	Metro Plus			
	Apr. 2007	Apr. 2008	YTD 2007	YTD 2008
Total Trips	22,032	24,591	90,135	89,921
Rides Cancelled	3,696	3,539	15,676	16,945
Cancellation Rate	16.8%	14.4%	17.4%	18.8%
No Shows	426	447	1,855	2,082
No Shows/Rides Provided	1.9%	1.8%	2.1%	2.3%
Number of Clients Provided Service	1133	1,131	1,434	1,401
Average Trips/Client	19.4	21.7	62.9	64.2
DDS Trips	12,544	14,515	50,890	52,175
Subscription Trips	12,104	14,278	49,278	50,611
DDS Subscription Trips	7,750	9,233	31,316	32,790
D2D Trips	16,089	17,838	64,953	64,901
Lv Attended Trips	5,684	6,682	23,007	24,207
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	97.2%	102.4%

<u>Number of Trips by Provider YTD</u>	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	9,023	7,713	22,559	12,248	10,414	61,957
Non-Ambulatory	10,003	9,804	-	806	7,351	27,964
Percentage	21.16%	19.48%	25.09%	14.52%	19.76%	100.00%

<u>Customer Service YTD</u>	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	19,026	17,517	22,559	13,054	17,765	89,921
Customer Complaints	36	32	71	12	11	162
Customer Compliments	3	0	1	0	0	4
Customer Suggestions	3	0	2	0	1	6
Complaints/1000 passenger trips	1.89	1.83	3.15	0.92	0.62	1.80
Late Service Reports (2)	20	125	538	65	22	770
Late Service Reports/1000 passenger trips	1.05	7.14	23.85	4.98	1.24	8.56

<u>On-Time Performance, Apr. 2008</u>	Metro Direct	Laidlaw	Badger	Transit Sol.	Badger Bus
	90%	94%	96%	96%	98%

<u>ADA Certifications, April 2008</u>	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,244	247	155	204	16,531
Category 2	45	2	0	0	8
Category 2/3	97	16	2	3	273
Category 3	1,986	396	108	42	7,741
<b>Total</b>		3,372			24,553

Monthly New Certification	30
Monthly Denied Applications	0

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

**NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.**

**ParaTransit**  
**Operating Statistics For Periods Ending 4/30/2007 & 4/30/2008**

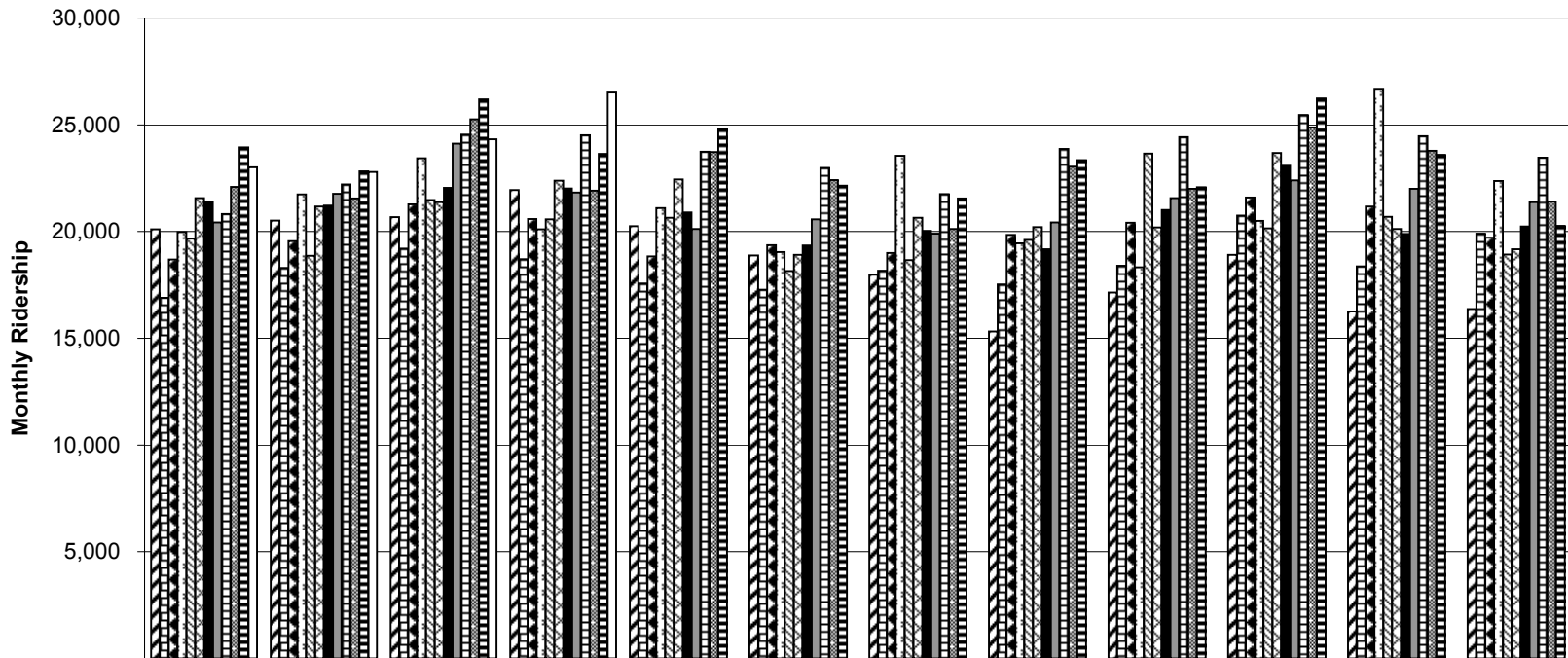
CURRENT MONTH				YEAR TO DATE		
Actual 2007	Actual 2008	Variance 2007 to 2008		Actual 2007	Actual 2008	Variance 2007 to 2008
			<b>Service Supplied Data</b>			
1,133	<b>1,131</b>	(2)	No. of Clients riding the System	1,434	<b>1,401</b>	(33)
			<i>Ridership</i>			
4,291	<b>5,995</b>	1,704	Directly Operated Service	17,535	<b>19,026</b>	1,491
<u>17,741</u>	<u><b>18,596</b></u>	855	ADA Contracted Services	<u>72,600</u>	<u><b>70,895</b></u>	(1,705)
22,032	<b>24,591</b>	2,559	Total ADA Ridership *	90,135	<b>89,921</b>	(214)
1,609	<b>1,918</b>	309	Group Access *	6,435	<b>6,717</b>	282
426	<b>447</b>	21	Total No-shows	1,855	<b>2,082</b>	227
			<b>Service Quality Data</b>			
0	<b>2</b>	2	Passenger Accidents	13	<b>8</b>	(5)
1	<b>1</b>	0	Vehicle Accidents	1	<b>12</b>	11
			<b>Fleet/Maintenance Data</b>			
2	<b>0</b>	(2)	Road Calls	7	<b>7</b>	0
10	<b>13</b>	3	Actual Inspections	35	<b>43</b>	8
10	<b>13</b>	3	Scheduled Inspections	36	<b>42</b>	6

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

\* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2007

### Monthly Paratransit Ridership, 1997 - 2008 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,194	23,641	24,806	22,155	21,549	23,353	22,078	26,239	23,590	20,269
2008	23,015	22,787	24,327	26,509								

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633

Note: Annual Ridership includes Group Access.